

# TUONG NGUYEN PHAM

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Hardworking and enthusiastic individual seeking a part-time job. Passionate about delivering exceptional customer service and eager to learn new skills in a fast-paced environment.

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## EDUCATION

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### Centennial College

Scarborough, ON | **01/2023 – Present**

*Advanced Diploma of Artificial Intelligence - Software Engineering Technology*

- Cumulative **GPA:** 4.40/4.50

### FPT High School

Danang, Vietnam | **08/2019 – 06/2022**

*High School Diploma*

- Cumulative **GPA:** 3.62/4.00

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## EXPERIENCE

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### VELD Music Festival | *Busser*

Toronto, ON | **08/2023 – 08/2023**

- Keeping the areas of VIP bottle service tidy and clean
- Change garbage cans, restock ice and cups
- Be in assistance to the bottle service staff on-site
- Bring cases of beer and alcohol from truck to bar area
- Do any general duties requested

### Centennial College Orientation | *Volunteer*

Scarborough, ON | **04/2023 – 05/2023**

- Providing direction and ushering students into the event
- Approaching students if they have questions
- Register students into the event, giving swag
- Doing a little bit of everything

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## SKILLS

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Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Professionalism and strong work ethic, Time management, Strong interpersonal skills, Good self-management and organization, Computer programming, Bilingual proficiency in English and Vietnamese, Attention to detail, Serving

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## CERTIFICATIONS

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Smart Serve

**06/2023 – 06/2028**