



ZIZIPHO KAKAZA

Bsc IT:Software Engineering student

Hi, I'm Zizipho, a Salesforce-certified administrator with a strong foundation in software engineering and CRM solutions. My expertise lies in optimizing enterprise workflows, automating business processes, and leveraging Salesforce's robust ecosystem to drive efficiency and scalability. With a deep interest in cloud computing, data structures, and system architecture, I continuously explore innovative ways to integrate AI and automation into CRM platforms. Passionate about problem-solving and technology-driven impact, I am committed to advancing diversity in tech and empowering women in the field.

Contact



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Plattekloof 3
7500



<https://github.com/CtrlZee-dev>

Education

● Cape Academy of Mathematics, Science and Technology

Matriculated: 2018

Subjects:

- Mathematics
- Physics
- Information Technology
- Life science
- Life Orientation
- English FAL
- IsiXhosa HL

2019: Upgraded Mathematics and Physics

● University of the Free State

2020-2021

Studying BscAgric:
Animal Science

● Eduvos

2022-2024

Completed Bsc IT:
Software Engineering

Experience



Mentee for GirlCode X BetSoftware program

Completed April 2024 -
August 2024

GirlCode X BetSoftware encourages young women in technology by presenting weekly seminars in Quality Assurance, Business Analysis, Software Engineering, Business Intelligence, and Cybersecurity. Mentors guide us through technology and work-life balance, instilling empowerment and confidence. This program offers practical skills, support, and essential interactions to create a solid professional foundation.



Salesforce Program Intern at Life Choices

Ongoing Aug 2024 - March 2025

Completing a structured program focused on Salesforce certification through Trailhead and other resources, gaining Admin and Platform App Builder credentials. The program includes, equipping interns with in-demand skills for real-world Salesforce roles.

Languages

HTML & CSS



Delphi



C#



JavaScript



SQL



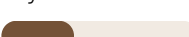
PHP



Kotlin



Python



Skills

- Excellent communication skills
- Problem-solving- skills
- Aptitude to troubleshoot common software and hardware faults
- proficient in Microsoft Suite
- Salesforce Admin Certified
- Experience working as Salesforce Admin on a few projects

References

Life Choices

Darron Gelderbloem

darron@lifechoices.co.za

Eduvos I.T. Lecturer

Ndai Mapaso

071-222-1462



CERTIFIED

Administrator

PRESENTED TO:

Zizipho Kakaza

for successfully completing certification requirements



TRAILHEAD

December 06, 2024

Issued



Credential ID: 5408326

| Certification Verification: sforce.co/verifycerts