



Duc Hoang Vu

Hospitality Management

Summary

With an open-minded and outgoing disposition, I always seek new challenges and opportunities to push myself further. I enjoy working with people, providing the best service to my customers, and being ready to provide a positive attitude and problem-solving abilities. Besides my passion for the hospitality industry, I also enjoy expressing my creativity through design and content marketing. I'm confident that I have the skills and expertise to prove myself and be promoted through the ranks into ideally, a leadership role where I am managing teams of people or a project.

Contact

Phone

+84 38 6935 066

Email

hoang272001@gmail.com

Address

Hanoi Capital Region,
Vietnam

Education

Duy Tan University

Bachelor's Degree in Tourism &
Restaurant Management

2019 - 2023

Dong Da Highschool

Specialize in Math, Literature
and English

2016 - 2019

Skills

- Hotel and Restaurant Management
- Mixologist
- Specialty Coffee
- Wines Tasting
- Digital Marketing

Experience

Bar Attendant

Oct 2024 – Jul 2025

Viking Ocean Cruise International

- Served drinks and cocktails to international guests on board a 5-star cruise
- Maintained the STAR service, bar cleanliness, and guest satisfaction
- Trained in premium wine and spirit service
- Responsible for managing the afternoon tea service
- In charge of ensuring Minibar stock levels and adapting to guest requirements

Head Bartender

Apr 2023 - Oct 2023

KHOI's Restaurant Hanoi - Micheline Guide 2023

- Hiring and training employees within the brand's standard procedure
- Cooperate and assist the chef in creating and developing the menu operation
- In charge of all the food & drink received from suppliers, establishing the policies, and SOP for the F&B team
- Working with different suppliers included Beverage, Menu design & cover, facilities, and furniture
- Costing every single item with the Finance department to make the final price for selling

Team Captain

Mar 2023 - Apr 2023

KHOI's Restaurant Hanoi - Micheline Guide 2023

- Development and provide opportunities for team member to learn and grow their roles
- Set up the restaurant including VIP room, bar section, ballroom for functions, order facilities, and furniture within these areas
- Tracking team and individuals' performance and offering constructive feedback for improvement and report to Restaurant Manager

Bartender

Aug 2022 – Mar 2023

Hyatt Regency Danang Resort & Spa

- Support manager and team leaders in controlling restaurant operations
- Planning promotions and food and drink combos
- Leading the casual worker team in service and operations
- Inventory of bar stock on a daily and monthly basis, and ensure the quality of raw materials
- Create new recipes and unique decor, and garnish
- Prepare training and modification plans for bar casual staff.

Skills

- Hotel and Restaurant Management
- Mixologist
- Specialty Coffee
- Wines Tasting
- Digital Marketing

Certificate

- IELTS
- Introduction to
- Technology in F&B
- Logistics at UNICEF
- Problem Solving
- Introduction to Psychology
- Marketing at Duy Tan University

Experience

Bar Attendant

Jun 2022 – Aug 2022

Radisson Hotel Danang

- Welcome and serve guests based on outlet menu
- Take care and record customer feedback
- Checking daily inventory, ordering ingredients
- Responsible for cash and invoices

Marketing Team Leader

Oct 2021 – May 2022

Hospitality & Tourism School - Duy Tan University

- Design the first magazine for Duy Tan University
- Event marketing and design support
- Leading a team of 10 members to create content about hospitality, tourism, and news,...
- Responsible to manage the School social page

References

Omega Chemhere

Beverage Manager, Viking Ocean Cruise

Phone: +27 63 495 2397

Luc Do (Brian)

Outlet Manager, Hyatt Regency Danang Resort & Spa

Phone: +84 83 400 63 36

Do Bui (Daisy)

Assistant Institute's Dean, Duy Tan University

Phone: +84 93 242 34 23