

Benjamin Turner

Delaware, OH 43015 • Phone (614) 403-6251 • CryptoManBen@gmail.com
Portfolio Site https://cryptomanben.github.io/My_Portfolio/

Summary

I am a self-described blockchain enthusiast. I have extensive experience as an Information Technology manager, system administration, and end-user support. The evaluation of blockchain technology and smart contracts has been the catalyst to learning more about all of the different possibilities this technology can change countless industries and the way they do business. Smart Contract Development is a true passion of mine. Some of the real-world applications has drawn me feather down the path of blockchain development.

Professional Work History

Central Ohio Digital Integrations

Delaware, OH Jul 2012 to Present

Owner Operator/Consultant

Projects / Portfolio

- Created a Decentralized Market Maker Exchange
- Real-estate Contract to buy and sell a property
- Arbitrage Trading Bot using flash loans
- DAO (Decentralized Autonomous Organization)
- Game Using the ERC 1155 standard

Programs and Languages

- Solidity
- Node.js
- Truffle
- React
- Java
- Hard Hat

RDI-CORP / Information Technology Consulting Firm

Columbus, OH April 2017 to April 2022

Senior Information Technology Manager (Orthopedic One-Outsourced IT Services to RDI Corp)

- Manage SLA and KPIs for eight direct reports for the Central Ohio on-site IT team for Orthopedic One
- Troubleshooting managing tier 2 and 3 technical issues related to Applications, Networking, and Software systems
- Strong interpersonal skills and ability to effectively collaborate with teams across the entire organization.
- Migration and project management for network, software, and hardware systems
- Create processes documentation and management of workflow optimization for the teams
- Implementing ITIL best practices
- Oversee and address mobilization and security issues related to over 40 percent of our staff working from home during the COVID-19 pandemic

Orthopedic One

Columbus, OH May 2005-2017

Senior Information Technology Manager

- Influence the definition and delivery of technology-based elements of the business strategies through relevant Business/IT forecasting and budgeting
- Migration and implication from on-site Exchange server to Office 365
- Application, Software, and hardware integration of Electronic Medical Record (EMR)
- Agile and scrum implementation related to EMR product customizations
- Managed different projects by keeping track of project plans, scheduling, meetings with subject matter experts and other portfolio management stakeholders, developed business documents within Confluence, Basecamp, Teams, and SharePoint
- Created and managed IT budget resulting in 35 percent savings within the first year.

- Negotiated, developed, and managed meaningful vendor relationships to provide necessary partnerships and support for expanding systems
- Engineered and currently manage multiple site locations as the practice is expanding
- System Administrator for maintenance repair and migration for servers and workstations, resulting in more stable and efficient networks
- Implementation of hardware and software projects while keeping the best interest of the company's budget and deadlines
- Implementation of network and environmental monitoring has significantly reduced network outages and improved employee productivity
- Developed disaster recovery plan for the practice using VMware (Site Recovery Manager) and off-site data replication
- Created and outlined policies and procedures for IT products and IT services, related to security, and compliance with HIPPA and HITECH regulatory standards.
- Evaluated and prioritized incoming help desk inquiries and requests for assistance with hardware, software, and other computer technologies. Effectively able to express complex technical concepts to non-technical people across all levels of the company
- Make innovative recommendations to enhance information systems and promote more efficient, cost-effective solutions for the organization's operations.

Technical Skills

System:

- Windows server and Linux server administration
- 2FA and MFA systems
- AWS and AUZER
- System automation scripting
- LAN/WAN support
- VMware (3.5 thru 6. X), Site Recovery Manager, VMware Data protection
- Windows (2000 thru windows 10), Microsoft (Teams, Visio, Word, Excel, PowerPoint, Project, MS 365) Active Directory, Server (2000 thru 2019), DNS, Internet Security, For Front Mail Security for Office 365
- G Suite administration
- Citrix Xen Desktop, Xen application services
- Sophos Antivirus, SPAM Filters, Secure Emails, Web content filter
- IT Glue, Slack, and Confluence system documentation
- ConnectWise- Desktop Central, Helpdesk ticketing system, remote management
- Other Software products, Touch Chart and E Clinical Works (Electronic Medical Records), Centricity (General Electric Practice Management System)

Certifications

Microsoft

Microsoft Certified Professional

Planning and Maintaining a Microsoft Windows Server Network Infrastructure

Implementing, Managing, and Maintaining a Windows Server Network Infrastructure

Education

DeVry University

Graduated: Jun 2005

Bachelor's Degree of Science Network and Communications Management

DeVry University

Graduated: Oct 2002

Associate of Applied Science Degree in Electronics and Computer Technology

References

References are available upon request.