

Donna M. Achimov

Personal Information

PROFESSIONAL EXPERIENCE

Chief Compliance Officer Sept 2019 – present
Financial Transactions and Reports Analysis Centre of Canada (FINTRAC)

Responsible for FINTRAC's Compliance program which assists, and enforces compliance with the Proceeds of Crime (Money Laundering) and Terrorist Financing Act and its Regulations. Accountable for managing policies and procedures that enable Canada to prevent, detect and address non-compliance and mitigate risks related to money laundering and terrorist financing..

Deputy Director and Chief Financial Officer June 2018 – Sept 2019
Financial Transactions and Reports Analysis Centre of Canada (FINTRAC)

Responsible for FINTRAC's financial stewardship and the full range of corporate services including: security, communications, strategic planning, IM/IT, accommodations, and contracting. Brought forward changes in governance, strategic and integrated planning and resource stewardship.

Assistant Deputy Minister, Human Resources Nov 2016 – June 2018
Public Services Procurement Canada

Responsible for the implementation of the Department's human resources priorities, programs, tools and services for 13,000 employees. Provides strategic advice and guidance regarding official languages policies; and compensation and benefits.

Chief Executive Officer May 2011 – Oct 2016
Translation Bureau, Public Services Procurement Canada

Responsible for providing the Government with translation, interpretation and terminology standardization services. Leading extensive business transformation of a 2,000-person organization, using innovative technologies and social media to transform work processes and redefining supplier relations.

Acting Assistant Deputy Minister, Receiver General and Pensions May – Nov 2016
Public Services Procurement Canada

Vice-President July 2007 – April 2011
Individual Learning Branch, Canada School of Public Service

Led development of curriculum supporting leadership skills and competencies for executives and emerging leaders. Introduced new technologies to support learning, networking and knowledge sharing. Managed largest Government of Canada educational campus facility, complex refit and health and safety issues.

Assistant Deputy Minister

Citizen and Community Service, Service Canada

December 2005 to July 2007

Responsible for introducing and developing service strategies and new ways to deliver benefits programs and services to Canadians (Old Age Security, Canada Pension Plan, Employment Insurance, Canada Student Loans). Responsible for delivery of Grants and Contributions over \$2.5B program for both Service Canada and Human Resources and Social Development.

Acting Assistant Deputy Minister

Service Delivery, Social Development Canada

January to December 2005

Responsible for national operations and re-engineering of the citizen experience across core service delivery channels: telephone, on-line transactions, and mail processing of benefits delivery programs.

Director General, Call Centres

Social Development Canada

2003 to December 2004

Accountable for realigning under one national management structure the telephone services supporting Employment Insurance, pensions and Canada Student Loans.

June 2002-2003

Director General, Service Delivery

Income Security Programs, Human Resources Development Canada

Provided leadership and vision in the creation of an integrated pension delivery system across government, the department and channels (mail, in-person, phone and Internet).

1999-2002

Director General, Public Access ProgramsCommunication Canada,
Public Works and Government Services Canada

Responsible for managing **1 800 O-Canada**, a national toll-free inquiry service, creation of the Canada Site (Government of Canada's Internet Portal); Publiservice (Government's Intranet) and Canadian Government Publishing (launched first E-Bookstore).

Acting Director General, Corporate Communications

Public Works and Government Services Canada

1998-1999

Directed the activities of a large corporate communications and public affairs organization.

EDUCATION

Bachelor in Journalism (Honours) Carleton University, Ottawa
1980-83

PROFESSIONAL CERTIFICATION

Professional Designation - Directors Education Program, Institute of Corporate Directors, Rotman School of Management, University of Toronto. June 2016

LANGUAGE PROFILE

Fluently Bilingual – English and French, Serbian, Croatian