

Issaguah, WA, 98027

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# Summary\_

Aspiring Software Developer with an Associate's Degree in Software Development and currently pursuing a Bachelor's in the field. Strong foundational knowledge in programming concepts, software engineering principles, and development methodologies gained through academic coursework. Seeking opportunities to gain hands-on experience, collaborate on projects, and grow as a developer in a professional environment.

### Skills

**Programming Languages** C#, JAVA, SQL, Python, JavaScript

**Web Development** HTML, CSS, JavaScript, Client-Side & Server-Side Programming **Database Management** SQL Fundamentals, Database Theory, Enterprise Data Applications

**Networking & IT** Networking Basics, Linux System Support

Tools SQL Server Management Studio, Android Studio, Unity, Git, GitHub, React, MongoDB, NGINX

# Work Experience \_\_\_\_\_

Safeway Inc. Issaguah, WA

IN-STORE SHOPPING LEAD

Sept. 2023 - Sept. 2024

- · Supervised & Guided In-Store Shoppers Provided training, mentorship, and performance feedback to ensure accuracy, efficiency, and exceptional customer service in order fulfillment.
- Managed Workflow & Order Prioritization Oversaw daily operations of the in-store shopping department, ensuring timely completion of online orders while maintaining high standards of product selection and packaging.
- · Strong Problem-Solving & Decision-Making Addressed operational challenges, handled escalations, and adapted to changing customer needs with quick and effective solutions.
- Collaboration & Cross-Functional Support Worked closely with store leadership and various departments to optimize efficiency & support overall store operations.

Safeway Inc. Issaquah, WA

IN-STORE SHOPPER

Jan. 2023 - Sept. 2023

- Fulfilled Online Grocery Orders Carefully selected high-quality grocery items for online customers, ensuring accuracy, freshness, and proper packaging to maintain product integrity.
- Provided Exceptional Customer Service Assisted both online and in-store customers by answering questions, locating products, and offering recommendations to enhance the shopping experience.
- Time Management & Multitasking Managed multiple tasks and priorities in a high-volume retail environment while maintaining accuracy and efficiency.
- Problem-Solving & Adaptability Quickly determined suitable substitutions for unavailable items, maintaining high customer satisfaction.
- Flexibility & Teamwork Willingly assisted in different store departments and adapted to changing needs to support overall store operations.

# **Education**

RELEVANT COURSEWORK

**Bellevue College** Bellevue, WA

ENROLLED IN BACHELOR'S IN APPLIED SCIENCE SOFTWARE DEVELOPMENT,

Jan. 2025 - Mar. 2027

• Expected to graduate in March 2027

**Bellevue College** Bellevue, WA

ASSOCIATE IN APPLIED SCIENCE SOFTWARE DEVELOPMENT, RECEIVED WITH HONORS

Sep. 2022 - Dec. 2024

**Bellevue College** Bellevue, WA Sep. 2022 - Mar. 2027

- · Programming & Software Development: Intro to Python Programming, Intro to C# Programming, Object-Oriented Programming
- Web Development: Intro to Web Development, Client-Side Web Programming, Server-Side Web Development, Advanced Web Development
- Database & Systems: SQL Fundamentals, Database Theory & SQL Programming, Systems Analysis & Design, Enterprise Data Applications, Advanced Data Access Techniques
- · Networking & IT: Networking Basics, Using and Supporting Linux
- Mobile Development: Implementing Mobile Solutions
- Technical Communication, Critical Thinking & Business: Technical Writing, Communication in a Diverse Workplace, Introduction to Business, Problem Solving Strategies