

## Re: C1400 Invoice #55964

Kim Cuddington <kcudding@uwaterloo.ca>

Tue 2023-02-28 2:19 PM

To: Sonya Vallieres <sonya.vallieres@innovationdiagnostics.com>

Cc: Terry Taylor <terryt@uwaterloo.ca>

■ 2 attachments (218 KB)

Credit #3572.pdf; IDQT-20221031 University of Waterloo.pdf;

Hey Sonya,

Thanks, we were somewhat confused about the timeline on the labour since a preliminary assessment was made.

For future reference, it seems to us that 3x the previously estimated hours is a bit much when the problem was previously scoped.

Among other things, a \$1500 range of billing makes it more or less impossible for us to know if we can afford the repairs.

Terry I've copied you as the finance approver since I do not know how these credit notes are handled.

Kim Cuddington  
Dept. Biology  
UWaterloo  
www.ecotheory.ca

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**From:** Sonya Vallieres <sonya.vallieres@innovationdiagnostics.com>

**Sent:** February 28, 2023 11:51 AM

**To:** Kim Cuddington <kcudding@uwaterloo.ca>

**Cc:** Accounts Payable Invoices <apinvoices@uwaterloo.ca>; Procurement Services <procure@uwaterloo.ca>; lidia garcia <lidia.garcia@innovationdiagnostics.com>; Dominic Chamberland Charest <dominic.ch.ch@innovationdiagnostics.com>

**Subject:** RE: C1400 Invoice #55964

Good morning Kim,

Please find attached a credit note for the transformers as well as 1 hour of labour.

The conversion from 230V to 115V of the incubators did take the technician all day to complete. In addition, these hours include the travel time to the hardware store for materials required for repairs.

The attached quote issued for the repair states that the minimum labour charges are 3 hours.

Should you require additional details regarding the visit for the repairs and modifications of the incubators, please contact our service department at [service@innovationdiagnostics.com](mailto:service@innovationdiagnostics.com)

Thank you.

**Sonya Vallières**

Adjointe exécutive / Executive Assistant

**Innovation Diagnostics Inc.**

T: 450 472 1871, F: 450 472 2231

229 Robinson, Saint-Eustache, QC Canada J7R 5V7

[www.innovationdiagnostics.com](http://www.innovationdiagnostics.com)

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**De :** lidia garcia <[lidia.garcia@innovationdiagnostics.com](mailto:lidia.garcia@innovationdiagnostics.com)>**Envoyé :** 23 février 2023 15:51**À :** Sonya Vallieres <[sonya.vallieres@innovationdiagnostics.com](mailto:sonya.vallieres@innovationdiagnostics.com)>**Cc :** : Accounts Payable Invoices <[apinvoices@uwaterloo.ca](mailto:apinvoices@uwaterloo.ca)>; Procurement Services <[procure@uwaterloo.ca](mailto:procure@uwaterloo.ca)>; Kim Cuddington <[kcudding@uwaterloo.ca](mailto:kcudding@uwaterloo.ca)>**Objet :** FW: C1400 Invoice #55964

Hi Sonya,

Can you explain to Mrs. Cuddington the reason for the difference between the quotation and the invoice?

Thank you

**Lidia Garcia****Innovation Diagnostics Inc.****Accounts receivables & Payables**

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**From:** Kim Cuddington <[kcudding@uwaterloo.ca](mailto:kcudding@uwaterloo.ca)>**Sent:** 23 février 2023 13:19**To:** lidia garcia <[lidia.garcia@innovationdiagnostics.com](mailto:lidia.garcia@innovationdiagnostics.com)>**Cc:** Accounts Payable Invoices <[apinvoices@uwaterloo.ca](mailto:apinvoices@uwaterloo.ca)>; Procurement Services <[procure@uwaterloo.ca](mailto:procure@uwaterloo.ca)>**Subject:** Re: C1400 Invoice #55964

Hello,

Can I get some commentary on the \$1400 discrepancy between the labour costs of the original quote (attached) and this invoice? The technician was certainly not present servicing incubators in our lab for 9 hours.

Kim Cuddington

Dept. Biology

UWaterloo

[www.ecotheory.ca](http://www.ecotheory.ca)

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**From:** lidia garcia <[lidia.garcia@innovationdiagnostics.com](mailto:lidia.garcia@innovationdiagnostics.com)>**Sent:** February 22, 2023 2:53 PM**To:** Kim Cuddington <[kcudding@uwaterloo.ca](mailto:kcudding@uwaterloo.ca)>**Cc:** Accounts Payable Invoices <[apinvoices@uwaterloo.ca](mailto:apinvoices@uwaterloo.ca)>; Procurement Services <[procure@uwaterloo.ca](mailto:procure@uwaterloo.ca)>**Subject:** FW: C1400 Invoice #55964

Hello,

Can I please have a reply as to when this invoice will be paid?

Thank you

**Lidia Garcia**

Innovation Diagnostics Inc.

Accounts receivables & Payables

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**From:** lidia garcia

**Sent:** 15 février 2023 15:29

**To:** [apinvoices@uwaterloo.ca](mailto:apinvoices@uwaterloo.ca)

**Subject:** C1400 Invoice #55964

Hello,

This is a kindly reminder that invoice 55964 is now due. Please confirm payment.

Thank you

**Lidia Garcia**

Innovation Diagnostics Inc.

Accounts receivables & Payables

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