

ATFX SIGNAL READER API PYTHON SETUP AND DEMO SCRIPTS

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Installing Python

The Python.NET package current version works with certain versions of Python, such as **3.8** or **2.7**. There are pre-release versions of Python.NET that can work with the latest versions of Python, such as 3.10, but this document will focus on installing the Python version 3.8. If you already have a preferred Python version installed that is compatibility with Python.NET, then skip to <u>Installing Python Packages</u>.

Below link is for installing Python **3.8.10**:

https://www.python.org/downloads/release/python-3810/

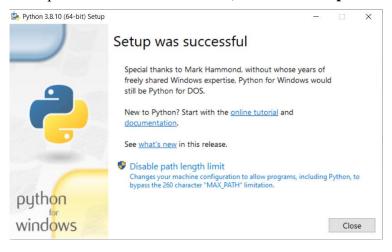
Click the Windows installer (64-bit) (or whichever installer for the current computer OS).

Run the installer.

Make sure to click the check box "Add Python 3.8 to PATH"



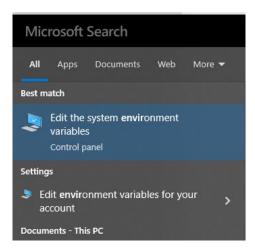
After Python installs and proceeds to the next window, click "Disable path length limit"



Make Sure Environment Variables Path are Correct

Clicking the "Add Python 3.8 to PATH" in the installation step should add the proper Python command to the environment variables, but just in case, let's check if it is there. Or if you didn't click that option.

Windows Search > Type in "environment variables" > Any of the two results will work, click them.



System Properties should pop up > **Environment Variables...** > Select **Path** in **User variables** > Click **Edit**

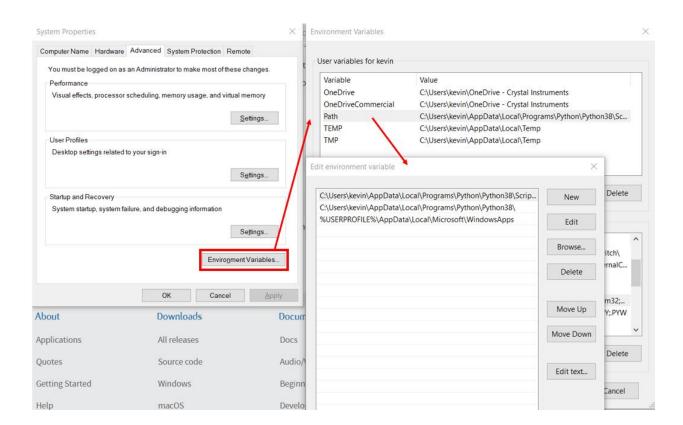
Two lines should have something to reference to the Python 3.8 installation folders.

If not, click **New** > click **Browse...** > locate the Python 3.8 installation folder

Or click **New** and type in the file path to the Python 3.8 installation folder, such as

 $\label{lem:computer username} $$ C:\Users\[Your computer username]\AppData\Local\Programs\Python\Python38\Scripts\And$

C:\Users\[Your computer username]\AppData\Local\Programs\Python\Python38\



Installing Python Packages

Python.NET

After Python has been installed and verified to work, next is installing the Python.NET package which will allow importing C# DLL files that the ATFX API are built in.

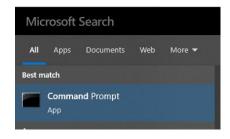
This package is the most important in installing as it offers integration between Python and C# .NET 4.0+ Common Language Runtime (CLR) on **Windows** and Mono runtime on **Linux** and **OSX**. There is another package called IronPython that can provide the same features, but this document and all Python Demo Scripts will focus on Python.NET.

Open Command Prompt and type in:

pip install pythonnet

If there is a need to download the Python.NET package to work with Python versions greater than 3.8, then type in:

pip install --pre pythonnet



Here is a link to the Python.NET github page:

https://github.com/pythonnet/pythonnet

Matplotlib & Numpy

https://matplotlib.org/stable/users/installing/index.html

Same as installing Python.NET, go to command prompt and type in:

pip install matplotlib

Installing matplotlib should install numpy as well.

pip install numpy

```
Microsoft Windows [Version 10.0.19044.1826]
(c) Microsoft Corporation. All rights reserved.

C:\Users\KevinCheng>pip install matplotlib

Collecting matplotlib

Downloading matplotlib-3.5.2-cp38-cp38-win_amd64.whl (7.2 MB)

| 7.2 MB 2.2 MB/S

Collecting cycler>=0.10

Downloading cycler-0.11.0-py3-none-any.whl (6.4 kB)

Collecting fonttools>=4.22.0

Downloading fonttools-4.34.4-py3-none-any.whl (944 kB)

| 944 kB 3.2 MB/S

Collecting pillow>=6.2.0

Downloading Pillow>-6.2.0

Downloading Pillow>-9.2.0-cp38-cp38-win_amd64.whl (3.3 MB)

| 3.3 MB 2.2 MB/S

Requirement already satisfied: pypton-dateutil>=2.7 in c:\python3810\lib\site-packages (from matplotlib) (3.8.8)

Requirement already satisfied: python-dateutil>=2.7 in c:\python3810\lib\site-packages (from matplotlib) (2.8.2)

Collecting numpy>=1.47

Downloading kiwisolver-1.4.4-cp38-cp38-win_amd64.whl (3.7 MB)

| 14.7 MB 2.2 MB/S

Requirement already satisfied: packaging>=2.0 in c:\python3810\lib\site-packages (from matplotlib) (21.3)

Requirement already satisfied: packaging>=2.0 in c:\python3810\lib\site-packages (from python-dateutil>=2.7->matplotlib)

Installing collected packages: pillow, numpy, kiwisolver, fonttools, cycler, matplotlib

Successfully installed cycler-oil.10 fonttools-4.34.4 kiwisolver-1.4.4 matplotlib-3.5.2 numpy-1.23.1 pillow-9.2.0

WARNING: You are using pip version 21.1.1; however, version 22.2.1 is available.

You should consider upgrading via the 'c:\python3810\python.exe -m pip install --upgrade pip' command.
```

```
C:\Users\KevinCheng>pip install numpy

C:\Users\KevinCheng>pip install numpy

Collecting numpy

Using cached numpy-1.23.1-cp38-cp38-win_amd64.whl (14.7 MB)

Installing collected packages: numpy

Successfully installed numpy-1.23.1

MARNING: You are using pip version 21.1.1; however, version 22.2.1 is available.

You should consider upgrading via the 'c:\python3810\python.exe -m pip install --upgrade pip' command.

C:\Users\KevinCheng>
```

Fatal Error in Launcher Unable to Create Process Using "",

If for some reason the pip install command returns a fatal error in launcher unable to create process using "" then adding python -m to the pip install will work around the issue.

python -m pip install matplotlib python -m pip install numpy python -m pip install pythonnet

Downloading & Installing ATFX API

To download the ATFX API, go to the CI site and click on ATFX Signal Reader API.

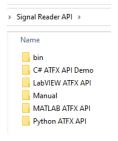
This will download an installer file that will run the process of installing the ATFX API to the computer's program file location.

C:\Program Files\Crystal Instruments\Signal Reader API

https://www.crystalinstruments.com/programming-corner

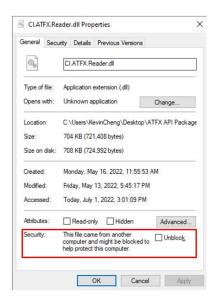
Demo scripts in are their respective coding languages folder, such as C#, LabVIEW, Python and Matlab.

There are also the DLL files in the bin folder and manuals in the Manual folder.



It is recommended to move the entirety of the Signal Reader API **outside of the program files** and into anywhere else such as Downloads, Desktop or C:\. This is so the computer doesn't ask about admin permissions every time when editing and saving scripts.

Be sure to check the CHM and DLL files via right-click > **Properties** > **Unblock** if the option is there.



Running ATFX API Python Scripts

After Python.NET has been installed and identified, the ATFX API Python Demo Scripts should now work.

Here are some links to the CI site blog posts on ATFX API Python:

https://www.crystalinstruments.com/blog/2022/5/23/how-to-read-ci-data-files-in-python https://www.crystalinstruments.com/blog/2022/6/10/how-to-read-time-data-from-ci-data-files-in-python-amp-matlab

Integrated Development Environment (IDE)

A simple IDE software is **Visual Studio Code** (**VSCode**).

https://code.visualstudio.com/download

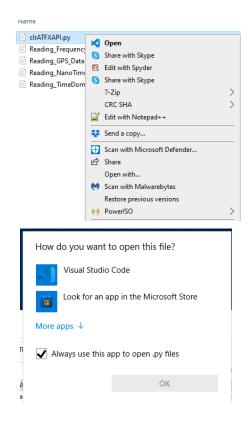
Download it, **install** it, then **open** the coding language scripts in VSCode. The scripts should open in VSCode by default after installation, but just in case it doesn't, **right click** see if the **Open** with VSCode icon is there.

If not, click **Open with... > Visual Studio Code**

If that option is not there, click **More apps** > **Look for another app on this PC** and browse for VSCode exe file.

C:\Users\KevinCheng\AppData\Local\Programs\Microsoft VS Code

Code.exe



An even better IDE would be spyder, which requires a separate installation guide posted on our CI site.

There are some aspects of coding in spyder that makes coding between Python and C# easier, as some variables are assumed to be, especially when calling Python variables in C# methods and vice versa.

https://www.crystalinstruments.com/blog/2022/5/27/installing-pythonnet-for-spyder

But in general use cases, VSCode will work fine.

Changing File Paths

There are two main file paths to change inside the Python scripts (Same with matlab).

From the top of the file, locate parentPath and change the file path to match wherever the ATFX API DLL files are. Make sure to follow the format regarding the double slashes (\\) for every slash.

```
#---Pythonnet clr import
import clr
# Change file path here to whereever the DLL files are
parentPath =
"C:\\MyStuff\\DevelopmentalVer\\bin\\AnyCPU\\Debug\\Utility\\CIATFXReader\\"
```

```
clr.AddReference(parentPath + "CI.ATFX.Reader.dll")
clr.AddReference(parentPath + "Common.dll")
clr.AddReference('System.Linq')
clr.AddReference('System.Collections')
```

The next file path is wherever an ATFX file is located via the recording Path.

In the below example copied from the main Python script, clrATFXAPI.py, there are 3 other atfx file paths. The first is a regular ATFX file, the second is a regular ATFX with TimeStamp file and the third is a regular ATFX with GPS file.

Only one is necessary to send into the RecordingManager.Manager.OpenRecording()

```
#---Main Code
# Uncomment any prints and function calls to extract data from file
print("Running Main Code")
recordingManager = RecordingManager
# Change file path here to whereever signal or recording files are
recordingPath = "C:\\Users\\KevinCheng\\Downloads\\gps test example\\"
# Here are multiple strings for different files, change any of them to contain
the file name and correctly
# reference it in RecordingManager.Manager.OpenRecording
recordingPathRegular = recordingPath + "SIG0000.atfx"
recordingPathTS = recordingPath + "{4499520}_REC_{20220419}(1).atfx"
recordingPathGPS = recordingPath + "REC0041.atfx"
#OpenRecording(string, out IRecording)
# dummy data is required for the OpenRecording for it to correctly output data
# Make sure to reference the correct file string
dummyTest1, recording = RecordingManager.Manager.OpenRecording(recordingPathTS,
None)
```

Key Points about ATFX API Python Scripts

All key points will be referenced from the main Python demo script, clrATFXAPI.py. There are 4 other Python scripts that are much shorter and focused on a specific data calling method. These specific topic scripts are explained in the ATFX API manual Quickstart section.

The key points here will be listed to help familiarize with various aspects of the ATFX API Python scripts. For more detailed information, please refer to the ATFX API manual.

File Paths

The file paths listed here for both the DLL files and the ATFX files are important for the Python script to know where to reference the mentioned file types. The double slashes are part of the formatting for strings in Python.

```
# Change file path here to whereever the DLL files are
parentPath =
"C:\\MyStuff\\DevelopmentalVer\\bin\\AnyCPU\\Debug\\Utility\\CIATFXReader\\"

clr.AddReference(parentPath + "CI.ATFX.Reader.dll")
clr.AddReference(parentPath + "Common.dll")

# Change file path here to whereever signal or recording files are
recordingPath = "C:\\Users\\KevinCheng\\Downloads\\gps test example\\"
# Here are multiple strings for different files, change any of them to contain
the file name and correctly
# reference it in RecordingManager.Manager.OpenRecording
recordingPathRegular = recordingPath + "SIG0000.atfx"
recordingPathTS = recordingPath + "{4499520}_REC_{20220419}(1).atfx"
recordingPathGPS = recordingPath + "REC0041.atfx"
```

Imports

After the initial file path for the DLL files, is the imports, such as import clr.

The clr is the Python.NET package import package name that lets Python to import C# System classes and C# DLL files.

```
#---Pythonnet clr import
import clr
# Change file path here to whereever the DLL files are
parentPath =
"C:\\MyStuff\\DevelopmentalVer\\bin\\AnyCPU\\Debug\\Utility\\CIATFXReader\\"
clr.AddReference(parentPath + "CI.ATFX.Reader.dll")
clr.AddReference(parentPath + "Common.dll")
clr.AddReference('System.Linq')
clr.AddReference('System.Collections')
import numpy as np
import matplotlib.pyplot as plt
#---C# .NET imports & dll imports
from EDM.Recording import *
from EDM.RecordingInterface import *
from ASAM.ODS.NVH import *
from EDM.Utils import *
from Common import *
```

```
from Common import _SpectrumScalingType
from Common.Spider import *
from System import *
from System.Diagnostics import *
from System.Reflection import *
from System.Text import *
from System.IO import *
```

Functions

The functions here are to save space and elegant coding in the next couple of sections. These functions call upon certain ATFX API C# objects or methods to return data from the ATFX file.

In the functions, ShowFrameData and ShowFrameDataSpectrumEU, the for loop can be uncommented to return all data in a signal frame data.

```
#---Functions
def ShowGPSInfo(recordingPath):
    recording = ODSNVHATFXMLRecording(recordingPath)
    if type(recording) is ODSNVHATFXMLRecording:
        nvhRec = recording
        nvhMeasurement = nvhRec.Measurement
        nvhEnvironment = nvhRec.Environment
        bGPS = nvhMeasurement.GPSEnabled
        if bGPS:
            print("GPS Enabled: ", bGPS)
            print("Longitude: ", nvhMeasurement.Longitude)
            print("Latitude: ", nvhMeasurement.Latitude)
            print("Altitude: ", nvhMeasurement.Altitude)
            print("Nanoseconds Elapsed: ", nvhMeasurement.NanoSecondElapsed)
        if not String.IsNullOrEmpty(nvhEnvironment.TimeZoneString):
            print("Time Zone: ", nvhEnvironment.TimeZoneString)
        print("Created Time (Local): ", nvhRec.RecordingProperty.CreateTime)
        print("Created Time (UTC): ",
Utils.GetUTCTime(nvhRec.RecordingProperty.CreateTime, None))
        dateTimeNano = DateTimeNano(nvhRec.RecordingProperty.CreateTime,
UInt32(nvhMeasurement.NanoSecondElapsed))
        print("DateTimeNano Object: ", dateTimeNano)
def ShowFrameData(signal):
    frame = signal.GetFrame(0)
```

```
frameX = np.fromiter(frame[0], float)
    frameY = np.fromiter(frame[1], float)
    # print(frame[0].Length)
    # Print all data in frame or adjust the range to print a certain amount of
data
   # for data in range(frame[0].Length):
        print("X: ", frame[0][data])
          print("Y: ", frame[1][data])
    # Print the first 3 pairs of the frame data
    print("X: ", frame[0][0])
    print("Y: ", frame[1][0])
    print("X: ", frame[0][1])
    print("Y: ", frame[1][1])
    print("X: ", frame[0][2])
    print("Y: ", frame[1][2])
    plt.plot(frameX, frameY, 'r')
    plt.xlabel(signal.Properties.xQuantity + " (" + signal.Properties.xUnit +
")")
    plt.ylabel(signal.Properties.yQuantity + " (" + signal.Properties.yUnit +
    plt.title("Plot of the " + signal.Name)
    plt.legend(signal.Name)
    plt.show()
def ShowFrameDataSpectrumEU(signal, spectrum, engiUnit):
    frame = signal.GetFrame(0, spectrum, engiUnit)
    frameX = np.fromiter(frame[0], float)
    frameY = np.fromiter(frame[1], float)
    # print(frame[0].Length)
    # Print all data in frame or adjust the range to print a certain amount of
data
    # for data in range(frame[0].Length):
          print("X: ", frame[0][data])
          print("Y: ", frame[1][data])
    # Print the first 3 pairs of the frame data
    print("X: ", frame[0][0])
    print("Y: ", frame[1][0])
    print("X: ", frame[0][1])
    print("Y: ", frame[1][1])
```

```
print("X: ", frame[0][2])
  print("Y: ", frame[1][2])

plt.plot(frameX,frameY,'r')
  plt.xlabel(signal.Properties.xQuantity + " (" + signal.Properties.xUnit +
")")
  plt.ylabel(signal.Properties.yQuantity + " (" + signal.Properties.yUnit +
")")
  plt.title("Plot of the " + signal.Name)
  plt.legend(signal.Name)
  plt.show()
```

RecordingManager

The RecordingManager is the ATFX API method of opening a ATFX file and returning a data object that contains all the recording properties, signal data, test configuration and input channel data in a ATFX file.

For Python, this is the way that a C# method must be coded as. This is due to Python not having a similar concept to C# method out parameter. Thus the dummyTest1 contains nothing of importance, while the recording is the ATFX file data object.

```
#OpenRecording(string, out IRecording)
# dummy data is required for the OpenRecording for it to correctly output data
# Make sure to reference the correct file string
dummyTest1, recording = RecordingManager.Manager.OpenRecording(recordingPathTS,
None)
```

Print Statements

In the following section is blocks of print statements that print various data regarding the ATFX file, from the recording properties, signal properties, signal frame data, a list of signals and so on.

More data can be printed by referencing the ATFX API manual C# code example section.

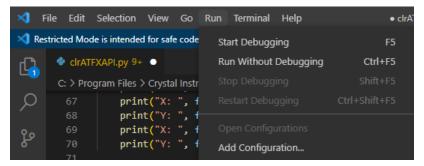
```
#---Print Statements
# Comment or uncomment any print statements below
print(recording)
print("\nRecording Properties\n")
for prop in Utility.GetListOfProperties(recording.RecordingProperty):
    print(prop[0], prop[1])

# Make sure to reference the correct file string
print("\nRecording GPS Properties\n")
ShowGPSInfo(recordingPathTS)
```

```
print("\nSignal 1 Properties\n")
for prop in Utility.GetListOfProperties(recording.Signals[0].Properties):
    print(prop[0], prop[1])
print("\nSignal 1 Properties GeneratedTime\n")
for prop in
Utility.GetListOfProperties(recording.Signals[0].Properties.GeneratedTime):
    print(prop[0], prop[1])
# print("\nRecording List\n")
# recordingList = Utility.GetListOfAllRecordings(recording)
# for record in recordingList:
     print(record)
# print("\nODS Recording Properties\n")
# for prop in Utility.GetListOfProperties(recordingList[0].RecordingProperty):
      print(prop[0], prop[1])
# Prints properties of a TimeStamp or GPS recording if the ATFX file references
those files
# print("\nTS Recording Properties\n")
# for prop in Utility.GetListOfProperties(recordingList[1].RecordingProperty):
      print(prop[0], prop[1])
print("\nSignal List\n")
signalList = Utility.GetListOfAllSignals(recording)
for signal in signalList:
    print(signal)
print("\nSignal Frame Data\n")
print(signalList[0])
ShowFrameData(signalList[0])
# Prints frame data for the 5th signal in the list
# This can be any other signal, such as the 1st signal in the list
print(signalList[4])
ShowFrameData(signalList[4])
print("----")
# GetFrameData with pass in parameters for spectrum and engineering unit
# The spectrum type and engineering unit can be changed by referencing the
class library CHM file for valid values
# The Convert.ToInt32 is necessary for the the enum AccelerationUnitType to be
read as a int instead of a string
ShowFrameDataSpectrumEU(signalList[4], SpectrumScalingType.EUPeak,
```

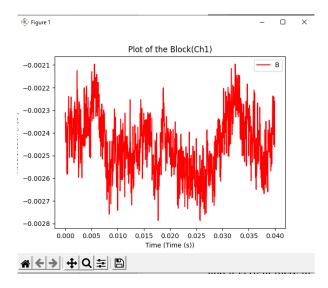
Running the Scripts

To run the scripts in VSCode, go to Run > Run Without Debugging



There will be a terminal that pops up at the bottom of VSCode that will display lines of statements regarding the ATFX file data.

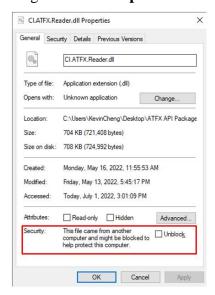
```
PROBLEMS 47 OUTPUT
                           TERMINAL JUPYTER DEBUG CONSOLE
                                                                                                                      ts\Signal Reader API\Python ATFX API\clrATFXAPI.py'
Running Main Code
EDM.Recording.ODSNVHATFXMLRecording
Recording Properties
Instruments GRS
TestNote Untitled Test Note
RecordingName (4499520)_REC_{20220419}(1)
RecordingPath C:\Users\KevinCheng\Downloads\gps test example\{4499520}_REC_{20220419}(1).atfx
RecordingType ODS_ATF_XML
RecordingTypeName ASAM ODS Format - XML
SavingVersion 10.0.8.34
DeviceSNs 4499520
MasterSN 4499520
MeasurementType None
Recording GPS Properties
GPS Enabled: True
Longitude: 0.0
Latitude: 37.38046
Altitude: 12.42
Nanoseconds Elapsed: 629999338
Time Zone: Eastern Standard Time; -300; (UTC-05:00) Eastern Time (US & Canada); Eastern Standard Time; Eastern Daylight Time; [01:01:0001;12:31:2
006; 60; [0;02:00:00;4;1;0;]; [0;02:00:00;10;5;0;]; ][01:01:2007;12:31:9999;60; [0;02:00:00;3;2;0;]; [0;02:00:00;11;1;0;];];
Created Time (Local): 4/18/2022 2:47:10 PM
Created Time (UTC): 4/18/2022 6:47:10 PM
DateTimeNano Object: 4/18/2022 2:47:10 PM.629.999.338
```



DLL Files not Found Despite Correct File Path

When running the script, there is a chance it may error despite the DLL file path being correct and it is right there in file system. This is due to the computer Windows OS protecting itself from outside files.

Be sure to check the DLL files via right-click > **Properties** > **Unblock** if the option is there.



Module not found: clr, numpy, matplotlib

When running the script and an error ModuleNotFound pops up, then the Python you are currently using may not have the packages installed. This could be because the computer has multiple other Python versions installed and the Python the computer is using is the first Python version you installed.

There are many ways to solve multiple Python Installations, such as uninstalling the version you do not need or assigning a different python environment for the IDE.

Installing Pre-Release Python.NET Package

If the current Python version, such as 3.9 or 3.10 is necessary to keep, then installing the prerelease version of the Python.NET package will solve this problem. Please refer back to Installing Python Packages – Python.NET.

Uninstall a Specific Python

If any version of Python does not matter, then uninstalling any unnecessary Python versions and keeping the preferred 3.8 version will solve this problem.

It is easy to uninstall a Python version by using the OS program uninstaller option. This will completely remove the specific Python from the computer and resetting the path commands.

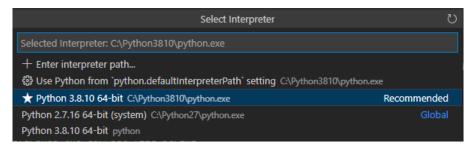
Selecting a Specific Python Version

If multiple Python versions are needed to be installed and cannot be removed, then the simplist way to select a specific Python version would be to rename the python.exe for each Python version installed and call the new names.

Such as Python 2.7 python.exe to **python2**.exe and Python 3.8 python.exe to **python3**.exe and using either python2 or python3 to install packages and run python scripts.

```
PS C:\Users\KevinCheng> python2 --version
Python 2.7.16
PS C:\Users\KevinCheng> python3 --version
Python 3.8.10
PS C:\Users\KevinCheng>
```

It is also possible to for VSCode to change the Python interpreter by pressing **Ctrl** + **Shift** + **P**, type in **interpreter** and select **Python interpreter** which is display a list of available Python versions.



FileNotFoundException & NullReference: Recording

An error indicating that the Python scipt could not find an ATFX file with certain external files, such as a .dat, .ts or .gps file. Or that the recording object is None and any method passing in this recording object sends a NullReference error. This is because in the ATFX file it contains a

reference to any of the mentioned file types. It is important that the .atfx and .dat file are together as the .dat file contains the bulk of the signal data and properties.

```
Running Main Code

Traceback (most recent call last):
    File "c:\MyStuff\DevelopmentalVer\UtilityMode\Other\Python ATFX API\clrATFXAPI.py", line 128, in <module>
        dummyTest1, recording = RecordingManager.Manager.OpenRecording(recordingPathRegular, None)

System.IO.FileNotFoundException:
    at EDM.Recording.RecordingManager.OpenRecording(String recordingPath, IRecording& recording) in C:\MyStuff\DevelopmentalVer\UtilityMode\ATFXReaderLib\ATFX\RecordingManager.cs:line 1092

PS C:\MyStuff\DevelopmentalVer\UtilityMode\Other\Python ATFX API>
```

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--- Updated May 11, 2022

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- **5.1 Data Location** When cloud service is enabled, Crystal Instruments Corporation may process and store the customer data anywhere Crystal Instruments Corporation or its agents maintain facilities and services.
- **5.1.1 Facilities** All facilities used to store and process an application and customer data will adhere to reasonable security standards no less protective than the security standards at facilities where Crystal Instruments Corporation processes and stores its own information of a similar type.

5.2 Data Processing and Security

- **5.2.1 Scope of Processing** By entering into this agreement, customer instructs Crystal Instruments Corporation to process customer personal data and other data related to its services only in accordance with applicable law: (a) to provide the cloud services; (b) as further specified by customer via customer's use of the cloud services (including the admin console and other functionality of the services); (c) as documented in the form of this agreement, including these terms; and (d) as further documented in any other written instructions given by customer and acknowledged by Crystal Instruments Corporation as constituting instructions for purposes of these Terms.
- **5.2.2 Data Security** Crystal Instruments Corporation will use third party technical measures to protect customer data against accidental or unlawful destruction, loss, alteration, unauthorized disclosure or access. Crystal Instruments Corporation is not responsible or liable for the deletion of or failure to store any customer data and other communications maintained or transmitted through use of the services. In addition, Crystal Instruments is not responsible or liable for unauthorized access of the customer data. Customer is solely responsible for securing and backing up data. Crystal

Instruments Corporation does not warrant that the operation of the software or the services will be error-free or uninterrupted. Neither the software nor the services are designed, manufactured, or intended for high risk activities.

5.2.3 Data Deletion

Deletion by Customer: Crystal Instruments Corporation will enable Customer to delete Customer Data during the Term in a manner consistent with the functionality of the Services.

Deletion on Termination. On expiry of the Term, Crystal Instruments would delete all Customer Data. Customer acknowledges and agrees that Customer will be responsible for exporting, before the Term expires, any Customer Data it wishes to retain afterwards.

5.3 Accounts Customer must have an account to use the services, and is responsible for the information it provides to create the account, the security of passwords for the account, and for any use of its account. If customer becomes aware of any unauthorized use of its password or its account, Customer will notify Crystal Instruments Corporation as promptly as possible. Crystal Instruments Corporation has no obligation to provide customer multiple accounts.

5.4 Payment Terms for Cloud Service

- **5.4.1 Free Quota** Certain services are provided to customer without charge up to the fee threshold, as applicable.
- **5.4.2 Online Billing** At the end of the applicable fee accrual period, Crystal Instruments Corporation will issue an electronic bill to customer for all charges accrued above the fee threshold based on (i) Customer's use of the Services during the previous fee accrual period; (ii) any additional units added; (iii) any committed purchases selected; and/or (iv) any package purchases selected. For use above the fee threshold, customer will be responsible for all fees up to the amount set in the account and will pay all fees in the currency set forth in the invoice. If customer elects to pay by credit card, debit card, or other non-invoiced form of payment, Crystal Instruments Corporation will charge (and customer will pay) all fees immediately at the end of the fee accrual period. If customer elects to pay by invoice (and Crystal Instruments Corporation agrees), all fees are due as set forth in the invoice. Customer's obligation to pay all fees is non-cancellable. Crystal Instruments Corporation's measurement of Customer's use of the services is final. Crystal Instruments Corporation has no obligation to provide multiple bills. Payments made via wire transfer must include the bank information provided by Crystal Instruments Corporation.
- **5.4.3 Payment Information** Crystal Instruments Corporation will not store any payment related information on its facilities. All payment information, including recurring payments are stored at a third party facility. Crystal Instruments will not be responsible or liable for unauthorised access to this information.

5.4.4 Taxes for Cloud Services

- (a) Customer is responsible for any taxes, and customer will pay Crystal Instruments Corporation for the services without any reduction for taxes. If Crystal Instruments Corporation is obligated to collect or pay taxes, the taxes will be invoiced to customer, unless customer provides Crystal Instruments Corporation with a timely and valid tax exemption certificate authorized by the appropriate taxing authority. In some states the sales tax is due on the total purchase price at the time of sale and must be invoiced and collected at the time of the sale. If customer is required by law to withhold any taxes from its payments to Crystal Instruments Corporation, customer must provide Crystal Instruments Corporation with an official tax receipt or other appropriate documentation to support such withholding. If under the applicable tax legislation the services are subject to local VAT and the customer is required to make a withholding of local VAT from amounts payable to Crystal Instruments Corporation, the value of services calculated in accordance with the above procedure will be increased (grossed up) by the customer for the respective amount of local VAT and the grossed up amount will be regarded as a VAT inclusive price. Local VAT amount withheld from the VAT-inclusive price will be remitted to the applicable local tax entity by the customer and customer will ensure that Crystal Instruments Corporation will receives payment for its services for the net amount as would otherwise be due (the VAT inclusive price less the local VAT withheld and remitted to applicable tax authority). (b) If required under applicable law, customer will provide Crystal Instruments Corporation with applicable tax identification information that Crystal Instruments Corporation may require to ensure its compliance with applicable tax regulations and authorities in applicable jurisdictions. Customer will be liable to pay (or reimburse Crystal Instruments Corporation for any taxes, interest, penalties or fines arising out of any misdeclarati
- **5.4.5 Invoice Disputes and Refunds** Any invoice disputes must be submitted prior to the payment due date. If the parties determine that certain billing inaccuracies are attributable to Crystal Instruments Corporation, Crystal Instruments Corporation will not issue a corrected invoice, but will instead issue a credit memo specifying the incorrect amount in the affected invoice. If the disputed invoice has not yet been paid, Crystal Instruments Corporation will apply the credit memo amount to the disputed invoice and Customer will be responsible for paying the resulting net balance due on that invoice. To the fullest extent permitted by law, customer waives all claims relating to fees unless claimed within thirty days after charged (this does not affect any customer rights with its credit card issuer). Refunds (if any) are at the discretion of Crystal Instruments Corporation and will only be in the form of credit for the services. Nothing in this Agreement obligates Crystal Instruments Corporation to extend credit to any party.
- **5.4.6 Delinquent Payments; Suspension** Late payments may bear interest at the rate of 1.5% per month (or the highest rate permitted by law, if less) from the payment due date until paid in full. customer will be responsible for all reasonable expenses (including attorneys' fees) incurred by Crystal Instruments Corporation in collecting such delinquent amounts. If customer is late on payment for the services, Crystal Instruments Corporation may suspend the services or terminate the account(s) and services(s) for breach

5.5 Account Term & Termination

- 5.5.1 Account Term The term of the account will begin on the effective date and continue until the agreement is terminated.
- **5.5.2 Termination for Breach** Crystal Instruments Corporation may terminate account for breach if: (i) the account(s) is in material breach of the agreement; or (ii) the customer ceases its business operations or becomes subject to insolvency proceedings and the proceedings are not dismissed within ninety days.
- **5.5.3 Termination for Convenience** Customer may stop using the cloud service at any time. Customer may terminate the account(s) and services for its convenience at any time on prior written notice and upon termination, must cease use of the applicable services.
- Crystal Instruments Corporation may terminate the account(s) or services for its convenience at any time without liability to Customer.
- **5.5.4 Effect of Termination** If the account(s) or services(s) are terminated, then: (i) the rights granted by one party to the other will immediately cease; (ii) all fees owed by customer to Crystal Instruments Corporation are immediately due upon receipt of the final electronic bill; (iii) customer will delete the software, any application and any data; and (iv) upon request, each party will use commercially reasonable efforts to return or destroy all confidential information of the other party.

5.6 Customer Obligations for Cloud Services

5.6.1 Compliance Customer is solely responsible for account information and data and for making sure its usage of services is consistent with the terms of the services. Crystal Instruments Corporation reserves the right to review the data for compliance.

5.6.2 Restrictions

Customer will not, and will not allow third parties under its control to: (a) copy, modify, create a derivative work of, reverse engineer, decompile, translate, disassemble, or otherwise attempt to extract any or all of the source code of the services (except to the extent such restriction is expressly prohibited by applicable law); (b) sublicense, resell, or distribute any or all of the services; or (c) create multiple account(s) to simulate or act as a single account or otherwise access the services in a manner intended to avoid incurring fees or exceed usage limits or quotas;

5.6.3 Third Party Components

Third party components (which may include open source software) of the services may be subject to separate license agreements. To the limited extent a third party license expressly supersedes this agreement, that third party license governs customer's use of that third party component.

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