




# WENTZEL LOMBAARD


## IT/NETWORK PROFESSIONAL

### CONTACT

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 <https://cybercore-labs.github.io/WentzelLombaard/>

 Klerksdorp, North West

### SKILLS

Teamwork and Collaboration

Communication Skills

Technical Proficiency

Problem-Solving and Critical Thinking

### EDUCATION

NCS (Matric)

#### Alberton Matric Project

2021

Currently busy with A+ and N+ Certification

### LANGUAGES

English 

Afrikaans 

### PROFILE

I am a dedicated and passionate individual with a strong desire to excel in the dynamic world of IT and networking. Eager to continuously enhance my skills and knowledge, I am on a journey to become the best version of myself in this ever-evolving industry. My unwavering commitment to personal and professional growth drives me to seek new challenges, acquire expertise, and contribute to the field's innovation. With a vision of achieving excellence in IT and networking, I am motivated to embrace learning opportunities and make a meaningful impact on the industry.

### WORK EXPERIENCE

#### Helpdesk Agent

Herotel North West

Provide technical support for customers via phone, email, or chat to resolve internet connection issues. Diagnose and isolate the problem and guide customers through troubleshooting steps. Provide advice on configuring networking equipment and escalate complex or unresolved issues.

#### Farm Manager

Plaas Goedemoed

As a Farm Manager, I oversaw daily operations and managed all aspects of farm activities, including crop cultivation, livestock care, and machinery maintenance. I implemented effective farming practices, ensured the well-being of animals, and optimized crop yields. My responsibilities included planning and supervising tasks, managing a team of farm workers, and maintaining records for financial and operational purposes. Through this role, I honed my leadership, problem-solving, and agricultural management skills, contributing to the farm's success.

#### Cash Register

Scott Crescent Spar

I have previous work experience as a Cash Register Worker, where I efficiently handled transactions, maintained accurate financial records, and provided excellent customer service. I ensured smooth operations at the cash register, processing payments, handling change, and resolving any customer inquiries or concerns. This experience enhanced my financial acumen, attention to detail, and customer service skills.

#### Baker and Delivery Boy

Pizza Village

I gained valuable experience as a Baker, showcasing my proficiency in baking a variety of goods and my creativity in recipe development. In my role as a Delivery Boy, I demonstrated dedication and reliability in delivering items safely and efficiently while maintaining professionalism in customer interactions, honing my time management and customer service skills.