

Preston Flagg  
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Objective:

Highly motivated and responsible college student seeking an opportunity to gain valuable work experience and contribute to a team-oriented environment. Eager to apply strong communication and customer service skills to provide excellent service and support.

Education:

Lebanon Trail High School  
Graduated May 2024

Collin College Bachelor of Cyber Security  
Graduated May 2028

IT Projects :

Cybersecurity Project: Azure Sentinel SIEM Lab  
Self-Directed | 05/12/25]

Followed SIEM Tutorial for Beginners with Azure Sentinel, working with live cyber attack simulations.

Analyzed and visualized IP geolocation data from threat logs using a structured dataset.

Cleaned and preprocessed data using Python and Pandas to remove incomplete records and enhance threat intelligence reporting.

Mapped suspicious activity across geographic regions to correlate with real-time alerts in Azure Sentinel.

Gained hands-on experience with SIEM dashboards, incident triage, and threat hunting workflows.

Active Directory Lab Project

Designed and implemented an Active Directory environment for a mock enterprise, including user and group management, security policies, and role-based access control (RBAC). Configured Active Directory Domain Services (AD DS), DNS, and GPO (Group Policy Objects) to enforce security standards and improve network management.

Simulated organizational unit (OU) creation and delegating administrative tasks to specific groups, showcasing knowledge of enterprise-level network management.

#### Windows Security Configuration Project

Configured Windows Local Security Policy on a virtual machine environment to enforce strong password policies, account lockout settings, and security auditing.

Set up auditing policies to track logon events, access to sensitive files, and changes to user permissions, ensuring compliance with security best practices.

Implemented user rights assignments to control local system access based on roles, reducing the risk of unauthorized actions.

#### Experience:

##### Experience

Front Desk Associate – Marriott International

May 2024 – Current

Delivered exceptional customer service by managing check-ins, check-outs, and resolving guest inquiries professionally and on time.

Maintained accurate records of guest information using property management software, ensuring data confidentiality and compliance with company policies.

Collaborated with the IT department to troubleshoot technical issues with booking systems, highlighting problem-solving skills in high-pressure environments.

Demonstrated attention to detail by managing financial transactions and ensuring accurate billing, reinforcing a strong focus on accuracy and accountability.

Adapted to dynamic situations, such as resolving guest complaints and coordinating with other departments, showcasing teamwork and conflict resolution abilities.

##### Part Time Assistant Store Manager

Lids, Plano, TX

May 2024- June 2024

Demonstrated leadership skills by effectively managing store operations and supervising staff. Provided exceptional customer service by addressing inquiries, resolving issues, and ensuring customer satisfaction.

Assisted in inventory management, including stock replenishment and organization.

Collaborated with team members to achieve sales targets and promote store initiatives.

Part-time Sales Associate

Lids, Plano, TX

August 2023- May 2024

Delivered outstanding customer service by assisting customers with product selection, sizing, and purchases.

Maintained a neat and organized store environment to enhance the shopping experience.

Operated cash register and processed transactions accurately.

Contributed to team success by achieving individual and store sales goals.

Skills:

Excellent verbal and written communication skills.

Strong interpersonal skills with the ability to build rapport with diverse individuals.

Customer service-oriented mindset with a focus on providing exceptional support.

Proficient in using Microsoft Office Suite (Word, Excel, PowerPoint).

Detail-oriented with good organizational and time management skills.

Quick learner, adaptable, and able to work well in a fast-paced environment.

Windows Local Security Policy Configuration: Proficient in configuring Windows security settings using the Local Security Policy tool, including managing password policies, account lockout policies, audit policies, and user rights assignments to enhance system security.