

Matthew Charles

User Researcher User Experience Designer

majacha21@gmail.com

Personal Profile

A very approachable and a reliable individual who enjoys working in creative team environments. Reflective and delivers work to a high standard. With a passion for UI/UX, and looking for career opportunities in this field.

Experience

Degree and Project Work

Student

September 2020 – May 2024

- Completed user research project developing a sustainable food app. Conducted interviews, created User Personas/Journey maps, and prototype testing.
- Developed websites using HTML, CSS, Java Script.
- Used Figma to create design solutions - wireframes, interactive prototypes.
- Completed an Interaction Design project, based on a local museum - designed wireframes, app prototypes.
- Redesigned the user experience for a real client (Good Things Gifts) website, still keeping brand identity. Streamlined the navigation making it more user friendly, based on user feedback.
- Prototype testing - building on user and client feedback.

Bristol Rovers

Bartender Supervisor

October 2023 – August 2024

- Serving customers with drinks.
- Helping with sorting stock and making sure each bar has enough for game days.

Oakley Health Group

Administrator / Receptionist (temporary position)

June 2021- September 2021, June 2022 – September 2022:

- Front desk reception – checking patients in, dealing with queries, taking messages, updating information on the clinical system.

Education

University of the West England, Bristol

September 2020 – June 2024

BSc (Hons) Digital Media - 2:1

The Sixth Form College Farnborough

September 2018 – June 2020

Business Studies A Level Grade (B)

Medieval History A Level Grade (B)

Biology A Level Grade (C)

Skills

IT Skills

Figma, Miro, Microsoft Office, HTML, CSS, JavaScript.

Research

Used a variety different methods when conducting research, these include: surveys, questionnaires, interviews, card sorting, prototype observations.

Team Work

Team player, made captain of football team, group work at university. Reception and office administrator in a large team. Supervised shifts at a local bar.

Communication

An effective communicator and attentive listener, adapting communication style and methods to suit the situation.

Responsibility and Organisation

Trustworthy, reliable and hard working person who takes pride in their work. Punctual and always meet deadlines for projects.