ENEGBENOJIE ENDURANCE FAVOUR

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PROFILE

**IT Support Engineer with over 3 years of experience designing, implementing and configuration of computer networks, deployment of sales systems and software, network and system maintenance, as well as providing user support. Possesses a B.Sc. in Computer Science.   
Looking to leverage my knowledge and experience in more projects.**

Skills & Abilities

* Network design and implementation
* Server-Client Software installation
* Microsoft Windows Server management
* Network device (Routers, Switches, Firewalls and peripheral devices) configuration and installation
* Network and System troubleshooting
* IP and analog PBX telephones and system installation and configuration
* Technical Problem solving
* Team leadership
* Good Communication skills

Experience/achievement

22 2021- 2023       Network Engineer/IT Support, E*-Network*

* Part of a team that design, implements network configuration for 6+ business environments.
* Part of a team that design and implement office intercom installation for 3 business environments.
* Designed and deployed point of sales systems (Ezee solutions and retailman) over local area network for 2 businesses
* Configure and install Security surveillance system (CCTV) for 3 business environments
* Manage, maintain Servers, systems and network

Experience/achievement

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2023- Present IT Support Officer/ The Blowfish Group

* Manage, maintain systems, storages and networks with network related devices
* Install, configure and maintain surveillance systems
* set up and maintain point of sales systems and software (MICROS)
* maintain electronic doors and related devices such as card readers
* office Software set up and user Support

Other personal Achievement includes

* Installation and configuration of CCTV surveillance System at Sethwigbar (Asaba)
* Configuration and deployment of Server-Client Sales point system at Sethwigbar
* Integration of Mobile sales point systems at Seth hotels (Asaba)
* Electronic door installation and Card reader configuration at Seth hotels
* Analog PBX intercom installation and configuration at Lexaren Luxury Apartments

Education

2016 – 2020 Bachelor of Science (B.Sc.), Computer Science, University *of Benin*