

# TRƯƠNG THUY NGÂN

## FOOD SERVICE CATEGORY STAFF

### CAREER OBJECTIVE

A motivated and experienced retail professional with nearly 9 years of experience in store operations and leadership at Circle K Vietnam. Eager to apply strong operational insight, people management, and category understanding to the Food Service Category Staff role, driving product quality improvement, sales performance, and consistent in-store execution.



### CONTACT

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### EDUCATION

College of Economics  
Major: Business Administration

### WORK EXPERIENCE

#### Circle K Vietnam

**March 2016 – Present**

#### Store Manager 1 – Talent Pool AMT

**October 2021 – Present**

- Manage high-performing stores in District 1, focusing on locations with strong sales and diverse customer bases.
- Oversee various store clusters, including school, office, tourist, and commercial areas, ensuring smooth daily operations and strong customer satisfaction.
- Control store operations, cost, and profit performance to achieve company targets and maintain sustainable growth.
- Drive operational excellence and process consistency across assigned stores.

#### Store Manager 1 – NRI Project (Office-based)

**December 2020 – September 2021**

- Actively participated in the nationwide rollout of the NRI POS and store operation systems, supporting testing, UAT, and transition from the old platform. Worked closely with head office to ensure system stability, data accuracy, and operational continuity during implementation

#### Store Manager 1

**July 2019 – December 2020**

- Oversaw high-sales stores, ensuring consistent achievement of KPIs and compliance with company standards.
- Managed inventory, cost control, and in-store marketing execution effectively.

#### Store Manager 2

**April 2018 – June 2019**

- Supervised daily store operations and led a team of staff to meet sales and operational targets.
- Developed potential leaders through structured training and coaching.

#### CSR/Shift Leader/Store Manager 3

**March 2016 – March 2018**