## **Problem/Compromise Card Instructions**

Use these graphics when conflict arises within a group.

- **Step 1:** Complaining party identifies problem *and* his or her proposed solution.
- **Step 2:** He or she gives the problem card to the other party.
- **Step 3:** The other party has 24 hours to think, reflect, and respond in writing.

**Choice 1:** He or she agrees with the solution and states how he or she will comply with/adopt the solution using the "I will..." prompt.

**Step 4:** The other party returns the card to the complaining party and they consider the issue resolved.

**Choice 2:** He or she disagrees with the solution and proposes a counter-solution.

**Step 4:** Complaining party fills out a compromise card. A conference with the students may be advisable at this point.