



## STATEMENT OF WORK

### Between Unilever & Thoucentric Limited for Future First Legal year 2022

This statement of work should be read in conjunction with Unilever Purchasing Agreement or Master Service Agreement **UPA reference number# DocuSign Envelope ID: 250E4067-FF3E-424E-97EF-27DD1012AB75** executed on 15<sup>th</sup> March 2018 Between Unilever Europe IT Resource Limited and Thoucentric Limited. All the terms and condition in the above stated Unilever Purchasing Agreement are applicable to this Statement of Work. This Statement of work ("SOW") has an effective date ("Effective Date") of 01<sup>st</sup> Jul 2022 and describes the services to be performed by supplier name Thoucentric Technology Private Limited for Unilever Europe IT.

#### 1) Statement of Work:

**Client:** Unilever (UEIT/UKCR)

**Project Name:** Future first legal - One Legal and Contracts4U (release and service management) & iOps

**Statement of Work:** 1<sup>st</sup> Jul 2022 – 31<sup>st</sup> Jan 2023

**Demand No:** 339

**Vendor Code:** 50540063

**Supplier VAT Number:** GB 247173892

**Unilever Delivery Address:** Unilever Finance International B.V., Weena 455, 3013 AL

**Supplier Address:** : Thoucentric Ltd.- 950 Profile West, Great West Road, Brentford, England, TW89ES

#### 2) Project Background:

As part of Unilever's Global lake initiative, role will be that of a lead consultant, who will be responsible for vendor management, program governance, release management eservice management and overall project success.

- Own the programme plans for your area of the European rollout, and land successful I&A tools in these iOps markets across Europe.
- Engage with stakeholders to understand the business needs & context
- Liaise between product teams and local business teams to deliver tools which meet market requirements whilst adhering to agreed global templates
- Ensure project plans are complete, accurate & up to date
- Work closely with the data lake build team and Data SMEs to ensure products have the right data feeds in place
- Manage testing requirements for UAT, and monitor BAU for any issues

#### 3) Overall Project Scope:

Effective Communication and Project planning

Provide SME

Resource Location: Bangalore, India for efficient delivery and project synergies. Travel may be required.

**4) Geographical Scope:** Unilever worldwide

**Functional Scope:** Consultant will be involved in 2 major initiatives like release management and service management within the Geography IT function.

**Systems Scope:** Project and program management with few BAU activities

**1) Technical Scope:** Not applicable

**2) Project Approach:**

Asst. Program Manager from Thoucentric to work closely working with the project team

Overall Program Management, Effective communication, Subject Matter Expert

**9) Project Timelines:** Start Date 1<sup>st</sup> June 2022 Ongoing requirement.

**4) Project Team Structure:** Asst. Prog. Manager from Thoucentric will work with Unilever Mgrs. for this project.

#### 5) Overall Project Assumptions:

Key Assumption: Thoucentric team to work closely with Unilever Project Team

Thoucentric team will provide program management support as an extension of the Unilever team.

Thoucentric team will not provide technical implementation and software development services.



### Team Scope, Deliverables and Key Activities

#### 12 Team Scope:

##### Vendor Responsibilities

##### • Overall Program Management

- Ensure timely and effective delivery of the future first legal Project through effective project planning and execution
- Collaborate with the various stakeholders and team members to ensure that the project is executed as required.
- As part of project management, ensure the deliverables, milestones and templates are defined clearly; Flag risks to the project as and when they come up.
- Manage the business stakeholders in the (planning and execution team) – to ensure their interests and directions are taken care of
- Ensure business requirements are delivered through the IT solutions being delivered, to ensure value from the IT investment
- Manage escalations by collaborating with the stakeholders and team members.
- There is one month of notice for the resources placed in the project.

##### • Effective communication

- Ensure necessary program progress reports are created on an ongoing basis (Executive reports, project reports and other reporting as required)
- Stakeholder/Steering committee updates and meetings are conducted effectively.

##### • Subject Matter Expert

- Provide subject matter expertise in d Project Provide overall direction to the project.

#### Unilever Responsibilities

UIPL Director / managers will monitor quality standards of deliverables, evaluate whether SLA objectives are being met and enable project management. Supplier is fully accountable for deliverables and IPL is only responsible for tracking their performance.

#### 13) Deliverables

Deliverables Description	Target Date	Acceptance Criteria
Program Delivery,	Ongoing	Accuracy and on time
Reporting and regular communication	Ongoing	Accuracy and on time

### Commercial Impact

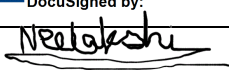
#### 14) Commercial details: -

Resource Categorization	Monthly FTEs	Billing per month/22 days	No of Months	Total Resource Amount (EURO)
		(9 hours/ day)		
Asst. Program Manager	1	Euro 4722	7	33,054
				33,054

**The Commercials:** The overall commercial for the project would be **Euro 33,054/-** The billing would be done monthly based on timesheets. Time sheets to be approved by respective stakeholder.



**Payment Schedule:** Monthly billing, based on submission of time sheets to be paid within Thirty days from the date of invoice.

Approval By: Unilever IT Procurement Team	Supplier name (Thoucentric Limited)
Approval By:	Approval By: <div>DocuSigned by:  A89FC28B6CB34A3...</div>
Name:	Name: NEELAKSHI KOTNIS
Title:	Title: DIRECTOR
Date:	Date:

Service line has reviewed the scope (except commercials)

Sign: 

DocuSigned by:  
  
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(Suman Pal)