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EXPERIENCE

Fraud Analyst (Cybersecurity)
Burnsville, MN | October 2022 - November 2022

- Implemented fraud prevention measures by conducting thorough verification testing.
- Produced detailed reports and notes on prior fraud incidents for improved risk management.
- Utilized trend analysis to identify fraudulent orders, reducing fraud rate at an excessive rate.

Software Engineer Intern
Carnegie Learning | Pittsburg, PA | May 2022 - August 2022

- Demonstrated expertise in TypeScript, resolving bugs in Angular applications to enhance software quality.
- Conducted rigorous front-end testing using Visual Studio, improving software reliability and stability.
- Established Jest unit tests for software, increasing test coverage and reducing defect density.

Customer Service Representative
Walmart | Woodbury, MN | July 2019 - August 2021

- Responded to customer inquiries via phone, email, and in-person, providing technical support and resolving issues related to various products and services.
- Provided product and service recommendations to customers, explaining features and benefits to ensure customer satisfaction.
- Maintained detailed and accurate records of customer interactions, documenting issues and resolutions.

PROJECTS

E-commerce Website (HTML, CSS):
- Created E-commerce website that contained books to buy.
- Gave images solid animations, showed items on sale.

Bolt Exploitation
- Exploited system and was able to identify all vulnerabilities in system.
- Created a report explaining how remote code execution was able to infiltrate system.

SKILLS

Programming & Software skills:
- Programming: MySQL, Java, CSS, HTML
- Microsoft Office, Word, Microsoft excel, Analytical skills, Incident responder skills, Data entry

Applications:
- Salesforce, Angular, Jira, Penetration testing, Wireshark, Network vulnerability scan, VMware, Nmap, GitHub,

CONTACT

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- ABDULAZIZALI234@GMAIL.COM
- Woodbury, MN 55129

EDUCATION AND TRAINING

Master of Science
Security Technology
University of Minnesota - Twin Cities, Minneapolis, MN
08/2023 – 06/ 2025

Bachelor of Science
Cybersecurity
Metropolitan State University, St. Paul, MN
05-2020 – 12/2022

Associate of Liberal arts
Saint Paul College, St. Paul, Generals, MN
08/2018 – 06/2020

Bootcamp Certification
Web Development
Front End Simplified
Expected in July 2023

ACCOMPLISHMENTS/ PORTFOLIO

- AWARDS | HONORS , 2018 – 2020 Saint Paul College – Minnesota Association of Honor Societies member | Deans List 2022
- 2020 - 2022 Metropolitan State University – [NSLS] Society of Leadership and Success | Deans list

E-portfolio:
- GitHub portfolio: https://cyberlynx1021.github.io/E-portfolio/