

VU LE TRAM ANH

FOOD SERVICE CATEGORY STAFF

CONTACT

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Ho Chi Minh City

1997

EDUCATION

Bachelor of Logistics and Multi-modal Transportation Management

Ho Chi Minh City University of Transport 2016 - 2021

CERTIFICATION

The Intensive Course on Logistics Operation and Networking

held by MLIT of Japan, SGH Foundation and HCMC University of Transport 2019

SKILLS

- · Office Informatics
- Communication
- Teamwork
- Document management
- Problem solving

ABOUT ME

A highly organized and detail-oriented individual with experience in procurement coordination, vendor communication, and documentation management, and an academic background in Logistics and Supply chain. Eager to apply analytical skills to make data-informed purchasing decisions that align with organizational goals.

EXPERIENCE

Customer service staff

FAST SERVICES TRADING CO. LTD



Oct 2021 - Feb 2022

- Respond promptly to customer inquiries via phones, emails
- Coordinate with other departments to process customer orders
- Acknowledge and resolve customer complaints

Estimating staff

MARINA LANDSCAPE VIETNAM CO. LTD



June 2022 - Jul 2024

- Receive, collect, organize, update, and store project documents
- Analyze project documents to prepare accurate cost estimates
- Contact the supplier to obtain material quotations
- Coordinate with project team to prepare for a review bid

Shop assistant

BOBBY BREWERS COFFEE



Aug 2024 - May 2025

- Handle customers inquiries and complaints
- Collaborate with team members to deliver exceptional service
- Manage inventory tracking, reorder and coordinated with suppliers when needed
- Evaluate vendor pricing and recommend sales rates
- Submit daily reports to manager and conduct monthly inventory audits