# Jacob White

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**EDUCATION**

Champlain College*, Burlington, Vermont    May 2020
**Bachelor of Science in Computer Networking and Cybersecurity**
- GPA: 3.7
- Study Abroad, Dublin, Fall 2018

**TECHNICAL SKILLS**

| | |
|---|---|
| Cloud Services | VMware vSphere |
| PC, Linux & Macintosh OS | Python |
| PowerShell | PKI |
| CCNA Training | Active Directory |

**TECHNICAL EXPERIENCE**

Leahy Center, Burlington, VT
**NOC Analyst**
January 2020 -
- Maintained an Office 365 environment for a client.
- Managed, configured, and troubleshooted networks and infrastructure for clients

**System Administrator**
August 2019 - December 2019
- Updated and maintained network infrastructures such as ESXI hosts, Windows, and Linux servers
- Administered and troubleshot vSphere environment

Cisco Meraki, San Francisco, CA
**Network Support Intern**
June 2019 – August 2019
Troubleshooted cases that covered the entire Meraki product line, including wireless access points, security appliances, switches.

Virtual Inc, Wakefield, MA
**IT Infrastructure Intern**
May 2018 – August 2018
Helped clients with platforms to provide technical solutions.
Provided day to day 1st level technical support, by responding to incoming phone calls, emails, and tickets.

**ACTIVITIES**

**NECCDC**                                          Fall 2017 — Present
Improves incident response-ability
Maintained a network under attack
Windows Lead starting in 2018

*Designated a National Center of Academic Excellence in Information Assurance Education by the National Security Agency and the Department of Homeland Security.*