

## Capabilities

### Climate for learning

Code Maintainability

Documentation quality

Empowering teams to choose tools

Generative culture

### Fast flow

Continuous delivery

Database change management

Deployment automation

Flexible infrastructure

Loosely coupled teams

Streamlining change approval

Version control

Working in small batches

### Fast feedback

Continuous integration

Monitoring and observability

Reliability engineering

Pervasive security

Test automation

Test data management

## Performance

### Software delivery

Four key metrics:

Change lead time

Deployment frequency

Change fail percentage

Failed deployment recovery time

### Reliability

measured by  
Service Level Objectives (SLOs):

Measurement coverage

Measurement focus

Target optimization

Target compliance

## Outcomes

### Organizational performance

Commercial Performance

Non-commercial performance

### Well-being

Job satisfaction

Productivity

Reduced burnout

Reduced rework