

Ability to consolidate provider data into a single point of access that can be presented internally or externally to support consumers’ care decisions.

[Learn more about Provider Directory.](#)

What Good Looks Like

Organizations with a **basic** capability can pull multiple pieces of provider information from multiple systems including credentialing, practice management, and managed care databases. They can publish those data elements across internal sources such as patient portals or health system websites for consumers to access.

Organizations with an **advanced** capability can offer field-level enforced governance to enable cross-organizational ownership and maintenance of data. They have worklists for data review and can syndicate data to 3rd parties. With a robust capability, organizations can automatically verify provider information for accuracy with external sources and can digitally onboard new providers into the system.

Rate your organization's current capability:



Hospitals and health systems increasingly compete for the commercial consumer against new entrants and big tech. Consumers want easy and convenient ways to find, schedule, and access care, on par with their experiences in retail, banking, and travel. Hospitals and health systems need to provide a modern, tech-enabled point of entry - a Digital Front Door.

