

# BOBBY [ABBIU] FALERO

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## SUMMARY

Security-cleared and versatile technical professional transitioning into Cybersecurity, leveraging hands-on experience in SIEM (Splunk, Wazuh) operations, incident response, and threat detection. Recent Google Cybersecurity Professional and CompTIA Network+ certifications complement a strong background in IT support, systems administration, technical investigations, and customer service gained through entrepreneurial ventures and roles requiring high levels of trust and responsibility. Eager to contribute technical acumen and a proactive problem-solving approach to 24/7 SOC operations in a threat-focused environment.

## EXPERIENCE

### *Traffic Jams Speed Shop, LLC, **Freelance Cybersecurity & Web Consultant***

*Sep 2024 - Present*

Configured and updated SIEM tools (Splunk, Wazuh) to detect, triage, and respond to diverse endpoint and user-based threats across 10+ systems. Conducted weekly vulnerability scans with Nessus and implemented mitigation plans, reducing critical findings by 20%. Enhanced IAM posture through role-based access evaluations and endpoint policy adjustments, resulting in a 40% improvement in incident response time and a 30% increase in phishing resilience. Additionally, provided website security consulting, uptime monitoring, and WAF configuration to ensure continuous site integrity.

### *FALE Network Solutions, **Cybersecurity Consultant***

*2023 - Present*

- Monitored over 10 diverse systems and cloud endpoints using SIEM tools (Splunk, Wazuh) to detect, analyze, and escalate security threats, contributing to a 40% reduction in incident response time.
- Conducted weekly vulnerability scans with Nessus and implemented remediation plans, successfully reducing critical findings by 20%.
- Developed MITRE ATT&CK-based detection rules, improving phishing simulation click-through resilience by 30% within 60 days.
- Conducted IAM policy research and client consultations related to Microsoft Azure's RBAC and cloud security identity features, preparing for real-world application.

### *Durham School Services, **Technical Support & Fleet Operations Specialist***

*2018 - 2022*

Initially employed as a School Bus Driver, consistently maintaining comprehensive city, municipal, and federal background clearances required for working directly with children.

Promoted to a technical role focusing on fleet safety and operations; successfully installed, configured, and maintained surveillance camera systems across the entire school bus fleet (56 buses).

Monitored daily school bus operations via camera systems, ensuring adherence to safety protocols and reporting directly to the school district and immediate supervisors.

Key Achievement: Led a critical incident investigation following a serious student-related accident; meticulously analyzed extensive dashcam footage, successfully locating and extracting previously unseen video evidence that detailed the entire event. This contribution was vital for accurate reporting to the school district and police officials.

Authored detailed incident reports and managed secure digital video feeds for official review and record-keeping.

### *FALE COMM, LLC, **Owner & Lead Technician***

*2013 - 2018*

Managed and operated a multi-service retail storefront and technical support business, encompassing:

Computer Market (IT Support & Sales):

Provided comprehensive computer repair services for PCs and MacBooks, including hardware diagnostics (motherboard, RAM, hard drive), component replacement, software troubleshooting, and OS installations.

Specialized in virus and malware removal, data recovery, and system performance optimization (e.g., HDD to SSD upgrades).

Sold refurbished desktop and laptop computers with short-term warranties, along with essential computer parts, printers, and gaming accessories.

Delivered personalized technical consultations and ongoing customer support.

Authorized Fieldprint Technician:

Operated as a certified technician for Fieldprint, conducting official digital fingerprinting services and capturing photographs for federal and state background checks.

Ensured strict adherence to identity verification procedures, data privacy regulations, and chain-of-custody for sensitive information.

Boost Mobile Retailer (Sales & Customer Service):

Managed retail sales of Boost Mobile devices, accessories, and cellular service plans.

Provided expert device setup, technical troubleshooting for mobile phones, and comprehensive customer service to resolve inquiries and issues.

Handled inventory management, cash handling, and daily store operations.

## LICENSES & CERTIFICATIONS

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### ***Google Cybersecurity Professional Certificate***

*Google • Issued May 2025*

### ***CompTIA Network+ Certification (N10-008): The Total Course***

*CompTIA • Issued May 2025*

## SKILLS

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Threat Detection & Incident Response • SIEM (Splunk, Wazuh) • MITRE ATT&CK Framework • Endpoint Detection & Response (EDR) • Log Analysis • Threat Hunting • Incident Escalation • Digital Forensics (Basic Video Analysis) • Security Tools & Platforms • Wireshark