

## EDUCATION/CERTIFICATIONS

<b>Metropolitan State University</b> Bachelor of Science, Cybersecurity	St. Paul, MN	08/2020 – 12/2022
<b>Saint Paul College</b> Associate of Liberal arts, Generals	St. Paul, MN	08/2018 – 06/2020
<b>Certification</b> Great Learning academy SQL Projects		12/2022 - 01/2023

## PROFESSIONAL EXPERIENCE

<b>Fraud Analyst (Cybersecurity)</b> Target	<b>Burnsville, MN</b>	<b>10/2022 –11/2022</b>
<ul style="list-style-type: none"><li>Implemented fraud prevention measures by conducting thorough verification testing.</li><li>Produced detailed reports and notes on prior fraud incidents for improved risk management.</li><li>Utilized trend analysis to identify fraudulent orders, reducing fraud rate at an excessive rate.</li></ul>		
<b>Software Engineer Intern</b> Carnegie Learning	<b>Pittsburg, PA (Remote)</b>	<b>05/2022–08/2022</b>
<ul style="list-style-type: none"><li>Demonstrated expertise in TypeScript, resolving bugs in Angular applications to enhance software quality.</li><li>Conducted rigorous front-end testing using Visual Studio, improving software reliability and stability.</li><li>Established Jest unit tests for software, increasing test coverage and reducing defect density.</li></ul>		
<b>Customer Service Representative</b> Walmart	<b>Woodbury, MN</b>	<b>07/2019–08/2021</b>
<ul style="list-style-type: none"><li>Responded to customer inquiries via phone, email, and in-person, providing technical support and resolving issues related to various products and services.</li><li>Provided product and service recommendations to customers, explaining features and benefits to ensure customer satisfaction.</li><li>Maintained detailed and accurate records of customer interactions, documenting issues and resolutions.</li></ul>		

## Projects

### Database SQL Projects

Code type MYSQL:

- Generated high quality databases and updated already existing queries for better performance.
- Conjoined tables to gain access from multiple tables to show relationship between tables.

### Penetration Testing & Reporting

#### Bolt Exploitation

- Exploited system and was able to identify all vulnerabilities in system.
- Created a report explaining how remote code execution was able to infiltrate system.
- Labeled the impact on system and created a remediation at the end.

## AWARDS | HONORS

- 2018 – 2020 Saint Paul College – Minnesota Association of Honor Societies member | Deans List
- 2022 Metropolitan State University – [NSLS] Society of Leadership and Success | Deans list

## PROGRAMMING LANGUAGES | APPLICATIONS

Python, MySQL, Java, Angular, Jira, Slack, Salesforce, Penetration testing, Wireshark, Network vulnerability scan, Incident responder, Microsoft Office, Word, Interpersonal communication, Microsoft excel, Customer Service Skills, Analytical skills, Organizational, Time management Skills, Computer literacy, VMware, Nmap, Git, Consulting experience.