Aryan Tiwari

(413) 512-9797 | linkedin.com/in/aryan-tiwari1 | aryantiwari@umass.edu | aryan.tiwari.dev

EDUCATION

University of Massachusetts Amherst, Isenberg School of Management

Amherst, MA

Master of Science in Business Analytics

Candidate, September 2025

Manipal University Jaipur (MUJ)

Jaipur, Rajasthan

Bachelor of Technology: Computer Science & Engineering

July 2022

• Overall CGPA: 7.99/10.00

WORK EXPERIENCE

Cogneau Systems Private Limited

Gurugram, Haryana

Associate Consultant (Automation Solutions)

December 2023 – June 2024

- Engineered the infrastructure to automate the creation, delivery and response of critical alerts originating from corporate devices, microservices, servers and other cloud services, which increased feedback frequency and issue resolution efficiency.
- Automated the functions and enhanced the security of company resources at Trend Micro and AWS cloud platforms through Lambda functions and custom tools, resulting in significant cost and time savings.
- Set up and configured Confluence, a collaborative platform with centralized documentation that improved communication and knowledge sharing across teams and departments.
- · Oversaw device and network security, managed disk encryption and Wi-Fi access for all employees. Additionally, conducted security training to enhance staff awareness and compliance.

Cogneau Systems Private Limited

Gurugram, Haryana

Intern and Product Developer

Jan 2022 – *October* 2022

- Designed and iteratively developed an NLP microservice for the company's chatbot, which enabled clients to efficiently access, organize, and analyze big data.
- Created the WhatsApp message receiver and sender microservices, improving client satisfaction by enabling chatbot interactions directly through WhatsApp.
- Developed the DataIO microservice, facilitating faster storage, access, and modification of frontend data which resulted in a 40% increase in data handling speed.
- Improved the functions and performance of Data Pre-processing microservice, enhancing data quality and usability.
- Managed AWS workspaces for new interns to ensure smooth onboarding experience and access to necessary resources.
- Assisted the data engineering team with server-side tasks, created automation scripts and helped with issue resolution.

Delectrik Systems Private Limited

Gurugram, Haryana

Operations Analyst Intern

May 2023 – *September* 2023

- Researched and documented the existing business operations and processes.
- Implemented automation tools to monitor and forecast business performance, improving efficiency and predictive model accuracy.

Vision Exports

Gurugram, Haryana

Business Analyst Intern

January 2023 – May 2023

- Supported strategic decision-making for international markets by analyzing export data to identify trends and providing insights.
- Worked with the logistics team to optimize supply chain processes, resulting in increased efficiency and lower costs.

PROJECT EXPERIENCE

Generative Chatbot using Seq2seq Model

January 2021 – June 2021

- Worked with my teammate to develop a general purpose chatbot which can be specialized to a client's or developer's needs depending on the specific field and use case.
- Developed a working model along with a set of additional modules to test common scenarios in various industries.
- Led the project with confidence through an articulated plan and organized team meetings for discussions.

Cats and Dogs image classifier model

Feb 2020 - March 2020

- Developed an image classification model using Convolutional Neural Networks (CNN) with Python and Keras to differentiate between cats and dogs.
- Achieved a test accuracy of over 90%.

SKILLS

Language: Hindi (native), English (proficient), Japanese (beginner).

Technical: Python, JavaScript (NodeJS), Shell Script, Excel, Visual Basic, SQL, REST APIs, MongoDB, AWS, and Docker.