BRIAN NESTER

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SKILLS

- JavaScript, TypeScript, Ruby
- React/React Native, JQuery, Angular, Rails, ExpressJS
- PostgreSQL, MongoDB, Mongoose
- MaterialUI, Bootstrap, Foundation, SASS
- Windows, Linux, MacOS, Git/Github
- Adobe Creative Cloud
- JIRA

WORK HISTORY

Sept 2021 – Current
Senior Customer Support Specialist – Content Specialist
HubSpot

- Maintain comprehensive knowledge of HubSpot to diagnose software issues, both frontend and backend.
- Provide support & guidance to marketers, salespeople, and service professionals across the customer base to use HubSpot software.
- Communicate thoughtful, customize solutions that help customers move forward and grow their business.

Apr 2021 – Jun 2021
Frontend Developer - Intern
Hone Networks - Stamford, CT

- Improved and expanded project platforms using JavaScript to develop the company website.
- Collaborated with Project Manager to integrate UI features complying with prescribed code standards and technical design guidelines.
- Collaborated with in-house web designers to create sleep and innovative UI design.

Jul 2017 – Aug 2020
Bar Manager
Market Tavern, LLC - Sykesville, MD

- Implemented quality control initiatives while creating house-made cocktails, juice and preparations to reduce downtime and increase revenue.
- Strategized plans to increase bar revenue through innovative promotional concepts, specialty drinks and customer-focused events.
- Handled escalated customer concerns with speed and knowledgeable support to achieve optimal satisfaction and maintain long-term loyalty

EDUCATION

Software Engineering Program @
General Assembly
September 2020 – December 2020

Digital Media and Web Technologies @
University of Maryland - University College
August 2018 - May 2019

General Studies @
Carroll Community College
August 2012 - December 2014

PROJECTS

- HackerAmp – A full-stack application created with the MEAN tech stack. Its purpose is to share coding and technology related news for educational and informative reasons. (github.com/CyberDragonWizard/HackerAmp).
- DainTree – A full-stack e-commerce application built with the MERN tech stack, React Native, and Native-Base. (github.com/CyberDragonWizard/Daintree).
- Movify – A frontend application that utilizes the OMDB API via search function with the ability to store and save selections. (github.com/CyberDragonWizard/movify).