You can confirm that you are experiencing this permissions issue by turning on DCOM error logging. You can enable error logging by changing the registry and then restarting the DCOM process that you want to examine. The DCOM process that you want to examine determines whether you have to restart the computer. To turn on DCOM error logging, follow these steps:

1. Click **Start**, click **Run**, type **regedit**, and then click **OK**.
2. Locate the

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Ole

registry subkey.

1. Right-click the **Ole** value, point to **New**, and then click **DWORD Value**.
2. Type ActivationFailureLoggingLevel, and then press ENTER. Double-click **ActivationFailureLoggingLevel**, type 1 in the **Value data** box, and then click **OK**.
3. Right-click the **Ole** value, point to **New**, and then click **DWORD Value**.
4. Type CallFailureLoggingLevel, and then press ENTER. Double-click **CallFailureLoggingLevel**, type 1 in the **Value data** box, and then click **OK**.
5. Restart the DCOM program, and then examine the System log and the Application log for DCOM errors.

The error messages in the event log contain information that you can use to help resolve the permissions issue.  
  
You can turn off DCOM error logging by changing the **ActivationFailureLoggingLevel** value and the **CallFailureLoggingLevel** value to zero.