

To: Dickson, Derek FIN:EX [PERSONAL INFORMATION]
Cc: Kevin Sweeney [PERSONAL INFORMATION]
From: Kris Gade
Sent: Fri 2015-03-13 7:29:58 PM
Subject: RE: Confirmation Requested

Good stuff, thanks Derek... Will keep you updated...

Kris Gade

Manager, Investigations
Corporate Security and Compliance Division, BCLC

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From: Dickson, Derek FIN:EX [mailto: [PERSONAL INFORMATION]]
Sent: March-13-15 12:20 PM
To: Kris Gade
Subject: RE: Confirmation Requested

Hi Kris,
With reference to the itrak files you have listed below;

#1. We have no record of receiving an 86 report on this. I spoke with Dave Willis to determine if he was aware of this and he said he had been advised of this complaint and that it was anonymous with limited information. Given the circumstances supplied I have no issue with an 86 report not having been sent, nor does one need to be sent now.

#2-#3-#4

We conducted investigations into these allegations and have since concluded all of these files.

As we discussed at our last meeting, GPEB investigations has no issue with BCLC approaching the service provider regarding these incidents. As always, if you come across any wrongdoing during these discussions please advise GPEB ASAP.

Thanks,
Derek

From: Kris Gade [mailto: [PERSONAL INFORMATION]]
Sent: Friday, March 13, 2015 10:31 AM
To: Dickson, Derek FIN:EX
Cc: Kevin Sweeney
Subject: Confirmation Requested

Hi Derek... Once again, thanks for meeting with us yesterday, I think it was productive...

I just want to confirm, that as per our conversation regarding the Starlight, the four (4) below noted incidents, in their totality are not being actively worked by GPEB per se, and that GPEB has no issues with BCLC Corporate Security and Compliance addressing with the appropriate Gateway Executive?

I look forward to your response. Cheers...

1. December 2, 2014 – BCLC IN20140060773

Female complains to BCLC Consumer Services that Gateway Guest Services Employee Maggie **CHIU** introduced her husband [PERSONAL INFORMATION] to a "loan shark". As such, [PERSONAL INFORMATION] has lost over \$1,000,000 at the Villa and the Starlight.

[PERSONAL INFORMATION] is possibly [PERSONAL INFORMATION] (SID#: 99395)

2. February 27, 2015 – BCLC IN20150010775

Gateway Executive Director of VIP Bill **LANG** and Gateway Guest Services Employee Maggie **CHIU** are observed meeting with and talking to, "High Risk Patrons" Chang Hu **LIU** (SID#: 24307), [PERSONAL INFORMATION] (SID#: 10418), [PERSONAL INFORMATION] (SID#: 36465), and BCLC Barred Patron (Loan Sharking) Paul King **JIN** (SID#: 118414) outside of the Starlight Casino. The content of this meeting is unknown.

3. March 4, 2015 – BCLC IN20150011894

[PERSONAL INFORMATION] (SID#: 99395) is observed in the Starlight parking lot, receiving approx. \$50K from two (2) U/K individuals who arrived in a vehicle known to be associated to BCLC Barred Patron (Loan Sharking) Paul King **JIN** (SID#: 118414).

4. March 5, 2015 – BCLC IN20150012045

[PERSONAL INFORMATION] (SID#: 99395) and "High Risk Patron" [PERSONAL INFORMATION] (SID#: 76259) are observed arriving at Starlight in a grey Mercedes. [PERSONAL INFORMATION] proceeds to buy-in and play with approx. \$100K.

Gateway Guest Services Employee Maggie **CHIU** is observed being in the Starlight Shang Noodle House, at the same time as BCLC Barred Patron (Loan Sharking) Jack **QIN** (SID#: 73465) and ex-Gateway Guest Services Employees Mandy **LI** and Claudia **YEUNG**.

After [PERSONAL INFORMATION] loses all of his money, [PERSONAL INFORMATION] enters the Shang Noodle House, the same time the above noted individuals are in said restaurant. Gateway Guest Services Employee Maggie **CHIU** is then observed leaving the Shang Noodle House, and meeting directly with [PERSONAL INFORMATION] on the VIP Smoking Patio. At around the same time, [PERSONAL INFORMATION] exits the restaurant and retrieves approx. \$90K from the grey Mercedes. To note, at some point between the time [PERSONAL INFORMATION] and [PERSONAL INFORMATION] first arrived, and the time [PERSONAL INFORMATION] retrieved the \$90K from the grey Mercedes, BCLC Barred Patron (Loan Sharking) Jack **QIN** (SID#: 73465) entered the same vehicle, drove it off site for approx. 45 minutes, before returning it.

After [PERSONAL INFORMATION] retrieved the \$90K from the grey Mercedes, Jack **QIN** is observed meeting with Gateway Guest Services Employee Linda **WANG** near the front entrance to the Starlight, and receives from **WANG** what appears to be a complimentary taxi voucher. Jack **QIN** then leaves the site in a taxi.

Kris Gade

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PERSONAL INFORMATION

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