DING CHAO

Software Product Assistant

Profile

Dynamic and results-driven professional specializing in product management with extensive experience facilitating collaboration between development teams and clients to ensure successful software project delivery. Proficient in leveraging tools like Axure, Power BI, and ChatGPT for AI-driven insights to align software solutions with business objectives. Strong leadership, client communication, and project coordination skills, with a focus on delivering software products that meet user needs and enhance operational efficiency. Actively seeking opportunities to contribute to innovative software development projects and client-focused strategies.

Education

2023-2025

Universiti Sains MalaysiaMaster's Degree in Digital Transformation
- Full-time program focused on data science, lean innovation, and business intelligence.
- Developed expertise in enterprise architecture, cybersecurity analysis, and decision-support research projects.

2018-2020

Suzhou UniversityBachelor's Degree in Software Engineering (2018 - 2020)
- Emphasized software development, system analysis, and digital solution design.

Work Experience and Education

Suzhou Yunyou Technology Co.

Product Manager

2021-2023

- Collaborated closely with clients to gather requirements and align software development objectives with business needs.
- Led teams in designing and delivering digital transformation solutions, ensuring scalability and alignment with enterprise goals.
- Developed and implemented software modules and system prototypes to enhance business operations and customer experiences.
- Delivered a 1 million RMB digital transformation project, meeting client expectations and completing within the allocated timeline and budget.
- Directed a 2.78 million RMB initiative that streamlined operational workflows, enhanced safety compliance, and boosted system efficiency.
- Facilitated communication between development teams and stakeholders, ensuring alignment and satisfaction throughout project lifecycles.

Suzhou Bizcom Information Technology Co.

Product Assistant

2020-2021

- Acted as a liaison between internal teams and clients, ensuring seamless communication for software development projects.
- Assisted in designing and deploying digital tools tailored for online education platforms, focusing on improving interactivity and user experience.
- Analyzed client feedback to refine software features, resulting in increased engagement and satisfaction among end-users.
- Played a key role in expanding the online education market in second- and third-tier cities through innovative product strategies.
- Supported cross-functional teams to ensure timely project delivery and alignment with client expectations.

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Penang, Malaysia

Chinese Citizen

Skills

Digital Transformation:
Enterprise architecture, lean, data analytics, and business intelligence.
Technical Proficiency:
Axure, Power BI, Python, Excel, Word.
Soft Skills:
Leadership, teamwork, strategic planning, user-focused design

Language

1. English: Fluent
2. Mandarin: Native