

CUSTOMER PROBLEM ANALYSIS CHECK

VGRS Check Sheet

 Inspector's :
 Name _____

Customer's Name		VIN	
		Production Date	/ /
		Licence No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day)

Symptoms	<input type="checkbox"/> Steering wheel off-center.	
	<input type="checkbox"/> VGRS stops and does not operate.	
	<input type="checkbox"/> Steering angle is different from right to left.	
	<input type="checkbox"/> Abnormal noise and vibration is produced in the steering wheel	
	VGRS Warning Light Abnormal	<input type="checkbox"/> Remains ON <input type="checkbox"/> Does not Light Up

DTC Check	1st Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)
	2nd Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)

Just before the VGRS warning light comes on, was the engine stalled or the battery terminal removed?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Within the past month, have any parts relating to VGRS been replaced?	<input type="checkbox"/> YES <input type="checkbox"/> NO