To: Brad Desmarais[PERSONAL INFORMATION

From: Jim Lightbody

Sent: Fri 2013-03-15 12:29:46 AM

Subject: Measurement Report to Ministry FY1213 - March 12 2013 - BCLC Comments Measurement Report to Ministry FY1213 - March 12 2013 - BCLC Comments.docx

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Brad;

Thanks for the heads up and I completely agree with all your comments. I made a couple myself (see attached), but just to reiterate that we need to hold our Service Providers (SP's) accountable for certain actions that includes dealing with players. If we jump in the middle of that, we will reduce that responsibility they must own. If, however, they meant we need to increase our policy and procedures for SP's, that is more feasible.

Overall, I think this report, if read by an outsider, would lead one to believe that money laundering is rampant in casino's. So, I would suggest a re-positioning of this document around "prevention" and reducing "misperception" of money laundering.

Thanks,

Jim