NGUYỄN HÀ TRANG
DATA ANALYST

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OBJECTIVE

I am expected to graduate in 2025 and have completed all required coursework. I am now ready and fully available to take on a full-time Data Analyst role.

With hands-on experience in AI-related projects, dashboard development, and data pipeline building, I aim to contribute to data-driven decision-making in a dynamic organization. In the short term, I seek to deepen my expertise in analytics tools, methodologies and specially domain knowledge while driving actionable insights that improve business outcomes. In the long term, I aspire to become a lead data analyst, leading complex analytics project and playing a key role in building business intelligence initiatives.

EDUCATION

International School - Vietnam National University Hanoi
Business Data Analytics   **July 2021 - July 2025**
Current GPA: 3.78/ 4.0

WORK EXPERIENCE

Mobile Service Joint Stock Company (M_Service) - MoMo
Data Analyst Trainee   **Jan 2025 - June 2025**
Project Applying AI in Bill Scanning
I luckily have the opportunity to be involved in this project from the initial stages. As a DA, my responsibilities included:
- conducting in-depth research on the operations of the partner team
- collecting, cleaning and analyzing data to identify optimal strategies for bill scanning
- building data pipelines to prepare data for training model AI

Project Applying AI in Telco
- Monitor and make reports on the performance of existing features
- Analyzing data to explore new applications of AI in the sales of Telco products (data packages, airtime, SIM cards) using BigQuery, Python

Data Analyst Intern   **Oct 2024 - Dec 2024**
Project Applying AI in Telco
Joined as a Data Analyst to monitor and analyze the performance of the recommending data packages features:
- Detected and resolved data anomalies, thus ensuring the accuracy of data sources.
- Built data pipelline and dashboards to track A/B testing results and daily feature performance using BigQuery, Looker Studio.

Furthermore, I also performed some ad-hoc tasks, such as extracting key users for business teams.

Bosch Global Software Technologies Vietnam   **Oct 2023 - March 2024**
Data Analyst Intern
Project KPI Dashboard - Dashboard developer
Joined as a Dashboard Developer to design and implement KPI tracking dashboards for employees across departments:
- Gathered and refined requirements from 2–5 stakeholders per dashboard
- Interface with data engineer to ensure relevant data sources are available
- Use Python to push data from excel file to database, SQL Server to query data
- Developed 4 new dashboards and maintained 5 existing ones in Power BI

SKILLS

- Collecting, cleaning and analyzing large datasets to extract actionable insights
- Creating interactive dashboards and visual reports using Power BI, Looker Studio
- Querying and transforming large dataset using SQL
- Data preprocessing, performing some data mining techniques using Python
- Able to communicate, write documents in English