# TRONG PHUC TRAN (RAY)

## MARKETING EXECUTIVE

To Hien Thanh St, Ho Chi Minh City | Gmail: ttphuc389@gmail.com | Phone: +84 395 695 675

## **EDUCATION**

Ho Chi Minh City University of Economics and Finance (UEF)

Bachelor of E-Commerce | Year of Graduation: 2024

Relevant Coursework: Facebook Ads Mastery (Enternet Agency)

Current GPA: 3.3/4.0

#### PROFESSIONAL EXPERIENCE

NP HOME March 2024 – Present

## **Digital Marketing Leader**

## Marketing

- Directed and motivated a 5-member team in crafting and executing digital strategies.
- Planned, implemented, and optimized high-performing ad campaigns on Meta and Google Ads.
- Coordinated and supervised agencies (Tivatech, Kienco, etc.) for campaign execution.
- Directed livestreams, collaborating with KOLs such as MC Huỳnh Ngân and comedian Trung Dân.
- Tracking and Data Analysis: Proficient in using Facebook Pixel, Google Analytics 4 for optimizing campaign performance.
  - => Generated **1.4 million** views across viral sales video campaigns.
  - => Elevated engagement rate by **30%** through data-driven Remarketing initiatives.

#### **E-Commerce**

- Launched, managed, and optimized Shopee and TikTok Shop strategies to match promotional cycles / campains
- Created and coordinated content for the TikTok channel, ensuring content aligned with customer outreach
- Managed advertising on TikTok Ads, Shopee Ads, optimizing ROAS and analyzing performance for continuous improvement.

## SEO

- Executed comprehensive SEO strategies through collaboration with content and link-building partners.
- Proficient in SEO site structure, keyword research, and on/off-page optimization.
  - => Local SEO (Cooktops): achieving **Google Top 1** for keywords: "Mua bếp quận 1" ... "Mua bếp quận 11" (site:bepnhanphat.com).
  - => Brand SEO (Smart Locks): achieving Google Top 2 & Bing Top 2 for Demax (site:demaxlock.com).
  - => Product SEO (Smart Locks):
    - Google Top 1: SL606 AG, SL966 AC, SL101... (site:bepnhanphat.com).
    - Bing Top 1: Bosch ID 30, SL868 GS, SL768 AC... (site:lockhome.com.vn).
  - => Achieved 100,000 monthly impressions by implementing SEO strategies (site:bepnhanphat.com).

## NIEN PHAT IMPORT EXPORT CO.

**April 2023 – December 2023** 

#### **Website Administrator**

- Developed mobile-first landing pages optimized for conversion and brand consistency
- Monitored and moderated multiple WordPress-based e-commerce websites
- Utilized basic knowledge of HTML and CSS to create and style web pages

## MEGAS Salesman

August 2022 – February 2023

- Developed sales strategies for Binh Thanh, District 1, and District 3, boosting market reach
- Assisted customers with inquiries and personalized recommendations, driving high satisfaction and sales

## **AWARDS & HONORS**

- 1st Prize Provincial Science and Engineering Fair | Tien Giang Province, 2019
- Representative Vietnam Science and Engineering Fair | Tien Giang Province, 2019
- 1st Prize Singing Category | Vietnam-Chinese Art Competition, Ho Chi Minh City Region, 2022

#### **CERTIFICATIONS**

- VSTEP (B2 Level) Vietnamese Standardized Test of English Proficiency
- Office Computing Certificate University of Economics and Finance (UEF)
- Advanced Facebook Advertising Certificate Enternet Agency

## **EXTRACURRICULAR ACTIVITIES**

## Mai Am Hoa Hong (Rose Shelter), District 12

• Contributed to the shelter's programs, supporting underprivileged children and families through community initiatives.

## S.M.S Music Club

• Participated in music performances and events organized by the club, showcasing talent and promoting the cultural values of music.