AARON K. CLARK

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EXPERIENCE

CrowdStrike — **2022 - 2023**
Senior Technical Support Engineer — *Remote*

· SME for SaaS and on-prem LogScale(Humio), Kafka, and log shippers. Created sandbox infrastructure using terraform and k8s. Wrote automation and tooling in bash and Python.

CloudHesive, LLC — **2021 - 2022**
Cloud Operations Supervisor — *Remote*

· Built a team of highly technical, customer-service & security oriented problem solvers.

CloudHesive, LLC — **2021**
Cloud Support Engineer II — *Remote*

· Supported more than 2000 customer systems on AWS, Azure, and VMWare Infrastructures. Used Datadog, SumoLogic, and NewRelic to monitor customer systems and networks. Managed backup and recovery processes. Technologies included CloudFormation, CloudWatch, EC2, EFS, ELB, IAM, RDS, S3, VPC, and Workspaces.

Tmutla, Inc. — **2021**
Cybersecurity Consultant — *Grand Island, Nebraska*

· Performed Web Application Penetration tests and wrote customer reports.

Reinke Manufacturing Company, Inc. — **2015 - 2021**
Senior Software Developer — *Remote*

· Led Application development of middle ware application connecting AS/400-based ERP System and WinForms Sales Application. Created the Authentication/Authorization system using ASP.NET MVC 4. Stood up and maintained Azure infrastructure for the application. Evaluated 3rd-part SAST tools and made recommendations for their implementation.

Alpine Testing Solutions, Inc. — **2014 - 2015**
Software Developer — *Remote*

· Responsible for monitoring and mitigating data import errors , created T-SQL Queries for data imports and exports, wrote XML for manual data imports.

Orthman Manufacturing, Inc. — **2012 - 2014**
IT Specialist II — *Lexington, Nebraska*

· Led virtualization project to migrate physical Windows Machines to virtual hosts. Created .NET Applications for internal use.

Intellicom Computer Consulting, Inc. — **2009 - 2012**
Senior Engineering Technican — *Kearney, Nebraska*

· Installed and maintained Active Directory, File, and Exchange servers.

United States Marine Corps   **2003 - 2008**
Information Specialist   *Washington, District of Columbia*

· Helped PC Users on USMC Network. Graduate of USMC Information Assurance Manager Course.

Rackspace   **2003**
Linux Systems Administrator   *San Antonio, Texas*

· Provided fanatical customer support to Linux Server owners.

Cimmarron Software Services   **2001 - 2002**
Systems Analyst   *Houston, Texas*

· Supported heterogeneous multi-platform network across NASA's Johnson Space Center. Swapped backup tapes, reset passwords, recycled print queues.

MegaHaus   **May 1998 - August 1998**
Help Desk Technician   *Dickinson, Texas*

· Created RMAs for customers, tested returned optical drives, hard drives, and multimedia periphials.

TECHNICAL STRENGTHS

Tools	Burp Suite, Postman, Wireshark, NMap, LogScale(Humio), Kafka
Languages	C#, VB.NET, T-SQL, JavaScript, Powershell, Python
Memberships	OWASP, ACM, DC402, RITSEC, SPARSA.ORG, OperationCode
Certifications	SSCP, AWS CCP, AWS SAA, A+, Network+, CCNA (expired), MCSA

EDUCATION

I have been awarded a MicroMaster's in Cybersecurity from RIT, Graduate Certificates in IT Project Management from Colorado State University and Computer Science from Kennesaw State University.

I also have a Bachelor of Science from the University of Maryland University College in Computer and Information Science.

For my full academic CV, see: https://github.com/cryptojones/cv