Noah Thompson

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Professional Summary

Cybersecurity professional with hands-on experience in incident response, system hardening, and network defense. Skilled in PowerShell, Sysinternals, and SIEM platforms to mitigate risk and maintain uptime. Proven ability to deploy secure solutions, resolve issues, and align security strategies with business goals. Known for effective collaboration across teams and translating technical objectives into actionable outcomes. Committed to strengthening IT resilience through best practices and continual improvement. Brings confident public speaking and a genuine passion for engaging audiences—routinely delivers presentations, facilitates training, speaks at large conferences, and easily communicates complex ideas in current role.

Technical Expertise

Python | C | PowerShell | Bash/Linux CLI | Wireshark Syntax/Commands | Network Security | Digital Forensics | Ethical Hacking | Incident Response | Cloud Security | Windows Server | Vulnerability Management | GPO Administration | Risk Assessment | ITIL | Asset Tracking | Packet Tracer

Experience

Technical Lead – Infrastructure Support
Fountain Of Life Christian Fellowship, Mesa, AZ
March 2019 – Present

- Manage livestreaming, AV systems, and hybrid tech to enhance digital service delivery.
- Provide IT support, secure system updates, and perform hardening using PowerShell, Group Policy, and patch management tools.
- Partnered with leadership to implement cloud-based tools and improve internal workflows under NIST-aligned practices.
- Reduced downtime by 40% through process optimization and asset lifecycle tracking.
- Trained volunteers and served as a liaison between ministry operations and the tech team.
- Enforced best practices in access control, endpoint protection, and network segmentation.
- Consolidated tools to save approximately $1,500 annually by adopting open-source solutions.
- Closed 30+ security gaps through policy enforcement, MFA, and routine patching.
- Extended hardware life by 2–3 years through targeted maintenance, saving $5,000 in replacement costs.

Education & Certifications

Bachelor of Science in Cybersecurity
Grand Canyon University — Phoenix, AZ
Aug 2020 – Apr 2025

Master of Science in Artificial Intelligence
Grand Canyon University — Phoenix, AZ
Current - May 2027