## **CUSTOMER PROBLEM ANALYSIS CHECK**

DIAV8-01

Automatic Transmission System Check Sheet Inspector's Name :						
Customer's Name			Registration No.			
			Registration Year	/ /		
			Frame No.			
Date Vehicle Brought In	/	1	Odometer Reading	km mile		
Date Problem Occurred	1 1					
How Often Does Problem Occur?	☐ Continuous ☐ Intermittent ( times a day)					
	□ Vahiala daga	☐ Vehicle does not move (☐ Any range ☐ particular range)				
Symptoms	<ul> <li>Vehicle does not move ( Any range particular range)</li> <li>No up-shift ( 1st → 2nd 2nd → 3rd 3rd → 4th 4th → 5th)</li> </ul>					
	No down-shift ( $\bigcirc$ 5th $\rightarrow$ 4th $\bigcirc$ 4th $\rightarrow$ 3rd $\bigcirc$ 3rd $\rightarrow$ 2nd $\bigcirc$ 2nd $\rightarrow$ 1st)					
	Lock-up malfunction					
	☐ Shift point too high or too low					
	☐ Harsh engagement (☐ N → D ☐ Lock-up ☐ Any drive range)					
	☐ Slip or shudder					
	☐ No kick-down					
	Others					
	Malfunction					
Check Item	Indicator Lamp	☐ Normal	☐ Remains ON			
DTC Check	1st Time	☐ Normal co	ode	ode (DTC	)	
	2nd Time	☐ Normal co	ode	ode (DTC	)	