# **NGUYEN HO YEN NHI**

**Data Analyst Fresher** 



# **Profile**

- **18/02/2003**
- Female
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### **Hard Skills**

#### **Programming Languages**

C#, Python

#### Tools

Power BI, Visual Studio, ERPNext

#### **Database Management System (DBMS)**

Microsoft SQL Server, Microsoft Office

# **Professional Knowledge**

- Data Collection
- · Data Cleaning
- · Data Visualization
- Exploratory Data Analysis (EDA)
- · Business Intelligence
- ERP Knowledge
- E-Commerce Knowledge

#### **Soft Skills**

- Adaptability
- Teamwork
- Situational Analysis
- Communication
- · Problem Solving

# **Objective**

Desire to develop a career in data analysis in a dynamic and professional environment. Hope to learn more about the software implementation and optimization support process, thereby improving problem-solving skills and creating real value. Committed to contributing with my efforts, sense of responsibility and analytical ability, with the desire to accompany the company in achieving business goals.

#### **Education**

## Ho Chi Minh City Open University

2021 - 2025

Management Information System (MIS)

Fourth-year student

# **Projects**

Data Analyst Intern - Company: GoodFood

2-2025 -

# Collect, process, and standardize data for integration into the CRM system

**Data Collection**: Use a variety of sources and methods to find new customers and prospective customers for the CRM system such as Internet, Local Organization, B2B and B2C platforms,...

**Data Cleaning**: Perform data validation, deduplication, standardization, and imputation to ensure data accuracy and consistency. Utilize Power Query in Excel and Power BI to clean and transform data, including splitting and standardizing addresses for better integration into the CRM system

**Integration data into CRM**: Input standardized data into the CRM system, ensuring customer information is stored in the correct structure for easy retrieval and analysis

#### **Personal Project**

09/2024 - 10/2024

# Project Title: Analyzing the Impact of Digital Transformation on Job Satisfaction

**Data Collection & Management**: Collected and managed self-gathered data to analyze the impact of digital transformation on employee job satisfaction.

**Data Analysis & Visualization**: Utilized Business Intelligence (BI) tools for data visualization and performed in-depth analysis to identify key trends and correlations.

Reporting & Strategic Recommendations: Presented findings through analytical reports and provided data-driven strategic recommendations to optimize the employee experience in a digitalized environment. Skills Acquired: Enhanced proficiency in data analysis and visualization within a BI framework. Strengthened ability to make data-driven decisions and develop actionable insights.

### **Personal Project**

10/2023 - 11/2024

Project Title: Analyzing Operations and Proposing Development for the Quality Management System at Honda Vietnam

· Critical Thinking

# Languages

English: Good listening and reading comprehension

#### **Interests**

Cooking, Reading, Traveling, Creating digital content

**Issue Identification & Analysis**: Identified and analyzed issues related to the Quality Management System (QMS) in the production process to assess inefficiencies and areas for improvement.

**Process Evaluation & Optimization**: Conducted in-depth evaluations of production workflows and proposed QMS enhancements to improve operational efficiency and product quality.

**Strategic Recommendations**: Developed and suggested solutions to optimize quality management practices and ensure compliance with industry standards.

**Skills Acquired**: Strengthened process analysis and quality management skills, along with the ability to develop and implement effective improvement strategies.

