



COMPANY PROFILE

We hereby introduce Jabra Connect India Private Ltd (Formerly known as Innova Telecom. Pvt Ltd) as a Joint Venture between Innova and Jabra.

Jabra a leader in cordless headset technology is world's largest supplier of all kinds of headset solutions. The company offers a wide range of Headsets, Amplifiers, Dial pads & Wireless Solutions for Call Centres, Office Environment and Multimedia Applications.

These headsets designed for maximum comfort are lightweight, easy to install, high on performance and are compatible with all telephone systems.

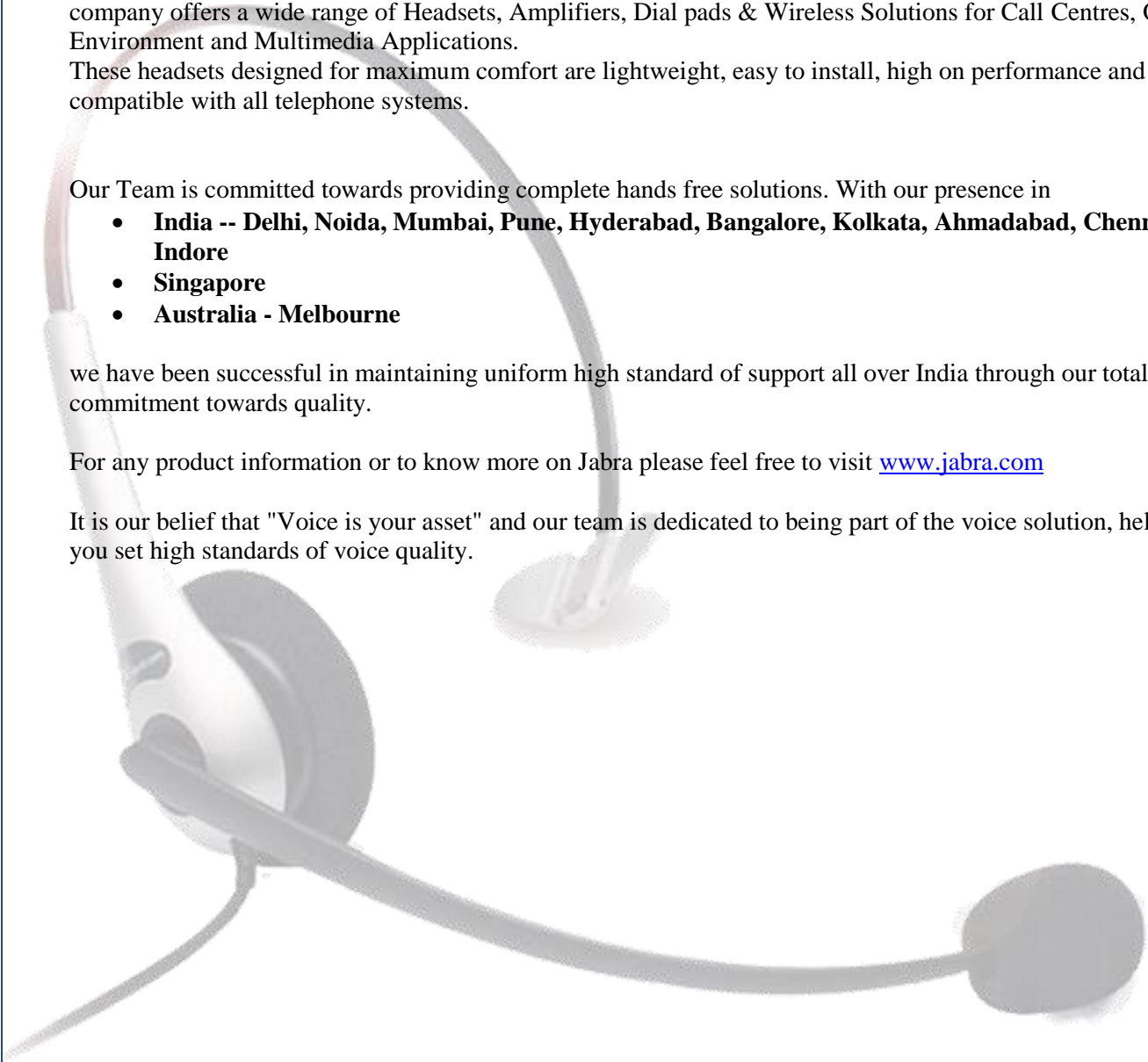
Our Team is committed towards providing complete hands free solutions. With our presence in

- **India -- Delhi, Noida, Mumbai, Pune, Hyderabad, Bangalore, Kolkata, Ahmadabad, Chennai & Indore**
- **Singapore**
- **Australia - Melbourne**

we have been successful in maintaining uniform high standard of support all over India through our total commitment towards quality.

For any product information or to know more on Jabra please feel free to visit www.jabra.com

It is our belief that "Voice is your asset" and our team is dedicated to being part of the voice solution, helping you set high standards of voice quality.



Date : 12-10-2021
Ref No. : 004

Company Name : UIPL
Enquiry Reference : Email
Responsible JABRA CONNECT Correspondent : Aayushi Malu

Shipping address: Unilever Industries Pvt. Ltd., Tower A, Prestige Shantiniketan, The Business Precinct, Whitefield Main Road, Bangalore 560048

GSTIN: 29AAACU0791P1ZP

Billing address: Unilever Industries Pvt. Ltd., Tower A, Prestige Shantiniketan, The Business Precinct, Whitefield Main Road, Bangalore 560048

Vender GST No. 09AABCI0494E2ZO

Vendor GST : 18%

Dear Sir,

We thank you for the inquiry. We hereby chart out the Offer:


Sr. No	Part Number	HSN Code	Product description	Unit Price
1	6599-823-309	85176290	Jabra Evolve 65 Duo (Wireless Headset)	7000
			Shipping Charges	360

***Price excluding 18% GST.**

Purchase Order in favor of and Correspondence Address for Order Fulfillment:

M/s Jabra Connect India Private LTD

First Floor, D-108, SECTOR-63, NOIDA, Gautam Buddha Nagar, Uttar Pradesh, 201301

DocuSigned by:

B05413CE8AC840C...
Anurag Sood

IT Manager

24 November 2021

Terms and Conditions:

Delivery Terms : 7 Business days.

Payment : As per agreement.

Transport & Insurance Charges : All transport & In Land Insurance charges to be borne by buyer at Actual.

Octroi or Entry Tax : Extra on actual basis, if applicable.

Warranty : 12/24 months from the date of purchase as per manufacturer policy.

Validity : December 31st 2021

In case any clarifications are required, please feel free to contact us. We assure you of excellent service and timely deliveries.

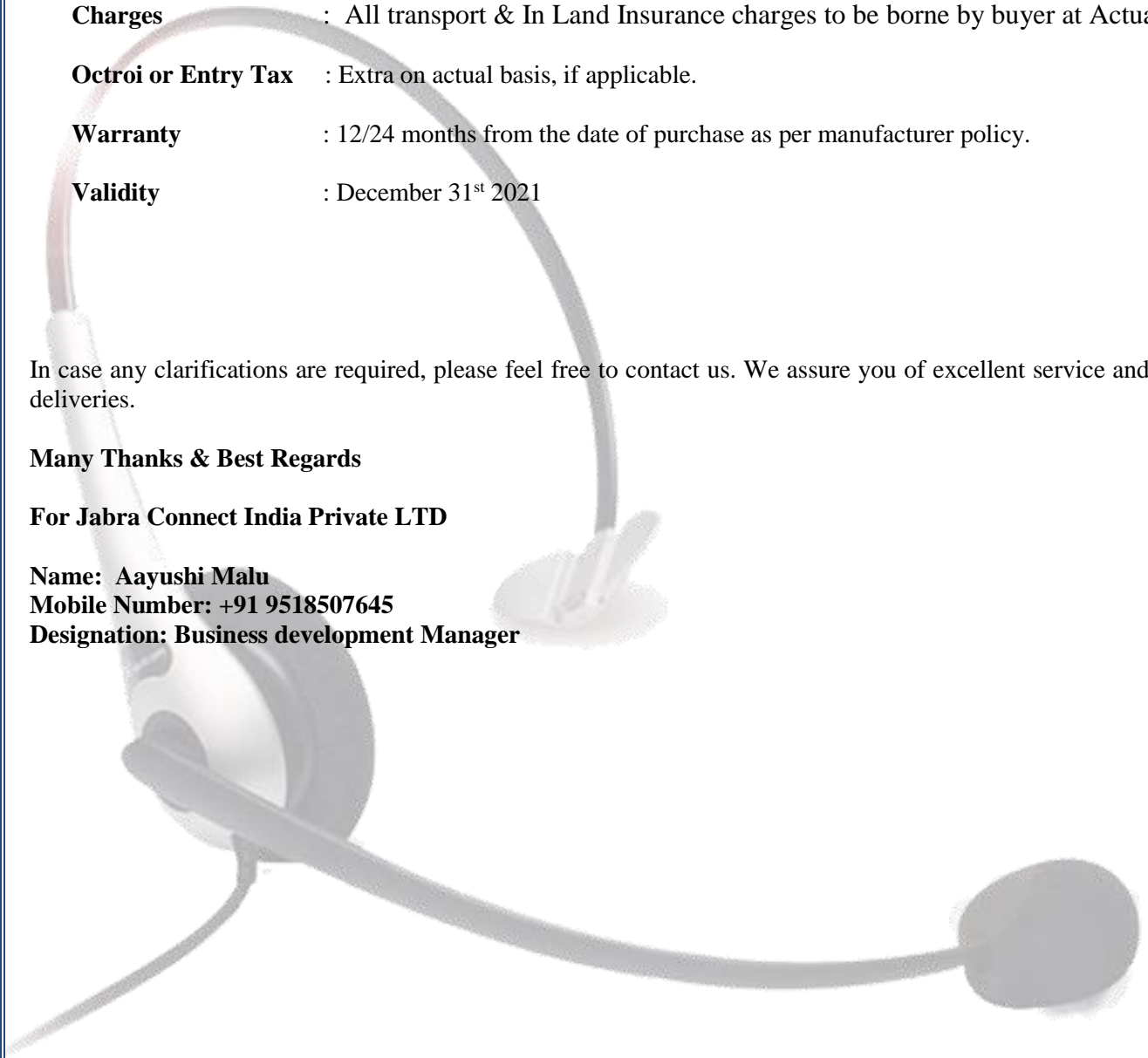
Many Thanks & Best Regards

For Jabra Connect India Private LTD

Name: Aayushi Malu

Mobile Number: +91 9518507645

Designation: Business development Manager



SERVICE SUPPORT ESCALATION MATRIX



Escalation Matrix - Jabra Connect Support Service					
Level of Escalation	Location	Address	Contact Person	E-mail ID	Contact No
First Point of Contact	National Customer Support for Jabra Audio points and L1 Platform Support	D-108, Sec-63, Noida-UP	Toll Free Number 10.00 AM to 5.30 PM	techsupport@innovatelecom.com	1800 103 8088
Jabra Headsets City Support contact details					
First Point of Contact	Bangalore	G3,Ground Floor, Mota Chamber, 9 Millers Road , Bangalore-560052	Yukesh Kumar	service.blr@innovatelecom.com	080-41516257, 09620677898
First Point of Contact	Pune	405, 5th Floor, Stellar Spaces, Kharadi, Pune – 411014 Opposite - Zensar BPO	Swapneel Jamdade	service.pune@innovatelecom.com	08149497417, 020-27010466
First Point of Contact	Mumbai	503,Kane Plaza,Near Mind Space, Chincholi Bunder,Malad (w), Mumbai – 400064	Satish Tiwari	service.mumbai@innovatelecom.com	022-40039025, 09594578934
First Point of Contact	Kolkata	M.A. Business Centre, Poddar Point(Ground & 5th Floor),North Block, 113 Park street, kolkatta-700016	Pankaj Tiwari	service.kolkatta@innovatelecom.com	9163853754
First Point of Contact	Hyderabad	Flat No.306, 5-2-210/212 Hyderbasti, Distillery Road Secendrabad - 3	U. Srikant	service.hyd@innovatelecom.com	040-40200809, 09676751856
First Point of Contact	Chennai	N0.621,3rd Floor "SIRE Mansion", Annasalai, Near Thousand Lights Chennai-600006	Avinash M	service.chennai@innovatelecom.com	004-28297805, 09840253729
First Point of Contact	Delhi NCR	D-108, Sec-63, Noida-UP	Jogender Singh	service.delhi@innovatelecom.com	0120-4518452, 08882533375
First Point of Contact	Ahmedbad	Ahmedbad	BP Gupta	service.ahd@innovatelecom.com	9662849078
Level 1	National	D-108, Sec-63, Noida-UP	Manoj Deshwal	manoj.deshwal@innovatelecom.com	0120-4518451, 09910029270
Level 2	National	D-108, Sec-63, Noida-UP	Sachin Saxena	sachin.saxena@innovatelecom.com	0120-4518421, 09811736116
Level 3	National	D-108, Sec-63, Noida-UP	Rajesh Ghei	rajesh.ghei@innovatelecom.com	0120-4518402, 09811022666