

Recording Webhooks



Recording Status Webhook

This webhook is sent whenever the recording's status is changed and is delivered via Svix to the endpoints configured in your [Recall dashboard](#).

JSON

```
{
  "event": "recording.processing", // recording.done, recording.failed,
  recording.deleted
  "data": {
    "data": {
      "code": string,
      "sub_code": string | null,
      "updated_at": string
    },
    "recording": {
      "id": string,
      "metadata": object
    },
    "bot": {
      "id": string,
      "metadata": object
    }
  }
}
```

Event	Description
recording.processing	The recording has started
recording.done	The recording has successfully completed. All data for media objects on the recording is now available

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Event	Description
recording.failed	The recording failed to be captured. The <code>data.sub_code</code> will contain machine readable code for the failure
recording.deleted	The recording has been deleted from Recall systems.

Media Object Status Webhook

This webhook is sent whenever the media object's status is changed and is delivered via Svix to the endpoints configured in your [Recall dashboard](#). The following media object are supported

- participant_events
- transcript
- video_mixed
- video_separate
- audio_mixed
- audio_separate
- meeting_metadata

Example structure:

JSON

```
{
  "event": "participant_events.processing",
  "data": {
    "data": {
      "code": string,
      "sub_code": string | null,
      "updated_at": string
    },
    "participant_events": {
      "id": string,
      "metadata": object,
    },
    "recording": {
      "id": string,
      "metadata": object
    },
    "bot": {
      "id": string,
```

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```
    "metadata": object
  }
}
```

Event	Description
participant_events.processing	The media object has started capturing
participant_events.done	The media object has successfully completed. All data for media objects on the recording is now available
participant_events.failed	The media object failed to be captured. The data.sub_code will contain machine readable code for the failure
participant_events.deleted	The media object has been deleted from Recall systems.

Transcript Status Webhooks

JSON

```
{
  "event": "transcript.processing", // done, failed, deleted
  "data": {
    "data": {
      "code": string,
      "sub_code": string | null,
      "updated_at": string
    },
    "transcript": {
      "id": string,
      "metadata": object,
    },
    "recording": {
      "id": string,
      "metadata": object
    },
    "bot": {
      "id": string,
      "metadata": object
    }
  }
}
```

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```
}  
}  
}
```

Event	Description
transcript.processing	The media object has started capturing
transcript.done	The media object has successfully completed. All data for media objects on the recording is now available
transcript.failed	The media object failed to be captured. The data.sub_code will contain machine readable code for the failure. See below for list of sub codes
transcript.deleted	The media object has been deleted from Recall systems.

Transcript Failure Sub Codes

Event	Sub Code	Reason
transcript.failed	provider_connection_failed	<p>Recall is not able to connect to the 3rd party transcription provider. Common reasons for these include:</p> <ul style="list-style-type: none">- Insufficient funds in the transcription provider account for which the API key is provided- Using paid features on a free account- Temporary service unavailable <p>the trans</p>



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Event	Sub Code	Reason
		provider
transcript.failed	zoom_global_captions_disabled	Meeting captions are disabled by the Zoom account
transcript.failed	zoom_host_disabled_meeting_captions	The host of Zoom meeting has disabled meeting captions
transcript.failed	zoom_captions_failure	There was an error in enabling meeting captions for the Zoom call

 Updated about 1 month ago

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