

Capabilities

Climate for learning

Code Maintainability

Documentation quality

Empowering teams to choose tools

Generative culture

Fast flow

Continuous delivery

Database change management

Deployment automation

Flexible infrastructure

Loosely coupled teams

Streamlining change approval

Version control

Working in small batches

Fast feedback

Continuous integration

Monitoring and observability

Resilience engineering

Pervasive security

Test automation

Test data management

Performance

Software delivery

measured by
Four key metrics:

Change lead time

Deployment frequency

Change fail percentage

Failed deployment recovery time

Reliability

measured by
Service Level Objectives (SLOs):

Measurement coverage

Measurement focus

Target optimization

Target compliance

Outcomes

Organizational performance

Commercial Performance

Non-commercial performance

Well-being

Job satisfaction

Productivity

Reduced burnout

Reduced rework