

Problem Statement:

Julia's Salon has recently expanded and hired more staff. They offer haircuts, styling, and hair dyes. There are several employees that may offer their services during each day. They currently track bookings in a paper-based diary and simple written receipts for customers. Our team has been hired to create an application that would help her track appointments to ease workflows.

The system will manage appointments made by the customers. Each appointment has a unique ID, start time, and end time. The appointment also contains reference to customer and employee. The employee is linked to an appointment due to their own individual rate that they charge per hour. Customer details may be stored for future reference to allow for future bookings, without having to enter the contact details again. The customer has a customer ID, name, contact number and email address.

Each employee will also have their information stored in the system. It will contain their rate, first name, last name, and contact number. Each employee will also be assigned a unique ID.

Customers will be given a bill at the end of their haircut. The total will be calculated by including the employee rate, taxes that may apply, and any products that may have been used. Products that may be used during an appointment have their own product id, name, and price.

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