

**To:** John Karlovcec[REDACTED]  
**Cc:** Rob Kroeker[REDACTED]  
**From:** Daryl Tottenham  
**Sent:** Tue 05/12/2017 6:53:08 AM  
**Subject:** Lisa Gao summary  
[IN20170052344\\_IncidentFile\\_Full.pdf](#)

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John,

Here is a summary of events from the Gao investigation:

Sept 13, 2017- 7 pm [REDACTED] attended RR and met with Gao and purchased 200K in 5K chips and subsequently left the casino without play. File 2017-52024 was created for a UFT review due to no play by the patron.

Sept 14, 2017- 7 am I reviewed the file and was concerned with the circumstances of the buy-in and meeting with GAO. [REDACTED] is not a player but is connected to a patron, [REDACTED] who is currently BCLC prohibited. I requested AML investigators contact Gao and interview her to determine if [REDACTED] was going to be returning to play or explain why he took the chips off site. I also requested a priority OSINT on [REDACTED] and asked for video to be saved for the file.

Sept 15, 2017- 1 pm Lisa Gao was interviewed and it was determined that she knew [REDACTED] was buying the chips for [REDACTED] to give to his friends coming from China and facilitated the purchase. She did advise she warned [REDACTED] that this was not a good thing to do under the cameras but he insisted his boss wanted him to purchase the chips so she allowed it and provided a RR chip bag for [REDACTED] to take the chips off site. Of note, while [REDACTED] was waiting for his chips he was joined by Michael Kim and Rishi Khaira and they had a conversation with him and shook hands before leaving. Due to the size of the buy-in it would suggest that they were aware of the reason [REDACTED] was buying chips and for whom he was purchasing them for.

Sept 15, 2017- 2 pm I contacted Pat Ennis and advised of the circumstances and that a report would be forthcoming to GPEB for investigation and that contact should be made with [REDACTED] to immediately return the chips. I also advised Ross of the results and he subsequently contacted GPEB (Anna) at 519 pm to request they review the file and provided a number of points at issue. A BCLC file was created to document the actions taken and Steve was asked to review and save all relevant video. (2017-52344)

Sept 15, 2017- 4 pm I contacted Pat Ennis to find out if [REDACTED] had been contacted to return the chips and was advised they were reluctant to call him now that GPEB was involved. I asked for and received [REDACTED]'s cell number and subsequently called him and had several frank discussions with him if he chose to pass the chips off to friends of [REDACTED] and they attended the casino. He eventually chose to return the chips and brought them back in that night and a file was created for the disbursement.

Sept 21, 2017- I attended the Burnaby offices of GPEB (Bob Stewart, Heather Samson and Rich Akin) and provided a full statement of my dealings with LIU and answered whatever questions they had regarding this incident. The meeting went very well and they were very forthcoming and professional throughout my dealings with them. They also asked to speak with Steve and Stone as they had also prepared statements at the time and that meeting was subsequently arranged.

Over the course of the next month Heather requested and received reports and footage from this incident and also requested any BCLC files or reports we have on previous incidents for Lisa Gao. The two files of focus that she was provided involved one incident where [REDACTED] has met with her at the restaurant and after becoming extremely intoxicated, assaulted 2 RR staff members in the valet parking area. The second file involved an incident where a VIP patron sexually assaulted a staff member in the Salon area and it appeared that GAO tried to "fix" the issue without it being reported to police. I do not know what, if anything, became of those investigations.

On November 23, 2017 Bob Stewart called me to advise the investigation was concluded and that his report had been forwarded to Victoria and he would contact me directly once the results

were known. This occurred on November 24th and Bob advised Lisa Gao's registration had been pulled and that RR was made aware of this directly.

I have attached a copy of file 2017-52024 for reference in case you wish further details on this. I am also going to forward you the original emails that started this off just so you can see the context in which this investigation was initiated. If you do not require them, just delete as I have a master file for this incident for our folder.

Shout me if you need more details or have further questions.

Daryl

[Daryl Tottenham Ba, CAMS](#)

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[●Yes, and...●](#)

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups in B.C.