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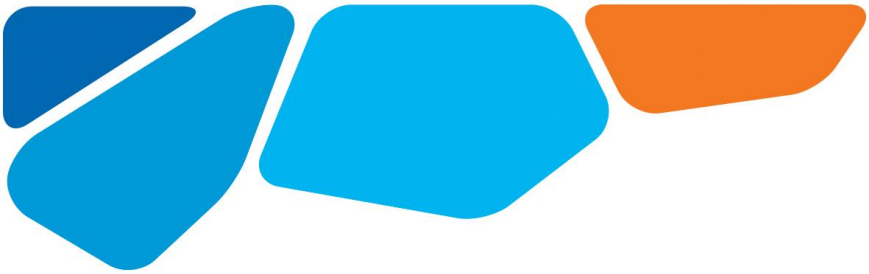

DATE: 2020

CALL OFF AGREEMENT

Between

UNILEVER

BUSINESS AND MARKETING SUPPORT AG

and

ACCENTURE (UK) LIMITED

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THIS AGREEMENT was made on 2020

BETWEEN:

(1) **UNILEVER BUSINESS AND MARKETING SUPPORT AG**, a company incorporated in Switzerland (registered number ch-290.3.016.691-8) whose registered office is at Spitalstrasse 5, 8200 Schaffhaussen, Switzerland ("**Unilever**"); and

(2) **ACCENTURE (UK) LIMITED**, a company registered in England and Wales with Company Number 04757301 and whose registered office is at 30 Fenchurch Street, London, EC3M 3BD (the "**Supplier**").

WHEREAS:

I. Unilever is a member of one of the world's largest groups of consumer products companies, operating globally through Unilever Group Companies.

II. The Supplier is a provider of global outsourced services.

III. The Parties have entered into an Enterprise Framework Agreement, dated 1st January 2019 (the "**Enterprise Framework Agreement**" or the "**EFA**").

IV. In accordance with the terms of the Enterprise Framework Agreement, the Parties have agreed to enter into this agreement for the supply of the Services detailed in **COA Schedule 1** (*Service Description*) (the "**Agreement"** or the **"COA"**).

NOW IT IS HEREBY AGREED as follows:

A. DEFINITIONS

A.1 Terms and expressions used in this Agreement shall have the meanings given in **GT Schedule 1** (*Definitions and Interpretation*), unless expressly stated otherwise herein.

A.2 In this Agreement, the following capitalised terms shall have the following meanings:

A.2.1 **"Additional Digital Asset" or "New Digital Asset"** means a Digital Asset which is added into Accenture's scope after the Effective Date and which is not listed in the Preliminary Digital Assets List as at the Effective Date. For the avoidance of doubt, an Additional Digital Asset;

A.2.2 **"Annual Unit Price"** means the price based upon the Digital Asset Complexity Classification and the volume of In Scope Digital Assets as set out in Table 1 (Annual Charges) of Appendix C (Digital Web Operations Support Service Charges) of this COA Schedule 4 (Charges).

A.2.3 **"Asset Introduction Charges"** are the Charges applicable where a Digital Asset is added into scope and is built using a new platform per the identified in the process in paragraph 3.5 of COA Schedule 4.

A.2.4 **"At Risk Amount"** means 15% of the Digital Web Estate Operations Support Service Charges excluding Service Introduction Charges and any Shift Left Incentive for the relevant Measurement Period.

A.2.5 **"Break Fees"** means the fees payable on termination of the Services or the Agreement;

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A.2.6 **"Contract Year"** means for the purposes of this Call Off Agreement any period of twelve (12) months commencing on the Service Commencement Date or any anniversary of the Service Commencement Date;

A.2.7 **"Agency"** means a Third-Party company that has been contracted by Unilever to work on the design, development or content of their Digital Assets.

A.2.8 **"Delivery Locations"** means Accenture offices in India.

A.2.9 **"De-scoped Asset"** means a Preliminary Digital Asset or an Additional Asset which is decommissioned during the Term following the process set out in paragraph 3.3 of COA Schedule 4 (Charges);

A.2.10 **"Digital Asset"** (also referred to as "***unit***") means a consumer touch point such as a website or a mobile app intended for use by end-consumer or brand-team on the Unilever digital web estate. A Digital Asset include the underlying components for such Digital Asset: For a website or a mobile app, it may include: Platform components, APIs, marketing suite integrations – analytics, campaign, target/personalization, integrations for Ratings & Reviews, e-Commerce, etc; and(b) Consumers for the In-Scope Digital Assets shall be only: end consumers, Unilever brand teams, Unilever agencies, Unilever internal squads, and Unilever external squads (3rd parties) ;

A.2.11 **"Digital Asset Complexity Classification"** means super-simple, simple, medium, complex or exceptional as identified in the process in Section 7 of Schedule 1 (Service Description)

A.2.12 **"Digital Asset Complexity Matrix"** is as set out in paragraph 7.6 of Schedule 1 (Service Description)

A.2.13 **"Final Preliminary Digital Asset List"** means the Preliminary Digital Assets List as amended during Implementation and applicable on Service Commencement Date;

A.2.14 **"General Terms"** has the meaning given within the Enterprise Framework Agreement;

A.2.15 **"Implementation"** means the period after the Effective Date when Accenture and Unilever will perform the activities identified in COA Schedule 3 (Implementation) of this COA.

A.2.16 **"India Public Holidays"** means the ten days of Accenture mandatory public holidays. The actual dates will be agreed between the Parties.

A.2.17 **"In-Scope Activities"** means the Accenture activities detailed in paragraph 5 of Schedule 1 (Service Description)

A.2.18 **"In-Scope Digital Assets"** means the Digital Assets listed in the Final Preliminary Digital Assets plus Additional Digital Assets minus de-scoped or Decommissioned Digital Assets, at any time during the Term;

A.2.19 **"Minimum Price"** means the price set out in Table 1 (Annual Charges) of Appendix C (Digital Web Operations Support Service Charges) of COA Schedule 4 (Charges)

A.2.20 **"Non-Production Assets"** A Digital Asset which is not live and is under development in a dev-environment;

A.2.21 **"Preliminary Digital Asset"** means an In-Scope Digital Asset as at the Effective Date;

A.2.22 **"Preliminary Digital Assets List "**means the list in Attachment A:

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A.2.23 **"Production Asset"** A Digital Asset which is live in environment and accessible to consumers;

A.2.24 **"Remote Work Protocols"** means the operational principles set out in Appendix E;

A.2.25 "**Strategic Platforms"** means brand technology platforms which are identified as strategic in nature as per Unilever technology roadmap. At the Effective Date, these are AEM & WordPress.

A.2.26 **"Service Commencement Date"** means the date Accenture takes responsibility for delivering the Services following completion of Implementation as agreed by the parties;

A.2.27 **"Shift Left Incentive"** means the mechanism set out in paragraph 8.6.4 of COA Schedule 1 (Service Description);

A.2.28 **"Service Lines"** mean Level 1 Operations Services; Level 2 Support Services; Common Services and Web Analytics Support as detailed in Schedule 1 "Service Description" of this COA.

A.2.29 **"Support Hours"** means

(a) For SP1 and SP2 tickets: 24x7 hours of support

(b) In the case of any SP1 and SP2 tickets/alerts raised outside of 9am to 10pm IST on Business Days or on India Public Holidays, Unilever/Agency/automated tool (e.g. PagerDuty) will contact/alert the L1 Operations Services on call support point of contact to start the incident management process

(c) For all other In-Scope Activities 9am to 10:00 pm IST and on Business Days. For the avoidance of doubt, Business Days shall reflect India Public Holidays.

A.2.30 **"Unbilled Services"** means outstanding fees for unbilled Services for which Accenture has not raised an invoice;

A.2.31 **"Variable Charges"** means the price calculated based on the actual volume of In-Scope Digital Assets multiplied by the applicable Annual Unit Price.

B. TERMS INCORPORATED WITHIN THIS AGREEMENT

B.1 This Agreement incorporates:

B.1.1 the General Terms;

B.1.2 the following COA Schedules:

(a) **COA Schedule 1** (*Service Description*);

(b) **COA Schedule 2** (*Service Levels*);

(c) **COA Schedule 3** (*Implementation*);

(d) **COA Schedule 4** (*Charges*);

(e) **COA Schedule 5** (*Governance*);

(f) **COA Schedule 6** (*Data Processing Details*);

all of which shall form part of, and be read as one with, this Agreement.

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B.2. Variations to the General Terms

The Parties have agreed to vary the General Terms as follows;

(a) **Benchmarking.** Paragraph 12 of the General Terms shall not apply to this COA.

(b) **Indexation.** The indexation adjustment on the Charges and Rate Cards shall be applied and shall take effect on the 1st January annually, the first application being 1st January 2021.

(c) **Global Rebate Incentive**. The Global Rebate Incentive (as defined in the EFA) will not be applied to any Charges under this Agreement. The Global Rebate Incentive has been factored into the Digital Web Estate Operations Support Service Charges at the Effective Date. The Digital Web Estate Operations Support Service Charges will not be adjusted even if the Global Rebate Incentive qualifying spend threshold (as referenced in the EFA) is not met. For the avoidance of doubt the total spend associated with this Agreement will count towards the Total Qualified Spend (as defined under the EFA).

(d) **Termination of the Agreement by Unilever for convenience.** Unilever shall be entitled to terminate this Agreement in whole for convenience upon no less than four (4) months' notice in writing to the Supplier, subject to the payment of any applicable early termination charges specified in **COA Schedule 4** (*Charges*).

B.3. If during the Term, any amendment to the Enterprise Framework Agreement effects an amendment to the General Terms and/or the Call Off Agreement Template, the Parties agree that an equivalent amendment shall be deemed to be made to the General Terms and/or the Call Off Agreement Template (as applicable) as incorporated into this Agreement.

C. TERM

Initial Term

C.1 Unless extended in accordance with **Clause C.2**, this Agreement shall take effect on the date on which this Agreement is executed by the parties ("**Effective Date**") and continue for three (3) Contract Years i.e. post the Service Commencement Date ("**Initial Term**").

Extension

C.2 Unilever may extend the term of this Agreement beyond the expiry of the Initial Term for a period of two (2) Contract Years by giving the Supplier at least three (3) months' prior written notice ("**Extended Term**").

D. COVID-19 CRISIS

D.1 The Parties acknowledge that the Services may be disrupted by COVID-19. In such event Accenture will be entitled to pursue alternate service arrangements and the parties will use reasonable efforts in good faith to seek to mitigate the impact (if any), including by agreeing via Change Control alternative Service provision arrangements such as alternate locations and remote working (taking into account personnel issues as well as the technology, infrastructure, security and regulatory requirements for the Services) or such other arrangements as are mutually agreed in the circumstances.

D.2 In respect of Implementation Unilever agree that Accenture may deploy a remote work solution and deliver Implementation remotely or from home. The remote work model will be in use only as long as necessary and will be phased out as "business as usual" working conditions are restored.

D.3 The Parties acknowledge that implementation of a remote work model will necessarily impact the Services, and agree that:

D.3.1 the Parties will follow the operational principles set out in Appendix F (Remote Work Protocols);

D.3.2 Accenture personnel covered by the remote work solution will be advised of the Remote Work Protocols;

D.3.3 Accenture will provide training to any Accenture personnel working remotely that covers the Remote Work Protocols;

D.3.4 Accenture will be responsible for security incidents arising from the implementation of the agreed remote work solution to the extent caused by Accenture's failure to comply with the Remote Work Protocols. For purposes of the agreed remote work solution, Accenture will not be responsible for complying with any security requirements that differ or conflict with the Remote Work Protocols.

D.4 The Parties agree that the remote work solution, and continued need for the same, shall be assessed by the Parties on a regular basis and at least every two weeks, at which time the Parties will agree whether to continue with the remote work solution, return to "business as usual" service delivery, or consider other options, including potentially suspending services. All other rights and obligations under the Agreement remain unchanged, including any rights related to force majeure.

D.5 If there is any conflict or inconsistency between, on the one hand this Section D. and on the other, the General Terms, the terms of this Section D. shall prevail to the extent of the conflict or inconsistency.

EXECUTED by Unilever and the Supplier

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Procurement Director, Global Marketing
Unilever - Global Account
30 April 2020

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Mishrikotkar, Swapnil
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Unilever - Global Accou
30 April 2020

Signed by	DocuSigned by: Aaron Rajan CC151420F8E04BD...
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Title	Consumer IT VP
For and on behalf of	**UNILEVER BUSINESS AND MARKETING SUPPORT AG**

Signed by	DocuSigned by: Paco Pinel 2CE1F43F1099483...
Name	Paco Pinel
Title	Commercial Director
For and on behalf of	**ACCENTURE (UK) LTD.**

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Paul G Dillon
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Paul G Dillon Managing Director

Accenture 05 May 2020

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COA SCHEDULE 1
SERVICE DESCRIPTION

1. INTRODUCTION

1.1 Accenture shall provide the following services under this COA

1.1.1 Level 1 Operations Services;

1.1.2 Level 2 Support Services;

1.1.3 Common Services; and

1.1.4 Web Analytics Support

collectively "**Digital Web Estate Operations Support Services**" or the "**Services**" each in accordance with this COA Schedule 1 (*Service Description*).

2. DIGITAL WEB ESTATE OPERATIONS SUPPORT SERVICES

2.1 Accenture shall perform the Digital Web Estate Operations Support Services:

(a) in respect of the In-scope Digital Assets;

(b) during the Support Hours.;

(c) from the Delivery Locations;

(d) otherwise in accordance with this COA Schedule 1 *(Service Description).*

2.2 Subject to paragraph 2.3, all amendments to the In Scope Digital Assets shall be agreed by the parties in accordance with the Change Control Procedure.

2.3 Unilever may decommission any In Scope Digital Asset at any time in its sole discretion subject always to paragraph 3.3.1 Section 1 Services Charges of Schedule 4 (Charges).

2.4 Any changes to the list of In Scope Digital Assets pursuant to paragraphs 2.2 and 2.3 shall be reviewed and documented via Change Control Procedure on a quarterly basis.

3. SERVICE LANGUAGE

3.1 The Digital Web Estate Operations Support Services shall be provided in the English language and the Parties shall at all times (i.e. verbally and in writing) communicate with each other in English.

3.2 All written and verbal communications between the parties relating to governance shall be in English.

4. SHIFT WORKING

4.1 Accenture shall provide the Services during the Support Hours in two shifts spanning the UK and India working hours.

4.2 Accenture will decide the shift patterns required to cover the Support Hours taking into consideration the ticket volumes and inform Unilever.

5. IN SCOPE ACTIVITIES

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5.1 **Level 1 Operations Services**

Accenture shall provide the following activities comprising the Level 1 Operations Services performed by the Level 1 squad;

5.1.1 Level 1 squad will be the first point of contact for tickets relating to the Unilever digital estate on Service Now tool.

5.1.2 Level 1 squad will triage the tickets and assign to the relevant resolver group.

5.1.3 Track resolution of the assigned tickets against resolution times and send reminders for tickets with pending actions as needed.

5.1.4 Provide 24x7 alert monitoring for In-Scope Digital Assets by using specific Unilever tools such as NewRelic, Nagios and Prometheus. The Parties will agree on any other Unilever tools required for this purpose during Implementation.

5.1.5 Service Desk onboarding – Provide Service Now access to new Agency/ Unilever users in accordance with the Unilever process, provided to Accenture during Implementation.

5.2 **Level 2 Support Services**

Accenture shall provide the following activities comprising the Level 2 Support Services performed by the Level 2 squad;

5.2.1 Resolution of tickets allocated to the Level 2 squad via Service Now. The tickets will require Level 2 squad to perform application support, ongoing maintenance, break-fix, problem resolution, service requests and workarounds comprising the following activities:

(a) Brand website environment setup

(b) Feature Enablement - technical support to the Agencies for various platform capabilities

(c) 3rd Party integrations - technical support & co-ordination with 3rd Parties for various integrations

(d) Technical support for the agencies during campaign setup

(e) Front end code deployments

(f) Consumer data feed setups – technical support for the agencies to facilitate the capture & transmission of the consumer data to the authorized eCRMs systems / partners via secured channels

(g) Content porting to the live environment

(h) Housekeeping activities for servers to ensure optimal performance of the infrastructure e.g. Temp file clean-ups, TAR Compaction, etc.

(i) Platform capability enablers – Provide guidance on new platform capabilities and handhold wherever teams are stuck or having issues related to adoption of platform features. (30 teams across 4 agencies who will require guidance and support).

(j) Continuous integration & code repository management

(k) Platform major and minor release deployments

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5.3 **Common Services**

Accenture shall provide the following activities comprising the Common Services;

5.3.1 Database change requests

5.3.2 Database maintenance: capacity planning, server maintenance and database configuration.

5.3.3 Front end performance testing: execute web page test for the brand websites to measure browser and performance of the brand websites before they go live.

5.3.4 Load and endurance tests: execute load test on the platform to report, record and track endurance capabilities of the platform code.

5.3.5 In-Scope Digital Assets Go-live support: check that all pre-requisite activities for In-Scope Digital Asset go live have been completed by Unilever or Agencies in accordance with Unilever guidelines and execute go live of In-Scope Digital Asset on Strategic Platforms.

5.3.6 In-Scope Digital Assets decommission support: check that all pre-requisite activities for In-Scope Digital Asset decommission have been completed by Unilever or Agencies in accordance with Unilever guidelines and execute decommission of In-Scope Digital Asset from Strategic Platforms.

5.3.7 Change management: Coordination of and communication to the relevant In-Scope Digital Assets users required to support changes as a result of Accenture In-scope Activities.

5.4 **Web Analytics**

Accenture shall provide the following activities comprising the Web Analytics Services;

5.4.1 Mobile app tagging: Provide the Google/Adobe Analytics tags that need to be deployed for Unilever Mobile app to capture the 1st party data. This will be provided based on a requirements form that will be filled by Agencies. The Agency will be responsible for implementing the tags provided by Accenture team.

5.4.2 Voice tagging: Provide the Google/Adobe Analytics tags that need to be deployed for voice app to capture the data. This will be provided based on a requirements form that will be filled by Agencies. The Agency will be responsible for implementing the tags provided by Accenture team.

5.4.3 Offline data upload to analytics tools: Upload offline data relevant to key values captured in Analytics. The offline data will be provided by Unilever and / or Agencies in a format that is agreed between Accenture and Unilever during Implementation.

5.4.4 Unilever Ecommerce website tagging: Provide the Adobe Analytics tags that need to be deployed for Unilever global digital platforms that captures the 1st party data. This will be provided based on a requirements form that will be filled by Agencies in a format that is agreed between Accenture and Unilever during Implementation The agency will be responsible for implementing the tags provided by Accenture team.

5.4.5 Implementation of Google Analytics/ Adobe Analytics for any In-Scope Digital Asset that goes live on Unilever web estate's Strategic Platforms.

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5.4.6 Google/Adobe analytics access for all In-Scope Digital Assets on Unilever web estate's Strategic Platforms.

5.4.7 Implementation of Third-Party tags: Provide support to add and amend 3rd party tags across Unilever digital web estate via Adobe DTM/Adobe Launch.

5.4.8 Perform feature upgrade in Adobe Analytics, Adobe Launch and Google Analytics as they are made available by respective vendors and as confirmed by Unilever.

5.4.9 Site speed support: Provide support to the Unilever site speed squad to reduce the page load time and first meaningful paint on brand sites by integrating/amending the out of box analytics tool scripts under direction of the Unilever site speed squad.

5.4.10 Custom report and dashboard: Provide support to the Unilever brands team and Agencies in creating custom reports and insights such as campaign analysis and standard dashboard to understand web traffic across Unilever digital web estate under direction of the Unilever brands team.

5.4.11 QA support on analytics tagging: Support Unilever brands team and Agencies in validating analytics at the time of go-live of In-Scope Digital Assets.

5.4.12 Analytics specification on Strategic Platforms and non-strategic platforms (combined, the "Unilever digital web estate platform"): Provide technical support and Google/Adobe Analytics tags for any new or updated component on the Unilever digital web estate platforms. Support will be provided based on a requirement form that will be filled by the Third-party responsible for the development of the relevant platform. Unilever shall be responsible for The Third-Party implementing the tags provided by Accenture.

6. UNILEVER DEPENDENCIES

For the purposes of the Digital Web Estate Operations Support Services the following shall be the Dependencies;

6.1.1 Unilever will engage the necessary resources and secure management involvement as reasonably required by Accenture for governance and escalation purposes, or where Unilever intervention is required for Accenture to be able to deliver the In-Scope Activities.

6.1.2 Unilever will be accountable for the relationship management and performance of Third Parties contracted by Unilever in connection with the Services.

6.1.3 Unilever will be accountable for the contractual relationship with and management relationship of Third Parties involved in the Services and for ensuring that they cooperate with Accenture as required during the Term.

6.1.4 Unilever will provide all software necessary for Accenture to perform the Services throughout the Term.

6.1.5 Unilever shall grant Accenture the right to use, or shall procure a sub-licence granting Accenture the right to use, Unilever software licenses required to deliver the Services.

6.1.6 Unilever will be responsible for obtaining, at no cost to Accenture, consents for Accenture's use of any Third Party products, including but not limited to software, necessary for Accenture to perform the Services.

6.1.7 Unilever will ensure sufficient infrastructure assets (virtual machines, services,

licenses) are made available as needed for the Unilever digital web estate.

6.2 The Unilever Dependencies specifically associated with Implementation are set out in Schedule 3 (Implementation).

7. OUT OF SCOPE

The following activities and/or service(s) are out of the scope of the Digital Web Estate Operations Support Services;

7.1.1 Mobile apps maintenance and support.

7.1.2 CRM maintenance.

7.1.3 Platform feature changes are not in scope and are handled by Level 3 teams (i.e.: Unilever or its agencies/vendors).

7.1.4 Ecommerce support.

7.1.5 Change management other than as set out in paragraph 5.3.7.

7.1.6 Infrastructure support.

7.1.7 Training of Strategic Platforms and out of the box functionalities for Unilever Agencies or other vendors.

7.1.8 Data semantic quality checks on offline data provided by Unilever and/or Agencies to analytics tools. For the avoidance of doubt, data syntactic quality checks are in scope.

7.1.9 Implementation of the analytics tags provided by Accenture during website tagging and analytics specification on Strategic Platforms.

8. DIGITAL ASSET COMPLEXITY CLASSIFICATION

8.1 **Complexity Matrix**: A Digital Assets' complexity is determined by using a complexity matrix comprising of 3 parameters as described below.

#	PARAMETER	COMPLEXITY CLASSIFICATION
1	Techno-Functional Complexity	Combination of number of integrations and content volume as set out in the techno-functional complexity grid in paragraph 7.2 • **Low** • **Medium** • **High**
2	Criticality to Business	The business criticality of the Digital Asset is determined by Unilever i) as indicated in the Preliminary Digital Assets List or ii) as communicated by Unilever to Accenture for any Additional Digital Asset The categories for criticality to business are: • **"Bronze"** • **"Silver "** • **"Gold"**

3	Ticket Volume	Annualized number of tickets observed for In-Scope Digital Assets as recoded on ServiceNow • **Low** >> between 5 to 20 tickets • **Medium** >> between 20-50 tickets • **High** >> Between 50-150 tickets

8.2 Parameter 1 - Techno-functional complexity shall be categorised into low, medium or high using the table below.

			Number of Pages		
			Low	Medium	High
			<35	35-75	>75
Number of Integrations	Low	<4	Low	Medium	Medium
	Medium	4 to 6	Medium	Medium	High
	High	>6	Medium	High	High

8.3 Parameter 2 – Business critically shall be categorised by Unilever into bronze, silver or gold.

8.4 Parameter 3 - Annualized number of tickets observed in Service Now;

(a) Low >> between 5 to 20 tickets

(b) Medium >> between 20-50 tickets

(c) High >> Between 50-150 tickets.

8.5 In addition to the 3 parameters described above 2 outlier Digital Asset complexity categories will be defined based on annualized ticket volumes alone;

(a) **Super-Simple:** In-Scope Digital Assets for which annualized ticket volume is less than 5; and

(b) **Exceptional:** In-Scope Digital Assets for which annualized ticket volume is more than 150 and up to 350.

An Exceptional In-Scope Digital will be treated separately on a case-by-case basis and will be subject to joint program governance.

Any In Scope Digital Asset with an annualized ticket volume above 350 the parties shall agree the appropriate Charges to be applied. For example, one such mechanism could be to apply a dual unit rate to the asset, Exceptional plus Complex.

8.6 The Digital Asset Complexity Matrix is as set out below:

"Super-Simple"	Annualized Ticket Volume			"Exceptional"
< 5	Low	Medium	High	150-350
	5-20	20-50	50-150	

		Techno-Functional Complexity								
		Low	Med	High	Low	Med	High	Low	Med	High
Business Criticality	Bronze	Simple	Simple	Simple	Simple	Medium	Medium	Medium	Medium	Complex
	Silver	Simple	Simple	Simple	Medium	Medium	Medium	Complex	Complex	Complex
	Gold	Simple	Simple	Medium	Medium	Complex	Complex	Complex	Complex	Complex

8.7 The Digital Asset Complexity Matrix shall be used to classify the Preliminary Digital Assets and Additional Digital Assets. The assigned Digital Asset Complexity Classification will determine the In-Scope Digital Asset's Unit-Price.

8.8 The Digital Asset Complexity Matrix shall be used to review In-Scope Digital Assets at the end of each Contract Year in accordance with the process set out in paragraph 8.3.

8.9 Additional Digital Assets will be classified as medium complexity (unless otherwise agreed between the Parties) at the time of introduction into production. After 3 months of production support, the Additional Digital Asset will be reviewed against the Digital Asset Complexity Matrix and appropriately classified based on the relevant parameter (for example, actual tickets volume). The actual classification of the Additional Digital Asset shall be retrospectively applied to the date of introduction into production for the purposes of calculating Charges.

9. PRELIMINARY IN-SCOPE DIGITAL ASSET COMPLEXITY CLASSIFICATION AND ASSUMPTIONS

9.1 Accenture has performed a preliminary Digital Asset Complexity Classification of the Preliminary Digital Assets using the Digital Asset Complexity Matrix. This classification is shown in the Preliminary Digital Assets List in Attachment A.

9.2 This Digital Asset Complexity Classification is based on the following data sets shared by Unilever:

(a) 6 months' ticket dump for the period June-November 2019

(b) Master list of existing assets - List of 1001 existing assets by platform (Adobe Classic, Adobe Templated, WordPress) – Production & Non-Production assets.

9.3 The table below is a summary of the findings which is provided for reference purposes only.

PRELIMINARY DIGITAL ASSET COMPLEXITYCLASSIFICATION	DIGITAL ASSETS - COUNT	DIGITAL ASSETS - %
SUPER-SIMPLE	302	34%
SIMPLE	293	33%
MEDIUM	198	22%
COMPLEX	76	9%
EXCEPTIONAL	19	2%

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Total	**888**	100%

9.4 During Implementation, Unilever shall provide to Accenture the list of In Scope Digital Assets to be applicable from the Service Commencement Date. Accenture shall assign the Digital Asset Complexity Classification for this list based on the latest available data. This "Final Preliminary Digital Asset List" shall form the basis for the calculation of Charges in accordance with Schedule 4 (Charges) and be the baseline for the annual reclassification.

9.5 **DIGITAL ASSET – RECLASSIFICATION (SHIFT-LEFT)**

9.5.1 Accenture shall review and reclassify the Digital Asset Complexity Classification of the In Scope Digital Assets using the Digital Asset Complexity Matrix twice during the Term, at the end of Contract Year 1 and at end of Contract Year 2.

9.5.2 The intention of such reclassification is to capture the impact of efficiencies resulting from simplification of digital assets through optimization, eradication and automation and the resultant reclassification of Digital Assets to a lower level in the Digital Asset Complexity Matrix "Shift Left".

9.5.3 The revised Digital Asset Complexity Classification will determine the In-Scope Digital Asset's Unit-Price for the forthcoming Contract Year, for example, the review carried out at the end of Contract Year 1 shall set the Charges for Contract Year 2. The revised Digital Asset Complexity Classification shall be captured on the In Scope Digital Asset list through Change Control Procedure.

9.6 **ACCENTURE SHIFT LEFT COMMITMENT**

9.6.1 Following the review carried out at the end of Contract Year 1 of Digital Asset Complexity Classifications, Accenture commits that 25% of Preliminary Digital Assets (by reference to the Final Preliminary Asset List shall be re-classified to at least one complexity level down, for example, from medium to simple, for Contract Year 2.

9.6.2 Following the review carried out at the end of Contract Year 2 of Digital Asset Complexity Classifications, Accenture commits that 20% of In Scope Digital Assets (excluding any Additional Digital Assets in production less than 12 months) shall be re-classified to at least one complexity level down, for example, from medium to simple, for Contract Year 3.

9.6.3 For the avoidance of doubt the impact of Shift-Left shall be calculated on the In-Scope Digital Assess that have been in scope for a minimum period of 12 months , above the Super-Simple category and have not been subject to a change that alters the techno-functional complexity (the "**Eligible Digital Assets**").

9.6.4 Where Accenture identifies a Shift-Left of;

(a) 30% or more of Eligible Digital Assets for Contract Year 2; and/or

(b) 25% or more of Eligible Digital Assets for Contract Year 3,

9.7 Accenture shall be eligible for and Unilever shall pay to Accenture an incentive calculated of 50% share of the additional annual savings. Additional annual savings means the savings due to Shift-Left of Eligible Digital Assets in excess of 30% of Eligible Digital Assets for Contract Year 2 and 25% of Eligible Digital Assets for Contract Year 3. For example, if for Contract Year 2 Accenture identifies a Shift-Left of 40%, Accenture will receive an incentive equivalent to 50% of the additional annual savings due to 10% more Shift-Left. This incentive will be applied to

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the first invoice raised in respect of Contract Year 2 or Contract Year 3 charges as applicable.

UNILEVER SHIFT LEFT DEPENDENCIES

9.7.1 In-Scope Digital Assets where Shift-Left is not feasible due to factors outside of Accenture control will be escalated for discussion in the steering committee.

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Attachment A - Preliminary Digital Assets List

Website	Brand	Prod / Non-Prod	Platform	Country	Business Criticality	ASSUMED Tech-Func Complexity	Ticket Count Classification	DIGITAL ASSET COMPLEXITY CLASSIFICATION
agriculture-durable.knorr.fr	Knorr	Production	Temporary Static	France	BRONZE	Low	Very Low	Super-Simple
aim.gr	Aim	Production	Adobe Classic	Greece	BRONZE		Low	Simple
ala.com.ar	Ala	Production	Adobe Classic	Argentina	SILVER		High	Complex
ala.com.br	Ala	Production	Temporary Static	Brazil	BRONZE		Low	Simple
algida.com.tr	Algida	Production	Adobe Classic	Turkey	GOLD		High	Complex
algida.pl	Algida	Production	Adobe Classic	Poland	BRONZE	Low	Very Low	Super-Simple
amino.pl	Amino	Production	WordPress Lite	Poland	BRONZE		Low	Simple
andrelon.nl	Andrelon	Production	Adobe Templated	Netherlands	#N/A-Bronze		High	Medium
apothecareessentials.com/us/en	ApotheCARE Essentials	Production	Adobe Classic	United States	BRONZE		Medium	Medium
axe.at	Axe	Production	WordPress Lite	Austria	BRONZE		Low	Simple
axe.be	Axe	Production	WordPress Lite	Belgium	BRONZE		Unavailable	Super-Simple
axe.be/fr	Axe	Production	WordPress Lite	Belgium	BRONZE		Low	Simple
axe.com/ar	Axe	Production	Adobe Classic	Argentina	BRONZE		High	Medium
axe.com/arabia/ar	Axe	Production	Adobe Classic	Saudi Arabia	SILVER		Unavailable	Super-Simple
axe.com/arabia/en	Axe	Production	Adobe Classic	Saudi Arabia	SILVER		Medium	Medium
axe.com/br	Axe	Production	Adobe Classic	Brazil	BRONZE		High	Medium
axe.com/ca/en	Axe	Production	Adobe Classic	Brazil	BRONZE		High	Medium
axe.com/ca/fr	Axe	Production	Adobe Classic	Canada	BRONZE		Low	Simple

axe.com/cl	Axe	Production	Adobe Classic	Chile	BRONZE		Low	Simple
axe.com/cz	Axe	Production	Adobe Classic	Czech Republic	SILVER		Medium	Medium
axe.com/de	Axe	Production	Adobe Classic	Germany	SILVER	High	Exceptional	Exceptional
axe.com/es	Axe	Production	Adobe Classic	Spain	BRONZE		Medium	Medium
axe.com/fr	Axe	Production	Adobe Classic	France	SILVER		High	Complex
axe.com/gr	Axe	Production	Adobe Classic	Greece	SILVER		Medium	Medium
axe.com/hu	Axe	Production	Adobe Classic	Hungary	SILVER		Medium	Medium
axe.com/mx	Axe	Production	Adobe Classic	Mexico	BRONZE		High	Medium
axe.com/nl	Axe	Production	Adobe Classic	Netherlands	BRONZE	High	High	Complex
axe.com/pl	Axe	Production	Adobe Classic	Poland	SILVER		Medium	Medium
axe.com/pt	Axe	Production	Adobe Classic	Portugal	BRONZE		Medium	Medium
axe.com/sk	Axe	Production	Adobe Classic	Slovakia	#N/A-Bronze		Medium	Medium
axe.com/tr	Axe	Production	Adobe Classic	Turkey	SILVER		High	Complex
axe.com/us/en	Axe	Production	Adobe Classic	United States	GOLD	High	Exceptional	Exceptional
axe.com/us/es	Axe	Production	Adobe Classic	United States	BRONZE		Low	Simple
axe.com/uy	Axe	Production	Adobe Classic	Uruguay	BRONZE		Medium	Medium
axe.com/za	Axe	Production	Adobe Classic	South Africa	BRONZE	High	High	Complex
babydoveoffers.dove.us	Dove	Production	Temporary Static	United States	BRONZE	Low	Very Low	Super-Simple
b-better.today		Production	Adobe Templated	Belgium	#N/A-Bronze		Low	Simple
becelproactiv.at/proactiv	Becel	Production	Temporary Static	Austria	#N/A-Bronze		Unavailable	Super-Simple
becelproactiv.de/becel	Becel	Production	Temporary Static	Germany	BRONZE		Unavailable	Super-Simple
becelproactiv.de/proactiv	Becel	Production	Temporary Static	Germany	BRONZE		Unavailable	Super-Simple

becelproactiv.fi	Becel	Production	Temporary Static	Finland	BRONZE	Low	Very Low	Super-Simple
becelproactiv.se	Becel	Production	Temporary Static	Sweden	#N/A-Bronze	Low	Very Low	Super-Simple
becelproactiv.si	Becel	Production	Temporary Static	Slovenia	BRONZE	Low	Very Low	Super-Simple
bestfoods.com/us/en	Bestfoods	Production	Adobe Classic	United States	GOLD		High	Complex
bestfoods.com/us/es	Bestfoods	Production	Adobe Classic	United States	BRONZE		High	Medium
bioluvil.fi	Omo	Production	WordPress Lite	Finland	BRONZE	Low	Very Low	Super-Simple
biotex.dk	Unilever Sites	Production	Adobe Classic	Denmark	BRONZE	Low	Very Low	Super-Simple
brandgov.unilever.com	Unilever	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Unavailable	Super-Simple
breeze.co.th	Breeze	Production	Adobe Classic	Thailand	GOLD		Low	Simple
breeze.com.ph	Breeze	Production	Adobe Classic	Philippines	BRONZE	Low	Very Low	Super-Simple
breyers.com	Breyers	Production	Adobe Templated	United States	SILVER	Low	Medium	Medium
breyers.com/ca/en	Breyers	Production	Adobe Templated	Canada	SILVER		Low	Simple
breyersdelights.co.uk	Breyers	Production	WordPress Lite	United Kingdom	BRONZE		Low	Simple
breyersdelights.es	Breyers	Production	WordPress Lite	Spain	BRONZE	Low	Very Low	Super-Simple
breyersdelights.fi	Breyers	Production	WordPress Lite	Finland	BRONZE		Unavailable	Super-Simple
breyersdelights.ie	Breyers	Production	WordPress Lite	Ireland	BRONZE		Unavailable	Super-Simple
breyersdelights.se	Breyers	Production	WordPress Lite	Sweden	BRONZE		Unavailable	Super-Simple
brushdayandnight.com	Signal	Production	Adobe Classic	United States	BRONZE		Unavailable	Super-Simple
cafezero.com	Cafe Zero	Production	WordPress Lite	United Kingdom	BRONZE		Unavailable	Super-Simple
cafezero.it	Cafe Zero	Production	WordPress Lite	Italy	BRONZE	Low	Very Low	Super-Simple
calve.es	Calve	Production	Adobe Templated	Spain	SILVER		Unavailable	Super-Simple

calve.it	Calve	Production	Adobe Templated	Italy	SILVER	Low	Medium	Medium
calve.nl	Calve	Production	Adobe Templated	Netherlands	SILVER	Low	Medium	Medium
calve.pt	Calve	Production	Adobe Templated	Portugal	SILVER		Low	Simple
calve-online.com	Calve	Production	Adobe Templated	Germany	#N/A-Bronze	Low	Very Low	Super-Simple
camay.com.mx	Camay	Production	WordPress Lite	Mexico	BRONZE	Low	Very Low	Super-Simple
camay.ru	Camay	Production	WordPress Lite	Russia	BRONZE	Low	Medium	Simple
campaign.americas.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
campaign.apac.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
campaign.eu.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
campaign.eu-stage.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
caress.us/us/en	Caress	Production	Adobe Classic	United States	BRONZE		Medium	Medium
caress.us/us/es	Caress	Production	Adobe Classic	United States	BRONZE		Low	Simple
cartedor.cz	Carte D'or	Production	WordPress Lite	Czech Republic	BRONZE		Low	Simple
cartedor.it	Carte D'or	Production	Temporary Static	Italy	BRONZE		Low	Simple
cartedor.pt	Carte D'or	Production	WordPress Lite	Portugal	BRONZE	Low	Very Low	Super-Simple
cif.at	Cif	Production	Adobe Classic	Austria	BRONZE		Low	Simple
cif.com.ar	Cif	Production	WordPress Lite	Argentina	BRONZE	Low	Medium	Simple
cif.com.pt	Cif	Production	Adobe Classic	Portugal	SILVER		Low	Simple
cif.com.tr	Cif	Production	Adobe Classic	Turkey	BRONZE		High	Medium
cif.ro	Cif	Production	Adobe Classic	Romania	BRONZE		Low	Simple
cifclean.co.uk	Cif	Production	Adobe Classic	United Kingdom	BRONZE	High	High	Complex
cifcream.ru	Cif	Production	Adobe Classic	Russia	BRONZE	Low	Medium	Simple

ciflimpadores.com.br	Cif	Production	Adobe Classic	Brazil	GOLD	High	Low	Medium
cleanipedia.com/ae/ar	Cleanipedia	Production	Adobe Classic	United Arab Emirates	SILVER		Medium	Medium
cleanipedia.com/ae/en	Cleanipedia	Production	Adobe Classic	United Arab Emirates	SILVER		Medium	Medium
cleanipedia.com/ar	Cleanipedia	Production	Adobe Classic	Argentina	GOLD	Low	Medium	Medium
cleanipedia.com/au	Cleanipedia	Production	Adobe Classic	Australia	BRONZE		Low	Simple
cleanipedia.com/br	Cleanipedia	Production	Adobe Classic	Brazil	GOLD		Low	Simple
cleanipedia.com/cz	Cleanipedia	Production	Adobe Classic	Czech Republic	BRONZE		Low	Simple
cleanipedia.com/de	Cleanipedia	Production	Adobe Classic	Germany	SILVER		High	Complex
cleanipedia.com/dk	Cleanipedia	Production	Adobe Classic	Denmark	BRONZE	Low	Very Low	Super-Simple
cleanipedia.com/fi	Cleanipedia	Production	Adobe Classic	Finland	#N/A-Bronze		Unavailable	Super-Simple
cleanipedia.com/fr	Cleanipedia	Production	Adobe Classic	France	BRONZE	Low	Very Low	Super-Simple
cleanipedia.com/gb	Cleanipedia	Production	Adobe Classic	United Kingdom	GOLD		High	Complex
cleanipedia.com/id	Cleanipedia	Production	Adobe Classic	Indonesia	GOLD		Low	Simple
cleanipedia.com/in/bn	Cleanipedia	Production	Adobe Classic	India	#N/A-Bronze	Low	Very Low	Super-Simple
cleanipedia.com/in/en	Cleanipedia	Production	Adobe Classic	India	GOLD	Low	Medium	Medium
cleanipedia.com/in/hi	Cleanipedia	Production	Adobe Classic	India	GOLD	High	Low	Medium
cleanipedia.com/in/ta	Cleanipedia	Production	Adobe Classic	India	#N/A-Bronze	Low	Very Low	Super-Simple
cleanipedia.com/in/te	Cleanipedia	Production	Adobe Classic	India	#N/A-Bronze		Unavailable	Super-Simple
cleanipedia.com/it	Cleanipedia	Production	Adobe Classic	Italy	BRONZE	Low	Very Low	Super-Simple
cleanipedia.com/nl	Cleanipedia	Production	Adobe Classic	Netherlands	BRONZE		Low	Simple

cleanipedia.com/ph	Cleanipedia	Production	Adobe Classic	Philippines	BRONZE		Unavailable	Super-Simple
cleanipedia.com/pl	Cleanipedia	Production	Adobe Classic	Poland	SILVER		Low	Simple
cleanipedia.com/pt	Cleanipedia	Production	Adobe Classic	Portugal	BRONZE		Unavailable	Super-Simple
cleanipedia.com/ru	Cleanipedia	Production	Adobe Classic	Russia	GOLD	Low	Medium	Medium
cleanipedia.com/se	Cleanipedia	Production	Adobe Classic	Sweden	SILVER	Low	Very Low	Super-Simple
cleanipedia.com/th	Cleanipedia	Production	Adobe Classic	Thailand	SILVER	Low	Very Low	Super-Simple
cleanipedia.com/vn	Cleanipedia	Production	Adobe Classic	Vietnam	GOLD		Low	Simple
cleanipedia.com/za	Cleanipedia	Production	Adobe Classic	South Africa	BRONZE		Low	Simple
clearanticaspa.com		Production	Temporary Static	Colombia	BRONZE		Low	Simple
clearhaircare.com/ar		Production	Adobe Classic	Argentina	BRONZE	Low	Medium	Simple
clearhaircare.com/arabia/ar	Cleanipedia	Production	Adobe Classic	Argentina	BRONZE	Low	Medium	Simple
clearhaircare.com/arabia/en		Production	Adobe Classic	Argentina	BRONZE	Low	Medium	Simple
clearhaircare.com/az		Production	Adobe Classic	Azerbaijan	BRONZE	Low	Medium	Simple
clearhaircare.com/bd	Clear	Production	Adobe Classic	Bangladesh	#N/A-Bronze		Low	Simple
clearhaircare.com/br	Clear	Production	Adobe Classic	Brazil	GOLD	High	Exceptional	Exceptional
clearhaircare.com/cn	Clear	Production	Adobe Classic	China	BRONZE		High	Medium
clearhaircare.com/global	Clear	Production	Adobe Classic	Global	#N/A-Bronze		Medium	Medium
clearhaircare.com/gr		Production	Adobe Classic	Greece	#N/A-Bronze		Low	Simple
clearhaircare.com/hk	Clear	Production	Adobe Classic	Hong Kong	BRONZE		High	Medium
clearhaircare.com/id	Clear	Production	Adobe Classic	Indonesia	SILVER		Medium	Medium
clearhaircare.com/ir		Production	Adobe Classic	Iran	#N/A-Bronze		Low	Simple

clearhaircare.com/it		Production	Adobe Classic	Italy	BRONZE	Low	Medium	Simple
clearhaircare.com/kz		Production	Adobe Classic	Kazakhstan	BRONZE		Low	Simple
clearhaircare.com/ma/fr		Production	Adobe Classic	Morocco	BRONZE		Low	Simple
clearhaircare.com/my	Clear	Production	Adobe Classic	Malaysia	BRONZE		High	Medium
clearhaircare.com/ph	Clear	Production	Adobe Classic	Philippines	#N/A-Bronze		Medium	Medium
clearhaircare.com/pk		Production	Adobe Classic	Pakistan	#N/A-Bronze		Low	Simple
clearhaircare.com/py		Production	Adobe Classic	Paraguay	BRONZE	Low	Very Low	Super-Simple
clearhaircare.com/ru		Production	Adobe Classic	Russia	BRONZE	High	High	Complex
clearhaircare.com/soco-ma		Production	Adobe Classic	Chile	#N/A-Bronze		Unavailable	Super-Simple
clearhaircare.com/th	Clear	Production	Adobe Classic	Thailand	BRONZE		High	Medium
clearhaircare.com/tr	Clear	Production	Adobe Classic	Turkey	SILVER	High	Exceptional	Exceptional
clearhaircare.com/tw		Production	Adobe Classic	Taiwan	BRONZE	High	High	Complex
clearhaircare.com/ua	Clear	Production	Adobe Classic	Ukraine	SILVER		High	Complex
clearhaircare.com/vn	Clear	Production	Adobe Classic	Vietnam	#N/A-Bronze		Medium	Medium
clearparis.com.pe		Production	Temporary Static	Peru	BRONZE	Low	Very Low	Super-Simple
clearparis.ro		Production	Temporary Static	Romania	BRONZE		Unavailable	Super-Simple
closeup.ci	Close Up	Production	WordPress Lite	Ivory Coast	BRONZE	Low	Very Low	Super-Simple
closeup.co.ke	Close Up	Production	WordPress Lite	Colombia	BRONZE		Unavailable	Super-Simple
closeup.co.za	Close Up	Production	WordPress Lite	Colombia	SILVER		Low	Simple

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close-up.com.ar	Close Up	Production	WordPress Lite	Argentina	BRONZE	Low	Very Low	Super-Simple
closeup.com.br	Close Up	Production	WordPress Lite	Brazil	BRONZE	Low	Medium	Simple
close-up.com/bd	Close Up	Production	Adobe Templated	Bangladesh	#N/A-Bronze	Low	Medium	Simple
close-up.com/in	Close Up	Production	Adobe Templated	India	SILVER	High	High	Complex
close-up.com/ng	Close Up	Production	Adobe Templated	Nigeria	#N/A-Bronze	Low	Very Low	Super-Simple
close-up.com/ph	Close Up	Production	Adobe Templated	Philippines	#N/A-Bronze	Low	Medium	Simple
close-up.com/ru/ru	Close Up	Production	Adobe Templated	Vietnam	#N/A-Bronze	Low	Very Low	Super-Simple
close-up.com/uk	Close Up	Production	Adobe Templated	United Kingdom	#N/A-Bronze	Low	Medium	Simple
close-up.com/vn/vi	Close Up	Production	Adobe Templated	Vietnam	#N/A-Bronze	Low	Very Low	Super-Simple
closeup.ph	Close Up	Production	WordPress Lite	Philippines	BRONZE	Low	Very Low	Super-Simple
comfort.co.th	Comfort	Production	Adobe Classic	Thailand	BRONZE	Low	Medium	Simple
comfort.com.ar	Comfort	Production	Temporary Static	Argentina	BRONZE		High	Medium
comfort.com.br	Comfort	Production	Adobe Classic	Brazil	GOLD		High	Complex
comfort.com.vn	Comfort	Production	Adobe Classic	Vietnam	BRONZE	Low	Medium	Simple
comfort.in	Comfort	Production	Temporary Static	India	SILVER		Low	Simple
comfortarabia.com	Comfort	Production	Temporary Static	Argentina	BRONZE	Low	Medium	Simple
comfortarabia.com/ar-sa	Comfort	Production	Temporary Static	Saudi Arabia	#N/A-Bronze		Low	Simple
comfortintense.de	Comfort	Production	WordPress Lite	Germany	BRONZE	Low	Medium	Simple
comfortworld.co.uk	Comfort	Production	Adobe Classic	United Kingdom	BRONZE	High	High	Complex
comfortworldarabia.com	Comfort	Production	Adobe Templated	United Arab Emirates	SILVER		Low	Simple
comfortworldarabia.com/arabia	Comfort	Production	Adobe Templated	United Arab Emirates	#N/A-Bronze	Low	Very Low	Super-Simple
comfortworldarabia.com/arabia/ar	Comfort	Production	Adobe Templated	United Arab Emirates	#N/A-Bronze		Low	Simple

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comfortworldarabia.com/arabia/en	Comfort	Production	Adobe Templated	United Arab Emirates	#N/A-Bronze		Low	Simple
conimex.nl	Conimex	Production	Adobe Templated	Netherlands	#N/A-Bronze	Low	Medium	Simple
connected.unilever.com	Unilever	Production	Adobe Classic	United Kingdom	BRONZE	High	Exceptional	Exceptional
conteudo.rexonanarede.com.br	Rexona	Production	Adobe Templated	Brazil	#N/A-Bronze	Low	Medium	Simple
continental.com.au	Continental	Production	Adobe Classic	Australia	SILVER		Medium	Medium
degreedeodorant.com/ca/en	Degree	Production	Adobe Classic	Canada	BRONZE		Low	Simple
degreedeodorant.com/ca/fr	Degree	Production	Adobe Classic	Canada	BRONZE	Low	Very Low	Super-Simple
degreedeodorant.com/us/en	Degree	Production	Adobe Classic	United States	GOLD		Medium	Complex
degreedeodorant.com/us/es	Degree	Production	Adobe Classic	United States	SILVER	Low	Very Low	Super-Simple
deja.com.ec	Deja	Production	Adobe Classic	Ecuador	BRONZE		Medium	Medium
delma.ro	Delma	Production	WordPress Lite	Romania	#N/A-Bronze		Unavailable	Super-Simple
deodorantscompresses.com	Rexona	Production	Temporary Static	United States	BRONZE		Unavailable	Super-Simple
dero.ro	Dero	Production	Temporary Static	Romania	BRONZE	Low	Very Low	Super-Simple
domestos.com/de	Domestos	Production	Adobe Classic	Germany	SILVER		Medium	Medium
domestos.com/hu	Domestos	Production	Adobe Classic	Hungary	BRONZE		Low	Simple
domestos.com/pl	Domestos	Production	Adobe Classic	Poland	BRONZE		Low	Simple
domestos.com/ro	Domestos	Production	Adobe Classic	Romania	BRONZE	Low	Medium	Simple
domestos.com/ru	Domestos	Production	Adobe Classic	Russia	SILVER		Medium	Medium
domestos.com/tr	Domestos	Production	Adobe Classic	Turkey	BRONZE	Low	Medium	Simple
domestos.com/uk	Domestos	Production	Adobe Classic	United Kingdom	BRONZE	Low	Medium	Simple

domestos.com/za	Domestos	Production	Adobe Classic	South Africa	SILVER		Medium	Medium
domexforsanitation.com	Domex	Production	Adobe Classic	India	#N/A-Bronze		Low	Simple
domex-ph.com	Domex	Production	Adobe Classic	Philippines	BRONZE	Low	Very Low	Super-Simple
dove.com.cn/cn	Dove	Production	Temporary Static	China	SILVER		Low	Simple
dove.com/ar	Dove	Production	Adobe Classic	Argentina	GOLD		High	Complex
dove.com/arabia/ar	Dove	Production	Adobe Classic	Saudi Arabia	SILVER		Medium	Medium
dove.com/arabia/en	Dove	Production	Adobe Classic	Saudi Arabia	SILVER	High	High	Complex
dove.com/at	Dove	Production	Adobe Classic	Austria	BRONZE		Low	Simple
dove.com/au	Dove	Production	Adobe Classic	Australia	BRONZE		High	Medium
dove.com/ba	Dove	Production	Adobe Classic	Bosnia and Herzegovina	BRONZE		Unavailable	Super-Simple
dove.com/bd	Dove	Production	Adobe Classic	Bangladesh	BRONZE		Unavailable	Super-Simple
dove.com/be/fr	Dove	Production	Adobe Classic	Belgium	BRONZE	Low	Very Low	Super-Simple
dove.com/be/nl	Dove	Production	Adobe Classic	Belgium	BRONZE		Unavailable	Super-Simple
dove.com/bg	Dove	Production	Adobe Classic	Bulgaria	BRONZE		Unavailable	Super-Simple
dove.com/bo	Dove	Production	Adobe Classic	Bolivia	BRONZE	Low	Very Low	Super-Simple
dove.com/br	Dove	Production	Adobe Classic	Brazil	GOLD		High	Complex
dove.com/ca/en	Dove	Production	Adobe Classic	Canada	GOLD		High	Complex
dove.com/ca/fr	Dove	Production	Adobe Classic	Canada	BRONZE		Medium	Medium
dove.com/ch	Dove	Production	Adobe Classic	Switzerland	BRONZE	Low	Very Low	Super-Simple
dove.com/cl	Dove	Production	Adobe Classic	Chile	BRONZE	Low	Very Low	Super-Simple
dove.com/co	Dove	Production	Adobe Classic	Colombia	GOLD		Medium	Complex
dove.com/cz	Dove	Production	Adobe Classic	Czech Republic	BRONZE		Low	Simple
dove.com/de	Dove	Production	Adobe Classic	Germany	SILVER		Medium	Medium

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dove.com/dk	Dove	Production	Adobe Classic	Denmark	BRONZE		Low	Simple
dove.com/eg	Dove	Production	Adobe Classic	Egypt	SILVER		Medium	Medium
dove.com/es	Dove	Production	Adobe Classic	Spain	BRONZE		Medium	Medium
dove.com/fi	Dove	Production	Adobe Classic	Finland	BRONZE		Low	Simple
dove.com/fr	Dove	Production	Adobe Classic	France	BRONZE		Medium	Medium
dove.com/gr	Dove	Production	Adobe Classic	Greece	BRONZE		Low	Simple
dove.com/hk	Dove	Production	Adobe Classic	Hong Kong	BRONZE		Low	Simple
dove.com/hr	Dove	Production	Adobe Classic	Croatia	BRONZE	Low	Very Low	Super-Simple
dove.com/hu	Dove	Production	Adobe Classic	Hungary	BRONZE	High	High	Complex
dove.com/id	Dove	Production	Adobe Classic	Indonesia	GOLD		Low	Simple
dove.com/il	Dove	Production	Adobe Classic	Israel	BRONZE		Unavailable	Super-Simple
dove.com/in	Dove	Production	Adobe Classic	India	GOLD		High	Complex
dove.com/ir/en	Dove	Production	Adobe Classic	Iran	BRONZE		Unavailable	Super-Simple
dove.com/ir/fa	Dove	Production	Adobe Classic	Iran	BRONZE		Unavailable	Super-Simple
dove.com/it	Dove	Production	Adobe Classic	Italy	BRONZE		Medium	Medium
dove.com/jp	Dove	Production	Adobe Classic	Japan	GOLD		High	Complex
dove.com/lb	Dove	Production	Adobe Classic	Lebanon	BRONZE		Low	Simple
dove.com/mx	Dove	Production	Adobe Classic	Mexico	SILVER		Medium	Medium
dove.com/my	Dove	Production	Adobe Classic	Malaysia	BRONZE	Low	Very Low	Super-Simple
dove.com/nl	Dove	Production	Adobe Classic	Netherlands	BRONZE		Medium	Medium
dove.com/no	Dove	Production	Adobe Classic	Norway	BRONZE		Low	Simple
dove.com/nz	Dove	Production	Adobe Classic	New Zealand	BRONZE	Low	Very Low	Super-Simple
dove.com/pe	Dove	Production	Adobe Classic	Peru	BRONZE	Low	Very Low	Super-Simple
dove.com/ph	Dove	Production	Adobe Classic	Philippines	SILVER		Medium	Medium

dove.com/pk	Dove	Production	Adobe Classic	Pakistan	BRONZE		Low	Simple
dove.com/pl	Dove	Production	Adobe Classic	Poland	BRONZE		Medium	Medium
dove.com/pr	Dove	Production	Adobe Classic	Puerto Rico	BRONZE		Unavailable	Super-Simple
dove.com/pt	Dove	Production	Adobe Classic	Portugal	BRONZE		Low	Simple
dove.com/py	Dove	Production	Adobe Classic	Paraguay	BRONZE	Low	Very Low	Super-Simple
dove.com/ro	Dove	Production	Adobe Classic	Romania	BRONZE		Medium	Medium
dove.com/rs	Dove	Production	Adobe Classic	Serbia	BRONZE		Unavailable	Super-Simple
dove.com/ru	Dove	Production	Adobe Classic	Russia	GOLD		High	Complex
dove.com/se	Dove	Production	Adobe Classic	Sweden	BRONZE		Medium	Medium
dove.com/sg	Dove	Production	Adobe Classic	Singapore	BRONZE		Low	Simple
dove.com/si	Dove	Production	Adobe Classic	Slovenia	BRONZE		Unavailable	Super-Simple
dove.com/sk	Dove	Production	Adobe Classic	Slovakia	BRONZE		Low	Simple
dove.com/th	Dove	Production	Adobe Classic	Thailand	BRONZE		Medium	Medium
dove.com/tr	Dove	Production	Adobe Classic	Turkey	BRONZE	High	High	Complex
dove.com/tw	Dove	Production	Adobe Classic	Taiwan	BRONZE		Low	Simple
dove.com/ua	Dove	Production	Adobe Classic	Ukraine	SILVER		Low	Simple
dove.com/uk	Dove	Production	Adobe Classic	United Kingdom	GOLD	High	Exceptional	Exceptional
dove.com/us/en	Dove	Production	Adobe Classic	United States	GOLD	High	Exceptional	Exceptional
dove.com/us/es	Dove	Production	Adobe Classic	United States	SILVER		Medium	Medium
dove.com/uy	Dove	Production	Adobe Classic	Uruguay	BRONZE	Low	Very Low	Super-Simple
dove.com/vn	Dove	Production	Adobe Classic	Vietnam	BRONZE		Medium	Medium
dove.com/za	Dove	Production	Adobe Classic	South Africa	BRONZE		Medium	Medium
drive.cl	Drive	Production	WordPress Lite	Chile	BRONZE	Low	Very Low	Super-Simple
drive.com.ar	Drive	Production	Temporary Static	Argentina	BRONZE	Low	Very Low	Super-Simple

duschdas.de	Radox	Production	WordPress Lite	Germany	BRONZE	Low	Very Low	Super-Simple
egoparahombres.com.mx		Production	Adobe Templated	Mexico	#N/A-Bronze		Low	Simple
elidor.com.tr	Elidor	Production	Adobe Classic	Turkey	SILVER		High	Complex
elsaborcontinental.com	Continental	Production	WordPress Lite	EL Salvador	BRONZE	Low	Medium	Simple
eskimo.at	Walls	Production	Adobe Classic	Austria	BRONZE	Low	Very Low	Super-Simple
express.americas.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
express.apac.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
express.eu.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
fab.com.co	Fab	Production	Adobe Classic	Colombia	SILVER		Medium	Medium
fairandlovely.ae	Fair & Lovely	Production	WordPress Lite	United Arab Emirates	BRONZE		Low	Simple
fairandlovely.ae/ar	Fair & Lovely	Production	WordPress Lite	United Arab Emirates	BRONZE		Low	Simple
fairandlovely.com.bd	Fair & Lovely	Production	WordPress Lite	Bangladesh	BRONZE	Low	Very Low	Super-Simple
fairandlovely.com.bd/bangla	Fair & Lovely	Production	WordPress Lite	Bangladesh	BRONZE		Unavailable	Super-Simple
fairandlovely.pk	Fair & Lovely	Production	WordPress Lite	Pakistan	BRONZE		Low	Simple
floraproactiv.com.au	Flora	Production	Temporary Static	Australia	BRONZE	Low	Medium	Simple
floraproactiv.hu	Flora	Production	Temporary Static	Hungary	#N/A-Bronze	Low	Very Low	Super-Simple
floraspread.com.au	Flora	Production	Temporary Static	Australia	#N/A-Bronze	Low	Very Low	Super-Simple
folicure.com.mx	Folicure	Production	Adobe Templated	Mexico	#N/A-Bronze		Low	Simple
freezinggood.se	MultiBrands	Production	WordPress Lite	Sweden	BRONZE	Low	Very Low	Super-Simple
frigo.es	Frigo	Production	Adobe Classic	Spain	BRONZE		Medium	Medium

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frisko.dk	Fruco	Production	Adobe Classic	Denmark	BRONZE	Low	Very Low	Super-Simple
gabi.hu	Zwitsal	Production	Adobe Templated	Hungary	#N/A-Bronze		Low	Simple
gb.se	GB Glace	Production	Adobe Classic	Sweden	GOLD		Low	Simple
goodhumor.com/us/en	Good Humor	Production	Adobe Classic	United States	SILVER		Low	Simple
growgreatkids.co	Becel	Production	WordPress Lite	Ghana	#N/A-Bronze		Unavailable	Super-Simple
hairtoolkit.com	All Things Hair	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Unavailable	Super-Simple
HBicecream.ie	HB (F&R)	Production	Adobe Classic	Ireland	BRONZE	Low	Very Low	Super-Simple
heladosholanda.com.mx	Hellmann's	Production	Adobe Classic	Mexico	SILVER		Medium	Medium
heladospinguino.com.ec	Pinguino	Production	Adobe Classic	Ecuador	SILVER		Medium	Medium
hellmanns.com.br	Hellmann's	Production	Adobe Classic	Brazil	SILVER		High	Complex
hellmanns.com.mx	Hellmann's	Production	Adobe Classic	Mexico	BRONZE		Medium	Medium
hellmanns.com.tr	Hellmann's	Production	Adobe Classic	Turkey	BRONZE		Low	Simple
hellmanns.com/at	Hellmann's	Production	Adobe Classic	Austria	BRONZE		Low	Simple
hellmanns.com/ca/en	Hellmann's	Production	Adobe Classic	Canada	SILVER		Low	Simple
hellmanns.com/ca/fr	Hellmann's	Production	Adobe Classic	Canada	GOLD	Low	Very Low	Super-Simple
hellmanns.com/ch/de	Hellmann's	Production	Adobe Classic	Switzerland	BRONZE		Low	Simple
hellmanns.com/ch/fr	Hellmann's	Production	Adobe Classic	Switzerland	BRONZE	Low	Very Low	Super-Simple
hellmanns.com/de	Hellmann's	Production	Adobe Classic	Germany	BRONZE		Low	Simple
hellmanns.com/es	Hellmann's	Production	Adobe Classic	Spain	BRONZE		Low	Simple
hellmanns.com/gr	Hellmann's	Production	Adobe Classic	Greece	BRONZE		Medium	Medium
hellmanns.com/py	Hellmann's	Production	Adobe Classic	Paraguay	BRONZE		Low	Simple

hellmanns.com/se	Hellmann's	Production	Adobe Classic	Sweden	BRONZE		Unavailable	Super-Simple
hellmanns.com/us/en	Hellmann's	Production	Adobe Classic	United States	GOLD	High	Exceptional	Exceptional
hellmanns.com/us/es	Hellmann's	Production	Adobe Classic	United States	BRONZE		High	Medium
hellmanns.com/uy	Hellmann's	Production	Adobe Classic	Uruguay	BRONZE		Low	Simple
hellmanns.com/za	Hellmann's	Production	Adobe Classic	South Africa	BRONZE		Medium	Medium
hellmanns.cz	Hellmann's	Production	Adobe Templated	Czech Republic	BRONZE		High	Medium
hellmanns.nl	Hellmann's	Production	Adobe Classic	Netherlands	BRONZE		Low	Simple
hellmanns.sk	Hellmann's	Production	Temporary Static	Slovakia	BRONZE	Low	Very Low	Super-Simple
herbatasaga.pl	Saga	Production	WordPress Lite	Poland	BRONZE		Unavailable	Super-Simple
herkessofraya.com	Knorr	Production	Adobe Classic	Turkey	GOLD		Medium	Complex
hertogijs.nl	Hertog	Production	Adobe Templated	Netherlands	#N/A-Bronze		Low	Simple
hijabfresh.co.id	Hijab Fresh	Production	WordPress Lite	Indonesia	BRONZE		Unavailable	Super-Simple
impreunaacasa.ro		Production	WordPress Lite	Romania	#N/A-Bronze	Low	Medium	Simple
impulsefragrances.co.uk	Impulse	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Medium	Medium
impulsefragrances.com.ar	Impulse	Production	Temporary Static	Argentina	BRONZE		Unavailable	Super-Simple
ingman.fi	Ingman	Production	Adobe Classic	Finland	SILVER	Low	Very Low	Super-Simple
jawaranyapedas.com	Jawara	Production	Adobe Templated	Indonesia	#N/A-Bronze		Low	Simple
joingreenlight.com	Unilever	Production	WordPress Lite	United States	BRONZE		Unavailable	Super-Simple
joko.co.za/en	Joko	Production	Adobe Classic	South Africa	#N/A-Bronze	High	Exceptional	Exceptional
kibon.com.br	Kibon	Production	Adobe Classic	Brazil	SILVER		Medium	Medium
kissan.in	Kissan	Production	WordPress Lite	India	#N/A-Bronze	Low	Very Low	Super-Simple

klondikebar.ca/en	Klondike	Production	WordPress Lite	Canada	BRONZE		Low	Simple
klondikebar.ca/fr	Klondike	Production	WordPress Lite	Canada	BRONZE		Low	Simple
klondikebar.com	Klondike	Production	WordPress Lite	United States	GOLD	Low	Medium	Medium
knorr.co.za	Knorr	Production	Adobe Classic	South Africa	SILVER		Medium	Medium
knorr.com.mx	Knorr	Production	Adobe Classic	Mexico	SILVER		High	Complex
knorr.com.sg	Knorr	Production	Temporary Static	Singapore	BRONZE	Low	Very Low	Super-Simple
knorr.com/at	Knorr	Production	Adobe Classic	Austria	SILVER		Medium	Medium
knorr.com/be/fr	Knorr	Production	Adobe Classic	Belgium	BRONZE		Low	Simple
knorr.com/be/nl	Knorr	Production	Adobe Classic	Belgium	BRONZE		Low	Simple
knorr.com/br	Knorr	Production	Adobe Classic	Brazil	GOLD		Medium	Complex
knorr.com/ca/en	Knorr	Production	Adobe Classic	Canada	GOLD		Medium	Complex
knorr.com/ca/fr	Knorr	Production	Adobe Classic	Canada	SILVER		Unavailable	Super-Simple
knorr.com/cam	Knorr	Production	Adobe Classic	EL Salvador	#N/A-Bronze		Low	Simple
knorr.com/co	Knorr	Production	Adobe Classic	Colombia	BRONZE		Low	Simple
knorr.com/de	Knorr	Production	Adobe Classic	Germany	GOLD	High	Exceptional	Exceptional
knorr.com/dk	Knorr	Production	Adobe Classic	Denmark	BRONZE		Low	Simple
knorr.com/ec	Knorr	Production	Adobe Classic	Ecuador	BRONZE		Low	Simple
knorr.com/es	Knorr	Production	Adobe Classic	Spain	BRONZE		Low	Simple
knorr.com/fr	Knorr	Production	Adobe Classic	France	BRONZE	High	Exceptional	Exceptional
knorr.com/gr	Knorr	Production	Adobe Classic	Greece	SILVER		Medium	Medium
knorr.com/ie	Knorr	Production	Adobe Classic	Ireland	SILVER	Low	Very Low	Super-Simple
knorr.com/it	Knorr	Production	Adobe Classic	Italy	BRONZE		Low	Simple
knorr.com/ng	Knorr	Production	Adobe Classic	Nigeria	BRONZE	Low	Very Low	Super-Simple
knorr.com/py	Knorr	Production	Adobe Classic	Paraguay	#N/A-Bronze		Low	Simple

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knorr.com/ru	Knorr	Production	Adobe Classic	Russia	GOLD		Medium	Complex
knorr.com/se	Knorr	Production	Adobe Classic	Sweden	BRONZE		Low	Simple
knorr.com/th	Knorr	Production	Adobe Classic	Thailand	GOLD		Medium	Complex
knorr.com/tw	Knorr	Production	Adobe Classic	Taiwan	SILVER		Medium	Medium
knorr.com/uk	Knorr	Production	Adobe Classic	United Kingdom	GOLD	High	Exceptional	Exceptional
knorr.com/us/en	Knorr	Production	Adobe Classic	United States	GOLD	High	Exceptional	Exceptional
knorr.com/us/es	Knorr	Production	Adobe Classic	United States	GOLD		High	Complex
knorr.com/uy	Knorr	Production	Adobe Classic	Uruguay	BRONZE	Low	Very Low	Super-Simple
knorr.com/vn	Knorr	Production	Adobe Classic	Vietnam	SILVER		Medium	Medium
knorr.in	Knorr	Production	Adobe Classic	India	BRONZE		Unavailable	Super-Simple
knorr.lk	Knorr	Production	Temporary Static	Sri Lanka	BRONZE	Low	Very Low	Super-Simple
knorr.pk	Knorr	Production	Temporary Static	Pakistan	BRONZE	Low	Very Low	Super-Simple
knorrmyanmar.com	Knorr	Production	Temporary Static	Pakistan	BRONZE		Unavailable	Super-Simple
koreaglow.id	Korea Glow	Production	Adobe Templated	Indonesia	#N/A-Bronze		Low	Simple
kuner.at		Production	Adobe Templated	Austria	#N/A-Bronze	Low	Very Low	Super-Simple
lakmesalon.in	Lakme Salon	Production	Adobe Templated	India	SILVER	Low	Very Low	Super-Simple
langnese.de	Langnese	Production	Adobe Classic	Germany	SILVER		Low	Simple
lever2000.com/en	Lever 2000	Production	WordPress Lite	United States	BRONZE	Low	Medium	Simple
lever2000.com/es	Lever 2000	Production	WordPress Lite	United States	BRONZE		Low	Simple
lifebuoy.co.id	Lifebuoy	Production	Adobe Templated	Indonesia	SILVER	Low	Medium	Medium
lifebuoy.co.za	Lifebuoy	Production	Adobe Templated	South Africa	#N/A-Bronze	Low	Medium	Simple
lifebuoy.com	Lifebuoy	Production	Adobe Templated	United States	#N/A-Bronze	Low	Very Low	Super-Simple
lifebuoy.com.ar	Lifebuoy	Production	Adobe Templated	Argentina	#N/A-Bronze	Low	Very Low	Super-Simple
lifebuoy.com.br	Lifebuoy	Production	Adobe Templated	Brazil	#N/A-Bronze		Unavailable	Super-Simple

lifebuoy.com.cn	Lifebuoy	Production	Adobe Templated	China	#N/A-Bronze		Unavailable	Super-Simple
lifebuoy.com.sg	Lifebuoy	Production	WordPress Lite	Singapore	#N/A-Bronze	Low	Medium	Simple
lifebuoy.com.uy	Lifebuoy	Production	WordPress Lite	Uruguay	BRONZE		Unavailable	Super-Simple
lifebuoy.in	Lifebuoy	Production	Adobe Templated	India	#N/A-Bronze		Low	Simple
lifebuoy.my	Lifebuoy	Production	Adobe Templated	Malaysia	#N/A-Bronze		Unavailable	Super-Simple
lifebuoy.vn	Lifebuoy	Production	Adobe Templated	Vietnam	#N/A-Bronze	Low	Medium	Simple
lifebuoyarabia.com	Lifebuoy	Production	Adobe Templated	Argentina	#N/A-Bronze	Low	Medium	Simple
linic.pt	Clear	Production	Adobe Classic	Portugal	BRONZE	Low	Very Low	Super-Simple
lipton.ch	Lipton	Production	Temporary Static	Switzerland	BRONZE		Unavailable	Super-Simple
lipton.ch/de-ch	Lipton	Production	WordPress Lite	Switzerland	#N/A-Bronze		Low	Simple
lipton.ch/fr-ch	Lipton	Production	WordPress Lite	Switzerland	BRONZE		Unavailable	Super-Simple
lipton.com.ar	Lipton	Production	Temporary Static	Argentina	BRONZE	Low	Very Low	Super-Simple
lipton.com.br	Lipton	Production	Temporary Static	Brazil	BRONZE		Unavailable	Super-Simple
lipton.com.pe	Lipton	Production	Temporary Static	Peru	BRONZE		Unavailable	Super-Simple
lipton.com/arabia/ar	Lipton	Production	Adobe Classic	Saudi Arabia	BRONZE	Low	Medium	Simple
lipton.com/arabia/en	Lipton	Production	Adobe Classic	Saudi Arabia	BRONZE	High	High	Complex
lipton.com/au	Lipton	Production	Adobe Classic	Australia	#N/A-Bronze		Low	Simple
lipton.com/be/fr	Lipton	Production	Adobe Classic	Belgium	#N/A-Bronze		Unavailable	Super-Simple
lipton.com/be/nl	Lipton	Production	Adobe Classic	Belgium	GOLD		Unavailable	Simple
lipton.com/cl	Lipton	Production	Adobe Classic	Chile	#N/A-Bronze		Medium	Medium
lipton.com/eg/ar	Lipton	Production	Adobe Classic	Egypt	#N/A-Bronze		Low	Simple
lipton.com/eg/en	Lipton	Production	Adobe Classic	Egypt	#N/A-Bronze		Low	Simple
lipton.com/fr	Lipton	Production	Adobe Classic	France	BRONZE	Low	Medium	Simple

lipton.com/it	Lipton	Production	Adobe Classic	Italy	#N/A-Bronze		Medium	Medium
lipton.com/pt	Lipton	Production	Adobe Classic	Portugal	BRONZE	Low	Very Low	Super-Simple
lipton.com/ru	Lipton	Production	Adobe Classic	Russia	SILVER		High	Complex
lipton.com/tr	Lipton	Production	Adobe Classic	Turkey	SILVER		Medium	Medium
lipton.com/us/en	Lipton	Production	Adobe Classic	United States	GOLD	High	Exceptional	Exceptional
lipton.de	Lipton	Production	WordPress Lite	Germany	SILVER	Low	Very Low	Super-Simple
lipton.nl	Lipton	Production	Adobe Classic	Netherlands	BRONZE		Low	Simple
lipton.pl	Lipton	Production	Temporary Static	Poland	BRONZE		Low	Simple
liptonkitchens.com	Lipton	Production	WordPress Lite	United States	GOLD	Low	Very Low	Super-Simple
liptontea.ca	Lipton	Production	Temporary Static	Canada	BRONZE	Low	Very Low	Super-Simple
liptontea.ca/fr-ca	Lipton	Production	Temporary Static	Canada	#N/A-Bronze		Unavailable	Super-Simple
logramascontucocina.com	MultiBrand - Food	Production	WordPress Lite	United States	SILVER		Low	Simple
lovebeautyandplanet.com/arabia/ar	Love Beauty and Planet	Production	Adobe Classic	Saudi Arabia	SILVER		Unavailable	Super-Simple
lovebeautyandplanet.com/arabia/en	Love Beauty and Planet	Production	Adobe Classic	Saudi Arabia	SILVER		Medium	Medium
lovebeautyandplanet.com/au	Love Beauty and Planet	Production	Adobe Classic	Australia	BRONZE		Medium	Medium
lovebeautyandplanet.com/be/fr	Love Beauty and Planet	Production	Adobe Classic	Belgium	BRONZE	Low	Very Low	Super-Simple
lovebeautyandplanet.com/be/nl	Love Beauty and Planet	Production	Adobe Classic	Belgium	BRONZE		Medium	Medium
lovebeautyandplanet.com/br	Love Beauty and Planet	Production	Adobe Classic	Brazil	BRONZE		High	Medium
lovebeautyandplanet.com/ca/en	Love Beauty and Planet	Production	Adobe Classic	Canada	BRONZE		Medium	Medium

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lovebeautyandplanet.com/ca/fr	Love Beauty and Planet	Production	Adobe Classic	Canada	BRONZE	Low	Very Low	Super-Simple
lovebeautyandplanet.com/cz	Love Beauty and Planet	Production	Adobe Classic	Czech Republic	BRONZE	High	High	Complex
lovebeautyandplanet.com/de	Love Beauty and Planet	Production	Adobe Classic	Germany	BRONZE		Medium	Medium
lovebeautyandplanet.com/dk	Love Beauty and Planet	Production	Adobe Classic	Denmark	SILVER		Medium	Medium
lovebeautyandplanet.com/es	Love Beauty and Planet	Production	Adobe Classic	Spain	BRONZE		Medium	Medium
lovebeautyandplanet.com/fi	Love Beauty and Planet	Production	Adobe Classic	Finland	BRONZE		Low	Simple
lovebeautyandplanet.com/fr	Love Beauty and Planet	Production	Adobe Classic	France	BRONZE		High	Medium
lovebeautyandplanet.com/gr	Love Beauty and Planet	Production	Adobe Classic	Greece	SILVER		Medium	Medium
lovebeautyandplanet.com/hk	Love Beauty and Planet	Production	Adobe Classic	Hong Kong	SILVER		Medium	Medium
lovebeautyandplanet.com/hu	Love Beauty and Planet	Production	Adobe Classic	Hungary	BRONZE		Low	Simple
lovebeautyandplanet.com/id	Love Beauty and Planet	Production	Adobe Classic	Indonesia	SILVER	High	High	Complex
lovebeautyandplanet.com/in	Love Beauty and Planet	Production	Adobe Classic	India	SILVER		Medium	Medium
lovebeautyandplanet.com/it	Love Beauty and Planet	Production	Adobe Classic	Italy	BRONZE		Low	Simple
lovebeautyandplanet.com/my/en	Love Beauty and Planet	Production	Adobe Classic	Malaysia	BRONZE	Low	Very Low	Super-Simple
lovebeautyandplanet.com/nl	Love Beauty and Planet	Production	Adobe Classic	Netherlands	BRONZE		High	Medium
lovebeautyandplane	Love Beauty and	Production	Adobe Classic	Norway	BRONZE		Low	Simple

t.com/no	Planet							
lovebeautyandplanet.com/ph	Love Beauty and Planet	Production	Adobe Classic	Philippines	BRONZE		Low	Simple
lovebeautyandplanet.com/pl	Love Beauty and Planet	Production	Adobe Classic	Poland	BRONZE		Medium	Medium
lovebeautyandplanet.com/pt	Love Beauty and Planet	Production	Adobe Classic	Portugal	BRONZE		Medium	Medium
lovebeautyandplanet.com/ro	Love Beauty and Planet	Production	Adobe Classic	Romania	SILVER	Low	Very Low	Super-Simple
lovebeautyandplanet.com/ru	Love Beauty and Planet	Production	Adobe Classic	Russia	SILVER	High	High	Complex
lovebeautyandplanet.com/se	Love Beauty and Planet	Production	Adobe Classic	Sweden	BRONZE		Low	Simple
lovebeautyandplanet.com/sk	Love Beauty and Planet	Production	Adobe Classic	Slovakia	BRONZE		Low	Simple
lovebeautyandplanet.com/th	Love Beauty and Planet	Production	Adobe Classic	Thailand	BRONZE		Low	Simple
lovebeautyandplanet.com/ua	Love Beauty and Planet	Production	Adobe Classic	Ukraine	SILVER		High	Complex
lovebeautyandplanet.com/uk	Love Beauty and Planet	Production	Adobe Classic	United Kingdom	BRONZE		Medium	Medium
lovebeautyandplanet.com/us/en	Love Beauty and Planet	Production	Adobe Classic	United States	GOLD	High	Exceptional	Exceptional
lovebeautyandplanet.com/us/es	Love Beauty and Planet	Production	Adobe Classic	United States	BRONZE		Low	Simple
lovebeautyandplanet.com/vn	Love Beauty and Planet	Production	Adobe Classic	Vietnam	BRONZE	Low	Very Low	Super-Simple
lovehomeandplanet.com/us/en	Love Home and Planet	Production	Adobe Classic	United States	GOLD	High	High	Complex
lovehomeandplanet.com/us/es	Love Home and Planet	Production	Adobe Classic	United States	BRONZE		Medium	Medium

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lusso.ch	Pierrot-Lusso	Production	Adobe Classic	Switzerland	BRONZE	Low	Very Low	Super-Simple
lux.com/ar	Lux	Production	Adobe Classic	Argentina	BRONZE		Medium	Medium
lux.com/arabia/ar	Lux	Production	Adobe Classic	Saudi Arabia	#N/A-Bronze		Low	Simple
lux.com/bd	Lux	Production	Adobe Classic	Bangladesh	BRONZE	Low	Very Low	Super-Simple
lux.com/br	Lux	Production	Adobe Classic	Brazil	BRONZE		High	Medium
lux.com/hk	Lux	Production	WordPress Lite	Hong Kong	BRONZE		Low	Simple
lux.com/id	Lux	Production	Adobe Classic	Indonesia	BRONZE		Medium	Medium
lux.com/in	Lux	Production	Adobe Classic	India	BRONZE		Medium	Medium
lux.com/sa/en	Lux	Production	Adobe Classic	Saudi Arabia	BRONZE		Medium	Medium
lux.com/th	Lux	Production	Adobe Classic	Thailand	BRONZE		Medium	Medium
lux.com/tw	Lux	Production	WordPress Lite	Taiwan	#N/A-Bronze		High	Medium
lux.com/za	Lux	Production	Adobe Classic	South Africa	BRONZE		Medium	Medium
lynxexpression.com	Lynx	Production	Adobe Classic	Australia	GOLD		High	Complex
lynxformen.com/uk	Lynx	Production	Adobe Classic	United Kingdom	SILVER	High	Exceptional	Exceptional
m.dove.com.cn/cn	Dove	Production	Temporary Static	China	BRONZE	Low	Very Low	Super-Simple
maeterra.com.br	Mae Terra	Production	Adobe Templated	Brazil	#N/A-Bronze		Low	Simple
magnaticecream.ru	Magnum	Production	Adobe Classic	Russia	SILVER		Medium	Medium
magnumicecream.com/at	Magnum	Production	Adobe Classic	Austria	BRONZE		Low	Simple
magnumicecream.com/au	Magnum	Production	Adobe Classic	Australia	BRONZE		High	Medium
magnumicecream.com/be/fr	Magnum	Production	Adobe Classic	Belgium	BRONZE	Low	Very Low	Super-Simple
magnumicecream.com/be/nl	Magnum	Production	Adobe Classic	Belgium	BRONZE	Low	Very Low	Super-Simple
magnumicecream.co	Magnum	Production	Adobe Classic	Brazil	BRONZE		Low	Simple

m/br								
magnumicecream.com/ca/en	Magnum	Production	Adobe Classic	Canada	BRONZE		Medium	Medium
magnumicecream.com/ca/fr	Magnum	Production	Adobe Classic	Canada	BRONZE		Unavailable	Super-Simple
magnumicecream.com/ch	Magnum	Production	Adobe Classic	Switzerland	BRONZE		Medium	Medium
magnumicecream.com/cl	Magnum	Production	Adobe Classic	Chile	BRONZE	Low	Very Low	Super-Simple
magnumicecream.com/de	Magnum	Production	Adobe Classic	Germany	SILVER		Medium	Medium
magnumicecream.com/es	Magnum	Production	Adobe Classic	Spain	BRONZE		Medium	Medium
magnumicecream.com/fr	Magnum	Production	Adobe Classic	France	SILVER		Low	Simple
magnumicecream.com/id/en	Magnum	Production	Adobe Classic	Indonesia	BRONZE		Unavailable	Super-Simple
magnumicecream.com/id/id	Magnum	Production	Adobe Classic	Indonesia	BRONZE		Medium	Medium
magnumicecream.com/in	Magnum	Production	Adobe Classic	India	GOLD		Low	Simple
magnumicecream.com/it	Magnum	Production	Adobe Classic	Italy	SILVER		Low	Simple
magnumicecream.com/mx/es	Magnum	Production	Adobe Classic	Mexico	SILVER		High	Complex
magnumicecream.com/my/en	Magnum	Production	Adobe Classic	Malaysia	BRONZE		High	Medium
magnumicecream.com/nl	Magnum	Production	Adobe Classic	Netherlands	BRONZE		Medium	Medium
magnumicecream.com/ph	Magnum	Production	Adobe Classic	Philippines	BRONZE	Low	Very Low	Super-Simple

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magnumicecream.com/pl	Magnum	Production	Adobe Classic	Poland	SILVER		Low	Simple
magnumicecream.com/sg	Magnum	Production	Adobe Classic	Singapore	BRONZE		Low	Simple
magnumicecream.com/th/en	Magnum	Production	Adobe Classic	Thailand	BRONZE	Low	Very Low	Super-Simple
magnumicecream.com/th/th	Magnum	Production	Adobe Classic	Thailand	BRONZE		Unavailable	Super-Simple
magnumicecream.com/uk	Magnum	Production	Adobe Classic	United Kingdom	GOLD	High	Exceptional	Exceptional
magnumicecream.com/us/en	Magnum	Production	Adobe Classic	United States	GOLD		High	Complex
magnumicecream.com/us/es	Magnum	Production	Adobe Classic	United States	BRONZE		Medium	Medium
magnumicecream.com/za	Magnum	Production	Adobe Classic	South Africa	BRONZE		Low	Simple
maizena.com.ar	Maizena	Production	Adobe Templated	Argentina	SILVER		High	Complex
maizena.com.br	Maizena	Production	Adobe Templated	Brazil	SILVER		Low	Simple
maizena.com.mx	Maizena	Production	Adobe Templated	Mexico	SILVER		Medium	Medium
maizenacentroamerica.com	Maizena	Production	Temporary Static	United States	BRONZE	Low	Very Low	Super-Simple
makemealsthatdomore.com	Make Meals That Do More	Production	WordPress Lite	United States	SILVER		Medium	Medium
marmite.co.uk	Marmite	Production	WordPress Lite	United Kingdom	SILVER		Medium	Medium
mencareoffers.dove.us	Dove Men+Care	Production	Temporary Static	United States	BRONZE		Unavailable	Super-Simple
mentadent.at	Mentadent	Production	Adobe Classic	Austria	BRONZE		Low	Simple
mentadent.it	Mentadent	Production	Adobe Classic	Italy	SILVER		Medium	Medium
militaryfamilies.suav	Suave	Production	Temporary Static	United States	BRONZE		Unavailable	Super-Simple

e.com/us/en								
militaryfamilies.suave.com/us/es	Suave	Production	Temporary Static	United States	BRONZE	Low	Very Low	Super-Simple
missionsignal.fr	Signal	Production	Adobe Classic	France	GOLD		High	Complex
molto.co.id	Molto	Production	Temporary Static	Indonesia	BRONZE		High	Medium
morethanmyjobtitle.unilever.com	Unilever	Production	WordPress Lite	United States	BRONZE		Unavailable	Super-Simple
nachhaltigkeit.knorr.co.at	Knorr	Production	Temporary Static	Austria	BRONZE		Unavailable	Super-Simple
nameera.co.id	Nameera	Production	Adobe Templated	Indonesia	#N/A-Bronze	Low	Very Low	Super-Simple
naturalhaircollection.suave.com	Suave	Production	Temporary Static	United States	BRONZE		Low	Simple
naturas-centroamerica.com	Natura's	Production	Temporary Static	United States	SILVER		High	Complex
neutral.nl	Neutral	Production	Adobe Templated	Netherlands	BRONZE	Low	Medium	Simple
neutralfrance.fr	Neutral	Production	Adobe Templated	France	#N/A-Bronze		Low	Simple
newfromdove.dove.us	Dove	Production	Temporary Static	United States	BRONZE	Low	Very Low	Super-Simple
nexxus.com/ar	nexxus	Production	Adobe Classic	Argentina	BRONZE		Medium	Medium
nexxus.com/br	nexxus	Production	Adobe Classic	Brazil	#N/A-Bronze		Medium	Medium
nexxus.com/ca/en	nexxus	Production	Adobe Classic	Canada	BRONZE		Medium	Medium
nexxus.com/ca/fr	nexxus	Production	Adobe Classic	Canada	BRONZE		Low	Simple
nexxus.com/mx	nexxus	Production	Adobe Classic	Mexico	BRONZE		Low	Simple
nexxus.com/uk	nexxus	Production	Adobe Classic	United Kingdom	BRONZE		High	Medium
noxzema.com	Noxzema	Production	WordPress Lite	United States	BRONZE	Low	Medium	Simple
ola.nl	Ola	Production	Adobe Classic	Netherlands	BRONZE		Low	Simple

ola.pt	Ola	Production	Adobe Classic	Portugal	BRONZE		Medium	Medium
olly.com.sg		Production	Adobe Templated	Singapore	#N/A-Bronze		Low	Simple
omo.com/at	Omo	Production	Adobe Classic	Austria	BRONZE	Low	Very Low	Super-Simple
omo.com/au	Omo	Production	Adobe Classic	Australia	SILVER		Low	Simple
omo.com/bo	Omo	Production	Adobe Classic	Bolivia	BRONZE		Unavailable	Super-Simple
omo.com/br	Omo	Production	Adobe Classic	Brazil	GOLD		High	Complex
omo.com/ch/de	Omo	Production	Adobe Classic	Switzerland	BRONZE		Unavailable	Super-Simple
omo.com/ch/fr	Omo	Production	Adobe Classic	Switzerland	BRONZE		Unavailable	Super-Simple
omo.com/cl	Omo	Production	Adobe Classic	Chile	SILVER		Low	Simple
omo.com/fi	Omo	Production	Adobe Classic	Finland	BRONZE	Low	Very Low	Super-Simple
omo.com/ma/ar	Omo	Production	Adobe Classic	Morocco	SILVER		Medium	Medium
omo.com/ma/fr	Omo	Production	Adobe Classic	Morocco	SILVER		Medium	Medium
omo.com/py	Omo	Production	Adobe Classic	Paraguay	BRONZE		Unavailable	Super-Simple
omo.com/sa/ar	Omo	Production	Adobe Classic	Saudi Arabia	BRONZE		Low	Simple
omo.com/sa/en	Omo	Production	Adobe Classic	Saudi Arabia	BRONZE		Medium	Medium
omo.com/tr	Omo	Production	Adobe Classic	Turkey	GOLD		High	Complex
omo.com/vn	Omo	Production	Adobe Classic	Vietnam	SILVER		Medium	Medium
omo.com/za	Omo	Production	Adobe Classic	South Africa	GOLD	High	Low	Medium
ownyoureverylook.com	Unilever Sites	Production	WordPress Lite	United States	BRONZE		Unavailable	Super-Simple
paddlepopthailand.com	Paddle Pop	Production	WordPress Lite	Thailand	BRONZE		Unavailable	Super-Simple
pearspuresince1807.com/us	Pears	Production	WordPress Lite	United States	BRONZE		Low	Simple
pepsodent.cl	Pepsodent	Production	Adobe Classic	Chile	BRONZE	Low	Very Low	Super-Simple

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pepsodent.com/bd	Pepsodent	Production	Adobe Classic	Bangladesh	BRONZE	Low	Very Low	Super-Simple
pepsodent.com/gh	Pepsodent	Production	Adobe Classic	Ghana	BRONZE		Unavailable	Super-Simple
pepsodent.com/ng	Pepsodent	Production	Adobe Classic	Nigeria	BRONZE		Unavailable	Super-Simple
pepsodent.fi	Pepsodent	Production	Adobe Classic	Finland	BRONZE	Low	Very Low	Super-Simple
pepsodent.in	Pepsodent	Production	Adobe Classic	India	#N/A-Bronze		Low	Simple
pepsodent.se	Pepsodent	Production	Adobe Classic	Sweden	BRONZE	Low	Very Low	Super-Simple
perfwith.surf.co.uk	Surf	Production	Adobe Classic	United Kingdom	SILVER		Medium	Medium
persil.com/nz	Persil	Production	Adobe Classic	New Zealand	BRONZE		Unavailable	Super-Simple
persil.com/uk	Persil	Production	Adobe Classic	United Kingdom	GOLD		High	Complex
pgtips.co.uk	PG Tips	Production	Adobe Templated	United Kingdom	BRONZE		High	Medium
ponds.com.ar	Pond's	Production	Adobe Templated	Argentina	#N/A-Bronze	Low	Medium	Simple
ponds.com.bd	Pond's	Production	Adobe Templated	Bangladesh	#N/A-Bronze		Low	Simple
ponds.com.pe	Pond's	Production	Temporary Static	Peru	BRONZE	Low	Very Low	Super-Simple
ponds.com.pk	Pond's	Production	Temporary Static	Peru	BRONZE		Low	Simple
ponds.com.sa	Pond's	Production	Temporary Static	Saudi Arabia	BRONZE		Low	Simple
ponds.com.sa/ar-ae	Pond's	Production	Temporary Static	Saudi Arabia	BRONZE		Low	Simple
ponds.com.uy	Pond's	Production	Adobe Templated	Uruguay	SILVER	Low	Very Low	Super-Simple
ponds.com/co	Pond's	Production	Adobe Classic	Colombia	SILVER		High	Complex
ponds.com/id	Pond's	Production	Adobe Classic	Indonesia	GOLD		Medium	Complex
ponds.com/mx	Pond's	Production	Adobe Classic	Mexico	SILVER		Medium	Medium
ponds.com/ph	Pond's	Production	Adobe Classic	Philippines	SILVER		Medium	Medium
ponds.com/th	Pond's	Production	Adobe Classic	Thailand	BRONZE		Low	Simple
ponds.com/us/en	Pond's	Production	Adobe Classic	United States	GOLD		High	Complex
ponds.com/us/es	Pond's	Production	Adobe Classic	United States	SILVER		Medium	Medium

ponds.com/vn	Pond's	Production	Adobe Classic	Vietnam	SILVER		Low	Simple
ponds.com/za	Pond's	Production	Adobe Classic	South Africa	BRONZE	High	High	Complex
popsicle.com	Popsicle	Production	WordPress Lite	United States	GOLD	Low	Medium	Medium
popsicle.com/ca/en	Popsicle	Production	WordPress Lite	Canada	BRONZE	Low	Very Low	Super-Simple
popsicle.com/ca/fr	Popsicle	Production	WordPress Lite	Canada	BRONZE	Low	Very Low	Super-Simple
popsicle.com/es-us	Popsicle	Production	WordPress Lite	United States	BRONZE	Low	Very Low	Super-Simple
potnoodle.com	Pot Noodle	Production	Adobe Templated	United Kingdom	BRONZE	Low	Medium	Simple
preferences.pgtips.co.uk/preference-center/preference-optin.html	PG Tips	Production	Adobe Classic	United Kingdom	#N/A-Bronze		Unavailable	Super-Simple
prepcofoods.co.uk	Prep Co	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Low	Simple
prodent.nl	Signal	Production	Adobe Classic	Netherlands	BRONZE		Medium	Medium
psvietnam.vn	P/S	Production	Adobe Classic	Vietnam	SILVER		Low	Simple
pureleaf.com/ca-en	Pure Leaf	Production	WordPress Lite	Canada	BRONZE	Low	Very Low	Super-Simple
pureleaf.com/ca-fr	Pure Leaf	Production	WordPress Lite	Canada	BRONZE	Low	Very Low	Super-Simple
pureleaf.com/ch-de	Pure Leaf	Production	WordPress Lite	Switzerland	BRONZE		Unavailable	Super-Simple
pureleaf.com/ch-fr	Pure Leaf	Production	WordPress Lite	Switzerland	BRONZE		Unavailable	Super-Simple
pureleaf.com/uk	Pure Leaf	Production	WordPress Lite	United Kingdom	BRONZE		Unavailable	Super-Simple
pureleaf.com/us	Pure Leaf	Production	WordPress Lite	United States	GOLD	Low	Medium	Medium
pureleaftea.com.au	Pure Leaf	Production	WordPress Lite	Australia	BRONZE		Low	Simple
qtips.com	Q-Tips	Production	WordPress Lite	United States	BRONZE		Low	Simple
quix.cl		Production	WordPress Lite	Chile	#N/A-Bronze		High	Medium
radox.cz	Radox	Production	WordPress Lite	Czech Republic	BRONZE	Low	Very Low	Super-Simple
rama.unileverbots.co.za	Country Crock	Production	Adobe Classic	South Africa	#N/A-Bronze		Unavailable	Super-Simple

realicedtea.com	Lipton Ice Tea	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Low	Simple
receptmuhely.hu	MultiBrand - Food	Production	Adobe Classic	Hungary	SILVER		Low	Simple
recipedia.com/uk	Recipedia	Production	Adobe Classic	United Kingdom	BRONZE		Low	Simple
redrosetea.ca	Red Rose	Production	WordPress Lite	Canada	BRONZE	Low	Very Low	Super-Simple
redrosetea.ca/fr	Red Rose	Production	WordPress Lite	Canada	BRONZE	Low	Very Low	Super-Simple
regeneratenr5.com.br	Regenerate	Production	WordPress Lite	Brazil	BRONZE		Unavailable	Super-Simple
rexona.bo	Rexona	Production	Temporary Static	Bolivia	BRONZE		Unavailable	Super-Simple
rexona.co.ir	Rexona	Production	Temporary Static	Iran	BRONZE		Unavailable	Super-Simple
rexona.co.ir/en-ir	Rexona	Production	Temporary Static	Iran	#N/A-Bronze		Unavailable	Super-Simple
rexona.com/ar	Rexona	Production	Adobe Classic	Argentina	SILVER		Low	Simple
rexona.com/arabia/ar	Rexona	Production	Adobe Classic	Saudi Arabia	SILVER		Low	Simple
rexona.com/arabia/en	Rexona	Production	Adobe Classic	Saudi Arabia	SILVER		Low	Simple
rexona.com/at	Rexona	Production	Adobe Classic	Austria	BRONZE	Low	Very Low	Super-Simple
rexona.com/au	Rexona	Production	Adobe Classic	Australia	BRONZE	Low	Very Low	Super-Simple
rexona.com/br	Rexona	Production	Adobe Classic	Brazil	GOLD		Medium	Complex
rexona.com/ch	Rexona	Production	Adobe Classic	Switzerland	BRONZE		Low	Simple
rexona.com/cl	Rexona	Production	Adobe Classic	Chile	#N/A-Bronze		High	Medium
rexona.com/co	Rexona	Production	Adobe Classic	Colombia	GOLD		Medium	Complex
rexona.com/cz	Rexona	Production	Adobe Classic	Czech Republic	BRONZE		Low	Simple
rexona.com/de	Rexona	Production	Adobe Classic	Germany	BRONZE		Low	Simple
rexona.com/dk	Rexona	Production	Adobe Classic	Denmark	SILVER		Medium	Medium
rexona.com/eg/ar	Rexona	Production	Adobe Classic	Egypt	#N/A-Bronze		Low	Simple

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rexona.com/eg/en	Rexona	Production	Adobe Classic	Egypt	#N/A-Bronze		Low	Simple
rexona.com/es	Rexona	Production	Adobe Classic	Spain	BRONZE	Low	Medium	Simple
rexona.com/FI	Rexona	Production	Adobe Classic	Finland	#N/A-Bronze		Low	Simple
rexona.com/fr	Rexona	Production	Adobe Classic	France	BRONZE	Low	Very Low	Super-Simple
rexona.com/HU	Rexona	Production	Adobe Classic	Hungary	SILVER		Low	Simple
rexona.com/id	Rexona	Production	Adobe Classic	Indonesia	SILVER		Low	Simple
rexona.com/in	Rexona	Production	Adobe Classic	India	BRONZE		Low	Simple
rexona.com/mx	Rexona	Production	Adobe Classic	Mexico	SILVER		Low	Simple
rexona.com/my	Rexona	Production	Adobe Classic	Malaysia	BRONZE	Low	Very Low	Super-Simple
rexona.com/nl	Rexona	Production	Adobe Classic	Netherlands	BRONZE		Low	Simple
rexona.com/ph	Rexona	Production	Adobe Classic	Philippines	BRONZE	Low	Medium	Simple
rexona.com/pl	Rexona	Production	Adobe Classic	Poland	BRONZE	Low	Medium	Simple
rexona.com/pt	Rexona	Production	Adobe Classic	Portugal	SILVER		Low	Simple
rexona.com/ru	Rexona	Production	Adobe Classic	Russia	GOLD		Medium	Complex
rexona.com/SE	Rexona	Production	Adobe Classic	Sweden	#N/A-Bronze		Low	Simple
rexona.com/sk	Rexona	Production	Adobe Classic	Slovakia	BRONZE		Low	Simple
rexona.com/th	Rexona	Production	Adobe Classic	Thailand	BRONZE		Low	Simple
rexona.com/tr	Rexona	Production	Adobe Classic	Turkey	BRONZE	Low	Medium	Simple
rexona.com/uy	Rexona	Production	Adobe Classic	Uruguay	BRONZE	Low	Very Low	Super-Simple
rexona.kz	Rexona	Production	Temporary Static	Kazakhstan	BRONZE		Low	Simple
rinso.cl	Rinso	Production	Temporary Static	Chile	BRONZE		Unavailable	Super-Simple
rinso.com.tr	Ala	Production	Temporary Static	Turkey	BRONZE		Low	Simple
rinso.com/id	Rinso	Production	Adobe Classic	Indonesia	GOLD		Low	Simple
royco.co.id	Royco	Production	Adobe Classic	Indonesia	GOLD		High	Complex

saitotea.jp	Lipton	Production	WordPress Lite	Russia	#N/A-Bronze		High	Medium
salada.ca	Salada	Production	WordPress Lite	Canada	BRONZE	Low	Very Low	Super-Simple
salada.ca/en	Salada	Production	WordPress Lite	France	BRONZE		Unavailable	Super-Simple
savora.com.ar	Savora	Production	WordPress Lite	Argentina	BRONZE		Low	Simple
savora.com.py	Savora	Production	WordPress Lite	Paraguay	BRONZE	Low	Very Low	Super-Simple
secure.becelproactiv.ch/fr/healthcareprofessionals/default.aspx	Becel	Production	Temporary Static	Switzerland	BRONZE		Unavailable	Super-Simple
seda.com.br	Seda	Production	Adobe Classic	Brazil	GOLD	High	Exceptional	Exceptional
sedal.cl	Sedal	Production	Adobe Classic	Chile	BRONZE		Low	Simple
sedal.co.cr	Sunsilk	Production	Adobe Classic	Costa Rica	BRONZE		Low	Simple
sedal.com.ar	Sunsilk	Production	Adobe Classic	Argentina	BRONZE	High	High	Complex
sedal.com.co	Sedal	Production	Adobe Classic	Colombia	SILVER		Medium	Medium
sedal.com.mx	Sedal	Production	Adobe Classic	Mexico	SILVER		Medium	Medium
sedal.com.pe	Sedal	Production	Adobe Classic	Peru	BRONZE		Low	Simple
sedal.com.py	Sedal	Production	Adobe Classic	Paraguay	BRONZE		Unavailable	Super-Simple
sedal.com.uy	Sedal	Production	Adobe Classic	Uruguay	BRONZE		Low	Simple
selectaphilippines.com	Walls	Production	Adobe Classic	Philippines	BRONZE		Low	Simple
seventhgen.es	Seventh Generation	Production	Adobe Templated	Spain	#N/A-Bronze		Medium	Medium
seventhgen.vn	Seventh Generation	Production	Adobe Templated	Vietnam	#N/A-Bronze		Medium	Medium
seventhgeneration.ca/en	Seventh Generation	Production	Adobe Templated	Canada	SILVER		Low	Simple
seventhgeneration.ca/fr	Seventh Generation	Production	Adobe Templated	Canada	SILVER		Unavailable	Super-Simple

seventhgeneration.cl	Seventh Generation	Production	WordPress Lite	Chile	#N/A-Bronze		Low	Simple
seventhgeneration.cz	Seventh Generation	Production	Adobe Templated	Czech Republic	SILVER		Medium	Medium
seventhgeneration.dk	Seventh Generation	Production	Adobe Templated	Denmark	SILVER		Low	Simple
seventhgeneration.fi	Seventh Generation	Production	Adobe Templated	Finland	#N/A-Bronze		Low	Simple
seventhgeneration.hu	Seventh Generation	Production	Adobe Templated	Hungary	SILVER		Medium	Medium
seventhgeneration.in.th	Seventh Generation	Production	Adobe Templated	Thailand	#N/A-Bronze		Medium	Medium
seventhgeneration.my	Seventh Generation	Production	Adobe Templated	Malaysia	#N/A-Bronze		Low	Simple
seventhgeneration.nl	Seventh Generation	Production	Adobe Templated	Netherlands	SILVER		Medium	Medium
seventhgeneration.pl	Seventh Generation	Production	Adobe Templated	Poland	SILVER		Medium	Medium
seventhgeneration.se	Seventh Generation	Production	Adobe Templated	Sweden	#N/A-Bronze		Medium	Medium
seventhgeneration.tw	Seventh Generation	Production	Adobe Templated	Taiwan	#N/A-Bronze		Low	Simple
sharehappy.gr	Algida	Production	Adobe Classic	Greece	BRONZE		Low	Simple
sharehappy.it	Algida	Production	Adobe Classic	Italy	SILVER		Medium	Medium
shield.co.za	Rexona	Production	Adobe Classic	South Africa	BRONZE	Low	Medium	Simple
showersworth.com	Showers Worth	Production	Temporary Static	United States	BRONZE		Unavailable	Super-Simple
signal.be/fr	Signal	Production	Adobe Classic	Belgium	BRONZE	Low	Very Low	Super-Simple
signal.be/nl	Signal	Production	Adobe Classic	Belgium	BRONZE		Unavailable	Super-Simple
signal.com.eg	Signal	Production	Adobe Classic	Egypt	BRONZE		Low	Simple

signal.lk	Signal	Production	Adobe Classic	Sri Lanka	BRONZE		Unavailable	Super-Simple
signal.rs	Signal	Production	Adobe Classic	Serbia	BRONZE		Unavailable	Super-Simple
signal.sa/ar	Signal	Production	Adobe Classic	Saudi Arabia	BRONZE		Low	Simple
signal.sa/en	Signal	Production	Adobe Classic	Saudi Arabia	BRONZE		Low	Simple
signal.sk	Signal	Production	Adobe Classic	Slovakia	BRONZE	Low	Very Low	Super-Simple
signalmaghreb.com/ar	Signal	Production	Adobe Classic	Argentina	BRONZE		Low	Simple
signalmaghreb.com/fr	Signal	Production	Adobe Classic	France	BRONZE	Low	Very Low	Super-Simple
signal-net.ch/de	Signal	Production	Adobe Classic	Switzerland	BRONZE	Low	Very Low	Super-Simple
signal-net.ch/fr	Signal	Production	Adobe Classic	Switzerland	BRONZE	Low	Very Low	Super-Simple
signalturkiye.com	Signal	Production	Adobe Classic	Turkey	SILVER		Medium	Medium
signalweb.cz	Signal	Production	Adobe Classic	Czech Republic	BRONZE		Low	Simple
signalweb.hr	Signal	Production	Adobe Classic	Croatia	BRONZE		Unavailable	Super-Simple
signalweb.hu	Signal	Production	Adobe Classic	Hungary	BRONZE		Medium	Medium
signalweb.si	Signal	Production	Adobe Classic	Slovenia	BRONZE		Unavailable	Super-Simple
signal-zahnpflege.de	Signal	Production	Adobe Classic	Germany	BRONZE		Low	Simple
simple.co.uk	Simple	Production	Adobe Templated	United Kingdom	SILVER	Low	Medium	Medium
simpleskincare.com/	Simple	Production	Adobe Templated	Saudi Arabia	SILVER		Unavailable	Super-Simple
simpleskincare.com/ar	Simple	Production	Adobe Templated	Argentina	#N/A-Bronze		Low	Simple
simpleskincare.com/au	Simple	Production	Adobe Templated	Australia	#N/A-Bronze	Low	Very Low	Super-Simple
simpleskincare.com/br	Simple	Production	Adobe Templated	Brazil	#N/A-Bronze		Low	Simple
simpleskincare.com/ca/en	Simple	Production	Adobe Templated	Canada	SILVER		High	Complex

simpleskincare.com/ca/fr	Simple	Production	Adobe Templated	Canada	SILVER		Unavailable	Super-Simple
simpleskincare.com/de	Simple	Production	Adobe Templated	Germany	SILVER		Low	Simple
simpleskincare.com/id	Simple	Production	Adobe Templated	Indonesia	SILVER	Low	Very Low	Super-Simple
simpleskincare.com/il/en	Simple	Production	Adobe Templated	Israel	#N/A-Bronze	Low	Very Low	Super-Simple
simpleskincare.com/il/he	Simple	Production	Adobe Templated	Israel	#N/A-Bronze		Unavailable	Super-Simple
simpleskincare.com/it	Simple	Production	Adobe Templated	Italy	SILVER		Unavailable	Super-Simple
simpleskincare.com/mx	Simple	Production	Adobe Templated	Mexico	SILVER		Unavailable	Super-Simple
simpleskincare.com/no	Simple	Production	Adobe Templated	Norway	#N/A-Bronze		Unavailable	Super-Simple
simpleskincare.com/pt	Simple	Production	Adobe Templated	Portugal	#N/A-Bronze		Unavailable	Super-Simple
simpleskincare.com/sg	Simple	Production	Adobe Templated	Singapore	SILVER	Low	Very Low	Super-Simple
simpleskincare.com/tw	Simple	Production	Adobe Templated	Taiwan	#N/A-Bronze	Low	Very Low	Super-Simple
simpleskincare.com/us/en	Simple	Production	Adobe Templated	United States	SILVER		Low	Simple
simpleskincare.com/uy	Simple	Production	Adobe Templated	Uruguay	SILVER		Unavailable	Super-Simple
simpleskincare.com/vn	Simple	Production	Adobe Templated	Vietnam	#N/A-Bronze	Low	Very Low	Super-Simple
skip.com.py	Skip	Production	WordPress Lite	Paraguay	BRONZE		Low	Simple
skip.com.uy	Skip	Production	WordPress Lite	Uruguay	BRONZE		Unavailable	Super-Simple

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skip.com/es	Skip	Production	Adobe Classic	Spain	BRONZE	Low	Very Low	Super-Simple
skip.com/fr	Skip	Production	Adobe Classic	France	SILVER		Low	Simple
skip.com/pt	Skip	Production	Adobe Classic	Portugal	SILVER		Low	Simple
sostenibilidad.knorr.es	Knorr	Production	Temporary Static	Spain	BRONZE	Low	Very Low	Super-Simple
starterskit.becel.be	Becel	Production	Temporary Static	Belgium	SILVER		Unavailable	Super-Simple
stives.com	St Ives	Production	WordPress Lite	United States	GOLD		High	Complex
stives.com.ar	St. Ives	Production	WordPress Lite	Argentina	BRONZE		Low	Simple
stives.com.mx	St. Ives	Production	WordPress Lite	Mexico	BRONZE		Unavailable	Super-Simple
stives.com.my	St. Ives	Production	WordPress Lite	Malaysia	BRONZE	Low	Very Low	Super-Simple
stives.com.ph	St. Ives	Production	WordPress Lite	Philippines	BRONZE	Low	Medium	Simple
stives.com.sg	St. Ives	Production	WordPress Lite	Singapore	BRONZE	Low	Very Low	Super-Simple
stives.com/ca/en	St. Ives	Production	WordPress Lite	Canada	BRONZE	Low	Medium	Simple
stives.com/ca/fr	St. Ives	Production	WordPress Lite	Canada	BRONZE		Unavailable	Super-Simple
stives.com/me	St. Ives	Production	WordPress Lite	Saudi Arabia	GOLD	High	High	Complex
stives.com/us/es	St. Ives	Production	WordPress Lite	United States	BRONZE		Unavailable	Super-Simple
stivesbeauty.co.uk	St. Ives	Production	WordPress Lite	United Kingdom	BRONZE	Low	Very Low	Super-Simple
streetsicecream.co.nz	Streets	Production	Adobe Classic	New Zealand	BRONZE		Low	Simple
streetsicecream.com.au	Walls	Production	Adobe Classic	Australia	SILVER		Medium	Medium
suave.com.ar	Suave	Production	WordPress Lite	Argentina	BRONZE	Low	Medium	Simple
suave.com.py	Suave	Production	WordPress Lite	Paraguay	BRONZE		Unavailable	Super-Simple
suave.com.uy	Suave	Production	WordPress Lite	Uruguay	BRONZE	Low	Very Low	Super-Simple
suavebrasil.com.br	Suave	Production	WordPress Lite	Brazil	BRONZE		Low	Simple

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sunlight.co.za	Sunlight	Production	WordPress Lite	South Africa	BRONZE		High	Medium
sunsilk.co.id	Sunsilk	Production	Adobe Classic	Indonesia	SILVER		High	Complex
sunsilk.com.bd	Sunsilk	Production	Adobe Classic	Bangladesh	BRONZE		Unavailable	Super-Simple
sunsilk.com.my	Sunsilk	Production	Adobe Classic	Malaysia	BRONZE		High	Medium
sunsilk.com.my/bh	Sunsilk	Production	Adobe Classic	Malaysia	BRONZE		Unavailable	Super-Simple
sunsilk.com.ph	Sunsilk	Production	Adobe Classic	Philippines	BRONZE		Low	Simple
sunsilk.com.vn	Sunsilk	Production	Adobe Classic	Vietnam	BRONZE		Medium	Medium
sunsilk.com/arabia/ar	Sunsilk	Production	Adobe Classic	Saudi Arabia	BRONZE		Unavailable	Super-Simple
sunsilk.com/arabia/en	Sunsilk	Production	Adobe Classic	Saudi Arabia	BRONZE		Medium	Medium
sunsilk.com/eg	Sunsilk	Production	Adobe Classic	Egypt	SILVER		Medium	Medium
sunsilk.com/eg/en	Sunsilk	Production	Adobe Classic	Egypt	BRONZE		Medium	Medium
sunsilk.com/lk	Sunsilk	Production	Adobe Classic	Sri Lanka	BRONZE	Low	Very Low	Super-Simple
sunsilk.in	Sunsilk	Production	Adobe Classic	India	BRONZE		Medium	Medium
sunsilk.it	Sunsilk	Production	Adobe Classic	Italy	BRONZE		Medium	Medium
sunsilk.pk	Sunsilk	Production	Adobe Classic	Pakistan	BRONZE		High	Medium
sunsilkthailand.com	Sunsilk	Production	Adobe Classic	Thailand	BRONZE	Low	Very Low	Super-Simple
suredeodorant.co.uk	Rexona	Production	Adobe Classic	United Kingdom	SILVER		High	Complex
surfdoprania.pl	Surf	Production	Adobe Classic	Poland	#N/A-Bronze		Low	Simple
surfexcel.com.bd	Omo	Production	Adobe Classic	Bangladesh	BRONZE		Unavailable	Super-Simple
surfexcel.in	Breyers	Production	Adobe Classic	India	GOLD	High	Low	Medium
surfexcel.lk	Omo	Production	Adobe Classic	Sri Lanka	BRONZE	Low	Very Low	Super-Simple
surfexcel.pk	Surf	Production	Adobe Classic	Pakistan	BRONZE		Unavailable	Super-Simple
surflavaroupas.com.	Surf	Production	Temporary Static	Brazil	BRONZE		Low	Simple

br								
surfphilippines.com.ph	Ala	Production	Temporary Static	Philippines	BRONZE	Low	Very Low	Super-Simple
tabletkisunlight.pl	Sunlight	Production	Adobe Templated	Poland	#N/A-Bronze		Low	Simple
talenti.com.au	Talenti	Production	WordPress Lite	Australia	BRONZE	Low	Very Low	Super-Simple
talentigelato.com	Talenti	Production	WordPress Lite	United States	GOLD		High	Complex
tanyapepsodent.com	Signal	Production	Adobe Classic	Indonesia	GOLD	High	Low	Medium
tazo.com	Tazo	Production	Adobe Templated	United States	#N/A-Bronze		High	Medium
tazo.com/ca/en/	Tazo	Production	Adobe Templated	Canada	#N/A-Bronze		Low	Simple
temizsozluk.com.tr	Cleanipedia	Production	Adobe Classic	Turkey	GOLD		High	Complex
thegoodstuffhair.com/us/en	Cleanipedia	Production	Adobe Classic	United States	BRONZE		High	Medium
thegoodstuffhair.com/us/es	The Good Stuff	Production	Adobe Classic	United States	BRONZE		Unavailable	Super-Simple
theredred.co.uk	Fine Foods	Production	Adobe Templated	United Kingdom	SILVER		Low	Simple
therighttoshower.com	MultiBrands	Production	WordPress Lite	United States	BRONZE		Low	Simple
theunileverfoundry.com	Unilever Sites	Production	Adobe Templated	United Kingdom	SILVER		Low	Simple
timotei.com/be/fr	Timotei	Production	Adobe Classic	Belgium	SILVER		Medium	Medium
timotei.com/be/nl	Timotei	Production	Adobe Classic	Belgium	SILVER		Medium	Medium
timotei.com/es	Timotei	Production	Adobe Classic	Spain	SILVER	High	High	Complex
timotei.com/fr	Timotei	Production	Adobe Classic	France	BRONZE	High	High	Complex
timotei.com/pl	Timotei	Production	Adobe Classic	Poland	SILVER		Medium	Medium
toniandguy-products.com.au	Toni&Guy	Production	WordPress Lite	Australia	BRONZE		Unavailable	Super-Simple

toolbox.americas.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
toolbox.apac.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
toolbox.eu.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Unavailable	Super-Simple
toolbox.eu-stage.kritique.io	Unilever	Production	Temporary Static	Global	#N/A-Bronze		Low	Simple
toolkit.axe.com	Axe	Production	Adobe Templated	United Kingdom	#N/A-Bronze	Low	Very Low	Super-Simple
toolkit.dove.com	Dove	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Medium	Medium
toolkit.globalsmileunilever.com	Signal	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Unavailable	Super-Simple
toolkit.hellmanns.com	Hellmann's	Production	Adobe Templated	United States	#N/A-Bronze	Low	Very Low	Super-Simple
toolkit.knorr.com	Knorr	Production	Adobe Templated	United Kingdom	#N/A-Bronze	Low	Very Low	Super-Simple
toolkit.lipton.com	Lipton	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Unavailable	Super-Simple
toolkit.lux.com	Lux	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Unavailable	Super-Simple
toolkit.magnumicecream.com	Magnum	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Unavailable	Super-Simple
toolkit.ponds.com	Pond's	Production	Adobe Templated	Brazil	#N/A-Bronze		Unavailable	Super-Simple
toolkit.wallsicecream.com	Walls	Production	Adobe Templated	United Kingdom	#N/A-Bronze	Low	Very Low	Super-Simple
toolkithomecare.com	Unilever	Production	Adobe Templated	United Kingdom	#N/A-Bronze		Low	Simple
tresemme.cn	TREsemme	Production	Adobe Classic	China	BRONZE		Medium	Medium
tresemme.co.il	TREsemme	Production	Temporary Static	Israel	BRONZE		Unavailable	Super-Simple
tresemme.com.co	TREsemme	Production	Adobe Classic	Colombia	SILVER		Low	Simple
tresemme.com.mx	TREsemme	Production	Adobe Classic	Mexico	BRONZE		Medium	Medium

tresemme.com.py	TREsemme	Production	Adobe Classic	Paraguay	BRONZE		Unavailable	Super-Simple
tresemme.com/ar	TREsemme	Production	Adobe Classic	Argentina	BRONZE		High	Medium
tresemme.com/arabia/ar	TREsemme	Production	Adobe Classic	Saudi Arabia	BRONZE		Unavailable	Super-Simple
tresemme.com/arabia/en	TREsemme	Production	Adobe Classic	Saudi Arabia	BRONZE		High	Medium
tresemme.com/au	TREsemme	Production	Adobe Classic	Australia	BRONZE		Medium	Medium
tresemme.com/bd	TREsemme	Production	Adobe Classic	Bangladesh	BRONZE	Low	Very Low	Super-Simple
tresemme.com/bo	TREsemme	Production	Adobe Classic	Bolivia	BRONZE		Unavailable	Super-Simple
tresemme.com/br	TREsemme	Production	Adobe Classic	Brazil	SILVER		High	Complex
tresemme.com/ca/en	TREsemme	Production	Adobe Classic	Canada	SILVER		Medium	Medium
tresemme.com/ca/fr	TREsemme	Production	Adobe Classic	Canada	BRONZE		Unavailable	Super-Simple
tresemme.com/cl	TREsemme	Production	Adobe Classic	Chile	BRONZE	Low	Very Low	Super-Simple
tresemme.com/cr	TREsemme	Production	Adobe Classic	Costa Rica	BRONZE		Low	Simple
tresemme.com/cz	TREsemme	Production	Adobe Classic	Czech Republic	BRONZE		Medium	Medium
tresemme.com/dk	TREsemme	Production	Adobe Classic	Denmark	BRONZE	Low	Very Low	Super-Simple
tresemme.com/eg/ar	TREsemme	Production	Adobe Classic	Egypt	BRONZE		Unavailable	Super-Simple
tresemme.com/eg/en	TREsemme	Production	Adobe Classic	Egypt	BRONZE		Medium	Medium
tresemme.com/es	TREsemme	Production	Adobe Classic	Spain	SILVER		Medium	Medium
tresemme.com/fi	TREsemme	Production	Adobe Classic	Finland	SILVER		Low	Simple
tresemme.com/gr	TREsemme	Production	Adobe Classic	Greece	SILVER		Low	Simple
tresemme.com/id	TREsemme	Production	Adobe Classic	Indonesia	BRONZE		Medium	Medium
tresemme.com/in	TREsemme	Production	Adobe Classic	India	BRONZE		High	Medium

tresemme.com/my	TREsemme	Production	Adobe Classic	Malaysia	#N/A-Bronze		Medium	Medium
tresemme.com/pe	TREsemme	Production	Adobe Classic	Peru	BRONZE		Unavailable	Super-Simple
tresemme.com/ph	TREsemme	Production	Adobe Classic	Philippines	BRONZE		Medium	Medium
tresemme.com/pl	TREsemme	Production	Adobe Classic	Poland	BRONZE		Medium	Medium
tresemme.com/pt	TREsemme	Production	Adobe Classic	Portugal	SILVER		Medium	Medium
tresemme.com/ru	TREsemme	Production	Adobe Classic	Russia	SILVER		High	Complex
Tresemme.com/se	TREsemme	Production	Adobe Classic	Sweden	SILVER		Low	Simple
tresemme.com/sk	TREsemme	Production	Adobe Classic	Slovakia	BRONZE		Low	Simple
tresemme.com/th	TREsemme	Production	Adobe Classic	Thailand	BRONZE		Medium	Medium
tresemme.com/ua	TREsemme	Production	Adobe Classic	Ukraine	SILVER		Medium	Medium
tresemme.com/uk	TREsemme	Production	Adobe Classic	United Kingdom	SILVER		High	Complex
tresemme.com/us/en	TREsemme	Production	Adobe Classic	United States	GOLD	High	Exceptional	Exceptional
tresemme.com/us/es	TREsemme	Production	Adobe Classic	United States	GOLD		Unavailable	Simple
tresemme.com/uy	TREsemme	Production	Adobe Classic	Uruguay	BRONZE		Unavailable	Super-Simple
tresemme.com/vn	TREsemme	Production	Adobe Classic	Vietnam	BRONZE		High	Medium
tresemme.com/za	TREsemme	Production	Adobe Classic	South Africa	BRONZE		Medium	Medium
unilevercanada.com	Others	Production	Temporary Static	Canada	SILVER		Low	Simple
unilevercookiepolicy.com	Unilever	Production	Temporary Static	United States	BRONZE		Unavailable	Super-Simple
unileverfoodsolutions.co.in	Food Solutions	Production	Adobe Templated	India	SILVER	Low	Medium	Medium
unilevernotices.com	Simple	Production	Adobe Templated	United Kingdom	SILVER		Unavailable	Super-Simple
unileverprofissional.com.br	MultiBrands	Production	Adobe Templated	Brazil	SILVER		Low	Simple

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vaqueiro.pt	Becel	Production	Temporary Static	Portugal	#N/A-Bronze		Unavailable	Super-Simple
vaseline.co.uk	Vaseline	Production	Temporary Static	United Kingdom	BRONZE		Low	Simple
vaseline.com	Vaseline	Production	Adobe Templated	United States	SILVER		Low	Simple
vaseline.com.au	Vaseline	Production	Temporary Static	Australia	BRONZE		Low	Simple
vaseline.com.bd	Vaseline	Production	Temporary Static	Bangladesh	BRONZE		Unavailable	Super-Simple
vaseline.com.tr	Vaseline	Production	Temporary Static	Turkey	BRONZE		Low	Simple
vaseline.com/ca/en	Vaseline	Production	Adobe Templated	Canada	SILVER	Low	Medium	Medium
vaseline.com/ca/fr	Vaseline	Production	Adobe Templated	Canada	SILVER		Low	Simple
vaseline.com/id/id	Vaseline	Production	Adobe Templated	Indonesia	#N/A-Bronze		Low	Simple
vaseline.com/th	Vaseline	Production	Adobe Templated	Thailand	#N/A-Bronze		Low	Simple
vaseline.com/us/en	Vaseline	Production	Adobe Templated	United States	SILVER	Low	Medium	Medium
vaseline.com/us/es	Vaseline	Production	Adobe Templated	United States	SILVER		Low	Simple
vaseline.com/za/en	Vaseline	Production	Adobe Templated	South Africa	#N/A-Bronze	Low	Medium	Simple
vaseline.in	Vaseline	Production	Temporary Static	India	SILVER		Unavailable	Super-Simple
vaseline.nl	Vaseline	Production	Temporary Static	Netherlands	BRONZE		Low	Simple
vaselinearabia.com/ar	Vaseline	Production	Temporary Static	Argentina	BRONZE		Low	Simple
vaselinearabia.com/en	Vaseline	Production	Temporary Static	Argentina	BRONZE		Low	Simple
via.se	Omo	Production	Adobe Classic	Sweden	SILVER		Low	Simple
vim.ca/fr-ca	Vim	Production	Temporary Static	Canada	BRONZE		Unavailable	Super-Simple
vim.com.ar	Vim	Production	Adobe Classic	Argentina	BRONZE		Low	Simple
vimbrasil.com.br	Vim	Production	Adobe Classic	Brazil	#N/A-Bronze		Low	Simple
vimvietnam.vn	Omo	Production	Adobe Classic	Vietnam	BRONZE		Low	Simple
viss.de	Viss	Production	Adobe Classic	Germany	BRONZE		Low	Simple

vivere.com.ar	Vivere	Production	WordPress Lite	Argentina	BRONZE		Low	Simple
vseomargarinech.cz	Becel	Production	Temporary Static	Czech Republic	#N/A-Bronze		Unavailable	Super-Simple
wa-ap.unileversolutions.com	Unilever	Production	Temporary Static	Global	BRONZE	Low	Very Low	Super-Simple
wa-eu.unileversolutions.com	Unilever	Production	Temporary Static	Global	BRONZE	Low	Very Low	Super-Simple
walls.com.my	Walls	Production	Adobe Classic	Malaysia	BRONZE		Low	Simple
wallsicecream.com/id	Walls	Production	Adobe Classic	Indonesia	GOLD		Medium	Complex
wallsicecream.com/uk	Walls	Production	Adobe Classic	United Kingdom	SILVER		High	Complex
weis.com.au	Weis	Production	WordPress Lite	Australia	BRONZE		Low	Simple
whatsfordinner.co.ke	Knorr	Production	Temporary Static	Kenya	BRONZE	Low	Very Low	Super-Simple
whitenow.com	White Now	Production	WordPress Lite	France	BRONZE		Unavailable	Super-Simple
whitenow.it	Signal	Production	WordPress Lite	Italy	BRONZE		Unavailable	Super-Simple
wipol.co.id	Wipol	Production	Adobe Templated	Indonesia	SILVER	Low	Very Low	Super-Simple
yulaenergy.com	Yula	Production	Adobe Templated	Belgium	#N/A-Bronze		High	Medium
yulaenergy.com/be/fr	Yula	Production	Adobe Templated	Belgium	#N/A-Bronze	Low	Medium	Simple
yulaenergy.com/be/nl	Yula	Production	Adobe Templated	Belgium	#N/A-Bronze	Low	Medium	Simple
yulaenergy.com/es/en	Yula	Production	Adobe Templated	Spain	#N/A-Bronze	Low	Very Low	Super-Simple
zendium.at	Zendium	Production	WordPress Lite	Austria	BRONZE	Low	Very Low	Super-Simple
zendium.be/fr	Zendium	Production	WordPress Lite	Belgium	SILVER	Low	Very Low	Super-Simple
zendium.be/nl	Zendium	Production	WordPress Lite	Belgium	SILVER		Unavailable	Super-Simple

zendium.ch/de	Zendium	Production	WordPress Lite	Switzerland	BRONZE		Unavailable	Super-Simple
zendium.ch/fr	Zendium	Production	WordPress Lite	Switzerland	BRONZE		Unavailable	Super-Simple
zendium.cl	Zendium	Production	WordPress Lite	Chile	BRONZE	Low	Medium	Simple
zendium.co.uk	Zendium	Production	Adobe Templated	United Kingdom	BRONZE	Low	Medium	Simple
zendium.cz	Zendium	Production	WordPress Lite	Czech Republic	BRONZE		Low	Simple
zendium.de	Zendium	Production	WordPress Lite	Germany	BRONZE		Unavailable	Super-Simple
zendium.dk	Zendium	Production	WordPress Lite	Denmark	BRONZE	Low	Very Low	Super-Simple
zendium.fr	Zendium	Production	WordPress Lite	France	SILVER		Low	Simple
zendium.gr	Zendium	Production	WordPress Lite	Greece	BRONZE	Low	Very Low	Super-Simple
zendium.hu	Zendium	Production	WordPress Lite	Hungary	BRONZE		Low	Simple
zendium.it	Zendium	Production	WordPress Lite	Italy	SILVER		Low	Simple
zendium.nl	Zendium	Production	WordPress Lite	Netherlands	BRONZE	Low	Medium	Simple
zendium.no	Zendium	Production	WordPress Lite	Norway	BRONZE	Low	Very Low	Super-Simple
zendium.se	Zendium	Production	WordPress Lite	Sweden	BRONZE		Low	Simple
zendium.sk	Zendium	Production	WordPress Lite	Slovakia	BRONZE	Low	Very Low	Super-Simple
zendiumarabia.com/ar	Zendium	Production	WordPress Lite	Saudi Arabia	BRONZE		Low	Simple
zendiumarabia.com/en	Zendium	Production	WordPress Lite	Saudi Arabia	BRONZE		Low	Simple
zwitsal.be/be/fr	Zwitsal	Production	Adobe Templated	Belgium	#N/A-Bronze		Unavailable	Super-Simple
zwitsal.nl	Zwitsal	Production	Adobe Templated	Netherlands	GOLD		High	Complex
acesquad-stg.unileversolutions.com/uk	N/A	Non-prod					High	Non-Prod
allthingsmyhair.com	All Things Hair	Non-prod					Unavailable	Non-Prod

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awd_squad-stg.unileversolutions.com/uk	Unilever	Non-prod	Very Low	Non-Prod
axe.ca/en	Axe	Non-prod	Low	Non-Prod
axe.uk	Axe	Non-prod	Very Low	Non-Prod
bioexpert.com.mx	Bioexpert	Non-prod	Unavailable	Non-Prod
boostenergy.com	Boost	Non-prod	Very Low	Non-Prod
breyers.com	Breyers	Non-prod	Medium	Non-Prod
breyers.com/ca/en	Breyers	Non-prod	Low	Non-Prod
breyers.com/ca/fr	Breyers	Non-prod	Unavailable	Non-Prod
breyers.pl	Breyers	Non-prod	Very Low	Non-Prod
breyers.world	Breyers	Non-prod	Unavailable	Non-Prod
calve.fr	Calve	Non-prod	Unavailable	Non-Prod
cica.com.ar	Arisco	Non-prod	Very Low	Non-Prod
cif.cz	Cif	Non-prod	Very Low	Non-Prod
cif.sk	Cif	Non-prod	Unavailable	Non-Prod
ClearHairCare.com/jp	Clear	Non-prod	Unavailable	Non-Prod
clearhaircare.com/pe	Clear	Non-prod	Unavailable	Non-Prod
clearhaircare.com/ro	Clear	Non-prod	Unavailable	Non-Prod
close-up.com/ar	Close Up	Non-prod	Very Low	Non-Prod
coccolinofashion.it	Coccolino	Non-prod	Medium	Non-Prod
cookwithknorr.com	Knorr	Non-prod	Very Low	Non-Prod

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devegetarischeslager.be/nl and devegetarischeslager.be/fr	N/A	Non-prod	Unavailable	Non-Prod
dove.com.cn	Dove	Non-prod	Low	Non-Prod
eat.com	Recipedia	Non-prod	Unavailable	Non-Prod
ego.com.mx	eGo	Non-prod	Medium	Non-Prod
fluocarilgamme.fr	UnileverProfessional	Non-prod	Low	Non-Prod
gabi-hu-agency-starterkit.unileversolutions.com	Gabi	Non-prod	Unavailable	Non-Prod
HACR5.com	Lifebuoy	Non-prod	Unavailable	Non-Prod
happydaysalgida.it	Algida	Non-prod	Unavailable	Non-Prod
hellmanns.com/arabia/ar	Hellmann's	Non-prod	Very Low	Non-Prod
hellmanns.com/arabia/e	Hellmann's	Non-prod	Unavailable	Non-Prod
hellmanns.com/arabia/en	Hellmann's	Non-prod	Very Low	Non-Prod
hellmanns.com/mx	Hellmann's	Non-prod	Very Low	Non-Prod
hellmanns.it	Hellmann's	Non-prod	Medium	Non-Prod
hellmanns.pl	Hellmanns	Non-prod	Very Low	Non-Prod
horlicks.com.bd	Horlicks	Non-prod	Low	Non-Prod
horlicks.com.my	Horlicks	Non-prod	Low	Non-Prod
horlicks.com.my/my	Horlicks	Non-prod	Unavailable	Non-Prod
horlicks.in	Horlicks	Non-prod	Low	Non-Prod
horlicks.in/tn	Horlicks	Non-prod	Unavailable	Non-Prod

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horlickspakistan.com	Horlicks	Non-prod	Very Low	Non-Prod
horlickspakistan.com/pk/ur	Horlicks	Non-prod	Unavailable	Non-Prod
icecreaminnovationhub.unilever.com	Unilever	Non-prod	Low	Non-Prod
idoveyou.ru	Dove	Non-prod	Unavailable	Non-Prod
impulse.com.ar	Impulse	Non-prod	Very Low	Non-Prod
kankhajuratesan.com	Corporate	Non-prod	Very Low	Non-Prod
knorr.ma/ar	Knorr	Non-prod	Unavailable	Non-Prod
knorr.ma/fr	Knorr	Non-prod	Unavailable	Non-Prod
langneseoffice.de	Walls	Non-prod	Low	Non-Prod
lipton.com/us/es	Lipton	Non-prod	Very Low	Non-Prod
lizano.com/cr/es	Fruco	Non-prod	Unavailable	Non-Prod
lovebeautyandplanet.com/ar	Love Beauty and Planet	Non-prod	High	Non-Prod
lovebeautyandplanet.com/by	Love Beauty and Planet	Non-prod	Unavailable	Non-Prod
lovebeautyandplanet.com/cl	Love Beauty and Planet	Non-prod	Medium	Non-Prod
LoveBeautyandPlanet.com/SG	Love Beauty and Planet	Non-prod	Unavailable	Non-Prod
lovebeautyandplanet.com/uy	Love Beauty and Planet	Non-prod	Unavailable	Non-Prod
lovebeautyandplanet.com/uy	Love Beauty and Planet	Non-prod	Unavailable	Non-Prod
lovehomeandplanet.com/uk/en	Love Home and Planet	Non-prod	Very Low	Non-Prod
lux.com/pk	Lux	Non-prod	Very Low	Non-Prod

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lysoform.it	Lysoform	Non-prod	Low	Non-Prod
nexxus.com/uy	Nexxus	Non-prod	Unavailable	Non-Prod
playground.unilevers olutions.com	Unilever	Non-prod	Unavailable	Non-Prod
ponds.com/arabia/a r	Ponds	Non-prod	Low	Non-Prod
ponds.com/arabia/e n	Ponds	Non-prod	Low	Non-Prod
ponds.com/lk	Ponds	Non-prod	Medium	Non-Prod
ponds.com/pk	Ponds	Non-prod	Unavailable	Non-Prod
pukkaherbs.com	Pukka	Non-prod	Low	Non-Prod
purelineaura.com	N/A	Non-prod	Unavailable	Non-Prod
purelineturkiye.com	Pure Line	Non-prod	Low	Non-Prod
robijn.be	Robijn	Non-prod	Unavailable	Non-Prod
savilemexico.com.m x	Savile	Non-prod	Low	Non-Prod
savo.eu	Savo	Non-prod	Very Low	Non-Prod
sensitivemineralactiv e.it	N/A	Non-prod	Unavailable	Non-Prod
seventhgeneration.a e/ar	Seventh Generation	Non-prod	Very Low	Non-Prod
seventhgeneration.a e/en	Seventh Generation	Non-prod	Very Low	Non-Prod
seventhgeneration.p h	Seventh Generation	Non-prod	Very Low	Non-Prod
showcase-na.unileversolutions. com	Unilever	Non-prod	Medium	Non-Prod
simple/de/de	Simple	Non-prod	Unavailable	Non-Prod

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simpleskincare.com/fi	Simple	Non-prod	Unavailable	Non-Prod
simpleskincare.com/se	Simple	Non-prod	Unavailable	Non-Prod
simpleskincare.com/us	Simple	Non-prod	Low	Non-Prod
staging.jawaranyapedas.com	Jawara	Non-prod	Unavailable	Non-Prod
staging.simpleskincare.com/nl	Simple	Non-prod	Unavailable	Non-Prod
sunlight.pl	Sunlight	Non-prod	Very Low	Non-Prod
tablespoonprovisions.com	Knorr	Non-prod	Low	Non-Prod
thebestthingbeauty.com	N/A	Non-prod	Unavailable	Non-Prod
theorganicslife.co.za	Organics	Non-prod	Very Low	Non-Prod
theseventhgeneration.com/uk	Seventh Generation	Non-prod	Low	Non-Prod
timotei.com/ru	Timotei	Non-prod	Unavailable	Non-Prod
toniandguy-product.co.uk	Toni & Guy	Non-prod	Low	Non-Prod
tresemme.com/il	TRESemme	Non-prod	Very Low	Non-Prod
tresemme.com/sg	TRESemme	Non-prod	Very Low	Non-Prod
ui-campaigns.com	UnileverProfessional	Non-prod	Medium	Non-Prod
uinnov8.com	Knorr	Non-prod	Unavailable	Non-Prod
umartpk.com	Unilever	Non-prod	Very Low	Non-Prod
umchub.unileversolutions.com/uk	Unilever	Non-prod	Medium	Non-Prod

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umchub.unileversolutions.com/za	Unilever	Non-prod	Low	Non-Prod
unilevermarketingtech.co.uk	All	Non-prod	Unavailable	Non-Prod
unileverprivacypolicy.com/	Unilever	Non-prod	Low	Non-Prod
unileverprofessional.com/ph	UnileverProfessional	Non-prod	Very Low	Non-Prod
unileverprokoom.com	Unilever	Non-prod	Low	Non-Prod
unileverpromo.com	Shopper Marketing	Non-prod	Unavailable	Non-Prod
unileversutaze.sk	Axe	Non-prod	Unavailable	Non-Prod
vaseline.co.uk/en-AU	Vaseline	Non-prod	Unavailable	Non-Prod
vaseline.com/arabia	Vaseline	Non-prod	Unavailable	Non-Prod
vaseline.com/au	Vaseline	Non-prod	Very Low	Non-Prod
vaseline.com/in/en	Vaseline	Non-prod	Low	Non-Prod
vaseline.com/lk	Vaseline	Non-prod	Very Low	Non-Prod
vaseline.com/my	Vaseline	Non-prod	Low	Non-Prod
vaseline.com/ph	Vaseline	Non-prod	Very Low	Non-Prod
vaseline.com/za	Vaseline	Non-prod	Low	Non-Prod
wheelgharsecareer.in	All	Non-prod	Very Low	Non-Prod

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SCHEDULE 2

SERVICE LEVELS

1. INTRODUCTION

1.1 This COA Schedule 2 (Service Levels) sets out provisions regarding the service levels against which Accenture's performance of the Services shall be measured.

1.2 The Service Levels for the Digital Web Estate Operations Support Services are set out in Appendix B (Service Levels).

1.3 Service Level Reporting shall be provided in accordance with GT Schedule 2 (Service Levels). Accenture are dependent upon Unilever providing all necessary data from Service Now in a timely manner.

1.4 Service Level Reporting in respect of Shift Left as defined in Appendix B - Service Levels shall be provided within a period of ten (10) Business Days after the end of each Measurement Period.

1.5 For the Purposes of this COA the Supplier shall not be liable for Service Credits in respect of any Service Line and quarter in excess of 15% of the aggregate of the Charges for such Service Line for such quarter.

1.6 For the avoidance of doubt, Unilever's sole remedy in the event of failure of the Shift Left Service Level is the application of the Service Credit as calculated in accordance with GT Schedule 2 (Service Levels).

2. CHANGE CONTROL

2.1 Any changes to Service Levels shall be agreed in accordance with Change Control Procedure.

3. FUTURE SERVICE LEVELS AND BASELINING PERIOD

3.1 In accordance with paragraph 6 of Schedule 2 (Service Levels), from time to time during the Term, Unilever or Accenture may propose new Service Levels. If the new Service Level pertains to a metric which has been tracked or recorded prior to the introduction of the new Service Level, the Expected Threshold and Minimum Threshold assigned to each new Service Level shall be established at a level equal to the average performance achieved by Accenture during the last 6 months ("Baselining Period") prior to introduction of the Service Level. If the metric has not been tracked for a full Baselining Period, the new Service Level shall not come into effect until 6 months of data has been gathered and the Expected Threshold and Minimum Threshold have been agreed. The Parties will cooperate in good faith to take into account the effect of any Exception Data collected during such period.

3.2 The parties will cooperate in good faith to implement new Service Levels in a timely fashion.

3.3 The parties acknowledge that the Service Levels that apply to Digital Web Estate Operations Support Services from the Service Commencement Date shall not be subject to Service Credits for the first two Measurement Periods. This excludes Shift Left Service Level which is an annual Service Level and Service Credits may apply from the first Measurement Period.

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4. EARN BACK

4.1 Where there has been a Creditable Service Level Failure in any Measurement Period, Accenture may earn back the value of the Service Credit in the following Measurement Period immediately following the month in which the Creditable Service Level Failure occurred, if the average actual service level performance for the applicable Service Level exceeds the Minimum Threshold for the combined 2 Measurement Periods. During Implementation the Parties will discuss the mechanism and calculation for earn back.

4.2 For the avoidance of doubt, earn back mechanism in Paragraph 4.1. will not apply to Shift Left KPI.

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Digital Web Estate Operations Support Services – Service Levels

Appendix B

Critical Performance Indicators

	Definition	**Calculation**	**Measurement Period**	**Expected Threshold**	**Minimum Threshold**	**Service level Commencement Date**	**Service Level Weighting**
SP1	Incident that is causing excessive disruption to a business service or services resulting in substantial financial loss and / or loss of reputation / goodwill. Examples - • Amazon Web Service Region unavailable • Global Security breach • A Platform like Adobe Classic or Adobe Templated unavailable in a region or globally • Two or more Gold digital assets unavailable	The % of incidents resolved within 4 hours. Resolution time as recorded in Service Now.	Quarterly	98%	90%	Service Commencement Date	20%
SP2	Total or partial loss of service with high impact to the business. Examples – • PII data capture services unavailable • Content Management System unavailable • Individual Gold digital asset unavailable	The % of incidents resolved within 8 hours. Resolution time as recorded in Service Now.	Quarterly	98%	90%	Service Commencement Date	20%
SP3	Partial loss of service with medium impact to the business. Examples -	The % of incidents resolved within 3 Business Days. Resolution time as	Quarterly	85%	95%	Service Commencement Date	10%

	• Small number or single end user impacted for Gold and Silver digital assets (individual digital assets availability undetermined or critical) • AEM Platform Content Management System or Deployment service limited or degraded (e.g. publish functionality not available) • Individual Silver digital asset unavailable • Two or more Bronze digital assets unavailable • Application defects impacting single digital asset (e.g. homepage broken)	recorded in Service Now.					
SP4	Partial loss of service with low or no impact to the business: • Small number or single end user impacted for Bronze digital assets (individual digital asset availability undetermined or critical) • Individual Bronze digital asset unavailable • Warning and Critical alerts with no impact • Application and content defect impacting single digital assets (e.g. images not loading)	The % of incidents resolved within 7 Business Days. Resolution time as recorded in Service Now.	Quarterly	85%	95%	Service Commencement Date	10%
Shift Left	Percentage of digital assets (in scope for a period of 12 months and classified above Super-Simple bucket) shifting left on the complexity criteria	In accordance with Paragraphs 8.5, 8.6 and 8.7 of Schedule 1.	Annually	25% Contract Year 2	30% Contract Year 2	Service Commencement Date	20%

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				20% Contract Year 3	25% Contract Year 3		
Uptime	The period of time that In-Scope Digital Assets are available to consumers. Any unavailability which is not solely as a result of Accenture Services shall not be considered as part of this Service Level.	Uptime is calculated as follows; Total available time for all In-Scope Digital Assets / total time for all In-Scope Digital Assets during the Measurement Period, reported as a percentage.	Quarterly	99%	99.99%	Service Commencement Date	20%

General Performance Indicators

As at the Effective Date there are no General Performance Indicators. The Parties will discuss and agree whether any General Performance Indicators will apply to the Digital Web Estate Operations Services.

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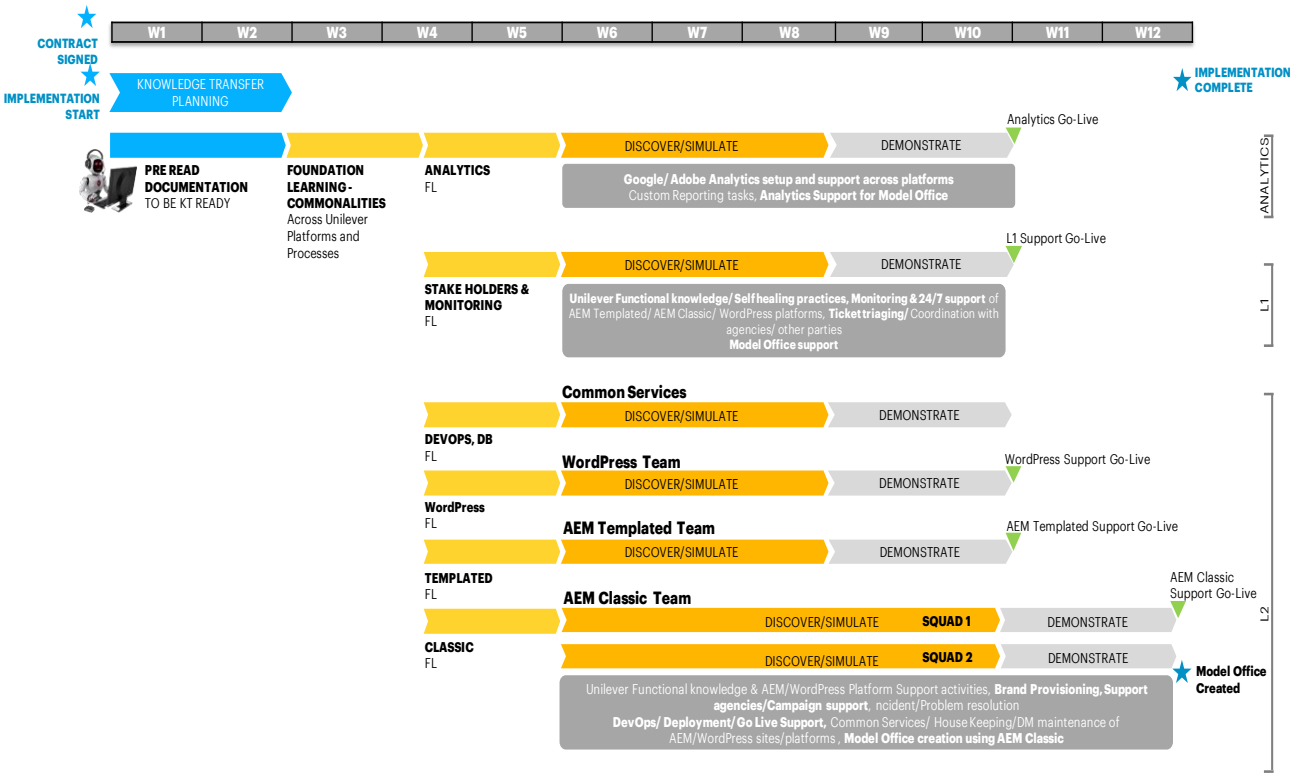
COA SCHEDULE 3
IMPLEMENTATION

1. Accenture will undertake an implementation project to facilitate implementation of the implementation plan (the "implementation project"). The Implementation Project will include all implementation activity required, detailed below, before the actual transfer of the relevant services and business processes to Accenture and, if applicable, transformation activities required to implement the services and business processes in their 'to be' state

2. HIGH LEVEL IMPLEMENTATION PLAN



2.1 The Detailed Implementation Plan process as described in Paragraphs 3.5.2. onwards of Schedule 3 of the GT is subject to a variation under this COA Schedule 3 as follows:

2.2 The Parties will agree on a final version of the High-Level Implementation Plan (the "Detailed Implementation Plan") before the end of Week 2 of Implementation. The Detailed Implementation Plan shall be based on the same timelines as the High- Level Implementation Plan unless otherwise agreed via the Change Control Procedure.

2.3 Accenture has assumed in the timeline and Charges that there shall be no staff transfers from Unilever or the existing Third-Party service provider as a result of the transfer of services to Accenture. Any variation to this assumption shall be managed via the Change Control Procedure.

2.4 **Activities per Implementation Phase**

2.4.1 Knowledge transfer ("KT") planning

(a) During this Phase, Accenture and Unilever will jointly build the Detailed Implementation Plan that will incorporate detailed knowledge transfer activities

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for all Service Lines.

(b) Unilever will assign a Knowledge Transfer Lead as a point of escalation and will ensure Unilever SMEs are available to address Accenture requests during all Implementation Phases.

(c) Accenture will perform the following activities as part of the knowledge transfer planning:

(i) Establish the governance process for Implementation and finalize cadence (overall detailed schedule)

(ii) Leverage Accenture KT container plans & finalize use cases

(iii) Analyse, review and discuss available documentation for Strategic Platforms

2.4.2 Foundation learning

(a) During this Phase Accenture and Unilever will hold online sessions to discuss and understand how Unilever have been operating Service Lines prior to signature of this COA as well as business process in place, functionalities and technical aspects.

(b) Accenture will perform the following activities as part of the foundation learning:

(i) Conduct overview sessions on platforms, in-scope websites, functionalities and processes

(ii) Focus on region specifics

(iii) Prepare draft Self-Understanding Documents (SUD)

(iv) Prioritize use cases and finalize sprint plans

(v) Initiate resource onboarding, including preparing an onboarding and access enablement tracker for new resources.

(c) Unilever will provide Accenture with all necessary documentation related to the processes currently implemented by Unilever or current Unilever Third-Party provider for each of the Service Lines so that Accenture can analyse them and prepare for the following Implementation Phase.

(d) The documentation provided by Unilever shall include but will not be limited to process guides, user guides, technical design documents and component description documents which have been used by Unilever for each of the Service Lines in Strategic Platforms.

2.4.3 Discover and simulate

(a) Unilever SMEs will deliver training and QA sessions to Accenture to ensure full understanding on the operational aspects of the Service Lines as managed by Unilever prior to signature of this COA.

(b) Accenture will perform the following activities during discover and simulate:

(i) Use case driven KT through discover / simulate for Level 1, Level 2 and Web Analytics teams.

(ii) End of sprint review through playback sessions

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(iii) Onboarding and access enablement for new resources

(iv) Update Self-Understanding Documents (SUD)

(v) Establish service delivery framework and provide requisite training to the team

(vi) Sprint backlog updates on Strategic Platforms.

(vii) Understood resolution of all priority tickets across In-Scope Digital Assets

2.4.4 Demonstrate and service readiness testing (SRT)

(a) Accenture will execute work in demonstrate mode based on defined use cases as indicated by Unilever (maximum of 10 use cases)

(i) Demonstrate ability to operate independently for Strategic Platforms.

(ii) Create model office – an illustrative prototype demonstrating how Accenture will perform in-scope activities under each Service Line (the "Model Office").

(iii) Pilot delivery framework through service rehearsal tests.

(iv) Internal readiness checks and creation of operational reports.

3. ACCEPTANCE TESTING

3.1 Only the Demonstrate and service readiness testing (SRT) Phase shall be an Implementation Milestone for the purposes of Acceptance.

3.2 The Acceptance Criteria for the Implementation Milestone shall be:

(a) Completion of the Demonstrate and SRT activities as per the Detailed Implementation Plan (as agreed during implementation planning phase).

(b) Demonstration of ability to perform the Services under each Service Line via the Model Office.

(c) Development of the Incident Dashboard Report (see COA Schedule 5 "Governance").

3.3 Acceptance of the Implementation Milestone shall be in accordance with Acceptance Testing in Paragraph 6 of Schedule 3, GT. If the Acceptance Criteria in Paragraph 3.2 above are met, then the Implementation Milestone shall be deemed completed.

3.4 For the purposes of the Acceptance Criteria under the Implementation, if the Acceptance Criteria are not so satisfied, Unilever shall immediately notify Accenture of any perceived deficiencies or amendments required and Accenture shall remedy such deficiencies or make such amendments and re-submit to Unilever for further testing against the Acceptance Criteria.

3.5 For the purposes of the Acceptance Criteria under the Implementation, If notwithstanding having used all reasonable efforts to remedy such deficiencies or make such amendments, Accenture has been unable to remedy such deficiencies or make such amendments, Accenture shall in the first opportunity notify Unilever of that fact and the reasons why it is unable to do so. Then the parties shall meet to discuss in good faith and agree an alternative solution including both technical and commercial in order to achieve the Implementation Acceptance Criteria.

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4. UNILEVER DEPENDENCIES

4.1 Upon Accenture's written request, Unilever will be responsible for providing Accenture with the contact details of all the Third Parties relevant for the provision of the Services as well as the Digital Assets those Third Parties support, their scope of work and applicable service levels.

4.2 For the purpose of the Implementation Services, the Unilever activities listed above shall be Unilever Dependencies.

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COA SCHEDULE 4

CHARGES

1. OVERVIEW

Unless otherwise agreed in COA Schedule 1 (Service Description) or COA Schedule 3 (Implementation), the Charges for the Services shall be calculated and payable in accordance with the terms of this COA Schedule 4 (Charges).

SECTION 1 SERVICES CHARGES

2. IMPLEMENTATION CHARGES

2.1 For the purposes of this COA, there will no charge for the Implementation Services as defined in COA Schedule 3 (Implementation) with the exception of Expenses which shall be chargeable.

2.2 Any changes to the Implementation shall be agreed via Change Control.

2.3 Accenture shall invoice Unilever for all reasonable and properly incurred expenses in accordance with Appendix A (Travel and Expense Policy) to GT Schedule 4 (Charging Principles).

3. DIGITAL WEB ESTATE OPERATIONS SUPPORT SERVICE CHARGES

3.1 Digital Web Estate Operations Support Service Charges

3.1.1 The Digital Web Operations Support Service Charges are the Charges for the Digital Web Operations Support Services as defined in COA Schedule 1 (Service Description).

3.1.2 The Digital Web Operations Support Service Charges shall be invoiced by Accenture and paid by Unilever in accordance with Section 3 (invoicing Arrangements) of this COA Schedule 4 (Charges).

3.1.3 Subject to the provisions of this COA Schedule 4 (Charges), the Digital Web Operations Support Service Charges will be calculated on a Minimum Price basis and a Variable Charges basis plus any applicable Expenses.

3.1.4 Accenture shall invoice Unilever for all reasonable and properly incurred expenses in accordance with Appendix A (Travel and Expense Policy) to GT Schedule 4 (Charging Principles). Expenses shall include any travel expenses incurred as a result of Accenture resources shift working as descried in paragraph 4 Schedule 1 (Service Description).

3.2 Digital Web Estate Operations Support Service Charges

3.2.1 Accenture's Digital Web Estate Operations Support Service Charges are based upon a tiered pricing linked to the volume and classification of In-Scope Digital Assets.

3.2.2 The Minimum Price is as set out in Table 1 (Annual Charges) of Appendix C (Digital Web Operations Support Service Charges) of this COA Schedule 4 (Charges) and is based upon a minimum of 300 Digital Assets. This Minimum Price is chargeable regardless of whether the actual In Scope Digital Assets volume is lower than 300.

3.2.3 The Variable Charges shall be calculated based on the actual volume of In-Scope Digital Assets multiplied by the applicable Annual Unit Price.

3.2.4 The applicable Annual Unit Price is based upon the Digital Asset Complexity Classification and the volume of In Scope Digital Assets. The Annual Unit Price is set out in Table 1 (Annual Charges) of Appendix C (Digital Web Operations Support Service Charges) of this COA

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Schedule 4 (Charges).

3.2.5 The Digital Web Estate Operations Support Service Charges shall be invoiced monthly in arrears. The Variable Charges shall be calculated based upon the actual volume of In-Scope Digital Assets at the beginning of the invoicing period. In respect of the first invoice the volume of In-Scope Digital Assets shall be taken from the Final Preliminary Asset List agreed during Implementation.

3.3 Additional or decommissioned assets

3.3.1 In-Scope Digital Assets can be decommissioned, and Additional Digital Assets may be incorporated into scope at any time with the exception of the Digital Assets on the Final Preliminary Digital Assets List which will not be decommissioned for the first 6 months following Service Commencement Date.

3.3.2 At the end of each quarter following Service Commencement Date, the parties shall review any additions or reductions as a result of decommissioning to the actual volume of In-Scope Digital Assets at the beginning of the invoicing period. Should there be an overall increase in Digital Assets resulting in an increase in Variable Charges for the forthcoming quarter Accenture shall be entitled to raise and Unilever shall pay an invoice for increased Variable Charges. Should there be an overall decrease in Digital Assets, subject to 3.3.1 above, resulting in a decrease in Variable Charges for the forthcoming quarter Accenture shall reflect the credit on the next invoice. For the avoidance of doubt any increase or decrease in Variable Charges as a result of fluctuations in volumes shall be applied to the forthcoming quarter and not applied retrospectively.

3.4 Non-Production Digital Assets

3.4.1 Digital Assets that are in development environments "Non-Production Digital Assets" are classified as Non-Production Digital Assets and shall be included in the Preliminary Digital Assets List. Non-Production Digital Assets shall not be subject to any charges subject to the following;

(a) Limited to 113 Non-Production Digital Assets on the Preliminary Asset list

(b) Ongoing limited to 10% of the volume of In-Scope Digital Assets in production

(c) Maximum of 6 months of support for any single Non-Production Digital Asset

Beyond these parameters, Non-Production Digital Assets will be treated as Simple Assets and charged accordingly.

3.5 Asset Introduction Charges

3.5.1 Asset Introduction Charges shall be applicable where a Digital Asset is added into scope and is built using a new platform.

(a) This is to defray additional effort and expenses that will be incurred by Accenture during the process of onboarding the new platform.

(b) Additional Digital Assets on existing platforms will not incur an Asset Introduction Charge.

(c) Asset Introduction Charges shall be calculated based on the type of the new platform being introduced in accordance with Table 2 (Asset Introduction Charges) of Appendix C (Digital Web Operations Support Service Charges) of this COA Schedule 4 (Charges).

(d) Asset Introduction Charges may be invoiced at the end of the quarter in which the services were delivered.

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SECTION 2 TERMINATION CHARGES

1. TERMINATION OVERVIEW

1.1 Upon any termination or expiration of this Agreement (or part thereof), the provisions of this Section 2 shall apply. The relevant amounts payable upon any termination or expiration of the provision of Services under this Call Off Agreement shall be paid in accordance with the provision of this COA Schedule 4 (Charges).

2. TERMINATION CHARGES

2.1 In the event of any termination or expiry of the Agreement (or part thereof), Unilever will make payments to Accenture in accordance with the Termination Matrix set out in Appendix D (Termination Matrix) of this COA Schedule 4.

2.2 Payments relating to such termination or expiry (or part thereof) will be invoiced by Accenture and paid by Unilever in accordance with Paragraph 22 (Invoicing of Termination or Partial Termination Charges).

3. EXIT ASSISTANCE FEES

3.1 Accenture will charge Unilever for the provision of Exit Assistance reasonably required in order to deliver the Exit Plan in accordance with the provisions of Clauses 29 (Consequences of Termination) of the General Terms. The Exit Assistance will be charged on a time and materials basis solely in respect of Accenture resources incremental to those resources currently engaged in delivering the Services. Reasonable business expenses that have been properly incurred and have been agreed in writing with Unilever will be charged in addition to the Exit Assistance Charges.

3.2 For the avoidance of doubt, Exit Assistance Charges shall be in addition to any Charges that continue to apply to the provision of Services during the Exit Assistance Period.

3.3 Where Appendix D (Termination Matrix) specifies that Exit Assistance Fees are not payable in certain scenarios, this shall be subject to Clause 29.5 of the General Terms.

4. UNBILLED SERVICES

4.1 Termination Charges will include a charge reimbursing Accenture fully for any outstanding Unbilled Services subject to Invoice Dispute process in Paragraph 6.7 of the General Terms To the extent that any pre-payments remain unused it shall be deducted from any Termination Charges.

5. BREAK FEES

5.1 The Break Fee is as set out in Appendix E (Break Fees).

5.2 Upon the execution of any agreed Change Control Notice, the Parties shall consider whether any change should be made to the Break Fee calculation as set out in this paragraph 7 (Break Fees).

SECTION 3 INVOICING ARRANGEMENTS

1. INVOICING

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1.1 Invoices for the Digital Web Estate Operations Support Service Charges shall be raised every month in arrears by the Supplier to Unilever. The first invoice shall be raised at the end of the first month after Service Commencement Date.

1.2 Unilever shall raise a Purchase Order ten (10) days prior to the invoice date.

1.3 Invoices rendered by Accenture under the Agreement or any Local Services Agreements shall be paid within 90 days from the receipt date of the invoice provided that each relevant invoice conforms with this Part C of COA Schedule 4.

1.4 Sufficient detail in respect of the relevant Services will be provided with the invoices to enable Unilever to assess the validity of the Charges.

1.5 Unless otherwise agreed by the parties through specific provisions in this COA Schedule 4, all invoices will be presented to Unilever in accordance with Clause 6 (Charges, Invoicing and Payments) of the General Terms.

1.6 Invoices shall include the following information as applicable;

1.6.1 Digital Web Estate Operations Support Service Charges

a. Minimum Charges

b. Variable Charges

1.6.2 Asset Introduction Charges

1.6.3 Adjustment to Variable Charges for additional / reduction in In Scope Digital Assets

1.6.4 Expenses

1.6.5 Service Credits / earn back

1.6.6 Shift Left incentive payment

1.7 All invoices shall be between Accenture (UK) Ltd and Unilever U.K. Central Resources Limited expressed and paid in GBP unless otherwise agreed in writing by the parties. Payment under the Agreement must be made by bank transfer to the Accenture account specified in the Local Services Agreement such that Accenture has cleared funds on the payment date.

1.8 Governance meetings shall be held in accordance with Schedule 5 (Governance) to consider the status of purchase orders and payment of invoices including all local invoices.

1.9 Any one-off Indexation Adjustments will be invoiced in the subsequent month following the agreement of the Indexation Adjustment.

2. INVOICING OF TERMINATION OR PARTIAL TERMINATION CHARGES

2.1 Where possible, Accenture will invoice for all Termination Charges or partial Termination Charges as follows:

2.1.1 for Exit Assistance fees, Accenture will invoice Unilever monthly in advance based on estimated effort for the following month and any discrepancy between the estimate and the actual effort incurred for the invoice shall be reconciled in subsequent monthly invoice;

2.1.2 for Unbilled Services as described in Paragraph 4 (Unbilled Services) of Section 1 above, Accenture will invoice Unilever on or before the last day of the month following the date of notice of termination (the "Termination Notice Date") for the total amount outstanding as at the Termination Notice Date. Any remaining balance accrued during the period between the Termination Notice Date and the Termination Date (the "Termination Notice Period")

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(calculated as the difference between the total amount due under Paragraph 4 (Unbilled Services) and the amount invoiced as at the Termination Notice Date) will be invoiced on the Termination Date; and

2.1.3 for Break Fees, Accenture will invoice Unilever for the full amount determined under Paragraph 5 of Section 2 Termination of this COA Schedule 4 30 days before the Termination Date, for payment 60 days after the Termination Date. For the avoidance of doubt the payment terms are 90 days.

SECTION 4: ADJUSTMENTS TO THE CHARGES, INDEXATION, CURRENCY

1.1 All Charges, Unit Prices and Asset Introduction Fees shall be subject to adjustment, in accordance with the terms of the Agreement, by reason of: (i) the Change Control Procedure described in Clause 8 (Change Control Procedure) of the General Terms, (ii) the provisions for currency adjustments set out in Paragraph 4 (Currency Adjustments) of GT Schedule 4 (Charging Principles); (iii) Indexation as set out in Paragraph 3 (Indexation Adjustments) of GT Schedule 4 (Charging Principles); and (vi) the provisions of the Accenture Assumptions in this Call Off Agreement..

1.2 The Indexation Adjustment shall be applied and shall take effect on the 1st January annually, the first application being 1st January 2021. The country Index shall be India in line with the Delivery Location. Any changes to this shall be agreed via Change Control Procedure.

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Appendix C

Digital Web Operations Support Service Charges

Table 1 Annual Charges

UNIT PRICE GRID - INR															
	YEAR 1					YEAR 2					YEAR 3				
	Super Simple	Simple	Medium	Complex	Exceptional	Super Simple	Simple	Medium	Complex	Exceptional	Super Simple	Simple	Medium	Complex	Exceptional
1200+	₹0	₹55,168	₹165,505	₹323,129	₹575,328	₹0	₹46,893	₹140,679	₹274,660	₹489,028	₹0	₹39,859	₹119,578	₹233,461	₹415,674
600-1200	₹0	₹66,990	₹208,852	₹409,822	₹717,189	₹0	₹56,942	₹177,524	₹348,349	₹609,611	₹0	₹48,400	₹150,895	₹296,097	₹518,169
300-599	₹0	₹82,753	₹252,198	₹492,575	₹866,932	₹0	₹70,340	₹214,369	₹418,689	₹736,892	₹0	₹59,789	₹182,213	₹355,885	₹626,358
300 Datum	₹66,990,200					₹57,138,700					₹48,469,380				

This table is presented in Euros for information purposes only. Actual billing shall be calculated based upon the local currency rates. The FX applied is 1 Euro = INR 78.812.

UNIT PRICE GRID - EUR															
	YEAR 1					YEAR 2					YEAR 3				
	Super Simple	Simple	Medium	Complex	Exceptional	Super Simple	Simple	Medium	Complex	Exceptional	Super Simple	Simple	Medium	Complex	Exceptional
1200+	€ 0	€ 700	€ 2,100	€ 4,100	€ 7,300	€ 0	€ 595	€ 1,785	€ 3,485	€ 6,205	€ 0	€ 506	€ 1,517	€ 2,962	€ 5,274
600-1200	€ 0	€ 850	€ 2,650	€ 5,200	€ 9,100	€ 0	€ 723	€ 2,253	€ 4,420	€ 7,735	€ 0	€ 614	€ 1,915	€ 3,757	€ 6,575
300-599	€ 0	€ 1,050	€ 3,200	€ 6,250	€ 11,000	€ 0	€ 893	€ 2,720	€ 5,313	€ 9,350	€ 0	€ 759	€ 2,312	€ 4,516	€ 7,948
300 Datum	€ 850,000					€ 725,000					€ 615,000				

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Table 2 Asset Introduction Charges

ASSET INTRODUCTION FEE TIERS			
Platform Type	**Description / Illustration**	**Cost Drivers for Asset Introduction**	**Asset Introduction Fee**
Basic Platform	Platforms such as, Drupal, XR, etc. OR, a new platform which require skills that are available in the existing team but need to be deployed to learn about the new asset	2 FTE x 3 Weeks	€ 6,000
Advanced Platform	New platform with multiple and complex integrations which has not been onboarded previously, OR a tech stack requiring niche skills which are unavailable in the existing t team	To be estimated on request	To be estimated on request
Mobile Apps	A mobile app (or a group of similar apps*) that is different from previously onboarded apps in terms of functionalities / components / integrations / etc. and will need to be learnt and onboarded afresh * a group of mobile apps with exact same services / APIs but different UI or name or geography	1 FTE x 1 Week	€ 1,000

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Appendix D

Termination Matrix

		A	B	C	E	F	G	H	I	J	K	L
A	Exit Assistance Fees	**Y**	**Y**	**Y**	**Y**	**N**	**N**	**N**	**N**	**Y**	**Y**	**Y**
B	Unbilled Services	**Y**	**Y**	**Y**	**Y**	**Y**	**Y**	**Y**	**Y**	**Y**	**Y**	**Y**
D	Break Fee	**N**	**Y**	**N**	**N**	**N**	**N**	**N**	**N**	**N**	**Y**	**Y**

Y = PAYABLE, N = NOT PAYABLE (SUBJECT TO THE PROVISIONS OF THIS SCHEDULE)

Key to Termination Events

A Expiry - Natural expiration of the Term
B Convenience COA - Unilever termination for convenience of this Call Off Agreement (Clause 28.1 GT)
C Termination by Unilever for force majeure (Clause 24.3 GT)
E Unilever terminates following change of control of Accenture (Clause 28.2.6 GT)
F Termination by Unilever as a result of service level failures (Clause 28.2.2 and 28.2.3 GT)
G Termination by Unilever for Accenture's breach (Clause 28.2.1 GT)
H Termination by Unilever for failure of Critical Milestone (Clause 28.2.4 GT)
I Termination by Unilever for Accenture Insolvency Event (Clause 28.2.5 GT)
J Termination by Accenture for force majeure (Clause 24.3 GT)
K Termination by Accenture for Unilever Insolvency Event (Clause 28.3.2 GT)
L Accenture's termination for Unilever's non-payment of undisputed charges (Clause 28.3.1 GT).

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Appendix E

Break Fees

Month 1 of the table below relates to the first calendar month following Service Commencement Date.

The Break Fee due is by reference to the Termination Date and not the month of the Termination Notice Date. For example, if Termination Notice is provided during month 2, and the Termination Date is four months later in month 6, the Break Fee payable will be €140k.

Month													
	1	2	3	4	5	6	7	8	9	10	11	12	13 onwards
Break Fee €k	240	220	200	180	160	140	120	100	80	60	40	20	0

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COA SCHEDULE 5

GOVERNANCE

1. INTRODUCTION

1.1. This **COA Schedule 5** (*Governance*) describes how the relationship between the Supplier and Unilever will be governed under this Agreement ("**Governance**") and the Governance practices that are relevant for this Agreement. This **COA Schedule 5** (*Governance*) operates without prejudice to the Governance model set out in **Annex C** (*EFA Governance*) of the Enterprise Framework Agreement.

1.2. The Governance practices that are set out in this **COA Schedule 5** (*Governance*) shall only be used to govern the operations and governance practices relevant to this Agreement, and not to any other Call Off Agreement the Supplier and Unilever enter in to under the Enterprise Framework Agreement.

2. GOVERNANCE OPERATING MODEL

2.1 Governance organisation and staffing

(a) The Unilever Responsible Agreement Executive shall have responsibility for administrative matters related to this Agreement. This will include but not be limited to:

(i) approval and sign off of all financial and commercial aspects of the arrangements with the Supplier under this Agreement;

(ii) assisting with any updates to this Agreement, including by working collaboratively with the Supplier in negotiating all amendments and updates to this Agreement that are required during the Term;

(iii) ensuring Unilever's compliance with its responsibilities under this Agreement;

(iv) leading Unilever's governance organisations, defining key stakeholders supporting in providing clarity on roles and responsibilities;

(v) communicating Stakeholder expectations, relevant Unilever satisfaction survey results and relevant contract updates to the Supplier counterpart;

(vi) working collaboratively with the Supplier to drive financial insight (using reasonable efforts within the scope of existing resources) to assist in managing operational service consumption;

(vii) linking with the relevant committees at Enterprise Framework Agreement level; and

(viii) assisting in escalation and resolution processes.

(b) The Unilever Responsible Agreement Executive shall be responsible for the procurement and senior contract management of the Services on behalf of Unilever, providing compliance and ownership under this Agreement

(c) The primary points of contact between the parties in relation to this Agreement will be:

(i) on behalf of Unilever, Contract and Commercial Manager (or such other role as Unilever

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notifies to the Supplier from time to time);

(ii) of the Supplier, Contract Manager

(each a " **Responsible Agreement Executive** ").

(d) The Responsible Agreement Executives will have overall accountability for managing and coordinating the performance of the obligations under this Agreement.

(e) Each Responsible Agreement Executive will put in place a governance organisation that will contain all the roles required to manage its respective obligations under this Agreement and to fulfil the objectives of governance and Unilever and the Supplier will collaborate to exercise the functions of governance as documented in this **COA Schedule 5** (*Governance*). Roles are listed but not limited to those in the below table and will be confirmed during Implementation:

Unilever Level 1 Representative	Unilever Responsible Agreement Executive
Unilever Level 2 Representative	Unilever Applications Services VP
Unilever Level 3 Representative	Executive VP Enterprise Services OR Chief Information Officer
Unilever Level 1 Payments Representative	Unilever Responsible Agreement Executive
Unilever Level 2 Payments Representative	Unilever Applications Services VP
Supplier Level 1 Representative	Supplier Responsible Agreement Executive
Supplier Level 2 Representative	Commercial Director
Supplier Level 3 Representative	Client Global Account Lead
Supplier Level 1 Payments Representative	Supplier Responsible Agreement Executive
Supplier Level 2 Payments Representative	Commercial Director
Vendor Management Office	N/A

The names of such individuals within these roles shall be captured outside of the contract as part of the operational ways of working.

(f) Each Responsible Agreement Executive will put in place its respective Required Attendees in respect of each meeting specified in this **COA Schedule 5** (*Governance*) (all Required Attendees being a "**Governance Committee**").

(g) The Responsible Agreement Executives will together establish appropriate communication, management and interface processes between the various levels within the Unilever organisation, the Supplier and any Third- Parties.

(h) Unilever will provide a Project Lead for all Services related communications and status reporting. The Project Lead shall be authorized to make decisions on Unilever's behalf regarding the Services.

(i) **Governance Committee structures**

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	Meeting	Frequency	Areas covered	Required Attendees
1	Daily Stand-up	Daily	• Service demand status • Issues • Risks • Dependencies	• Unilever Project Lead • Accenture Project Lead • Accenture Project Team
2	Operational Review	Weekly	• Operations status • Continuous Improvements • Risk and Issue Management	• Unilever Project Lead • Accenture Project Lead • Accenture Service Line Leads
3	Project Review	Monthly	• Quality management • Demand & Resource management • Contract management • Operations status • SLA status • Service improvement initiatives • Risk and Issue Management	• Unilever Project Lead • Accenture Project Lead • Accenture Service Line Leads
4	Commercial Board	Quarterly	• Commercial issues and disputes • Status of Unilever payments • Resolution of Agreement queries or issues. • Issues relating to ancillary contractual documentation (including Change Requests, Change Control Notices and/or Acceptance Certificates). • Improvement plans going forwards and reviewing contract compliance and agreeing required contract changes. • Initiate monitor and plan innovation and continuous improvement initiatives.	• Unilever Responsible Agreement Executive • Accenture Responsible Agreement Executive
5	Steering Committee Meeting	Quarterly	• Project status update • Relationship Health check • Customer satisfaction • Service Levels performance Service improvement initiatives • Risk and Issue Management • Strategic planning	• Unilever Responsible Agreement Executive • Unilever Project Lead • Accenture Responsible Agreement Executive • Accenture Project Lead

2.2 Delegation of committee responsibilities

The Required Attendees of each Governance Committee shall be entitled to delegate one or more of their respective responsibilities (in whole or in part) to such other person, persons or committee (including to the Responsible Agreement Executives) as they may deem appropriate from time to time and each reference in this **COA Schedule 5** (*Governance*) to a Required Attendee shall be deemed to include its respective delegated representatives.

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3. GOVERNANCE REPORTING

The Supplier shall provide to Unilever, at no charge, the reports set out in the table below at the frequency and containing the content detailed in that table (or as otherwise agreed between the parties).

Report Title	Report Content	Report Frequency
Incident Dashboard	• Number of new tickets logged • Incidents assignment and responsibility • Incident ageing • Incident SLA tracking • Problem management report • Root cause analysis	Weekly
Project Status Report	• Risks, Issues and Dependencies • Activities planned • Status of change requests, incidents • SLA Reports • Causal analysis and actions	Monthly
Project Governance Report	• Project status summary • Risks, Issues and Dependencies • SLA Reports • Outstanding issues • Automation and Optimization Report • Project Financials	Quarterly
Overall Performance	• A summary of the Service performance under the Agreement.	Quarterly

4. GOVERNANCE COMMITTEE MEETINGS

4.1 The format and location of all Governance Committee meetings shall be specified by the Unilever Responsible Agreement Executive (acting reasonably). Governance Committee meetings shall otherwise be conducted in accordance with **Annex C** (*EFA Governance*) of the Enterprise Framework Agreement.

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COA SCHEDULE 6
DATA PROCESSING DETAILS

1. SUBJECT-MATTER, NATURE AND PURPOSE OF THE PROCESSING:

The context for and purposes for the Processing of Unilever Personal Data is the Supplier's provision of the applicable Services under the Agreement.

2. DURATION OF PROCESSING:

Processing of the Unilever Personal Data by the Supplier shall be for the term of the Agreement, provided that Personal Data shall not be Processed for longer than is necessary for the purpose for which it was collected or is being Processed (except where a statutory exception applies).

3. PERSONAL DATA IN SCOPE:

The Supplier may Process the following types/categories of Personal Data:

Personal Data, consisting of:

- Unilever end user business contact information and usernames

Sensitive Personal Data/other special categories of Personal Data, consisting of:

- N/A

4. PERSONS AFFECTED (DATA SUBJECTS):

The group of data subjects affected by the Processing of their Personal Data consists of:

Unilever, Supplier and Third Parties personnel

5. PERMITTED TRANSFERS

Name and Services	Location/Transfers	Mechanism
Accenture Solutions Private Ltd. with registered office at Plant 3, Godrej & Boyce Complex, LBS Marg, Vikhroli (West), Mumbai —400 079, India Accenture will provide the Services describe in Schedule 1 of this COA	Accenture Solutions Private Ltd. with registered office at Plant 3, Godrej & Boyce Complex, LBS Marg, Vikhroli (West), Mumbai —400 079, India	Accenture will provide Services as described in Schedule 1 of this COA and using Unilever tools i.e. ServiceNow.

6. SPECIFIC RESTRICTIONS:

The Supplier shall comply with the following restrictions when Processing Unilever Personal Data:

- Processing of Unilever Personal Data must occur only in India.

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Appendix F

Remote Working Protocols

This Appendix E sets out the remote work protocols to be followed by the Parties.

Workstations: Accenture will implement controls for all workstations/laptops on Accenture provided devices that are used in connection with service delivery/receipt incorporating the following:

- Encrypted hard drive;
- Software agent that manages overall compliance of workstation and reports a minimum on a monthly basis to a central server;
- Patching process to ensure workstations are current on all required patches;
- Ability to prevent non-approved software from being installed (e.g., peer-to-peer software);
- Antivirus with a minimum weekly scan;
- Firewalls installed;
- Data Loss Prevention tool (subject to any legal requirements, e.g. Works Council); and
- Web filtering.

Access Control: The Parties will comply with the following controls for their respective infrastructure:

- Enable two factor authentication for respective VPNs;
  - Client will promptly provide authentication credentials for Accenture personnel, including any additional requirements to support Client's two factor authentication;
- Promptly deactivate authentication credentials where such credentials have not been used for a period of time (such period of non-use not to exceed six months);
- Deactivate authentication credentials upon notification that access is no longer needed (e.g., employee termination, project reassignment, etc.) within two business days; and
- Manage the access controls using the least privilege access protocols where applicable.

Connectivity:

- Where Accenture personnel connect to Accenture networks and infrastructure, Accenture is responsible for applying Accenture standard technical and organizational security controls to such Accenture-provided workstation/laptop and the Accenture environment.
- Where Accenture personnel are using Accenture or Client provided desktop and/or laptops and accessing the Client network, environments and systems, via VDI, Client is responsible for applying Client's standard technical and organizational security controls to such Client's network, systems and environments.
- Accenture cannot confirm that the wireless network used by Accenture personnel in a remote setting is protected with agreed upon security standards.

Physical Controls: Any contractual requirements to provide specific physical and environmental security controls at the Accenture personnel's work location when working remotely will not apply, including, but not limited to, the following:

- Secure bays;
- Presence of security guards to prevent unauthorized resources from accessing the work site;
- Use of CCTV to monitor access and the work environment;
- Use of cross-cut shredders to dispose of hard copy;
- Prohibition of cell phones and other cameras during work.

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Unilever Standards: To the extent reasonably possible, Accenture personnel working remotely will continue to abide by the applicable Unilever Policies in performing the Services. Such policies govern and control within the Unilever systems and environments.