



Ernst & Young LLP
12th & 13th Floor
"UB City" Canberra Block
No. 24, Vittal Mallya Road
Bengaluru – 560 001, India

Tel: +91 80 6727 5000
ey.com/en_in

DMR no - 3485

STATEMENT OF WORK

Between

Unilever U.K. Central Resources Ltd, 100 VE, Victoria Embankment, London

& Ernst & Young LLP for project ML Enabled Demand Forecasting - Change Requests

Further to the Engagement Agreement dated **30th Nov 2022**, in connection with Ernst & Young LLP ("we" or "EY") performing professional services for Unilever U.K. Central Resources Ltd be read in conjunction with Unilever Purchasing Agreement or Master Service Agreement CW67101 executed on 1st May 2019 Between Unilever U.K. Central Resources Ltd And Supplier name Ernst & Young LLP. All the terms and condition in the above stated Unilever Purchasing Agreement are applicable to this Statement of Work.

1) Statement of Work:

Client: Unilever U.K. Central Resources Ltd.
Project Name: ML enabled Demand Forecasting
Statement of Work: Nov 2022
MSA/UPA Agreement#: CW67101
Project Code: ML Enabled Demand Forecasting CR

2) Project Background:

Unilever has undertaken a program to improve the Demand Planning KPIs by leveraging Machine Learning capabilities. EY team will work on change requests for Paraguay market. This is done under the program DP ML.

3) Overall Project Scope:

Our experienced professional would assist Unilever in managing complex programs across Supply chain projects that focus on delivering value, reducing risk and enhancing enterprise alignment.

4) Geographical Scope: Geographical scope includes all the Global landscapes of Unilever. EY resources will work out of EY offices and would travel to Uniops Bengaluru offices as and when required by the client.

5) Functional Scope: Project will be led by Global I&A Director and the Global solution Delivery project team consisting of UniOps Enterprise Solutions and EY will be formed.

6) Systems Scope: This is a non-system consulting project and hence involves not system changes as part of its scope. We will not identify, address or correct any errors or defects in your computer systems, other devices or components thereof ("Systems"), whether or not due to imprecise or ambiguous entry, storage, interpretation or processing or reporting of data. We will not be responsible for any defect or problem arising out of or related to data processing in any Systems.



7) Technical Scope: During the BAU stage, below are the following tasks EY team has performed as a part of change request:

***Note – Cost per hour =25 EURO**

Sr. No	Project	CR Type	Efforts(Hours)	Cost(EUROS)
1	Data Sharing and Transformation to schema for PBI	Schema	134	3350
2	Data Sharing and Transformation to schema for Guardrails	Schema	134	3350
3	Impact Assessment and model update due to Sell-in data changed to RTVA	Model	534	13350

8) Project Approach: Our team of experienced data scientist professionals would assist Unilever in managing and executing activities with respect to analysis of sustainability data, from Unilever Bangalore, utilizing standard templates and tools for review, analysis and presentation of the results.

9) Project Timelines: Unless otherwise agreed, and subject to the terms and conditions, this SOW is valid till 30th Nov 2022.

10)Project Team Structure: EY project team will consist of team of Data Scientists to work on the CRs.

11) Overall Project Assumptions:

- The calculation of fees is based on the scope defined in the project for different Gen's
- Fees are defined assuming India based resources only. Additional costs will be incurred for deploying EY resources from other regions/EY local resources for respective countries.
- Travel expenses will be billed as per actual and as per the standard contract between Unilever and EY

Team Scope, Deliverables and Key Activities

12)Team Scope:

This document covers the roles and responsibilities of the following teams, within the scope of the overall team structure.

a) EY Responsibilities

Deliverable	Type of Deliverable	Completion date
Change Request	1. Impact Assessment / 2. Data Schema	On going

b) Unilever Responsibilities

Unilever Enterprise solution managers will monitor quality standards of deliverables, evaluate whether objectives are being met and enable project management. EY is fully accountable for deliverables mentioned in part (a) above. Unilever manager will be responsible to escalate or take corrective actions where other 3rd parties are involved.



c) Specific additional terms and conditions

Our work will not be performed in accordance with generally accepted auditing, review, or other assurance standards in [the relevant jurisdiction] and accordingly does not express any form of assurance. None of the Services or any Reports will constitute any legal opinion or advice. We will not conduct a review to detect fraud or illegal acts.

Notwithstanding anything to the contrary in the Agreement or this SOW, we do not assume any responsibility for any third-party products, programs or services, their performance or compliance with your specifications or otherwise.

We have based any comments or recommendations as to the functional or technical capabilities of any products in use or being considered by you solely on information provided by your vendors, directly or through you. We are not responsible for the completeness or accuracy of any such information or for confirming any of it.

13) Deliverables

Deliverable	Type of Deliverable	Completion date
Change Request	1. Impact Assessment / Model update 2. Data Schema	Yet to Start

Commercial Impact

14) Commercial details :-

Sr. No	Total Manhours	Cost per hour (Euro)	Total Cost (EURO)
1	802	25	20,050

✓ IMP Note*

- The above EUR rates are calculated at conversion rate of **1 EUR = 80 INR**. Billing will be done basis applicable monthly rate as per agreement between EY and Unilever.
- The above rates are exclusive of Taxes & any applicable statutory charge
- Mandatory to attach procurement approved quotation
- Travel expenses need to approve by IT (stakeholder & Procurement).

15) Other Overheads:-

	UOM	Rate (Per Month)	Total Amount
Laptop Charges			Nil
Data Card			Nil
Mobile charges			Nil

The services will be performed onsite at the premises of UIPL

16) The Commercials:

The overall commercial for the project would be **20,050 EUR** /-.

No further discounts shall be applicable, including under the terms of Section 5 (Project Discounts) of Schedule 6 (Commercial Schedule) of the MSA.



Approval By: U.K. CENTRAL RESOURCES LTD	Supplier name: EY LLP
Approval By: <div>DocuSigned by: Sakshi Kachru 92C5424F52D6425...</div>	Approval By:
Name: Sakshi Kachru	Name: Ajay Kamat
Title: FEU Service & Delivery Lead	Title: Partner
Date:	Date: