

--- DIALOGUE 1 ---

HEADER

Date and Hour: 2020-04-20 07:17:18.037856

SUMMARY

The dialogue counts a total of 59 interactions from which 50.85% (30 turns) made by the chatbot and 49.15% (29 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is sorry there is no title provided for this form. there is no explanation provided for this form. this form contains the following fields first name, last name, mark, password, email address, from which 2 are required and 3 are optional. here we go:

complete the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

1. User - Your input: which are the fields to complete the process and submit?

2. Chatbot - response: up to now you did not complete any field
put the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

3. User - Your input: M

4. Chatbot - response: please put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

5. User - Your input: no

6. Chatbot - response: Do you want to save the state of the field that you started spelling?
In case of negative response, that input will simply be canceled

7. User - Your input: sure, go ahead

8. Chatbot - response: complete the value for the field first name. This field is required.
Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

9. User - Your input: i want to submit

10. Chatbot - response: Not all the required fields are completed.

you still have to complete the following required fields first name, email address

[Situation of fields]

{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'first name'}

11. User - Your input: what does first name means?

12. Chatbot - response: first name: your first name

please insert the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

13. User - Your input: yes, continue

14. Chatbot - response: complete the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

15. User - Your input: it would be kind of you if you provide me the madatory fields for completing the form

16. Chatbot - response: fill the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

17. User - Your input: i want to reset everything and restart

18. Chatbot - response: we are about to reset all the fields and restart the process.

are you sure you want to continue with this action?

19. User - Your input: go on with the form

20. Chatbot - response: please put the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

[Situation of fields]

{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'first name'}

21. User - Your input: give me the obligatory fields remaining

22. Chatbot - response: sure the remaining required fields are the following first name, email address.

please put the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

23. User - Your input: repeat the value of the field

24. Chatbot - response: the fields present in this form are the following first name, last name, mark, password, email address.

please put the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a

time.

please insert the first character

25. User - Your input: no, i do not

26. Chatbot - response: give the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

27. User - Your input: i want a recap

28. Chatbot - response: Which field exactly do you want to amend, and which value do you want to fill for that field?

29. User - Your input: may i submit now?

30. Chatbot - response: Not all the required fields are completed.

you still have to complete the following required fields first name, email address

[Situation of fields]

{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'first name'}

31. User - Your input: could you kindly provide me with the optional fields remaining?

32. Chatbot - response: sure the remaining optional fields are the following last name, mark, password.

please give the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

33. User - Your input: J

34. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

35. User - Your input: u

36. Chatbot - response: please give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

37. User - Your input: n

38. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

39. User - Your input: close

40. Chatbot - response: Web Form updated. Now you are going to spell the value for the field last name.

please insert the first character

[Situation of fields]

{'first name': 'Jun', 'last name': None, 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'last name'}

41. User - Your input: A

42. Chatbot - response: please give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

43. User - Your input: n

44. Chatbot - response: fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

45. User - Your input: n
46. Chatbot - response: please give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling
47. User - Your input: a
48. Chatbot - response: put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling
49. User - Your input: end
50. Chatbot - response: give the value for the field mark. This field is optional.
[Situation of fields]
{'first name': 'Jun', 'last name': 'Anna', 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'mark'}
51. User - Your input: the field mark is 21.39
52. Chatbot - response: Web Form updated. put the value for the field password. This field is optional.
53. User - Your input: xTitainac is my password
54. Chatbot - response: Web Form updated. please put the value for the field email address. This field is required.
55. User - Your input: email address 54ruby@outlook.uk
56. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:
 first name ** : Jun
 last name : Anna
 mark : 21,39
 password : xTitainac
 email address ** : 54ruby@outlook.uk

Is everything well for the submission?.

The stars indicate the required fields

57. User - Your input: please can i submit the form?

58. Chatbot - good you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

59. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:16:24.063913

Ending time: 2020-04-20 07:17:18.034864

Cummulative response time: 53 seconds

Number of user requests: 29 requests

Average response time: 1.83 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 2 ---

HEADER

Date and Hour: 2020-04-20 07:17:55.352742

SUMMARY

The dialogue counts a total of 5 interactions from which 60.00% (3 turns) made by the chatbot and 40.00% (2 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is test form sample number 2. presents various fields types in order to test the different kind of input we can have and different actions. this form contains the following fields number of persons, phone number, birthday, arrival time, from which 0 are required and 4 are optional.

here we go:

complete the value for the field number of persons. This field is optional.

1. User - Your input: submit

2. Chatbot - response: we are about to submit, are you sure you want to continue with this action?

3. User - Your input: sure, go ahead

4. Chatbot - good you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

5. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:17:44.050711

Ending time: 2020-04-20 07:17:55.342768

Cummulative response time: 11 seconds

Number of user requests: 2 requests

Average response time: 5.50 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 3 ---

HEADER

Date and Hour: 2020-04-20 07:19:09.500104

SUMMARY

The dialogue counts a total of 39 interactions from which 51.28% (20 turns) made by the

chatbot and 48.72% (19 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is test form sample number 3. presents various fields types in order to test the different kind of input we can have and different actions. this form contains the following fields gender, electronic devices, car, message, from which 1 are required and 3 are optional.

here we go:

Choose your gender in the following list male, female, other. This field is required.

1. User - Your input: sure

2. Chatbot - response: the choice sure is not valid for the field gender please choose one in the following list: ['male', 'female', 'other']

3. User - Your input: yes, thanks

4. Chatbot - response: Choose your gender in the following list male, female, other. This field is required.

5. User - Your input: submit the form

6. Chatbot - response: Not all the required fields are completed.
you still have to complete the following required fields gender

7. User - Your input: can i submit the form now?

8. Chatbot - response: Not all the required fields are completed.
you still have to complete the following required fields gender

9. User - Your input: is there Security Code in this form?

10. Chatbot - response: please indicate which field you are interested to
[Situation of fields]

```
{'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'gender'}
```

11. User - Your input: other should be insert for the field gender

12. Chatbot - response: The Web Form has not been updated, problem of validity.
the choice other should be is not valid for the field gender choose one in the following list: ['male', 'female', 'other']

13. User - Your input: yes, go on

14. Chatbot - response: Choose your gender in the following list male, female, other. This field is required.

15. User - Your input: is it possible to add the male?

16. Chatbot - response: All the required fields have been completed, from now on you can submit

Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses. This field is optional.

17. User - Your input: i don't want to fill this

18. Chatbot - response: Which field exactly do you want to revise, and which value do you want to insert for that field?

19. User - Your input: for electronic devices insert camera, tablet

20. Chatbot - response: Select the electronic devices in the following list none, computer,

smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses.

This field is optional.

[Situation of fields]

{'gender': 'male', 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'electronic devices'}

21. User - Your input: no, i do not

22. Chatbot - response: Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses.

This field is optional.

23. User - Your input: is it possible to add the smart glasses?

24. Chatbot - response: Which field exactly do you want to amend, and which value do you want to complete for that field?

25. User - Your input: i would like you to repeat the required fields for me

26. Chatbot - response: the required fields are the following gender.

Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses. This field is optional.

27. User - Your input: electronic devices: bluetooth earphones

28. Chatbot - response: sorry the choice electronic devices: bluetooth earphones is not valid for the field electronic devices choose one in the following list: ['none', 'computer', 'smartphone', 'tablet', 'smart watch', 'smart tv', 'bluetooth earphones', 'camera', 'smart glasses']

29. User - Your input: camera

30. Chatbot - response: Select the car in the following list Volvo, Saab, Fiat, Audi, Citroen, Ford, BMW, Chevrolet, Honda, Kia, Toyota, Lexus, Hyundai. This field is optional.

[Situation of fields]

{'gender': 'male', 'electronic devices': 'camera', 'car': None, 'message': None, 'requested_slot': 'car'}

31. User - Your input: for the car i want to insert Fiat

32. Chatbot - response: Web Form updated. give the value for the field message. This field is optional.

33. User - Your input: let sleeping dogs lie should be insert for the field message

34. Chatbot - response: give the value for the field message. This field is optional.

35. User - Your input: an idle brain is the devil's workshop is the message

36. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:

gender ** : male

electronic devices : camera

car : fiat

message : an idle brain is the devil

Is everything correct for the submission?.

The stars indicate the required fields

37. User - Your input: may i submit now?

38. Chatbot - well you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

39. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:18:30.861249

Ending time: 2020-04-20 07:19:09.498111

Cummulative response time: 38 seconds

Number of user requests: 19 requests

Average response time: 2.00 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 4 ---

HEADER

Date and Hour: 2020-04-20 07:21:44.534024

SUMMARY

The dialogue counts a total of 147 interactions from which 50.34% (74 turns) made by the chatbot and 49.66% (73 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is registration form sample. presents various fields types in order to test the different kind of input we can have and different actions. this form contains the following fields first name, last name, mark, password, email address, phone number, number of persons, passengers, birthday, arrival time, living address, gender, electronic devices, car, message, from which 4 are required and 11 are optional.

here we go:

please insert the value for the field first name. This field is optional.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

1. User - Your input: i would like to submit the form

2. Chatbot - response: Not all the required fields are completed.

you still have to complete the following required fields email address, number of persons, arrival time, living address

3. User - Your input: yes, thanks

4. Chatbot - response: please put the value for the field first name. This field is optional.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

5. User - Your input: remind me the value please

6. Chatbot - response: Which field exactly do you want to amend, and which value do you want to complete for that field?

7. User - Your input: i prefer not

8. Chatbot - response: please insert the value for the field first name. This field is optional. Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

9. User - Your input: G

10. Chatbot - response: put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling
[Situation of fields]

{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'first name'}

11. User - Your input: is there a description for this form?

12. Chatbot - response: Do you want to save the state of the field that you started spelling?

In case of negative response, that input will simply be canceled

13. User - Your input: yes, continue

14. Chatbot - response: sorry the field description is not present in this form.

The fields of this form are the following: first name, last name, mark, password, email address, phone number, number of persons, passengers, birthday, arrival time, living address, gender, electronic devices, car, message

fill the value for the field first name. This field is optional.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

15. User - Your input: i would like to submit the form

16. Chatbot - response: Not all the required fields are completed.

you still have to complete the following required fields email address, number of persons, arrival time, living address

17. User - Your input: submit the form

18. Chatbot - response: Not all the required fields are completed.

you still have to complete the following required fields email address, number of persons, arrival time, living address

19. User - Your input: i

20. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling
[Situation of fields]

{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'first name'}

21. User - Your input: no, i did it by mistake

22. Chatbot - response: Do you want to save the state of the field that you started spelling?

In case of negative response, that input will simply be canceled

23. User - Your input: sure

24. Chatbot - response: Please i would like to have a clear answer.

Would you like to save the state of the field that you started spelling ?

In case of negative response, that input will simply be canceled

25. User - Your input: yes, go ahead

26. Chatbot - response: Something went wrong during the handling of this message.

what can i precisely do for you please ?

27. User - Your input: M

28. Chatbot - response: i did not understand your request, could you reformulate ?

29. User - Your input: Joseph for first name

30. Chatbot - response: You will have to spell the value of the field first name.

insert the first character, you will be able to use SPACE for spacing and TERMINATE to end the spelling

[Situation of fields]

```
{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address':  
None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday':  
None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices':  
None, 'car': None, 'message': None, 'requested_slot': 'first name'}
```

31. User - Your input: i want to complete the process

32. Chatbot - response: complete the value for the field first name. This field is optional. Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

33. User - Your input: a

34. Chatbot - response: please complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

35. User - Your input: i

36. Chatbot - response: please fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

37. User - Your input: a

38. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

39. User - Your input: end

40. Chatbot - response: Web Form updated. Now you are going to spell the value for the field last name.

insert the first character

[Situation of fields]

```
{'first name': 'aia', 'last name': None, 'mark': None, 'password': None, 'email address': None,  
'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None,  
'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car':  
None, 'message': None, 'requested_slot': 'last name'}
```

41. User - Your input: M

42. Chatbot - response: put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

43. User - Your input: o

44. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

45. User - Your input: a

46. Chatbot - response: please give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

47. User - Your input: n

48. Chatbot - response: fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

49. User - Your input: a

50. Chatbot - response: please fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling
[Situation of fields]

{'first name': 'aia', 'last name': None, 'mark': None, 'password': None, 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'last name'}

51. User - Your input: conclude

52. Chatbot - response: please insert the value for the field mark. This field is optional.

53. User - Your input: for mark insert 24,96

54. Chatbot - response: put the value for the field mark. This field is optional.

55. User - Your input: the value i want to insert is 27,1869

56. Chatbot - response: please insert the value for the field password. This field is optional.

57. User - Your input: vSophies is my password

58. Chatbot - response: Web Form updated. give the value for the field email address. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

59. User - Your input: 1

60. Chatbot - response: give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling
[Situation of fields]

{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'email address'}

61. User - Your input: p

62. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

63. User - Your input: f

64. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

65. User - Your input: e

66. Chatbot - response: please put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

67. User - Your input: n

68. Chatbot - response: please fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

69. User - Your input: g

70. Chatbot - response: please put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

[Situation of fields]

{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'email address'}

71. User - Your input: u

72. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

73. User - Your input: 7

74. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

75. User - Your input: at

76. Chatbot - response: put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

77. User - Your input: p

78. Chatbot - response: please complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

79. User - Your input: o

80. Chatbot - response: complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

[Situation of fields]

{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'email address'}

81. User - Your input: l

82. Chatbot - response: please complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

83. User - Your input: i

84. Chatbot - response: please give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

85. User - Your input: m

86. Chatbot - response: insert the next character, remember that you can use the

expression SPACE for the blank and the expression TERMINATE to end the spelling

87. User - Your input: i

88. Chatbot - response: put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

89. User - Your input: dot

90. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

[Situation of fields]

{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'email address'}

91. User - Your input: u

92. Chatbot - response: please complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

93. User - Your input: k

94. Chatbot - response: please fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

95. User - Your input: terminator

96. Chatbot - response: fill the value for the field phone number. This field is optional.

97. User - Your input: may i complete phone number with 0097150609133?

98. Chatbot - response: The Web Form has not been updated, problem of validity.
sorry the value may is not valid, fill a valid phone number
please fill the value for the field phone number. This field is optional.

99. User - Your input: this is the value +96189901803

100. Chatbot - response: please put the value for the field number of persons. This field is required.

[Situation of fields]

{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': '1pfengu7@polimi.uk', 'phone number': '+96189901803', 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'number of persons'}

101. User - Your input: 2 is the vslue for the field number of persons

102. Chatbot - response: Web Form updated. please put the value for the field passengers. This field is optional.

103. User - Your input: this is the value 4

104. Chatbot - response: complete the value for the field birthday. This field is optional.

105. User - Your input: 23 September 2000

106. Chatbot - response: put the value for the field arrival time. This field is required.
Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

107. User - Your input: 0

108. Chatbot - response: please put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

109. User - Your input: 7

110. Chatbot - response: put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

[Situation of fields]

```
{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': '1pfengu7@polimi.uk', 'phone number': '+96189901803', 'number of persons': '2', 'passengers': '4', 'birthday': '23-09-2000', 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'arrival time'}
```

111. User - Your input: space

112. Chatbot - response: please complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

113. User - Your input: a

114. Chatbot - response: please complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

115. User - Your input: m

116. Chatbot - response: please put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

117. User - Your input: finished

118. Chatbot - response: The time <07 am> you inserted is not valid.

The acceptable formats are the following: <HH:MM>, <HHMM>, <HH:MM am>, <H>, <H am>, <H:MM>, <H:MM am>

please insert the value for the field arrival time. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

119. User - Your input: 1

120. Chatbot - response: sorry i did not understand your request, could you reformulate ?

[Situation of fields]

```
{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': '1pfengu7@polimi.uk', 'phone number': '+96189901803', 'number of persons': '2', 'passengers': '4', 'birthday': '23-09-2000', 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'arrival time'}
```

121. User - Your input: 00.56 is the arrival time

122. Chatbot - response: You will have to spell the value of the field arrival time.

please insert the first character, you will be able to use SPACE for spacing and TERMINATE to close the spelling

123. User - Your input: i would like to complete this process

124. Chatbot - response: complete the value for the field arrival time. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a

time.

please insert the first character

125. User - Your input: 2

126. Chatbot - response: please fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

127. User - Your input: conclude

128. Chatbot - response: insert the value for the field living address. This field is required.

129. User - Your input: 24 place 14th Dalai Lama for the field living address

130. Chatbot - response: Web Form updated. All the required fields have been completed, from now on you can submit

Choose your gender in the following list male, female, other. This field is optional.

[Situation of fields]

```
{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': '1pfengu7@polimi.uk', 'phone number': '+96189901803', 'number of persons': '2', 'passengers': '4', 'birthday': '23-09-2000', 'arrival time': '02:00', 'living address': '24 place 14th Dalai Lama', 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'gender'}
```

131. User - Your input: complete the other

132. Chatbot - response: Choose your gender in the following list male, female, other. This field is optional.

133. User - Your input: the field gender has value male

134. Chatbot - response: Web Form updated. Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses. This field is optional.

135. User - Your input: electronic devices: none

136. Chatbot - response: Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses. This field is optional.

137. User - Your input: i would like to insert the values tablet and smart watch

138. Chatbot - response: Web Form updated. Select the car in the following list Volvo, Saab, Fiat, Audi, Citroen, Ford, BMW, Chevrolet, Honda, Kia, Toyota, Lexus, Hyundai. This field is optional.

139. User - Your input: fill car with Honda

140. Chatbot - response: Web Form updated. give the value for the field message. This field is optional.

[Situation of fields]

```
{'first name': 'aia', 'last name': 'Moana', 'mark': '27,18', 'password': 'vSophies', 'email address': '1pfengu7@polimi.uk', 'phone number': '+96189901803', 'number of persons': '2', 'passengers': '4', 'birthday': '23-09-2000', 'arrival time': '02:00', 'living address': '24 place 14th Dalai Lama', 'gender': 'male', 'electronic devices': ['tablet', 'smart'], 'car': 'honda', 'message': None, 'requested_slot': 'message'}
```

141. User - Your input: this is the value a journey of thousand miles begins with a single step

142. Chatbot - response: Which field exactly do you want to adjust, and which value do you want to put for that field?

143. User - Your input: clothes do not make the man is the value of message

144. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:

first name : aia
last name : Moana
mark : 27,18
password : vSophies
email address ** : 1pfengu7@polimi.uk
phone number : +96189901803
number of persons ** : 2
passengers : 4
birthday : 23-09-2000
arrival time ** : 02:00
living address ** : 24 place 14th Dalai Lama
gender : male
electronic devices : ['tablet', 'smart']
car : honda
message : man

Is everything well for the submission?.

The stars indicate the required fields

145. User - Your input: can i submit the form now?

146. Chatbot - fine you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

147. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:19:36.130059

Ending time: 2020-04-20 07:21:44.531032

Cummulative response time: 128 seconds

Number of user requests: 73 requests

Average response time: 1.75 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 5 ---

HEADER

Date and Hour: 2020-04-20 07:23:18.753058

SUMMARY

The dialogue counts a total of 55 interactions from which 50.91% (28 turns) made by the

chatbot and 49.09% (27 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is registration form sample. presents various fields types in order to test the different kinds of input we can have and different actions. this form contains the following fields first name, password, email address, birthday, arrival time, from which 2 are required and 3 are optional.

here we go:

please insert the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

1. User - Your input: no, it was an error

2. Chatbot - response: Which field exactly do you want to change, and which value do you want to insert for that field?

3. User - Your input: C

4. Chatbot - response: please give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

5. User - Your input: h

6. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

7. User - Your input: a

8. Chatbot - response: please put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

9. User - Your input: r

10. Chatbot - response: please fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

[Situation of fields]

{'first name': None, 'password': None, 'email address': None, 'birthday': None, 'arrival time': None, 'requested_slot': 'first name'}

11. User - Your input: l

12. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

13. User - Your input: can i submit the form now?

14. Chatbot - response: Do you want to save the state of the field that you started spelling?

In case of negative response, that input will simply be canceled

15. User - Your input: yes, i do

16. Chatbot - response: Not all the required fields are completed.

you still have to complete the following required fields first name, password

17. User - Your input: e

18. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

19. User - Your input: yes, go ahead

20. Chatbot - response: Do you want to save the state of the field that you started spelling?

In case of negative response, that input will simply be canceled

[Situation of fields]

{'first name': None, 'password': None, 'email address': None, 'birthday': None, 'arrival time': None, 'requested_slot': 'first name'}

21. User - Your input: yes, continue

22. Chatbot - response: please give the value for the field first name. This field is required. Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

23. User - Your input: no, i do not

24. Chatbot - response: please complete the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

25. User - Your input: V

26. Chatbot - response: complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

27. User - Your input: i

28. Chatbot - response: fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

29. User - Your input: c

30. Chatbot - response: please complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

[Situation of fields]

{'first name': None, 'password': None, 'email address': None, 'birthday': None, 'arrival time': None, 'requested_slot': 'first name'}

31. User - Your input: t

32. Chatbot - response: fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

33. User - Your input: o

34. Chatbot - response: complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

35. User - Your input: r

36. Chatbot - response: please put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

37. User - Your input: i

38. Chatbot - response: complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

39. User - Your input: a

40. Chatbot - response: please put the next character, remember that you can use the

expression SPACE for the blank and the expression TERMINATE to end the spelling

[Situation of fields]

{'first name': None, 'password': None, 'email address': None, 'birthday': None, 'arrival time': None, 'requested_slot': 'first name'}

41. User - Your input: finish

42. Chatbot - response: insert the value for the field password. This field is required.

43. User - Your input: cj3Oscar is the password

44. Chatbot - response: Web Form updated. All the required fields have been completed, from now on you can submit

complete the value for the field email address. This field is optional.

45. User - Your input: i want to insert the value tnoah@yahoo.cm

46. Chatbot - response: please fill the value for the field birthday. This field is optional.

47. User - Your input: complete birthday with the value March 11 2013

48. Chatbot - response: Web Form updated. please complete the value for the field arrival time. This field is optional.

49. User - Your input: the value i want to insert is 8.20 pm

50. Chatbot - response: insert the value for the field arrival time. This field is optional.

[Situation of fields]

{'first name': 'Victoria', 'password': 'cj3Oscar', 'email address': 'tnoah@yahoo.cm', 'birthday': '11-03-2013', 'arrival time': None, 'requested_slot': 'arrival time'}

51. User - Your input: 16:11 is the vsalue for the field arrival time

52. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:

first name ** : Victoria

password ** : cj3Oscar

email address : tnoah@yahoo.cm

birthday : 11-03-2013

arrival time : 16:11

Is everything correct for the submission?.

The stars indicate the required fields

53. User - Your input: submit the form

54. Chatbot - fine you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

55. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:22:20.334316

Ending time: 2020-04-20 07:23:18.745084

Cummulative response time: 58 seconds

Number of user requests: 27 requests

Average response time: 2.15 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 6 ---

HEADER

Date and Hour: 2020-04-20 07:25:10.237482

SUMMARY

The dialogue counts a total of 53 interactions from which 50.94% (27 turns) made by the chatbot and 49.06% (26 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is there is no title provided for this form. there is no explanation provided for this form. this form contains the following fields first name, last name, mark, password, email address, from which 2 are required and 3 are optional.

here we go:

please complete the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

1. User - Your input: R

2. Chatbot - response: please give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

3. User - Your input: no, i did it by mistake

4. Chatbot - response: Do you want to save the state of the field that you started spelling?
In case of negative response, that input will simply be canceled

5. User - Your input: yes, go on

6. Chatbot - response: Something went wrong during the handling of this message.
what can i precisely do for you please ?

7. User - Your input: please can i submit the form?

8. Chatbot - response: Not all the required fields are completed.

you still have to complete the following required fields first name, email address

9. User - Your input: H

10. Chatbot - response: i did not understand your request, could you reformulate please?
[Situation of fields]

{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'first name'}

11. User - Your input: the value, here it is Banele

12. Chatbot - response: Something went wrong during the handling of this message.
what can i precisely do for you please ?

13. User - Your input: continue what i started

14. Chatbot - response: put the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

15. User - Your input: please give me the fields still to be completed

16. Chatbot - response: sorry up to now you did not complete any field

insert the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

17. User - Your input: a

18. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

19. User - Your input: r

20. Chatbot - response: complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling
[Situation of fields]

{'first name': None, 'last name': None, 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'first name'}

21. User - Your input: p

22. Chatbot - response: put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

23. User - Your input: e

24. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

25. User - Your input: r

26. Chatbot - response: please put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

27. User - Your input: finished

28. Chatbot - response: Web Form updated. Now you are going to spell the value for the field last name.

insert the first character

29. User - Your input: A

30. Chatbot - response: complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling
[Situation of fields]

{'first name': 'arper', 'last name': None, 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'last name'}

31. User - Your input: r

32. Chatbot - response: please fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

33. User - Your input: i

34. Chatbot - response: insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

35. User - Your input: k

36. Chatbot - response: please put the following character, remember that you can use

the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

37. User - Your input: i

38. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

39. User - Your input: terminate

40. Chatbot - response: give the value for the field mark. This field is optional.

[Situation of fields]

{'first name': 'arper', 'last name': 'Ariki', 'mark': None, 'password': None, 'email address': None, 'requested_slot': 'mark'}

41. User - Your input: here it is 30,26

42. Chatbot - response: good,

please give the value for the field mark. This field is optional.

43. User - Your input: the value, here it is 20,03

44. Chatbot - response: give the value for the field password. This field is optional.

45. User - Your input: 6hqSusan should be insert for the field password

46. Chatbot - response: The Web Form has not been updated, problem of validity.

A non acceptable character have been inserted in the passsword.

The only accepted special characters are the following ['!', '@', '#', '\$', '%', '^', '&', '*', '_']
complete the value for the field password. This field is optional.

47. User - Your input: Andreancr

48. Chatbot - response: please insert the value for the field email address. This field is required.

49. User - Your input: the field email address is ruby8xf@yahoo.com

50. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:

first name ** : arper

last name : Ariki

mark : 20,03

password : Andreancr

email address ** : ruby8xf@yahoo.com

Is everything okay for the submission?.

The stars indicate the required fields

[Situation of fields]

{'first name': 'arper', 'last name': 'Ariki', 'mark': '20,03', 'password': 'Andreancr', 'email address': 'ruby8xf@yahoo.com', 'requested_slot': None}

51. User - Your input: submit the form

52. Chatbot - fine you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

53. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:24:12.198425

Ending time: 2020-04-20 07:25:10.227509

Cummulative response time: 57 seconds

Number of user requests: 26 requests
Average response time: 2.19 sec/req
Cummulative thinking time: 0 seconds

--- DIALOGUE 7 ---

HEADER

Date and Hour: 2020-04-20 07:26:10.747859

SUMMARY

The dialogue counts a total of 37 interactions from which 51.35% (19 turns) made by the chatbot and 48.65% (18 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is test form sample number 2. presents various fields types in order to test the different kind of input we can have and different actions. this form contains the following fields number of persons, phone number, birthday, arrival time, from which 0 are required and 4 are optional.

here we go:

please fill the value for the field number of persons. This field is optional.

1. User - Your input: the value is 0

2. Chatbot - response: please insert the value for the field phone number. This field is optional.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

3. User - Your input: 0

4. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

5. User - Your input: 0

6. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

7. User - Your input: 2

8. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

9. User - Your input: 2

10. Chatbot - response: please put the following character, remember that you can use

the expression SPACE for the blank and the expression TERMINATE to finish the spelling
[Situation of fields]

{'number of persons': '0', 'phone number': None, 'birthday': None, 'arrival time': None, 'requested_slot': 'phone number'}

11. User - Your input: 6

12. Chatbot - response: complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

13. User - Your input: 0

14. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

15. User - Your input: 9

16. Chatbot - response: please fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

17. User - Your input: 2

18. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

19. User - Your input: 3

20. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

[Situation of fields]

{'number of persons': '0', 'phone number': None, 'birthday': None, 'arrival time': None, 'requested_slot': 'phone number'}

21. User - Your input: 0

22. Chatbot - response: please put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

23. User - Your input: 1

24. Chatbot - response: please complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

25. User - Your input: 4

26. Chatbot - response: please put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

27. User - Your input: 9

28. Chatbot - response: please complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

29. User - Your input: terminator

30. Chatbot - response: give the value for the field birthday. This field is optional.

[Situation of fields]

{'number of persons': '0', 'phone number': '0022609230149', 'birthday': None, 'arrival time': None, 'requested_slot': 'birthday'}

31. User - Your input: complete birthday with the value October 29 2012

32. Chatbot - response: Web Form updated. please put the value for the field arrival time. This field is optional.

33. User - Your input: 03:59 am for arrival time

34. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:

number of persons : 0
phone number : 0022609230149
birthday : 29-10-2012
arrival time : 03:59

Is everything okay for the submission?.

The stars indicate the required fields

35. User - Your input: can i submit the form now?

36. Chatbot - well you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

37. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:25:35.899751

Ending time: 2020-04-20 07:26:10.745867

Cummulative response time: 34 seconds

Number of user requests: 18 requests

Average response time: 1.89 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 8 ---

HEADER

Date and Hour: 2020-04-20 07:27:03.701698

SUMMARY

The dialogue counts a total of 21 interactions from which 52.38% (11 turns) made by the chatbot and 47.62% (10 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is test form sample number 3. presents various fields types in order to test the different kind of input we can have and different actions. this form contains the following fields gender, electronic devices, car, message, from which 1 are required and 3 are optional.

here we go:

Choose your gender in the following list male, female, other. This field is required.

1. User - Your input: other should be insert for the field gender

2. Chatbot - response: The Web Form has not been updated, problem of validity.

the choice other should be is not valid for the field gender choose one in the following

list: ['male', 'female', 'other']

3. User - Your input: for the field gender the value i want to insert is other

4. Chatbot - response: Web Form updated. All the required fields have been completed, from now on you can submit

Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses. This field is optional.

5. User - Your input: complete the smart tv

6. Chatbot - response: Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses. This field is optional.

7. User - Your input: is it possible to add the bluetooth earphones?

8. Chatbot - response: Which field exactly do you want to update, and which value do you want to give for that field?

9. User - Your input: smart watch is the value of electronic devices

10. Chatbot - response: The Web Form has not been updated, problem of validity. sorry the choice smart is not valid for the field electronic devices please choose one in the following list: ['none', 'computer', 'smartphone', 'tablet', 'smart watch', 'smart tv', 'bluetooth earphones', 'camera', 'smart glasses']

[Situation of fields]

```
{'gender': 'other', 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'electronic devices'}
```

11. User - Your input: may i complete electronic devices with smartphone?

12. Chatbot - response: Web Form updated. Select the car in the following list Volvo, Saab, Fiat, Audi, Citroen, Ford, BMW, Chevrolet, Honda, Kia, Toyota, Lexus, Hyundai. This field is optional.

13. User - Your input: add the value for Citroen

14. Chatbot - response: please insert the value for the field message. This field is optional.

15. User - Your input: necessity is the mother of invention is the value of message

16. Chatbot - response: sorry the field necessity is not present in this form.

The fields of this form are the following: gender, electronic devices, car, message please fill the value for the field message. This field is optional.

17. User - Your input: the value i want to insert is a stitch in time saves nine

18. Chatbot - response: All the fields have been completed. Here is the summary:

gender ** : other

electronic devices : ['may', 'smartphone']

car : citroen

message : a stitch in time saves nine

Is everything correct for the submission?.

The stars indicate the required fields

19. User - Your input: i want to submit

20. Chatbot - okay you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

21. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:26:37.262734

Ending time: 2020-04-20 07:27:03.699705

Cummulative response time: 26 seconds

Number of user requests: 10 requests

Average response time: 2.60 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 9 ---

HEADER

Date and Hour: 2020-04-20 07:29:15.418498

SUMMARY

The dialogue counts a total of 99 interactions from which 50.51% (50 turns) made by the chatbot and 49.49% (49 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is registration form sample. presents various fields types in order to test the different kind of input we can have and different actions. this form contains the following fields first name, last name, mark, password, email address, phone number, number of persons, passengers, birthday, arrival time, living address, gender, electronic devices, car, message, from which 4 are required and 11 are optional.

here we go:

please complete the value for the field first name. This field is optional.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

1. User - Your input: J

2. Chatbot - response: fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

3. User - Your input: i

4. Chatbot - response: complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

5. User - Your input: e

6. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

7. User - Your input: halt

8. Chatbot - response: Web Form updated. Now you are going to spell the value for the

field last name.

please insert the first character

9. User - Your input: M

10. Chatbot - response: please fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

[Situation of fields]

{'first name': 'Jie', 'last name': None, 'mark': None, 'password': None, 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'last name'}

11. User - Your input: a

12. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

13. User - Your input: r

14. Chatbot - response: insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

15. User - Your input: i

16. Chatbot - response: please complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

17. User - Your input: a

18. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

19. User - Your input: halt

20. Chatbot - response: please give the value for the field mark. This field is optional.

[Situation of fields]

{'first name': 'Jie', 'last name': 'Maria', 'mark': None, 'password': None, 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'mark'}

21. User - Your input: mark: 19,93

22. Chatbot - response: Web Form updated. please insert the value for the field password. This field is optional.

23. User - Your input: the value Samkelo is for password

24. Chatbot - response: The Web Form has not been updated, problem of validity. the value for is not valid, fill a valid phone number

please put the value for the field email address. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

25. User - Your input: v

26. Chatbot - response: please complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

27. User - Your input: a

28. Chatbot - response: please put the next character, remember that you can use the

expression SPACE for the blank and the expression TERMINATE to halt the spelling

29. User - Your input: l

30. Chatbot - response: put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling
[Situation of fields]

{'first name': 'Jie', 'last name': 'Maria', 'mark': '19,93', 'password': 'Samkelo', 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'email address'}

31. User - Your input: e

32. Chatbot - response: please fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

33. User - Your input: r

34. Chatbot - response: please fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

35. User - Your input: i

36. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

37. User - Your input: a

38. Chatbot - response: put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

39. User - Your input: at

40. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling
[Situation of fields]

{'first name': 'Jie', 'last name': 'Maria', 'mark': '19,93', 'password': 'Samkelo', 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'email address'}

41. User - Your input: y

42. Chatbot - response: please complete the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

43. User - Your input: a

44. Chatbot - response: fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

45. User - Your input: h

46. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

47. User - Your input: o

48. Chatbot - response: please give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

49. User - Your input: o

50. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

[Situation of fields]

{'first name': 'Jie', 'last name': 'Maria', 'mark': '19,93', 'password': 'Samkelo', 'email address': None, 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'email address'}

51. User - Your input: dot

52. Chatbot - response: complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

53. User - Your input: c

54. Chatbot - response: please fill the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

55. User - Your input: o

56. Chatbot - response: put the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

57. User - Your input: m

58. Chatbot - response: insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to finish the spelling

59. User - Your input: terminate

60. Chatbot - response: insert the value for the field phone number. This field is optional.

[Situation of fields]

{'first name': 'Jie', 'last name': 'Maria', 'mark': '19,93', 'password': 'Samkelo', 'email address': 'valeria@yahoo.com', 'phone number': None, 'number of persons': None, 'passengers': None, 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'phone number'}

61. User - Your input: the value is 0024980700599

62. Chatbot - response: please complete the value for the field number of persons. This field is required.

63. User - Your input: may i complete number of persons with 4?

64. Chatbot - response: The Web Form has not been updated, problem of validity. sorry the value may is not an integer, please put a valid value.

please complete the value for the field number of persons. This field is required.

65. User - Your input: i would like to insert the value 4

66. Chatbot - response: please give the value for the field number of persons. This field is required.

67. User - Your input: the value, here it is 2

68. Chatbot - response: please fill the value for the field passengers. This field is optional.

69. User - Your input: the value, here it is 0

70. Chatbot - response: give the value for the field birthday. This field is optional.

[Situation of fields]

{'first name': 'Jie', 'last name': 'Maria', 'mark': '19,93', 'password': 'Samkelo', 'email address': 'valeria@yahoo.com', 'phone number': '0024980700599', 'number of persons': '2', 'passengers': '0', 'birthday': None, 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'birthday'}

71. User - Your input: 30/08/1972 should be insert for the field birthday

72. Chatbot - response: The Web Form has not been updated, problem of validity.

The date <30/08/1972 should be> inserted is not valid

The acceptable formats are the following: <YYYY-MM-DD>, <DD-MM-YYYY>, <MM-DD-YYYY>, <DDMMYYYY>, <DD month YYYY>, <month DD YYYY>

please give the value for the field birthday. This field is optional.

73. User - Your input: value 02-05-1933 for birthday

74. Chatbot - response: please fill the value for the field birthday. This field is optional.

75. User - Your input: for the field birthday the value i want to insert is 11/26/1926

76. Chatbot - response: Web Form updated. please put the value for the field arrival time. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

insert the first character

77. User - Your input: 5

78. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to halt the spelling

79. User - Your input: colon

80. Chatbot - response: please give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling
[Situation of fields]

```
{'first name': 'Jie', 'last name': 'Maria', 'mark': '19,93', 'password': 'Samkelo', 'email address': 'valeria@yahoo.com', 'phone number': '0024980700599', 'number of persons': '2', 'passengers': '0', 'birthday': '26-11-1926', 'arrival time': None, 'living address': None, 'gender': None, 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'arrival time'}
```

81. User - Your input: 1

82. Chatbot - response: give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to conclude the spelling

83. User - Your input: 1

84. Chatbot - response: put the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

85. User - Your input: terminator

86. Chatbot - response: please put the value for the field living address. This field is required.

87. User - Your input: i want to insert the value 32 Jose Echegaray boulevard for the field living address

88. Chatbot - response: Web Form updated. All the required fields have been completed, from now on you can submit

Choose your gender in the following list male, female, other. This field is optional.

89. User - Your input: i want to complete the value of other

90. Chatbot - response: Select the electronic devices in the following list none, computer, smartphone, tablet, smart watch, smart tv, bluetooth earphones, camera, smart glasses.

This field is optional.

[Situation of fields]

```
{'first name': 'Jie', 'last name': 'Maria', 'mark': '19,93', 'password': 'Samkelo', 'email address': 'valeria@yahoo.com', 'phone number': '0024980700599', 'number of persons': '2',
```

'passengers': '0', 'birthday': '26-11-1926', 'arrival time': '05:11', 'living address': '32 Jose Echegaray boulevard', 'gender': 'other', 'electronic devices': None, 'car': None, 'message': None, 'requested_slot': 'electronic devices'}

91. User - Your input: electronic devices is smart glasses

92. Chatbot - response: Web Form updated. Select the car in the following list Volvo, Saab, Fiat, Audi, Citroen, Ford, BMW, Chevrolet, Honda, Kia, Toyota, Lexus, Hyundai. This field is optional.

93. User - Your input: for the car i want to insert Citroen

94. Chatbot - response: Web Form updated. give the value for the field message. This field is optional.

95. User - Your input: my message is as you sow, so you shall reap

96. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:

first name : Jie

last name : Maria

mark : 19,93

password : Samkelo

email address ** : valeria@yahoo.com

phone number : 0024980700599

number of persons ** : 2

passengers : 0

birthday : 26-11-1926

arrival time ** : 05:11

living address ** : 32 Jose Echegaray boulevard

gender : other

electronic devices : ['smart', 'glasses']

car : citroen

message : as you sow, so you shall reap

Is everything correct for the submission?.

The stars indicate the required fields

97. User - Your input: submit the form

98. Chatbot - correct you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

99. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:27:28.850960

Ending time: 2020-04-20 07:29:15.415507

Cummulative response time: 106 seconds

Number of user requests: 49 requests

Average response time: 2.16 sec/req

Cummulative thinking time: 0 seconds

--- DIALOGUE 10 ---

HEADER

Date and Hour: 2020-04-20 07:30:06.829640

SUMMARY

The dialogue counts a total of 23 interactions from which 52.17% (12 turns) made by the chatbot and 47.83% (11 turns) made by the user.

CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

The title of this form is registration form sample. presents various fields types in order to test the different kinds of input we can have and different actions. this form contains the following fields first name, password, email address, birthday, arrival time, from which 2 are required and 3 are optional.

here we go:

please put the value for the field first name. This field is required.

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

1. User - Your input: A

2. Chatbot - response: give the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

3. User - Your input: n

4. Chatbot - response: give the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

5. User - Your input: g

6. Chatbot - response: insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

7. User - Your input: e

8. Chatbot - response: fill the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

9. User - Your input: l

10. Chatbot - response: please complete the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling
[Situation of fields]

{'first name': None, 'password': None, 'email address': None, 'birthday': None, 'arrival time': None, 'requested_slot': 'first name'}

11. User - Your input: finished

12. Chatbot - response: please complete the value for the field password. This field is required.

13. User - Your input: @7tDavidu is the value for the field password
14. Chatbot - response: Web Form updated. All the required fields have been completed, from now on you can submit
please fill the value for the field email address. This field is optional.
15. User - Your input: the value zvcteva@yahoo.com is for email address
16. Chatbot - response: The Web Form has not been updated, problem of validity.
The date <for> inserted is not valid
The acceptable formats are the following: <YYYY-MM-DD>, <DD-MM-YYYY>, <MM-DD-YYYY>, <DDMMYYYY>, <DD month YYYY>, <month DD YYYY>
please insert the value for the field birthday. This field is optional.
17. User - Your input: the value, here it is 05-03-1995
18. Chatbot - response: please give the value for the field arrival time. This field is optional.
19. User - Your input: 8.41 am is the value for the field arrival time
20. Chatbot - response: Web Form updated. All the fields have been completed. Here is the summary:
 first name ** : Angel
 password ** : @7tDavidu
 email address : zvcteva@yahoo.com
 birthday : 05-03-1995
 arrival time : 08:41

Is everything okay for the submission?.

The stars indicate the required fields

[Situation of fields]

```
{'first name': 'Angel', 'password': '@7tDavidu', 'email address': 'zvcteva@yahoo.com',  
'birthday': '05-03-1995', 'arrival time': '08:41', 'requested_slot': None}
```

21. User - Your input: submit

22. Chatbot - okay you have been moved to the page with title HYPERCLINIC – Have a new vision of the world

23. END OF THE CONVERSATION !!!

Starting time: 2020-04-20 07:29:38.529038

Ending time: 2020-04-20 07:30:06.827644

Cummulative response time: 28 seconds

Number of user requests: 11 requests

Average response time: 2.55 sec/req

Cummulative thinking time: 0 seconds