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# TRAN PHI PHUNG

#### INTERNATIONAL SALES EXECUTIVE

# **CAREER OBJECTIVE**

I look forward to gaining more skills and experience with the goal of becoming an excellent employee. Although I had limited practical exposure, I had the ability to learn quickly and was willing to face challenges. After learning about the company, I believe that the dynamic environment here provides me with great growth opportunities. I look forward to contributing to the company's future capabilities.

### **WORK EXPERIENCE**

#### 04/2020 - 10/2023

#### THE ADORA

**Position: PARTIME SERVICE STAFF** 

### **Description:**

Prepare before the event:

- Set up tables and chairs and wedding space: Arrange tables, chairs and space to ensure a smooth party.
- Greet and greet guests: Greet guests enthusiastically and guide them to a sitting position.

### Order Recognition:

- Record information about guest orders, including guest numbers, menus, and special requests.

# Food and beverage service:

Bring food and drinks to each table in order.

- Make sure guests are served attentively and on time.

#### Customer support and advice:

- Respond to guest questions about menus, services, or other requests.
- Solve problems that arise during the party.

### Cashier and bill payment:

- Collect money from guests after they finish the party.
- Make sure invoices are calculated correctly and paid conveniently

#### Post party cleanup:

- Gather tables and chairs, collect leftovers, and clean the space.
- Prepare for the next party.

# Notes and reviews:

- Take note of important information about the wedding reception.
- Comment on the performance of yourself and your colleagues to improve future work

#### 07/2023 - 11/2023

**BLV IMPORT EXPORT - TRADING - PRODUCTION COMPANY LIMITED** 

**Position: INTERN** 

### **Description:**

- Check the progress of delivery and receipt of goods
- Update and track the status of shipments on the import and export management system
- Informing customers about the progress of goods movement
- Contact an international lines/agent to negotiate the best rate
- Ask for Dem/Det number and make a booking to send to Sales or Delivery department
- Coordinate with many other departments to plan the export and import of goods
- Support Sales/Docs team to document shipments, ETA checks
- Make transport invoices, inbound notices, invoice systems, packing lists ...

#### 02/2024 - 03/2024

#### THISO RETAIL CO., LTD

Position: SALESPERSON LOCKNLOCK VIETNAM

# **Description:**

- Consulting, introducing products to consumers
- Arrange and display products
- Order/inventory tracking
- Make sure the booth is always clean and tidy
- Sales report
- Other jobs at the request of superiors.

#### 09/2024 - 01/2025

### **P2P MARKETING COMMUNICATIONS COMPANY LIMITED**

**Position:** ADMIN **Description:** 

Event Planning & Coordination

- Manage event schedules and ensure tasks are completed on time.

Support different departments, such as marketing, logistics, and human resources.

- Communicate with vendors and service providers (venues, equipment suppliers, staffing agencies, etc.).

Document & File Management

- Organize and maintain contracts, invoices, and other event-related documents.
- Prepare post-event reports and collect feedback for improvement.

Ensure compliance with permits and legal requirements for events.

# HR & Financial Support

- Manage event staff lists, including MCs, PGs, PBs, and support personnel.
- Track event expenses, assist with budgeting, and coordinate with the accounting team.
- Support recruitment and training of temporary event staff.

### Office & Logistics Management

- Order and prepare necessary supplies and equipment for events.
- Ensure the office is well-equipped and running efficiently.
- Arrange transportation for staff and guests when needed.

### Communication & Client Relations

- Assist clients with event-related inquiries and support.
- Maintain and update guest lists, including VIP attendees.
- Support marketing efforts, such as sending invitations and managing guest lists

# **EDUCATION**

#### 10/2020 - 10/2024

### **BACHELOR INTERNATIONAL BUSINESS**

School / Training School: UNIVERSITY OF INDUSTRY AND TRADE HCMC

Classification: Good

Faculty: BUSINESS ADMINISTRATION Major: INTERNATIONAL BUSINESS



# **Description:**

I have learned about fields specializing in business and management activities related to trade, investment, and cooperation between different countries. Through activities, I have gained knowledge in principles of cross-cultural management, financial fundamentals, logistics and import-export, tactical analysis and strategic planning of international business, international investment and economic development, international business law, international marketing, and e-commerce.

FOREIGN LANGUAGE		COMPUTER SKILLS	
***	Ms Word	****	
**	Ms Excel	***	
**	Ms Power Point	***	
	*** **	★★★ Ms Word   ★★ Ms Excel	

# **SKILLS**

Time management and work organization Goal attainment and planning Discover yourself Find a job and conquer employers

# **INTERESTS**

Tactical Games & Puzzles
Trading products on the e-commerce platform
Union, Association and Club activities.
Volunteer, volunteer.
Drive, go on road trips.

