

Appendix A

Client Interview: Meeting 1 (Interview with client before creation of product)

Date: 27/5/2024, 27th May 2024

Client: Mr. A

Full Transcript

Developer: Hi Mr. A, I need to solve a real-life problem for a client for my IB Computer Science internal assessment. I was wondering if you are currently facing any problems that I may be able to help solve.

Client: Hi. I'm currently a third-year undergraduate student in university and one of my biggest challenges is dealing with procrastination, in the forms of spending too much time on social media and other sites.

Developer: What are you currently doing to try and resolve the problem? Are there any apps that you are currently using for this?

Client: Currently I'm approaching this issue without the assistance of apps. I've been using my own techniques but they don't always work.

Developer: Why is that the case?

Client: I haven't been able to find an app that really helps me since the apps I've encountered don't intervene directly but rather rely on my motivation to use or check in on the app frequently, which reduces their effectiveness for me. Perhaps you can make an app for me that does intervene directly, given that I have given it permission to do so. I'd like it if it runs automatically, as I often forget to use apps.

Developer: Is there any platform that you would prefer the program to be programmed for and why?

Client: Yes I would like the app to be downloadable on my desktop, since I mainly use my desktop for work and procrastination.

Developer: What sort of features do you want in this program? Any particular features/wishes?

Client: The main use of the app should be to warn me when I am doing or looking at something unproductive. First of course I would like to be able to tell the app what sort of sites to monitor, for instance social media and forums. Then I would like to be able to set guidelines on how to intervene, for instance during which periods of the day and after how long of staying on the sites rather than working. The method of intervention I guess could be displaying a message on my screen to alert me of my use. Of course the app would need my permission to do all of this, so I can turn the app on or off as needed,

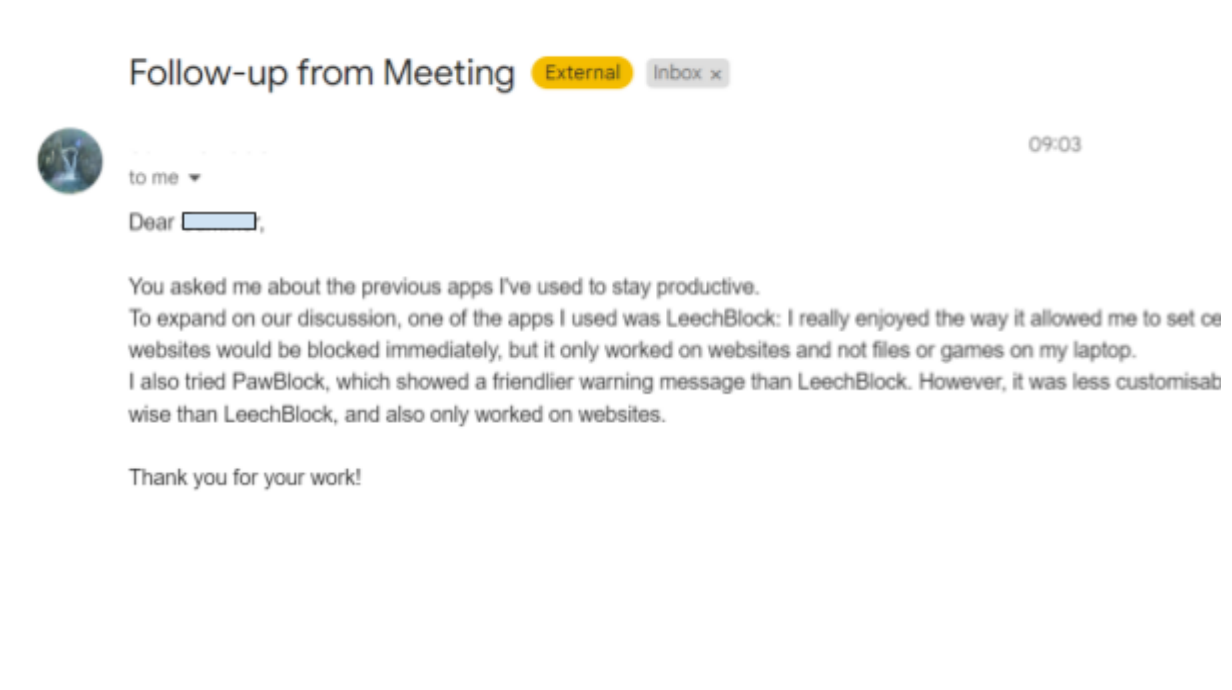
Developer: To recap, is there anything that you wish to add or you forgot to mention?

Client: Nope sounds good.

Client Email: Before creation of product

Date: 5/6/2024, 5th June 2024

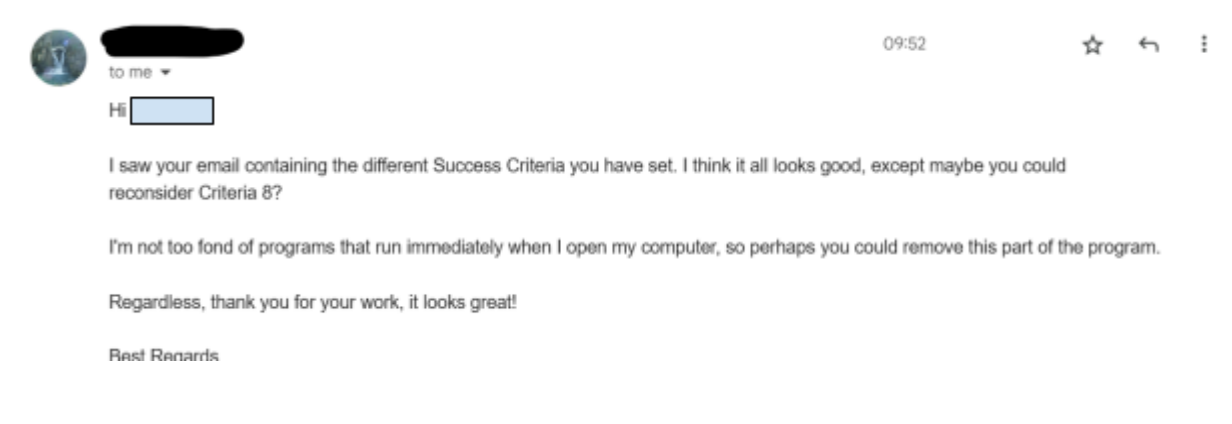
Client: Mr. A



Client Email: Before creation of product, in response to my email with success criteria

Date: 10/6/2024, 10th June 2024

Client: Mr. A



Client Email: After creation of product, in response to me sharing the final program

Date: 29th October, 2024

Client: Mr. A

