Jacob White

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EDUCATION	Champlain College*, Burlington, Vermont May 2020

Bachelor of Science in Computer Networking and Cybersecurity
- GPA: 3.7
- Study Abroad, Dublin, Fall 2018

TECHNICAL SKILLS

Cloud Services	VMware vSphere
PC, Linux & Macintosh OS	Python
PowerShell	PKI
CCNA	Active Directory

TECHNICAL EXPERIENCE

Leahy Center, Burlington, VT
NOC Analyst
January 2020 -
- Maintained an Office 365 environment for a client.
- Managed, configured, and troubleshooted networks and infrastructure for clients

System Administrator
August 2019 - December 2019
- Updated and maintained network infrastructures such as ESXI hosts, Windows, and Linux servers
- Administered and troubleshot vSphere environment

Cisco Meraki, San Francisco, CA
Network Support Intern
June 2019 – August 2019
Troubleshooted cases that covered the entire Meraki product line, including wireless access points, security appliances, switches.

Virtual Inc, Wakefield, MA
IT Infrastructure Intern
May 2018 – August 2018
Helped clients with platforms to provide technical solutions.
Provided day to day 1st level technical support, by responding to incoming phone calls, emails, and tickets.

ACTIVITIES

NECCDC   Fall 2017 — Present
Improves incident response-ability
Maintained a network under attack
Windows Lead starting in 2018

Designated a National Center of Academic Excellence in Information Assurance Education by the National Security Agency and the Department of Homeland Security.