

Christina T. Stutes

Quality Assurance Engineer

7 Years Experience

Profile

ENTHUSIASTIC, CREATIVE, AND HANDS-ON

I have extensive experience and expertise in start-up and large corporate endeavors involving business requirements/processes, product and project management, and training. I am well versed in software development methodologies, including Agile and Traditional Waterfall, across several industries, including retail, telecommunications, and food service IT. I've also worked in both onshore and offshore team structures. I am a highly self-motivated individual with a passion for making a difference in people's lives in both personal and professional settings.

Work experience

Swimply, Inc., Quality Assurance Analyst (5/22 - 10/22) | Automation Engineer (11/22 - Present)

- Created and executed scripts to automate manual test cases using Cypress.io
- Managed a team of testers and tracked testing results
- Introduced Agile methods that improved the quality of deliverables
- Mentor engineers in quality and automation best practices
- Helped engineering and customer success teams with triaging inbound bug reports
- Identify and execute opportunities to improve the QA process

CGI, Test Manager (03/21 to 04/22)

- Planned and executed testing of client's services and features
- Managed a team of testers and tracked testing results for UAT & ORT
- Developed and monitored test cases
- Participate in quarterly PI Planning
- Used ServiceNow, Jira, and Confluence to write and execute test plans
- Maintained communication with BAs, SAs, and Developers
- Maintained working relationships and met goals while working remotely

Gophr, Inc, Product Manager (11/19 to 03/20)

- Championed Agile practices, led sprints, and adhered to KPIs
- Trained, supervised, recruited, and appraised talent

- Used Jira and Confluence to manage releases and review burn-down charts
- Monitored operations and analyzed their cost-effectiveness, time, and correctness
- Oversaw, reviewed and optimized operational systems, processes, and practices
- Analyzed financial data and statements and used them to improve profitability
- Interacted with clients, personnel, and stakeholders to retrieve and review feedback

Waitr, Inc., Quality Assurance Coordinator (06/15 to 11/19)

- Collaborated with Product Owners to define product quality goals and resolve issues
- Executed daily manual testing to ensure production readiness
- Identified and analyzed issues and wrote detailed bug reports
- Authored and executed automated regression testing using Rainforest
- Smoke-tested new features post-release
- Monitored and handled escalations for technical support
- Wrote regression tests in accordance with the company's testing suite
- Identified when and how to escalate issues to the engineering team

Education & Hobbies

Attended University of Louisiana at Lafayette

Communications Chair for the CSR team at CGI Lafayette location

Volunteer with Big Brother Big Sister

Training and certifications

Certified SAFe® 5 DevOps Practitioner

Certified SAFe® 5 Agilist

Industry experience

Information Technology

Tech Start-Ups

Technical specializations

Small Team Management

Client Management

SCRUM Team

Technical skills

Black Box Testing

Exploratory Testing

Unit Testing

E2E testing using automation suites

Tools & software

JavaScript

Typescript

SQL

Cypress.io

ServiceNow

Notion.io

Atlassian Products (Jira, Confluence, Service Desk)

Postman - E2E testing

Office (Word, Excel, etc.)

Google Workforce (Doc, Sheets, etc.)

