

Starrika McCloud

Full Stack Developer

Web Application Development ~ Process Analysis ~ Data/Decision Analytics

Full Stack developer with 3+ years of experience in designing, developing, and maintaining web applications on all architectural levels. 10+ years of experience in collaborating with product owners, stakeholders, and technical teams, fostering innovation to solve everyday challenges, delivering client-oriented results, and taking ownership in conducting troubleshooting and code refactoring. 3+ years as a part-time/fulltime caretaker for grandparents.

CAREER HIGHLIGHTS

- Reduce bug-fix ticket turnaround time by 75%, utilizing code management and logging.
- Streamline application and database release cycle, expediting customer demo release times.
- Performed system updates to company rep plots and venue / system schematics, maintained / repaired equipment, reducing client maintenance expenses by 25%
- Reduced technician errors and equipment damage by creating incoming technician handover and technical documents. Documents increased technician autonomy and management performance.

WORK EXPERIENCE

Shalom Ministry (Non-Profit) – Plantation, FL

Oct. 2022 – Present

Full Stack Developer

- Collaborate with media team, manage online content, and fulfill company needs with clean and optimized code.
- Maximize company meeting slots with proper code management, code modules and snippets, to quickly edit demos; promotes simple/proactive debugging and refactoring.
- Perform data analysis and integration by developing client portal equipped with data visualization and employee access.
- Design and deploy functional demos to clients using Netlify/Heroku/Railway.

McCloud Lighting & Tech Solutions (MTS)

2013 - 2022

Lighting Technician/Designer & Owner

- Scaled client organizational network, installed signal repeaters, and extended data points, reducing tech install time and increasing technical rehearsal performance.
- Prevented technical interruptions and reduced equipment damage rate by troubleshooting client electrical circuits, signal connections, lighting software and intelligent lighting fixtures.
- Analyzed client needs to prioritize and maximize client time slots.
- Consulted potential clients on cost friendly and efficient equipment and options.

Norwegian Cruise Line Holdings Ltd. (NCL)

2018 - 2020

Senior Lighting Technician

- Reduced company material expenses by 15%, conducting inventory on item lockers.
- Advised and led technicians in troubleshooting, problem solving and programming within their venues, increasing technical functionality.
- Reduced damage and shutdown rate by analyzing and troubleshooting electrical circuits, signal connections, lighting software and intelligent lighting fixtures.

CONTACT

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CORE COMPETENCIES

- Web Development
- JavaScript
- UI/UX
- Data/System Analysis and Integration
- Code Management
- Technical Writing
- Requirements Management
- Relationship Builder
- Strong Communicator
- Problem Solver
- Conceptual Thinking
- Customer Service
- Network Protocols
- Electronic Connections
- Technical Writing
- Research
- Detail Oriented

EDUCATION

Kingsland University

Atlanta, GA
Certification - Full Stack Development

Mercer County Community College

West Windsor, NJ
2009 – 2015 (68 credit hours)

AWARDS

05/2019

Norwegian Cruise Line (NCL) - Outstanding Team
Delivering exceptional service and successful operation

10/2018 & 11/2019

Norwegian Cruise Line (NCL) - Vacation Hero
Delivering exceptional service

2016

Entrepreneur - NJACT Perry Awards Nomination
Best Lighting Design

Open Arts Performing Arts Center**2016 - 2018***Lighting Technical Director*

- Participate in production meetings to discuss the overall design concept and coordinate lighting requirements.
- Create a lighting design that complements the overall artistic vision of the production.
- Coordinate with the technical director and other relevant personnel to ensure the feasibility of the light plot within the constraints of the theater space.
- Collaborate with the stage manager and other technical staff to ensure smooth transitions between scenes.
- Oversee the technical aspects of the lighting system, including the setup, maintenance, and troubleshooting of lighting equipment.
- Collaborate with the director and other designers to integrate lighting seamlessly with other production elements.
- Supervise and work with the lighting crew to implement the lighting design effectively.
- Ensure that all lighting equipment and rigging comply with safety regulations.
- Train and educate the lighting team on safety protocols and procedures.
- Make informed decisions on equipment rentals, purchases, and other expenses related to lighting.
- Provide documentation for future reference or for use in subsequent productions.

Crossmark**2015 - 2017***Event Specialist*

- Helped members find desired items.
- Prepared and demoed store items for members to try and purchase.
- Helped members with questions and decisions on products.
- Performed cleaning and sanitation procedures on station/dishes and helped others clean.
- Completed food safety/sanitary classes and training.

Family Dollar**2013 - 2013***Customer Service Representative*

- Manage cash register, check out/ring up customers, count and log money; \$3000 or more per day.
- Receive and stock merchandise from delivery truck.
- Evaluate customer questions and direct customers to desired location.

Mercer County Community College**2009 - 2013***Data Entry, Call Center Rep & Tutor*

- Logged student names and ID numbers that enter/use student center facilities and equipment; over 250 per day.
- Provided help to/ tutored fellow students, advanced math, correcting grammar and essay format.
- Answer incoming calls, assisting callers and students with information.