

# Jacob White

[www.jwhite.network](http://www.jwhite.network)

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## EDUCATION

Champlain College\*, Burlington, Vermont May 2020  
**Bachelor of Science in Computer Networking and Cybersecurity**

- GPA: 3.7
- Study Abroad, Dublin, Fall 2018

## TECHNICAL SKILLS

|                          |                               |
|--------------------------|-------------------------------|
| Office 365               | VMware ESXI                   |
| PC, Linux & Macintosh OS | Python                        |
| Troubleshooting          | Amazon Web Services           |
| Hardware Installation    | Build a computer from scratch |
| Networking               | CompTIA A+                    |
| CompTIA Network+         | Active Directory              |
| Azure                    | PGP                           |

## RELEVANT COURSEWORK

|  |                          |
|--|--------------------------|
| Computer Theory I                        | System Operations        |
| Computer and Network Security            | Networking I             |
| Systems Software                         | Web Systems and Security |
| System Admin and Network Services I & II | Global IT & Ethics       |

## TECHNICAL EXPERIENCE

Virtual Inc, Wakefield, MA  
**IT Infrastructure Intern**  
May 2018 – August 2018  
Helped clients with platforms to provide technical solutions.  
Provided day to day 1st level technical support, by responding to incoming phone calls, emails, and tickets.

Rockport High School, Rockport, MA  
**IT Help Desk**  
Fall 2015 — Spring 2016  
Helped deploy new systems while maintaining the current ones  
Provided technical support to administrators, teachers, and students

LCDI, Burlington VT  
**Network Scanning Intern**  
Improve teamwork and leadership skills while working under pressure  
Worked in a project-based environment

## ACTIVITIES

Champlain College, Burlington, VT  
**Career Flagship Program Participant** Fall 2017 — Present  
Strengthened professional identity by completing a career profile to build an individualized career development plan based on talents and interests.

**NECCDC** Fall 2018 — Present  
Improves Incident response ability  
Maintained a network under attack

*\*Designated a National Center of Academic Excellence in Information Assurance Education by the National Security Agency and the Department of Homeland Security.*

**PREVIOUS JOBS**

Annmarie's Catering, Gloucester, MA

**Cook**

May 2017 – August 2017

Improved multi-tasking ability and working under stress

Shaw's Supermarket, Gloucester, MA

**Cashier**

June 2012 – May 2016

Assisted and worked with a diverse population of customers and fellow employees