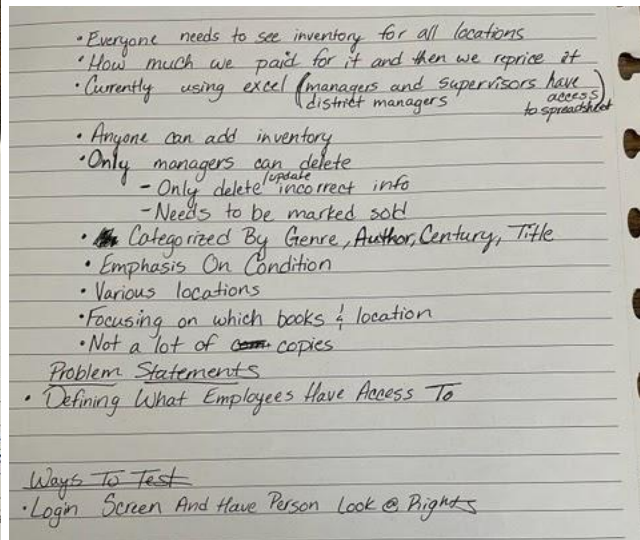
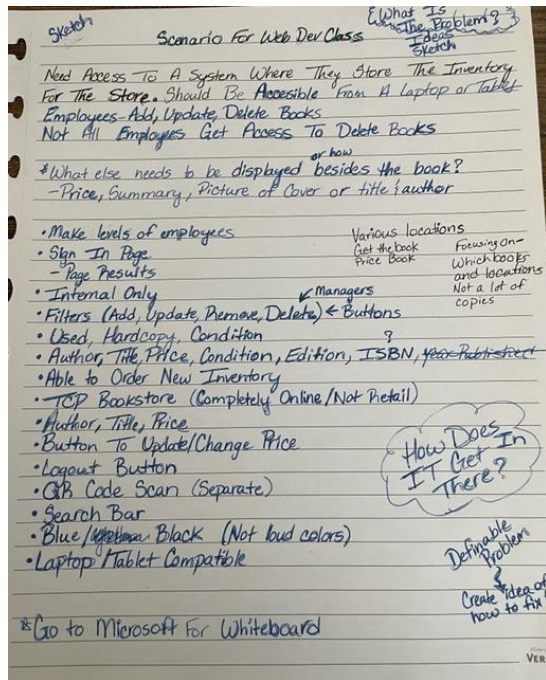


Scenario

Employees at a rare bookstore need to be able to access a system where they can store the inventory for the store. The system should be accessible from either a laptop or a tablet. Employees should be able to add, update, and delete books from the system. Not all employees should be able to delete books from the system.



Stage 1-Emphatize:

❖ Client Information

- Everyone needs to see inventory for all locations
- Needs to show how much they paid for the book and then price it accordingly
- Currently using excel (managers, district managers, and supervisors have access to spreadsheets)
- Anyone can add inventory
- Only managers can delete/update items (create button)
- Items will not be deleted if they are bought, but instead will be marked sold
- Categorie by genre, author, century, title, and location
- Emphasis on condition
- Books are rare, they have various location (online only)
- There are not several copies of books because they are rare
- Information should be internal only
- Search bar
- Page should be simple (no loud colors)

- ❖ Types of users
 - District Manager
 - Can delete, update or add books
 - Can add user profiles
 - Manager
 - Can delete, update, or add books
 - Employees
 - Can add books
 - Need manager approval to delete or update books
- ❖ Questions That Still Need To Be Answered
 - What are the hardest / most frustrating aspects of their current system?
 - When do they typically perform their tasks?
 - How would this change improve their feelings about completing their tasks?
 - How do their tasks, feelings, or responsibilities differ from the other profiles?
 - What are the set of skills that they currently possess?

Stage 2- Define the problem

- ❖ **Define employee responsibilities to create an inventory system to track inventory of books with the ability of district managers and managers to delete or update items**