Cynthia Luk

Software Developer | QA Engineer

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SUMMARY

Software Developer with 5 years of software QA testing experience. Highly skilled in process improvements and raising quality standards. Looking to combine the attention of details with web development skills to deliver quality software.

TECHNICAL SKILLS

Javascript, CSS3, HTML5, React, Node, Redux, Git, Express, Postman, Github, Postico, Prisma, Express, PGAdmin, Mixpanel, Amplitude, Splunk, Snowplow, Launch Darkly, Jira, Confluence

EXPERIENCE

Software QA Engineer | Verndale Aug 2022 - Current

- Identify and document software bugs using Jira and report defects to a team of 7 developers
- Collaborate with Project Managers, Frontend, Backend Developers and Designers during SCRUM meetings to ensure the quality of software to better understand user expectations
- Contribute in release review/requirement analysis and design review meetings which lead to a development of a $100,000 in revenue for key software releases

Software QA Engineer | Included Health / Doctor On Demand Mar 2020 - Aug 2022

- Led projects on multiple cross-functional teams and helped launch features that served over 45,000,000 users
- Ensured high-quality software by planning, creating and executing test plans and test cases while communicating issues and risks throughout the entire Software Developemet Life Cycle ● Collaborated with cross-functional teams to be champion of quality across CI/CD process ● Oversaw software testing efforts for product releases in agile development process

Mobile QA Engineer | Dynamic Signal Mar 2018 - Mar 2020

- Managed and led mobile QA team to implement testing on applications for 10 Fortune 500 companies ● Showcased deep understanding of QA root cause analysis and able to implement QA processes on mobile applications independently or with a team

TECHNICAL PROJECTS

Grace Shoppers | Fullstack Developer | Dec 2022 | https://github.com/team-repo-2209/EcomProject
- Worked in a team of 3 to build a React-based e-commerce site where users uses crypto as payment
- *Technologies used : Javascript, CSS3, HTML5, React, Flexbox, JSX*

Stranger Things |Fullstack Developer | Oct 2022 | https://github.com/Cynluk/strangersThings

- React-based single application using DOM manipulation, including template & rendering, element queries, event listeners, and the update state to render state process
- *Technologies used : Javascript, CSS3, HTML5, React, Flexbox, JSX*

EDUCATION

Fullstack Academy Web Development Bootcamp Sep 2022 - Dec 2022
Web Development Certificate
Full-time, Full Stack Javascript Web Development Immersive

San Jose State University Sep 2008 -May 2013
Bachelor of Science in Business Marketing