ZIZIPHO KAKAZA

Salesforce Admin Intern, Junior Software Engineer

📞 078-824-9470

✉ ziziphokakaza09@gmail.com

🌐 link to github

📍 8 Melkhout Crescent
Plattekloof 3
7500

EDUCATION

Cape Academy of Mathematics, Science and Technology

Matriculated: 2018

Subjects

- Mathematics
- Physical Science
- Life Science
- English FAL
- IsiXhosa HL
- Life Orientation

Eduvos

2022-2024
Graduation Year : 2025

- Completed Bsc IT majoring in Software Engineering (3 year program)

PROGRAMMING LANGUAGES

- HTML
- CSS
- BOOTSTRAP
- JAVASCRIPT
- C#
- PYTHON
- REACTJS
- KOTLIN
- SQL
- PHP

ABOUT ME

Hi, I'm Zizipho, a Salesforce-certified administrator with a strong foundation in software engineering and CRM solutions. My expertise lies in optimizing enterprise workflows, automating business processes, and leveraging Salesforce's robust ecosystem to drive efficiency and scalability. With a deep interest in cloud computing, data structures, and system architecture, I continuously explore innovative ways to integrate AI and automation into CRM platforms. Passionate about problem-solving and technology-driven impact, I am committed to advancing diversity in tech and empowering women in the field.

WORK EXPERIENCE

Mentee for GirlCode X BetSoftware program | Cape Town

April 2024 - August 2024

WIL- Work Intergrated Learning workshops

GirlCode X BetSoftware encourages young women in technology by presenting weekly seminars in Quality Assurance, Business Analysis, Software Engineering, Business Intelligence, and Cybersecurity. Mentors guide us through technology and work-life balance, instilling empowerment and confidence. This program offers practical skills, support, and essential interactions to create a solid professional foundation.

Saleforce Program Intern at Life Choices

Ongoing Aug 2024 - Aug 2025

Salesforce Intern-Learnership

Completing a structured program focused on Salesforce certification through Trailhead and other resources, gaining Admin and AI Specialist credentials. The program includes, equipping interns with in-demand skills for real-world Salesforce roles.

SKILLS

- Excellent communication skills
- Problem-solving- skills
- Aptitude to troubleshoot common software and hardware faults
- Experience working as a Salesforce Admin on a few projects

REFERENCES

Darron Gelderbloem

Life Choices

darron@lifechoices.co.za

Ndai Mapaso

Eduvos I.T. Lecturer

071-222-1462

salesforce

CERTIFIED

Administrator

PRESENTED TO:

Zizipho Kakaza

for successfully completing certification requirements

December 06, 2024

Issued

TRAILHEAD

CERTIFIED
Administrator

Credential ID: 5408326 | Certification Verification: sforce.co/verifycerts