

DALILA FARIELLO

FRONT-END DEVELOPER

CONTACT

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-  Nice, France (Open to relocation to Paris)
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LANGUAGES

Italian (native)
English C1
Spanish C1
French C1
Chinese A2

SKILLS

Organizational Skills
Project Management
Problem Solving
Strong Communication
Leadership
HTML5
CSS3 & Sass/SCSS
JavaScript
React.js
Redux
Jira
GitHub

EDUCATION

UNIVERSITY

Bachelor degree, Università per Stranieri di Siena **2012 - 2016**

ENGLISH AS A SECOND LANGUAGE (ESL) COURSES

School District, University City, St. Louis, MO, USA. **2016**

Parkway Area Adult Education & Literacy, St. Louis, MO, USA. **2017**

SUMMARY

Detail-oriented team player with strong organization skills. Ability to handle multiple projects simultaneously with a high degree of accuracy. Successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. Enjoy team work, as well as independently and multi-ethnic environments.

EXPERIENCE

FRONT-END DEVELOPER

OpenClassrooms

2024 - 2025

Completed the "Devenez Intégrateur Web" course at OpenClassrooms, focusing on building responsive, user-friendly web interfaces.

- Front-End Development: Implement visual designs with cross-browser compatibility and modern frameworks.
- Web Application Creation: Develop functional, product-focused websites tailored to user needs.
- Dynamic Interfaces: Integrate back-end systems for interactive and seamless user experiences.
- Optimization & Maintenance: Ensure website performance, SEO optimization, and long-term scalability.
- Project Management: Lead projects from initial planning to delivery, emphasizing efficiency and quality.

GLOBAL PRODUCT SUPPORT LEAD

Otter (Remote Work)

2020 - 2023

- Drove performance of staff by creating incentives and positive work atmosphere and administering recognition and rewards programs.
- Resolved customer service issues by finding immediate solutions, increasing customer confidence, and decreasing escalations to executive office.
- Identified and corrected deficient performance and behaviors to achieve maximum productivity.
- Led employee relations through effective communication, coaching, training, and development.
- Administered monthly and annual reviews to direct reports and set clear and measurable goals, action plans, and follow-up procedures.
- Evaluated employee performance on weekly basis and coached and trained 3 team members, increasing quality of work and employee motivation.
- Scheduled and led meetings between project stakeholders to discuss deliverables, schedules and conflicts.

ITALIAN MARKET MANAGER

GECODIS (Paris, France)

2018 - 2020

Company specialized in e-commerce of indoor and outdoor furniture.

- International export and logistics assistant (Customer service manager for Italy and the United Kingdom).
- Logistic follow-up in collaboration with transport partners and the warehouse.
- Management of the marketplace of the interested countries (backoffice, data flow, performance analysis).
- Customer relations and after-sales service.
- Control of revenue, expenses and stock replenishment.