

NGUYỄN XUÂN THỦY TIÊN

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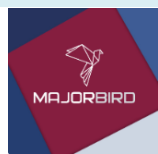
PROFILE

- A demonstrated history of over 2 years of experience working in optimizing logistics systems to enhance efficiency and minimize operational costs. Proficient in utilizing cutting-edge technologies to streamline processes and ensure seamless supply chain management. Working with various component parties including vendors, third party logistics, distribution centers, retailers and ecommerce partners
- A data-driven and hunger-to-learn person in order to get insightful information is my purpose in the next 2 years.
- Favorite statement: "Pay it forward"

EXPERIENCES

MAJORBIRD VIETNAM COMPANY LIMITED

April 2024 – Present



- Business consultants & ERP integrator specialized in Odoo- It is an all-in-one business software that effectively administers Website/E-Commerce, Accounting, Billing, CRM, Manufacturing, Warehouse, Project Management & Inventory to name several
- Started early 2018 with 10+ year in this field experience
- Provided service in Asia and Europe
- Odoo silver partner software engineering consulting in Shenzhen, China

- Collaborate with stakeholders to gather and document business requirements for ERP implementations.
- Conduct gap analysis to identify areas where the ERP system can improve business processes.
- Translate business requirements into functional specifications and user stories.
- Work closely with technical teams to ensure the successful implementation of ERP solutions.
- Assist in the testing and validation of ERP configurations to ensure they meet business requirements.
- Provide training and support to end-users during the ERP implementation process.
- Act as a liaison between business stakeholders and technical teams to facilitate communication, ensure project success.
- Stay informed about industry trends and best practices in ERP systems and business analysis.
- Collaborate with the sales team to cultivate customer relationships.

SMARTLOG SUPPLY CHAIN SOLUTION CORPORATION

May 2022 – Feb 2024



The most comprehensive ecosystem in Vietnam. As a pioneer in developing information technology solutions for logistics operations, Smartlog build a logistics network to become an ecosystem where businesses can share, optimize resources as well as improve competitiveness. Smartlog' s footprint have been place all over country with various logistics products: SWM, STM, SOM, STX.

Logistics System and Solution Consultant

- Technical support: Customer-Centric Approach in collaborating with clients to understand their unique transportation needs. Proven track record of delivering tailored solutions that exceed customer expectations, fostering long-term partnerships.

- The implementation and optimization of advanced logistics systems, leveraging technology to enhance operational efficiency and accuracy. Involving
 - Integration data transaction as project leader: Food logistics –Green Feed (01/2024-02/2024)
 - Change integration flow throughout middleware as supporter: Gemadept Logistics Company (10/2024)
 - Implement to apply transport system as project team member: Nam Thịnh limited liability company (10/2024-present)
- Contribute ideas to improve TMS function and work with BA and the IT teams via sprint in agile
- Equipped with strong analytical skills and a proactive mindset to tackle challenges effectively. Capable of swiftly adapting to evolving market trends and industry regulations to ensure uninterrupted logistical operations.

THE COMMERCIAL SERVICES JOINT STOCK COMPANY OFOOD

Feb 2022 – April 2022



OFOOD Trading & Service JSC

Established in 2015, with delicious dishes and dedicated customer service, OFOOD has rapidly developed and owns multiple chains of popular restaurants. As of now, O's house has more than 30 branches across districts in Ho Chi Minh City and in Hanoi.

Admin Purchasing

- Have found many new sources of raw materials to expand branch stores
- Searching constantly for new suppliers. Especially, have found more suppliers in term of providing seasoning goods for company
 - Supervisor inbound raw materials and tracking debt reconciliation.
- Get used to the ERP system

THUAN PHONG EXPRESS COMPANY LIMITED (J&T EXPRESS)

Nov 2021 – Feb 2022



territory of Vietnam.

Founded in 2015 in Indonesia, J&T Express is a courier brand based on information technology and ecommerce trends. J&T Express is now available in 10+ countries including Indonesia, Vietnam, Malaysia, Thailand, Philippines, Singapore, Cambodia, UAE, Saudi Arabia, Mexico and Brazil. Established in Vietnam market in July 2018, J&T Express owns a wide network of 63 provinces and cities to support fast delivery activities, covering both major cities, remote areas and even island in the whole

Admin telesales - Internship

- Expanding company scale by increasing whole tailers as well as wholesalers
- Taking care of customers before, during and after using the service
- Supporting the contract department to update the price, policies from time to time on the system that link to customers' s app

SKILLS

Key skills and software: Microsoft Office, Jira, Communication, STM

Others:

- Analyze problems, problem-solving, software technical support, software customer support
- Basic SQL/Power BI: Self Learning

EDUCATION

Ho Chi Minh University Of Transportation - College

Oct 2018 – Dec 2023

Major: Supply chain and multi-modal transport management- Good Degree (GPA: 2.8/4)