

CHRISTOPHER ZACH BENTON

WEB DEVELOPER

zachbenton.com • czachbenton@gmail.com • 615.200.5788 • 3831 Priest Lake Dr • Nashville TN, 37217

SKILLS

Java	Spring	CSS	SQL
Scala	Play	Hibernate	Unix
Mustache	HTML	Restful APIs	GitHub

EXPERIENCE

Back End Engineering - The Iron Yard (August 2016 - November 2016)

- Completed a 3 month immersive web development course with a focus on Back End Engineering utilizing Java.
- Built a variety of web application projects both individually and collaboratively, from design to deployment phase.
- Developed a capstone project using Java & SpringBoot to consume a restful API. MyBingeTV is a web app designed to allow a user to create a “BingeList” of TV shows they want to watch, while also providing detail about the shows in an easy to digest format.

Wire Technician - AT&T (May 2015 - August 2016)

- Ensured customer satisfaction through detailed product explanation, demonstration, and education of service features and functionality.
- Installed and repaired U-Verse IP-DSL, IP-TV, and VOIP services for residential and business customers.
- Built out physical networks for telephony and broadband services with CAT-5, POTS lines, and coaxial cable.

Nashville Branch Operations Manager - U.S. Security Associates (January 2011 - May 2015)

- Managed approx. 12,000 hours of weekly client accounts, staffed by 400+ Security Officers & Supervisors, covering Nashville and an extensive surrounding area.
- Managed all aspects of the onboarding process, ultimately hiring and training an average of a dozen or more Security Officers monthly.
- Maintained positive client relations via routine client meetings and quickly addressed any service issues that may have occurred.

Memphis Branch Operations Manager - U.S. Security Associates (May 2009 – November 2010)

- Managed approx. 5,000 weekly hours of client accounts.
- Managed all onboarding procedures for the branch, hiring new Security Officers every week.
- Assisted Branch Manager with payroll, client meetings, corporate compliance, and other tasks as needed.

Field Supervisor - U.S. Security Associates (January 2009 – May 2009)

- Conducted on-site quality assurance inspections of all local USSA accounts.
- Maintained positive professional relationships with clients during site visits.

Security Officer - U.S. Security Associates (January 2007 – January 2009)

- Patrolled various commercial accounts, maintained relationships with clients, and responded to all incidents with appropriate action in a timely manner.

EDUCATION

Houston High School - Memphis, TN - 2006