



Incident handler's journal

Date: 18/07/2024	Entry: 1
Description	Investigated a phishing alert with a malicious attachment..
Tool(s) used	Email analysis tools, Hash verification tool
The 5 W's	<p>Who caused the incident? Def Communications <76tguyhh6tgftrt7tg.su></p> <p>What happened? A phishing email with a malicious attachment was received.</p> <p>When did the incident occur? July 20, 2022, at 09:30:14 AM.</p> <p>Where did the incident happen? On the recipient's computer system.</p> <p>Why did the incident happen? The email aimed to trick the recipient into downloading a malicious attachment.</p>
Additional notes	The email contained grammatical errors and an unusual attachment name. The attachment hash was confirmed malicious.