Jacob White

cyberjake.xyz

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Highly technical cloud engineer with experience in Python and containerization. Able to break down technical problems and find programmatic solutions and have built custom in-house QA solutions. Seeking roles that offer the opportunity to build new applications and services.

TECHNICAL SKILLS		
Cloud Services (AWS, GCS, Azure)	REST APIs	
Containerization	Python, GoLang	
CCNA	Active Directory	
Web Application Security	Git	

TECHNICAL EXPERIENCE

Vicarious Surgical, Waltham, MA
DevOps Engineer
Novmeber 2021 - Present
- Maintained build system, documentation system, code repositories, and more.
- Applied feedback from developers to change or create new services.
- Improved the workflow of non-developers using software tools.
- Coordinated and executed our software build and release schedule.
- Kept up to date with best practices and security concerns.

Verkada, San Mateo, CA
Technical Support Engineer
May 2020 - May 2021
- Helped customers troubleshoot network, hardware, and software issues related to the Verkada platform.
- Collaborated with Engineering and Product teams to report bugs and test new products and features.
- Developed public applications in Python using Verkada's public API.
- Developed internal applications and libraries/modules in Python & GoLang to improve the efficiency of my team.

Leahy Center, Burlington, VT
NOC Analyst
January 2020 - May 2020
- Maintained an Office 365 environment for a client.
- Managed, configured, and troubleshot networks and infrastructure for clients

System Administrator
August 2019 - December 2019
- Updated and maintained network infrastructures such as ESXI hosts, Windows, and Linux servers
- Administered and troubleshot vSphere environment

Cisco Meraki, San Francisco, CA
Network Support Intern
June 2019 – August 2019
- Troubleshot cases that covered the entire Meraki product line,

including wireless access points, security appliances, switches.

EDUCATION   Champlain College*, Burlington, Vermont   May 2020
              Bachelor of Science in Computer Networking and Cybersecurity

*Designated a National Center of Academic Excellence in Information Assurance Education by the
National Security Agency and the Department of Homeland Security.*