

AARON K. CLARK

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EXPERIENCE

CrowdStrike

2022 - 2023

Technical Support Engineer II

Remote

- SME for both SaaS and on-prem Humio/LogScale, and Kafka. Focused on user education and training.

CloudHesive, LLC

2021 - 2022

Cloud Operations Supervisor

Remote

- Built a team of highly technical, customer-service & security oriented problem solvers.

CloudHesive, LLC

2021

Cloud Support Engineer II

Remote

- Supported more than 2000 customer systems on AWS, Azure, and VMWare Infrastructures. Used Datadog, SumoLogic, and NewRelic to monitor customer systems and networks. Managed backup and recovery processes. Technologies included CloudFormation, CloudWatch, EC2, EFS, ELB, IAM, RDS, S3, VPC, and Workspaces.

Tmutla, Inc.

2021

Cybersecurity Consultant

Grand Island, Nebraska

- Performed Web Application Penetration tests and wrote customer reports.

Reinke Manufacturing Company, Inc.

2015 - 2021

Senior Software Developer

Remote

- Led Application development of middle ware application connecting AS/400-based ERP System and WinForms Sales Application. Created the Authentication/Authorization system using ASP.NET MVC 4. Stood up and maintained Azure infrastructure for the application. Evaluated 3rd-part SAST tools and made recommendations for their implementation.

Alpine Testing Solutions, Inc.

2014 - 2015

Software Developer

Remote

- Responsible for monitoring and mitigating data import errors , created T-SQL Queries for data imports and exports, wrote XML for manual data imports.

Orthman Manufacturing, Inc.

2012 - 2014

IT Specialist II

Lexington, Nebraska

- Led virtualization project to migrate physical Windows Machines to virtual hosts. Created .NET Applications for internal use.

Intellicom Computer Consulting, Inc.

2009 - 2012

Senior Engineering Technican

Kearney, Nebraska

- Installed and maintained Active Directory, File, and Exchange servers.

United States Marine Corps

2003 - 2008

Information Specialist

Washington, District of Columbia

- Helped PC Users on USMC Network. Graduate of USMC Information Assurance Manager Course.

Rackspace

2003

*Linux Systems Administrator**San Antonio, Texas*

- Provided fanatical customer support to Linux Server owners.

Cimmarron Software Services

2001 - 2002

*Systems Analyst**Houston, Texas*

- Supported heterogeneous multi-platform network across NASA's Johnson Space Center. Swapped backup tapes, reset passwords, recycled print queues.

MegaHaus

May 1998 - August 1998

*Help Desk Technician**Dickinson, Texas*

- Created RMAs for customers, tested returned optical drives, hard drives, and multimedia peripherals.

TECHNICAL STRENGTHS

Tools	Visual Studio, dotPeek, Burp Suite, Postman, Wireshark, NMap
Languages	C#, VB.NET, T-SQL, JavaScript, Powershell
Memberships	OWASP, ACM, DC402, RITSEC, SPARSA.ORG, OperationCode
Certifications	ISC2 SSCP, AWS Certified Cloud Practitioner, A+, Network+, CCNA (expired), MCSA

EDUCATION

I hold a BS from the University of Maryland University College in Computer and Information Science. I have also been awarded Graduate Certificates from Colorado State and Kennesaw State (GA).

For my full academic CV, see: <https://github.com/cryptojones/cv>