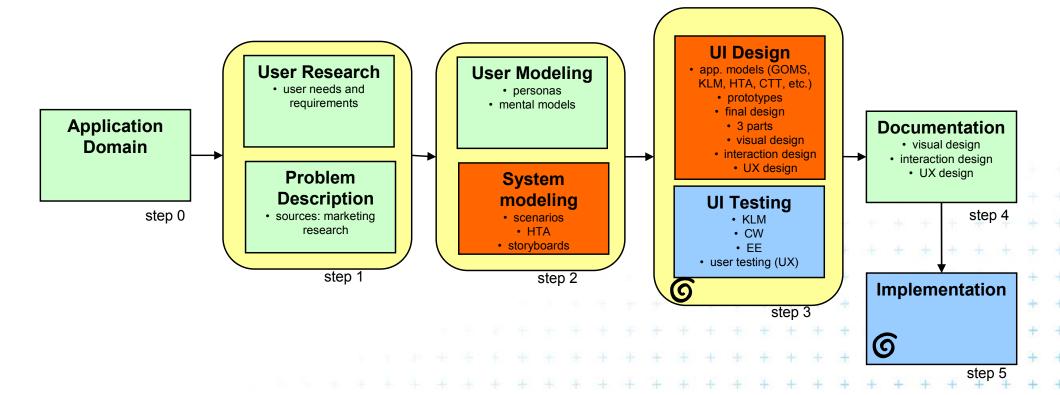


# Formal description/models of user interfaces

Flow chart, Petri nets, STN, JSD

# Models for UI description

- Model 1 ???
- Model 2 ???







#### What do we need more?

- We need to determine how the communication between computer and human will look like when performing individual steps
- We need to have at disposal formal description of a dialog structure





# **Dialog modeling**

- Dialog can be represented as a set of states with transitions between them
- The advancement in dialog is linked up with the term - current state
- Transition between states can be dependent on condition
- It is possible to assign description of actions to individual transitions (e.g. change of the screen content)





# Dialog and its structure





#### What will be discussed in further

- Let us show that the dialog can have some kind of structure
- We can show that such a structure can be described in a formal way
- We can even show where the benefits of such an approach are





# Do we understand what a dialog is?

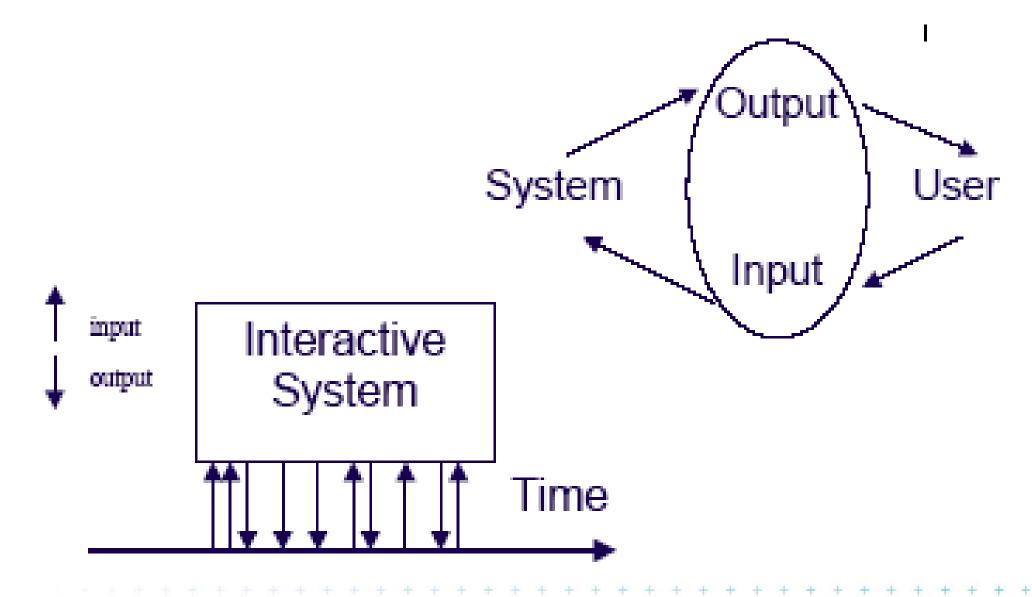
- Dialog can be understood as syntactic level of communication between human and computer.
- Notation for dialogue description
  - diagrammatic
  - textual
- Dialog is linked-up with
  - Semantics (usually linked up with application)
  - presentation (to the user)
- Advantages of formal description







# **User and interactive system**







# What is dialog?

- Most of dialogs are not structured (structure = structure of a sentence => not sufficient).
- Examples of structured conversation: movie scenario, wedding ceremony,...
- Real dialog with computer is usually (somehow) structured and limited (not like in Star Trek).





# Structured dialog between people

- Dialog is usually limited and formal
- Example marriage

```
Minister: do you < man's name > take this woman ...
```

Man: I do

Minister: do you < woman's name > take this man ...

Woman: I do

Man: With this ring I thee wed

(places ring on woman's finger)

Woman: With this ring I thee wed (places ring ..)

Minister: I now pronounce you man and wife





# Typical features of a dialog

## Wedding ceremony

- Given scenario for 3 participants
- Sequence of "actions" is given
- Some parts are fixed "I do"
- Some parts are variable— "do you man's name …"
- What to do with the ring (with words "with this ring ...")

## When telling these words – are we married?

- Only on the right place with the license (minister)
- Syntax only not semantics
- What if some other answer will be said?





# What is dialog?

- Structure of conversation between the user and computer system.
- Languages have 3 levels
  - lexical
  - syntactic <-- most of user interfaces</li>
  - semantic
- Description of a language must be linked-up with semantics (because of implementation example? ..... e.g. functionality in CAD system)





# **Dialog - formal description**





# Notation for dialog description

 Other branches of computer science (structured dialogue -> specialized language -> formal description -> theory of languages)

What about to use programming languages for dialog description?





#### Programming language as a tool for dialogue description

- NO!!
- Why?
- The application part (e.g. simulation of fluid flow) is mixed up with user interface
- Problem?
- YES!!
- E.g. maintenance, modification .....
- This topic is known from other courses (Software engineering etc...)
- The UI part will be separated from application (and described formally)



# **Typical dialog notations**

- Textual
- Diagrammatic





# **Diagrammatic notation**

- Frequently used (picture gives us a nice overview)
- Dialog structure at the first glance
- What to do with large and complex dialogues
- Typical diagrams used
  - STN State transition networks (STD)
  - Petri nets
  - Flowcharts
  - JSD diagrams





# **Textual description**

- Non-formal description (in common language)
- Grammars
- Some other theoretically based descriptions (production rules ...)





# Why to describe dialog?

#### The purpose:

- Communication with other designers
- Tool in early phase of design (brainstorming ideas)

#### How to embed semantics?

- The users can take an active part in discussions
- The users can suggest extension of functionality
- We complete the dialog description by intended meaning (semantics) of a new action





# Dialog model: State diagrams





# How to work with system states

- A lot of formalisms exists
- State diagrams
  - transition diagrams
  - transition networks

 Principle: INPUT -> transition from the current state into new one

Examples from everyday life?



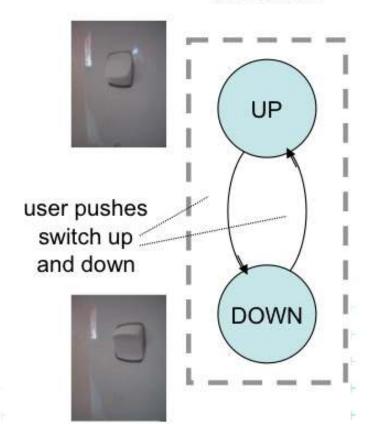


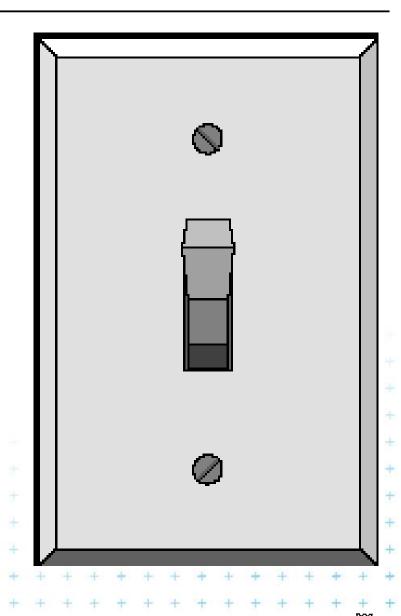
# **Example state: switch**

state: off

state: on



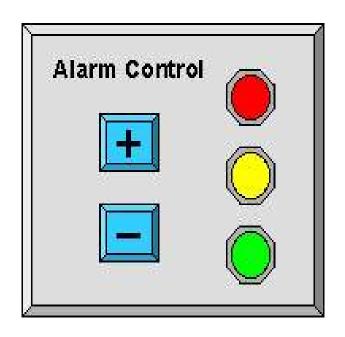


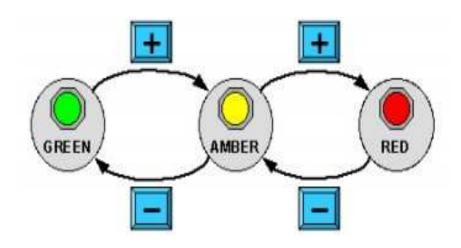






# State diagram - example





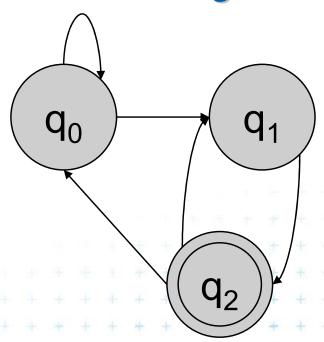
Alan J. Dix





#### **FSA**

- FSA is an object that has defined behavior by means of set of states and set of transitions between them
- FSA picture: what is wrong?







# Why state diagrams?

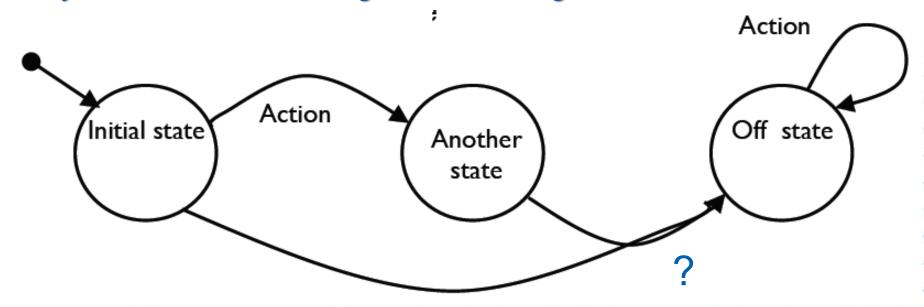
- Formal description of UI behavior
- Dialog is represented as a set of states with transitions between them
- The course of dialog is linked-up with the current state
- Transition between states can be conditional
- Manifestation of transitions can be added
  - change of screen





#### Some rules

- States cannot overlap or intersect
- Have exactly as many arrows from a state as there are possible actions from that state:
- Each arrow is labeled with its action; when action name matches
  - consequent state might omit, e.g. 'off' action leads to 'off' state
- It may be convenient to merge arrows that go to the same state.







# **Dialog model**

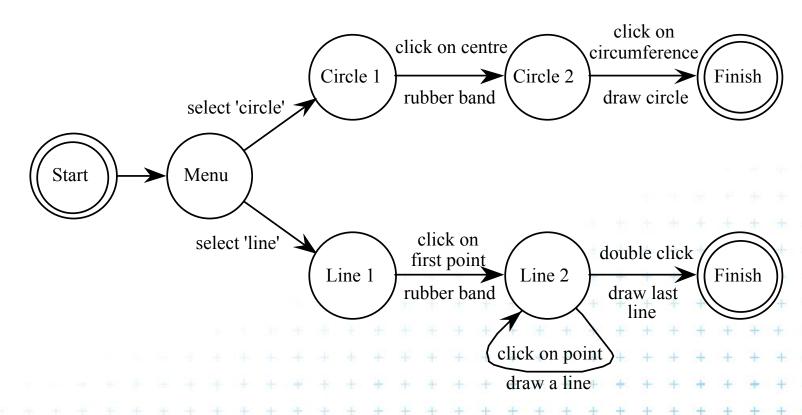
- Experiments with model (see in next slides)
  - distinguish between control inputs and application inputs
  - change of screen state
- Discovery of all possible paths in the model
  - check if all paths end up in proper states not in a state that is not a final one and has no output etc..)
  - automatic check (graph algorithm?)
- Possibility of automatic (or semiautomatic) UI creation





# State transition networks (STN)

- circles- states
- edges action/events







# State diagrams = models

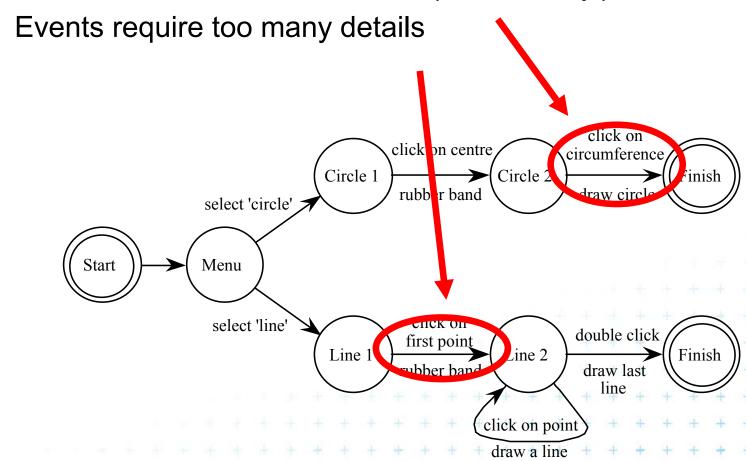
- What brings us the use of these models?
- Simulation of interaction
- Check the user ability to cope with UI
- Check the functionality





#### State transition networks - events

- Transitions are hard to read and interpret:
  - Notation includes a lot of states ('state heavy')

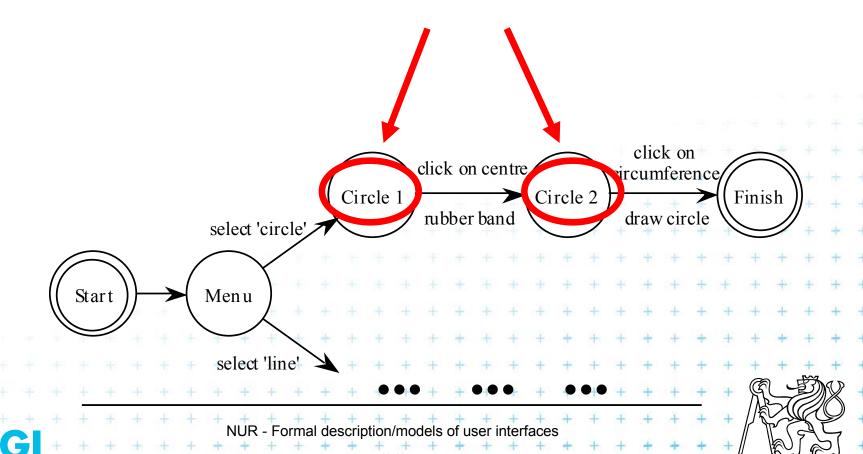




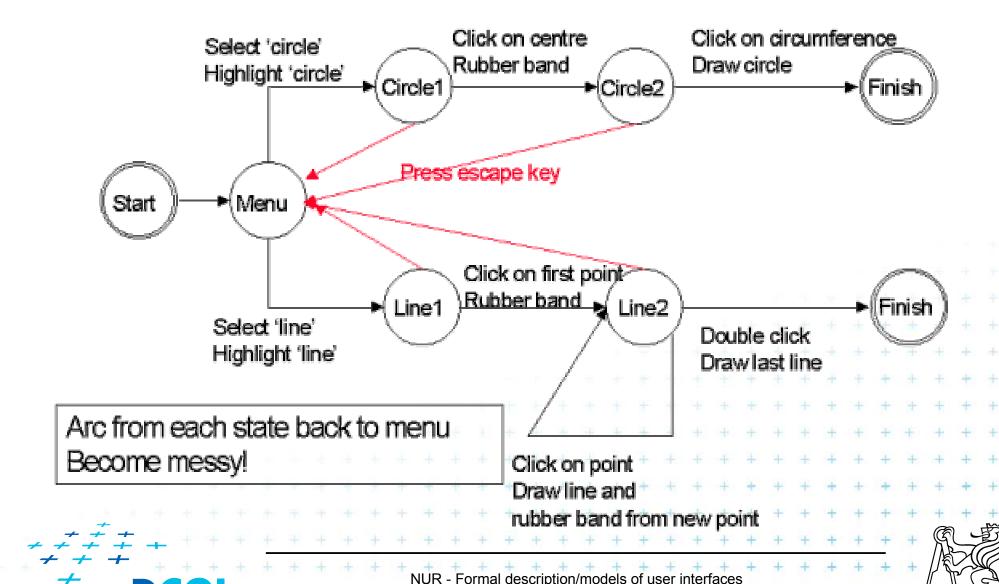


#### State transition networks - states

- Circle notations are rather unintuitive
  - States are hard to name
  - They can be drawn easily

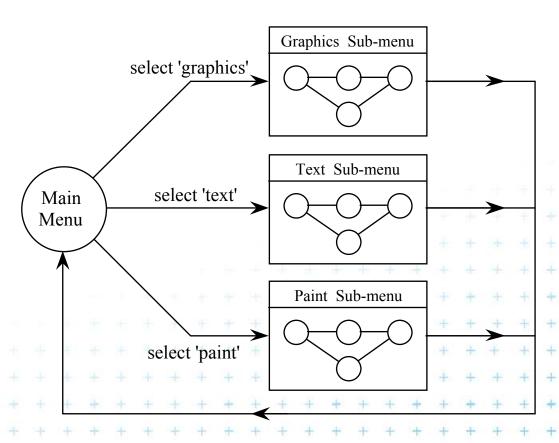


#### State transition network - transitions



#### **Hierarchical STN**

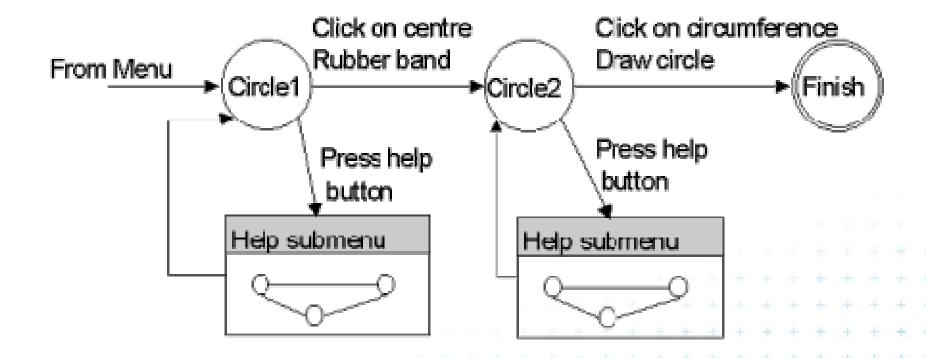
- Complex dialogs can be described
- Naming sub-dialogs







#### **Hierarchical state transition network**







# **Augmented transition networks (ATNs)**

- Form of STN
- We assume existence of several "registers" that are set before transition (and tested afterwards)
  - if condition is true and event occurs, follow arc
- Example: How many times wrong PIN was used
  - three times either three inputs or semantic approach: register that is tested each time – till the number 3 has been achieved
- Example: How many times we clicked when drawing the line





## **Relations between notations**

- What about menu and STN?
- Mutual transformations?





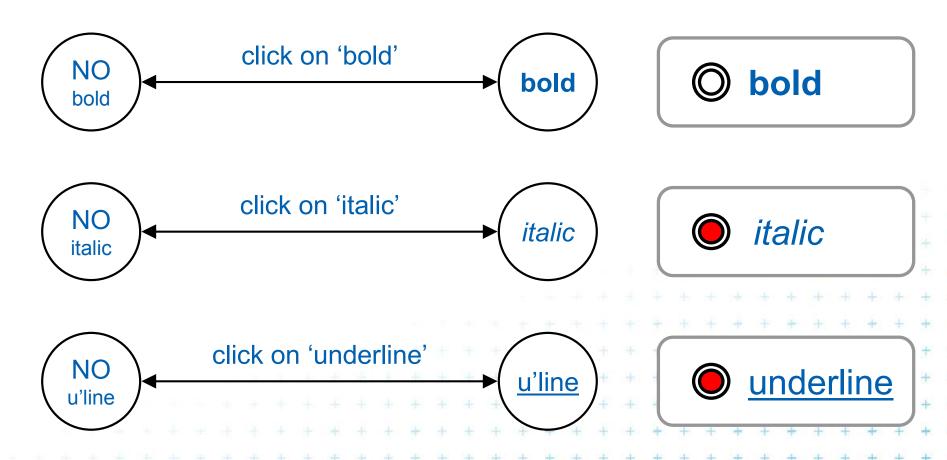
# More complex examples

More dialogs in parallel





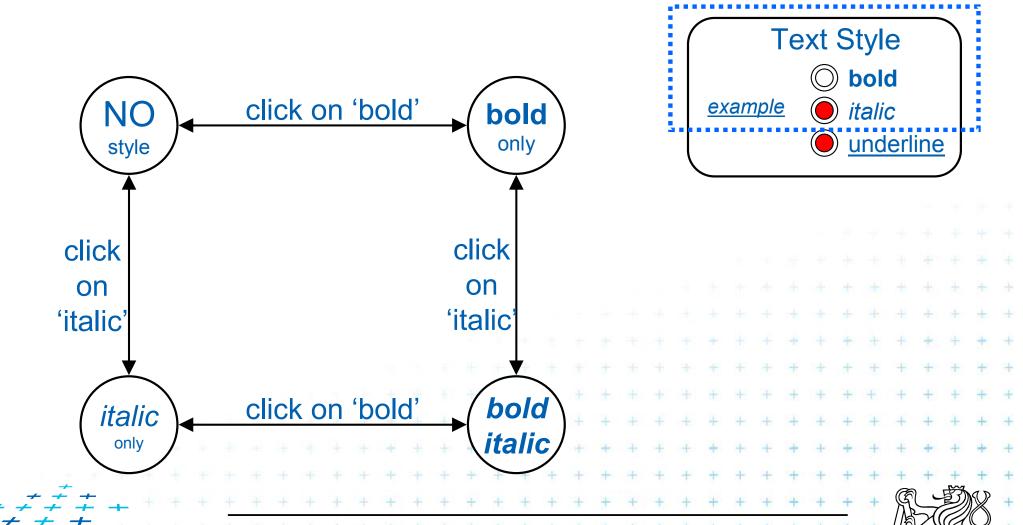
# Concurrent dialogs - individual STNs





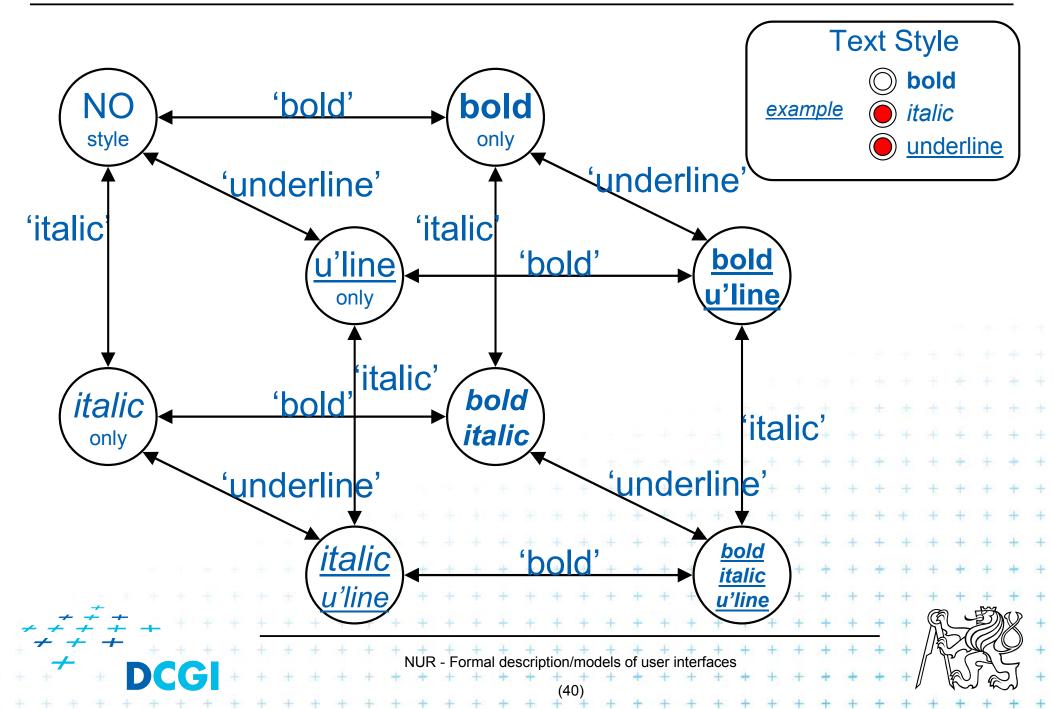


### Concurrent dialogs – bold and italic combined



NUR - Formal description/models of user interfaces

# Concurrent dialogs - all together - combinatorial explosion



# **State properties**

### Availability

- Can we get from anywhere to anywhere?
- How easy is it?

### Reversibility

- Can we get to the previous state?
- Not an UNDO

### Dangerous states

We do not want to get there





# What about switching between dialogs?

- Example: TV remote control
- How to remember state (e.g. TV program number)?





# TV remote control – History feature

Works as Example: TV controller Escape – 5 buttons: Standby **OFF**  on, off, mute, sel e reset. RESET AND TV on "history": Channel Sound -1st time (or after "reset") starts on 1 SEL - goes to former selected channel. MUTE SEL SEL "start node" in the STN represents the SEL "default"





### Home work: what interaction technique is this?

### Input events

B: mouse button click

Mv: cursor movement

### Application operation

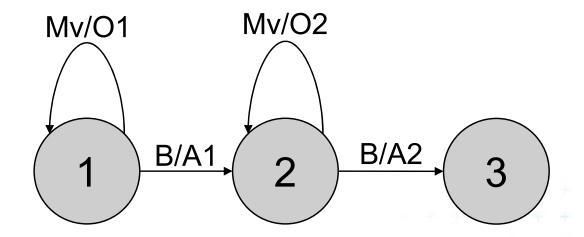
– A1: store start point

A2: store end point

### Output

O1: track cursor

O2: draw line from start to end point







### **Another homework**

#### What is it? How to convert it into STN?

- Grammars
  - BNF (Backus-Naur Form)
    - · Dialog syntactic level
    - · Used widely to specify the syntax of computer programming languages. sequence
  - Example: line-drawing function

```
draw-line
                ::= select-line + choose-point + last-point
select-line
                ::= position-mouse + CLICK-MOUSE
                ::= choose-one
```

choose-point

| choose-one + choose-point choose-one ::= position-mouse + CLICK-MOUSE

Last-point ::= position-mouse + DOUBLE-CLICK-MOUSE position-mouse ::= empty | MOVE-MOUSE + position-mouse

recursive definition

choice





# Applying graph theory

- An STN is a graph, so we can apply graph theory to analyse it
- Shortest route around graph that includes every arc
- Can use to efficiently check every action works as specified; and has a corresponding description in the manual
- Length of tour is a measure of how hard the device will be to test, document, understand or explore





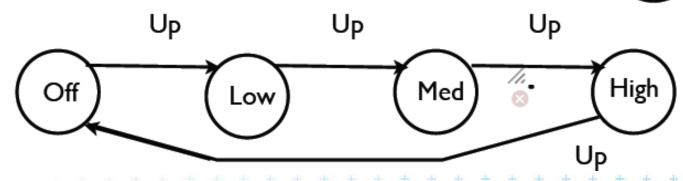
# Applying graph theory

Connectivity:

• For most systems, a user should be able to get from any state to any other, i.e., the STN should be *strongly* 

connected

Cyclic graph – just one button. We go through all states





Low

High

Off

Med

# Automating usability checks

- A state transition network is a finite state machine
- We can describe the device in a computer program:
   List of states
   List of actions
- Matrix of actions x states describing transitions
   Can automatically generate the transition diagram
   Can automatically find shortest paths
- Provide user instructions; generate the help manual
   Can check if some path lengths are unreasonably long
   Can make frequently used actions easier (e.g. larger buttons)





# **Testing STD**

- Test to find errors in the design and the implementation
  - The state transitions should be made visible during testing
- Check the action carefully
- Check the state carefully
- Check for dead states
- Ensure events that are not supposed to be possible, really cannot happen





# **Testing NOKIA**

6

Harold Thimbleby

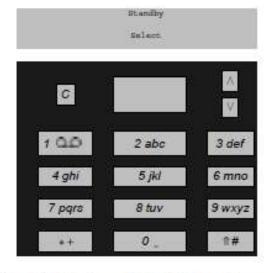


Figure 3: Simulation of the Nokia handset. The picture (which is full size in the Mathematica version of this paper) is active code and works when it is clicked.





# **Testing NOKIA**

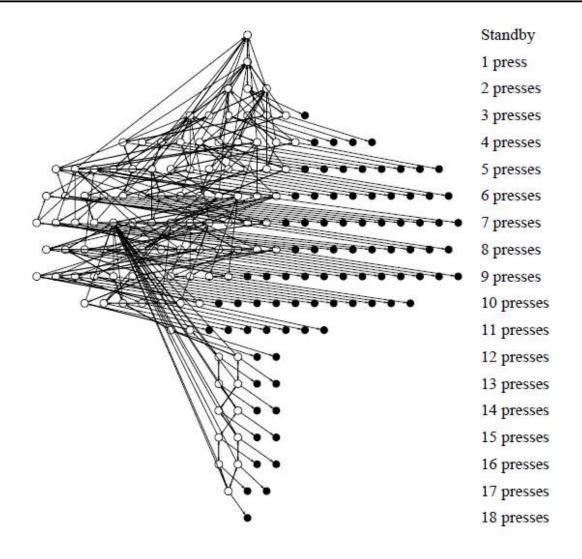
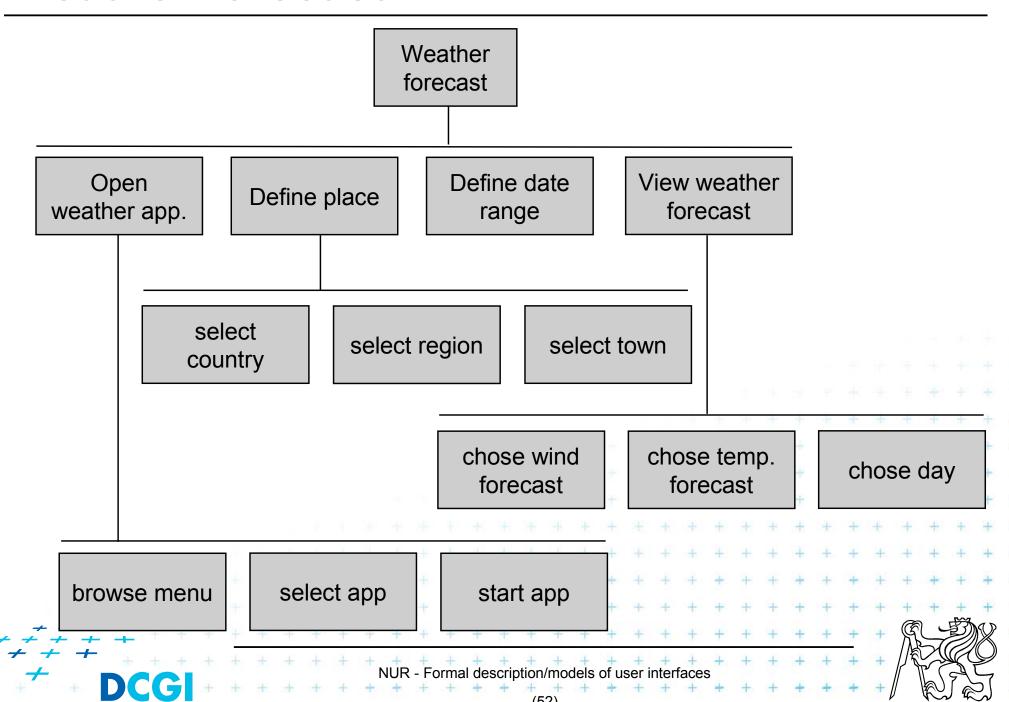


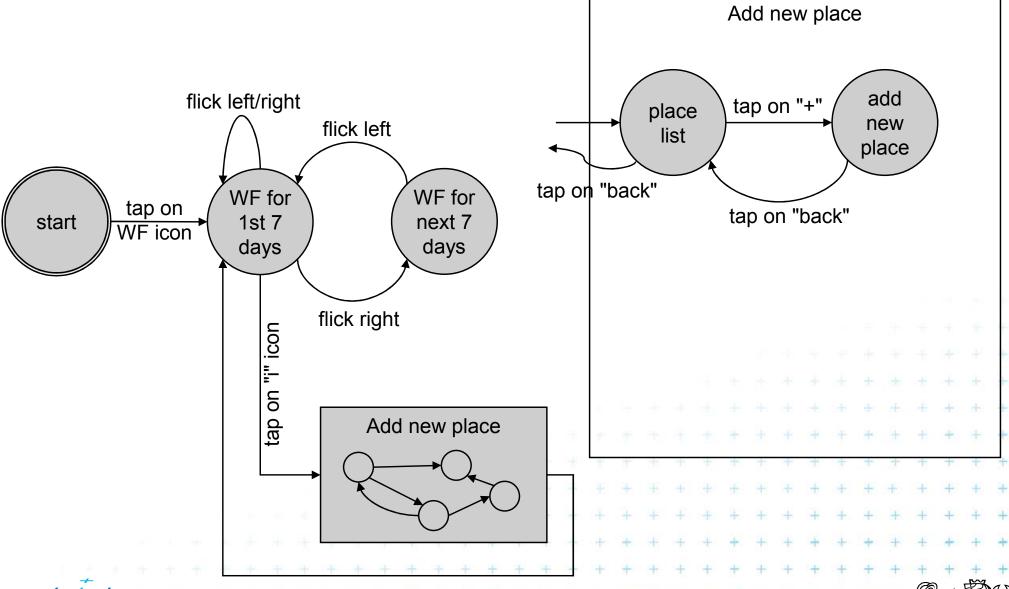
Figure 2: Visualising the error-free cost of accessing Nokia menu functions. For clarity arrows from functions (black dots) are not shown.



### **Weather forecast HTA**



### **Weather forecast STN**



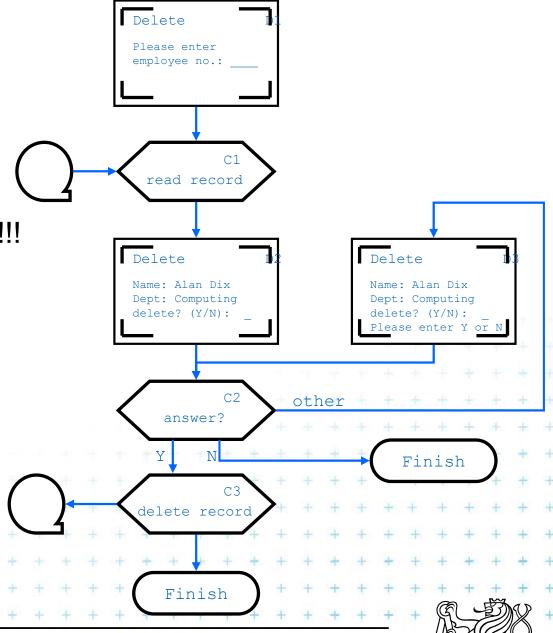
### **Other models**



### **Flowcharts**

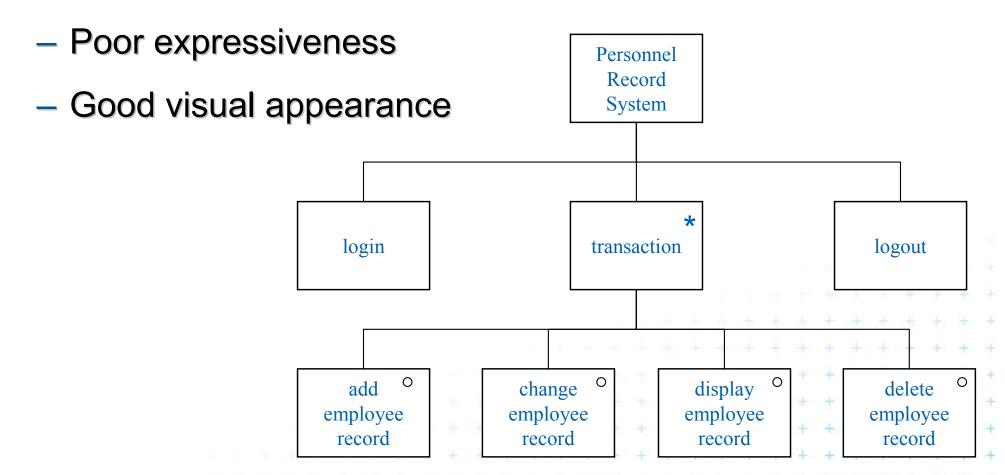
### Blocks

- processes/events
- stateless
- Dialog description
  - not the algorithm description!!!



# **JSD diagrams**

### For tree structures







# **Dialog description - Summary**

### Diagrammatic

STN, JSD, Flow charts

### Textual

grammars, production rules, event algebras

### Issues

- Based on events and transitions between states
- Powerful description and easy to "read" and interpret
- model vs. description
- Sequential vs. parallel





# Dialog model: Petri nets (PN)

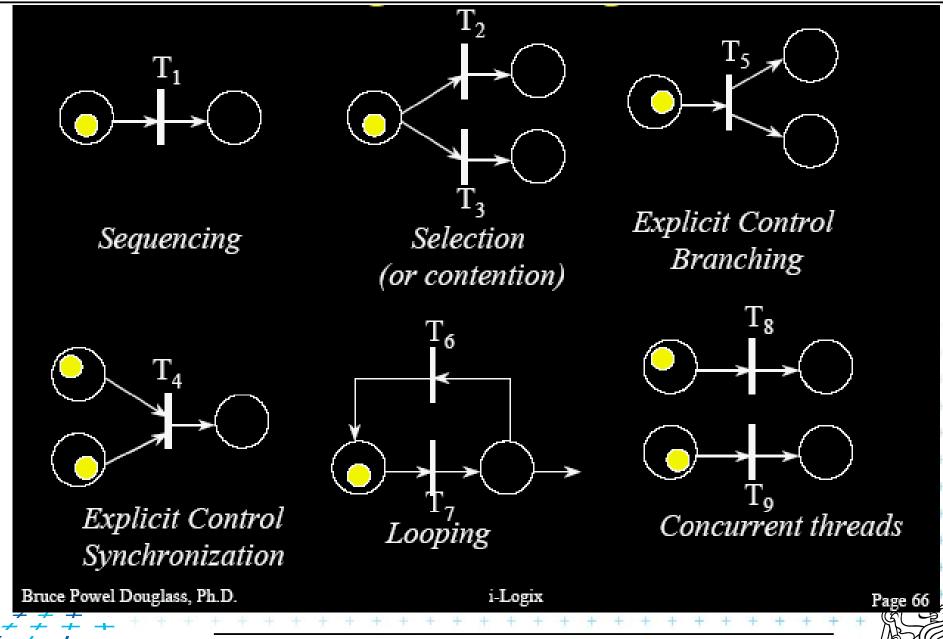
### What are Petri nets?

- Similar to FSA
- Transition between states is made by "token shift"
- Event can trigger the transition only in the case when tokens are on all inputs
- Result of a transition: tokens are removed from inputs and they are placed on outputs (synchronization)
- PN are applied mostly in HW applications (synchronization)





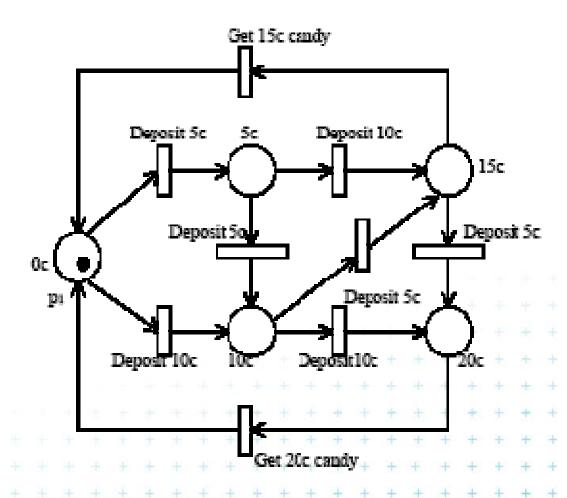
# PN: Standard programming constructs





### PN example: vending machine

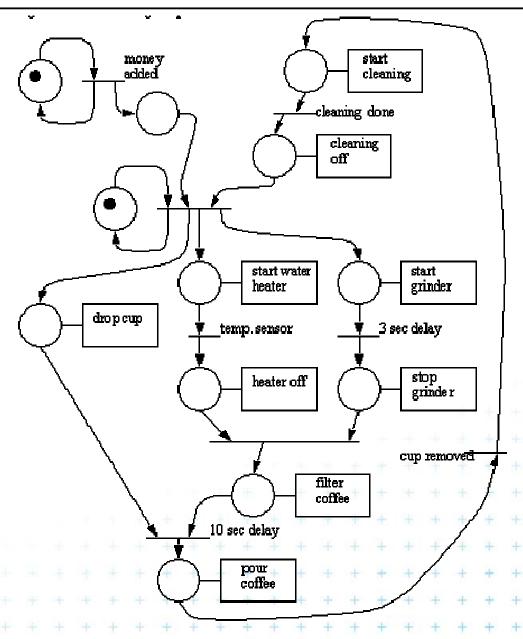
- finite-state machine
- accepts either nickels or dimes
- sells 15c or 20c candy bars
- vending machine can hold up to 20c
- it does not return coins







# PN example: coffee maker







# STN and VISUAL PROGRAMMING

Slides from MIKE SCOTT





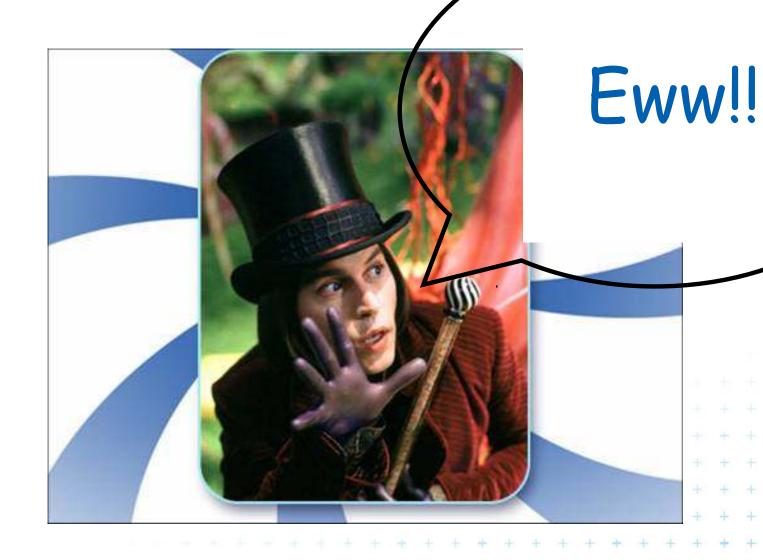
# What is Visual Programming?

- What is a computer program?
  - Do you use many programs?
  - Have you ever written a program?
- What skills are necessary for programming?



# **Text Based Programming**

```
private String[] getWordList()
   Scanner s:
   String temp;
   JFileChooser chooser = new JFileChooser();
   TreeSet<String> words = new TreeSet<String>();
   //open the file chooser and get a file
   int retval = chooser.showOpenDialog(null);
   chooser.grabFocus();
   if (retval == JFileChooser.APPROVE OPTION)
       File source = chooser.getSelectedFile();
       try
           s = new Scanner ( source );
           while( s.hasNext() )
               temp = s.next();
               if( temp != null && temp.length() == WORD SIZE )
                   words.add( temp );
           s.close();
       System.out.println("An error occured while trying
               "to read from the file: " + e);
```





# **Visual Programming**

- Use of a graphical interface to create the program instead of text
  - easier with simple programs
  - less likely to make mistakes
  - Visual Basic, Visual C#, Visual C++
    - visual tool for creating graphical user interface (GUI), but lots of text based programming still required
- IEEE has an annual conference on Visual Languages/Human Centric Computing (VL/HCC)





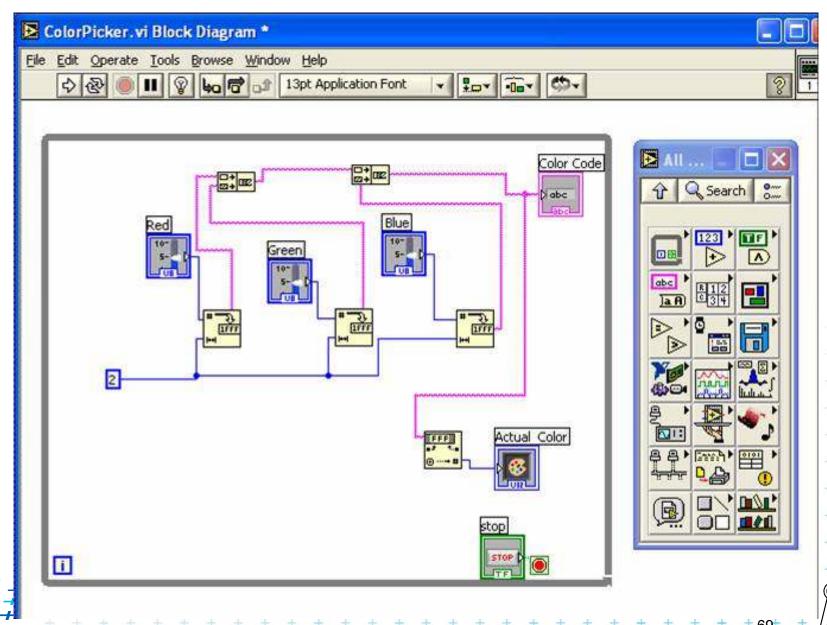
# **Visual Programming**

- Lots of true Visual Languages
  - VIPR, Self, Pygmalion, Prograph and many, many more
  - not a lot of commercial successes
- Exceptions: LabVIEW + some more





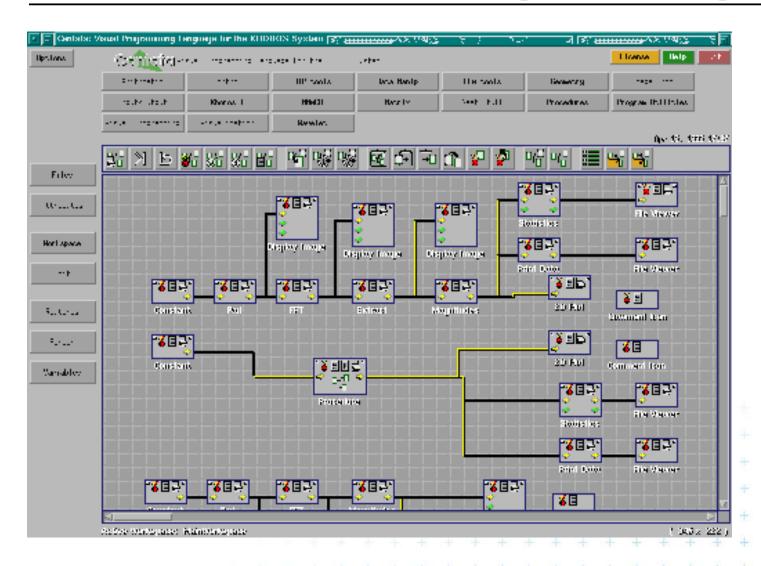
# **LabVIEW Program**

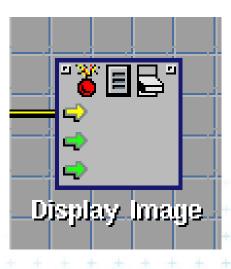


**DCGI** 

Visual Programming
Course Introduction

# **KHOROS - Visual Programming**

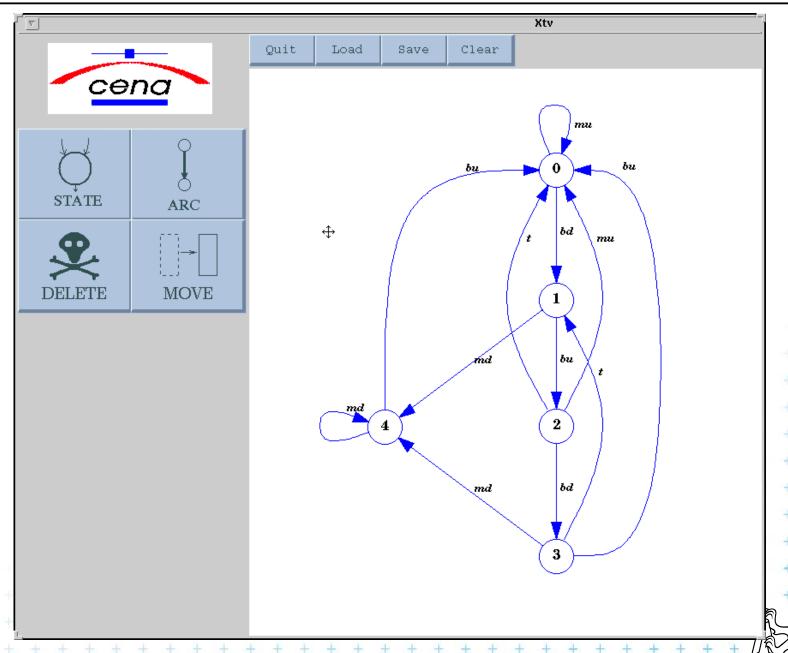








# **System for STN creation**

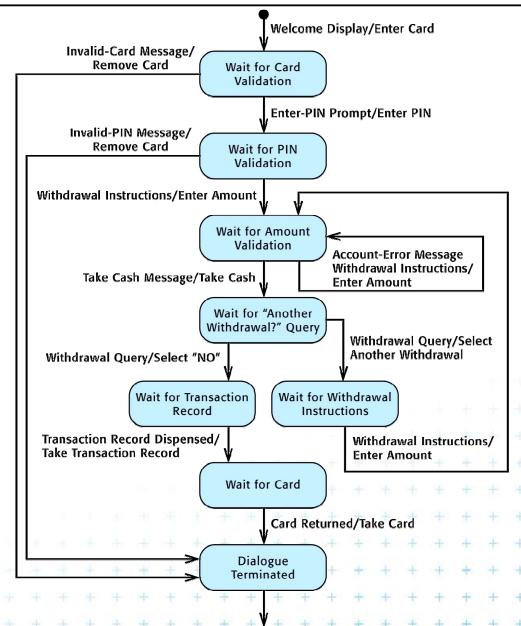


# Homework – analyze the following examples



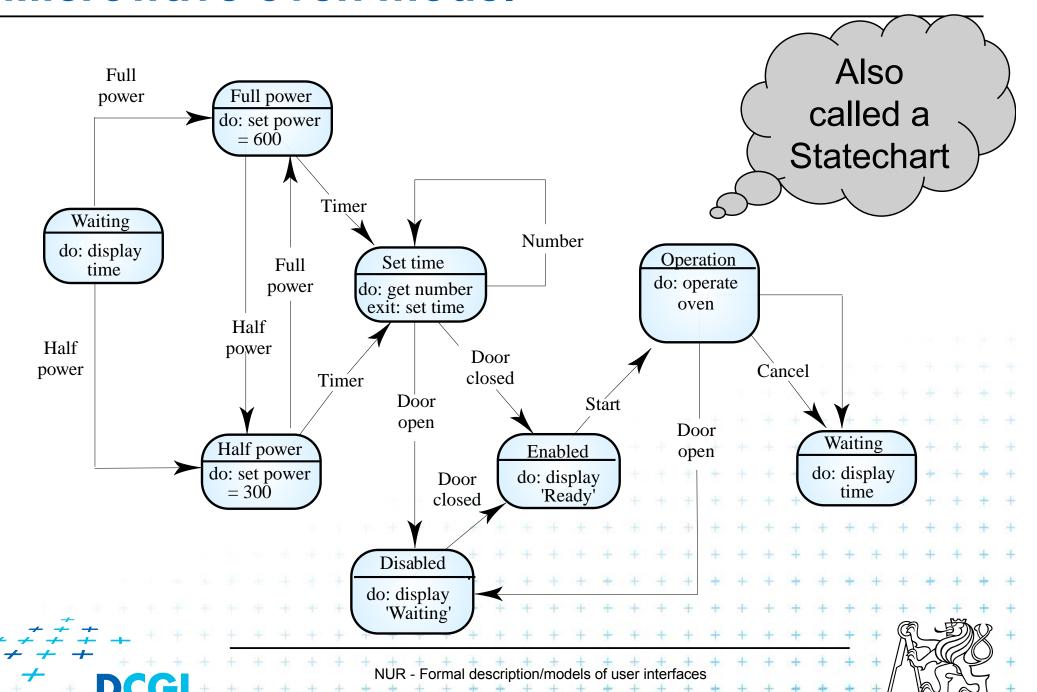


# An Example of a State Transition Diagram





### Microwave oven model



 Slides with pictures in this lecture were taken mostly from M. Rautenberg (TuE - The Netherlands)





# Thank for your attention



