



# HỒ NHẬT BẰNG

02/02/2001

## Contact

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- Ho Chi Minh City

## Skills

- Visual Merchandising
- Customer Service
- Supplier & Contract Management
- Sales Data Analysis
- Proficient in Microsoft Office

## Education

- Bachelor of Logistics and Supply Chain Management  
Van Lang University

## Language

- English
- Korean

## About Me

A motivated graduate in Logistics and Supply Chain Management with hands-on experience in merchandising and retail operations. I enjoy learning from customer trends and working on how products are selected, displayed, and promoted to match shopper needs. Currently improving Korean language skills to strengthen international communication.

## Experience

### Cashier | December 2024 - May 2025

Emart Sala

- Perform inspection, classification of goods, and scan barcodes into the system - observe the products that customers frequently purchase.
- Guiding and advising, answering customer inquiries related to products, promotional programs,...
- Introducing the ongoing promotional programs and the programs exclusive to members.
- Ensure the accuracy and completeness of the actual scanned quantity of goods and their recording in the system.

### Merchandising Intern | November 2022 - April 2023

LOTTE Mart

- Create an order after completing negotiations with the supplier, adjusting input purchase prices, selling prices, and promotional programs...
- Support and manage documents related to products and contracts with suppliers.
- Check our own products daily to ensure their quality when they reach customers. Also market and competitor surveys.
- Data processing: including exporting main data and daily sales, results after the promotion ends.

### Store Manager | November 2021 - November 2022

Tay Ta Mart

- Search for and contact suppliers: including fresh food, FMCG, household items,...
- Managing contracts with suppliers. Support in processing related licenses: business licenses, liquor licenses, electricity meter conversions,...
- Come up with ideas for product arrangement and display; Manage products and inventory, ensuring that best-selling products do not run out of stock and provide feedback on non-selling products.
- Customer service: always putting the customer at the center, supporting and advising on products according to customer needs, introducing new products to customers, gathering customer feedback on products to improve and supplement necessary products.