



PhoneNow

Total Customers

7043

% Churn

26.5%

Total Charges lost

€ 2.86M

Monthly Charges lost

€ 139.13K

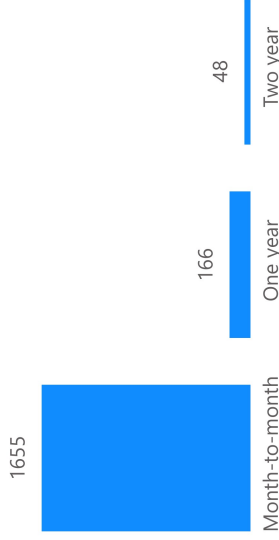
Profile - Customers that left the company

Senior Citizen	Female	Has Partner	Has Dependent
25.5%	50.2%	35.8%	17.4%

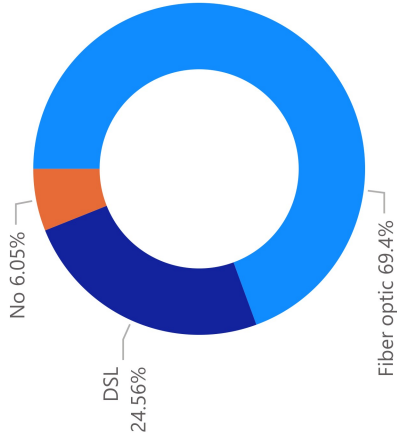
Avg Tenure

17.98

Contract



Internet Service



Phone Service

90.9%

Online Security

15.8%

Streaming TV

43.6%

Technical Support

16.6%

Online Backup

28.0%

Streaming Movies

43.8%