

Jacob White

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EDUCATION

Champlain College*, Burlington, Vermont May 2020
Bachelor of Science in Computer Networking and Cybersecurity

- GPA: 3.7
- Study Abroad, Dublin, Fall 2018

TECHNICAL SKILLS

Cloud Services	VMware ESXI
PC, Linux & Macintosh OS	Python
Troubleshooting	PowerShell
Veeam	CCNA Training
PGP	Active Directory

TECHNICAL EXPERIENCE

LCDI, Burlington, VT
System Administrator
August 2019 -
Updated and maintained network infrastructures such as ESXI hosts, Windows, and Linux servers
Administered and troubleshoot vSphere environment

Cisco Meraki, San Francisco, CA
Network Support Intern
June 2019 – August 2019
Troubleshooted cases that covered the entire Meraki product line, including wireless access points, security appliances, switches.

Virtual Inc, Wakefield, MA
IT Infrastructure Intern
May 2018 – August 2018
Helped clients with platforms to provide technical solutions.
Provided day to day 1st level technical support, by responding to incoming phone calls, emails, and tickets.

Rockport High School, Rockport, MA
IT Help Desk
Fall 2015 – Spring 2016
Helped deploy new systems while maintaining the current ones
Provided technical support to administrators, teachers, and students

ACTIVITIES

NECCDC	Fall 2017 — Present
Improves Incident response ability	
Maintained a network under attack	
Head of Windows starting in 2018	

**Designated a National Center of Academic Excellence in Information Assurance Education by the National Security Agency and the Department of Homeland Security.*