Kiet Ha

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EDUCATION

Trinity College   Hartford, CT
Bachelor of Science – Major: Computer Science   *Expected May 2024*
Coursework:

- Introduction to Computing, Introduction to Computer Systems, Data Structures & Algorithms, Mathematical Foundations of Computing, Computer Security, Software Engineering, Computational Analysis of Big Data, Artificial Neural Networks and Deep Learning

WORK EXPERIENCE

Trinity College   Hartford, CT
Library and IT Desk Consultant   *January 2022 – Present*

- Provide comprehensive IT support to clients with a wide range of needs, including security issues, technology troubleshooting, and access to library resources
- Effectively communicate and resolve complex problems, providing detailed explanations of various solutions to clients
- Develop a deep understanding of various IT issues and solutions, demonstrating the ability to thrive under pressure in a fast-paced environment while maintaining strict security protocols

L.E.O Clinic   Hartford, CT
App Developer   *August 2018 – August 2020*

- Regularly meeting with supervisors to discuss issues, conducting thorough testing to ensure bug-free performance, and implemented changes to improve usability and user experience to the apps created during internship

Mobile Apps for Hartford   Trinity College, CT
App Developer Intern   *July 2018 – August 2018*

- Collaborated with a team of 7 peers to create *Nisimo*, a therapeutic mobile application for a healthcare clinic utilizing MIT App Inventor 2 programming. (https://sites.google.com/site/mobileappsforhartford/2018-apps)
- Crafted an aesthetically pleasing user interface, elevating the overall user experience and promoting ease of use for *Nisimo* users.
- Innovated a gaming component, "Cattails," integrated within *Nisimo*, as a stress-relieving entertainment center, providing a holistic approach to wellness within the application.

HONORS & AWARDS

DIS Copenhagen   Copenhagen, Denmark
Anders Uhrskov Leadership Scholarship   *January 2023*

- A merit-based scholarship established to award students who have demonstrated leadership on their college campuses at home and who are dedicated to enhancing and building upon their global leadership and critical thinking skills while spending a semester abroad with DIS

SKILLS

- **Web development:** *HTML, CSS, JS*
- **Programming languages:** *Objective-C, MIT AI2, Java, Python, C, Assembly*
- **Languages:** *English (bilingual proficiency), Vietnamese (native), Chinese (conversational), French (conversational)*
- Leadership, Teamwork, Customer Experience, Effective Communication, Project Management, Presentation Skills