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Solution: Write a usability test

Compare your test script with the solution below.

Topic	Testing Script
	Hi _____, how are you? I appreciate you taking time out of your day to participate in this session today. My name's _____ and I'm _____(your role). Let me explain how this will work before we begin. I'd like to ask you some questions about yourself and your relevant experience. Then, you will examine the wireframe navigation. Once you've completed this, I'd like to hear your honest feedback about your experience with our online food delivery interface. You don't have to worry about making mistakes because we are only testing the navigation and functionality, not you. We're running this usability test to see how users interact with our service and collect their insights. It will be a big help to us. Is there anything else you want to ask before we get going? Finally, I'd like to ensure you're comfortable with me recording today's session. Is this okay with you? It's recorded so I can be sure I have captured all your feedback. I'm only going to share it with our team internally and the data will only be used for improving the product, we won't share it with anyone outside. Is that ok with you? ***[Give them a recording permission form to sign]*** So I'll now begin recording the audio and review some background questions
Warm-up questions	• To begin, what is your profession? • What do you do during the day? • What kinds of websites do you frequently visit when you surf the web? • What type(s) of mobile device(s) do you use, such as smartphones or tablets?