Data Analyst

SHUKHRAT DUSTMURODOV

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at Navoi, UZB 210100

Skills

- **Programming & Data Tools**: Python (Pandas, NumPy, Matplotlib, Seaborn), SQL Server, Tableau, Excel, Power BI

- **Data Analysis**: Data cleaning, preprocessing, EDA, forecasting, KPI tracking, dashboard design

- **Engineering Tools**: CAD modeling, technical documentation, product design workflows

- **Languages**: Uzbek (native), English (fluent), Russian (fluent)

Projects

COVID-19 EDA – Personal Project – Navoi, **UZB**   December 2025

- Developed Python (Pandas) and SQL Server workflows to clean, preprocess, and analyze global COVID-19 datasets from Our World in Data.
- Automated bulk insert and data migration scripts to ensure accuracy and efficiency in handling large-scale health data.
- Conducted trend analysis and visualization to uncover insights on infection rates, mortality, and vaccination progress.
- Delivered structured reports that demonstrated data-driven decision support for public health monitoring.

SUPER STORE SALES – Personal Project – Navoi, UZB   February 2020

- Cleaned and transformed Kaggle's Superstore dataset using Python for reliable input into visualization tools.
- Designed interactive Tableau dashboards to track KPIs such as regional sales, profit margins, and product performance.
- Applied forecasting techniques to predict future sales trends and identify growth opportunities.
- Presented actionable business intelligence that improved strategic decision-making in retail operations.

Work Experience

CUSTOMER SUPPORT – YANDEX GO – Navoi, UZB   December 2023 - January 2026

- Provide timely and empathetic support to passengers and drivers using the Yandex GO app
- Handle inquiries related to bookings, payments, cancellations, and app functionality.
- Resolve complaints by identifying root causes and offering effective solutions
- Maintain high customer satisfaction through clear communication and problem-solving.

DESIGN ENGINEER – Artel electronics R&D Center – Tashkent, UZB   September 2020 - February 2022

- Responsible for designing new consumer electronics products (e.g., home appliances, smart devices) from concept to production.
- Create 3D models, technical drawings, and specifications using CAD tools.
- Collaborate with cross-functional teams (mechanical, electrical, software) to ensure product feasibility and manufacturability.
- Conduct design reviews and optimize for cost, performance, and aesthetics

Education

BACHELOR OF SCIENCE IN MECHANICAL ENGINEERING – Turin Polytechnic University in Tashkent – Tashkent, UZB
July 2021

Majors: Mechanical Engineering, Industrial Engineering.