**MOHAMED ARSHATH ALI**

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## About Me

Analytical and detail-oriented B.Tech student in Artificial Intelligence & Data Science with strong exposure to Salesforce development and CRM systems. Seeking a Business Analyst internship to leverage technical expertise and analytical skills in delivering data-driven solutions, enhancing business processes, and bridging the gap between IT and stakeholders in a dynamic organization.

## Skills

**Technical Skills**

• JAVA, JAVA APPEX, PYTHON, SQL

• CRM Tools: Salesforce Administration, Salesforce Development, Agentforce

• Languages & Technologies: Apex, Lightning Components

• Data Skills: Data Management & Security, Requirement Analysis

• Tools: Microsoft Excel, Google Sheets, JIRA, Lucidchart (or draw.io)

**Core Business Analyst Skills**

• Business Process Analysis

• Requirements Gathering & Documentation

• Stakeholder Communication

• Data Visualization & Reporting

• User Story Writing & Use Case Modeling

• CRM (Salesforce) Implementation

• Agile & Scrum Methodologies

**Soft Skills**

• Critical Thinking, Strong Communication, Analytical Reasoning, Team Collaboration, Adaptability, Time Management, Problem-Solving

## Education

B.Tech in Artificial Intelligence & Data Science

Panimalar Engineering College, Chennai

Expected Graduation: 2026

## Languages Known

• Tamil – Fluent  
• Hindi – Fluent  
• English – Fluent  
• Urdu – Fluent

## Extracurricular Activities

• Active member of AI and Salesforce communities.

• Participated in business case challenges, hackathons, and tech workshops.

• Enthusiast in data-driven decision-making and process improvement discussions.

## Declaration

I hereby declare that the above information is true to the best of my knowledge and belief.