

To,
Nepal APF Hospital,
Balambu, Kathmandu, Nepal

Date: 2081/07/20

WARRANTY / COMMITMENT LETTER

Respected Sir/Madam,

With reference to your tender for the *Procurement, supply, delivery, installation, and commissioning of Brain scanner*. we, **Palpasa Enterprises Pvt. Ltd.**, hereby confirm that if awarded the tender, we warrant that the goods provided will be new, unused, and of the most recent or current models. The equipment will incorporate all recent improvements in design and materials, unless otherwise specified in the contract.

We further warrant that the goods will be free from defects arising from any act or omission on our part or from issues related to design, materials, and workmanship under normal usage conditions prevailing in the country of the final destination.

The comprehensive warranty and service warranty for the offered products will remain valid for the stipulated period after the goods, or any portion thereof, have been delivered to and accepted at the final destination.

Additionally, we assure you that during the warranty period, we will provide Preventive Maintenance (PPM) along with corrective or breakdown maintenance as needed to ensure optimal performance.

Thanking you,
Sincerely yours,

 

Rachana Pudasaini Acharya
Managing Director