

## HEADER

Date and Hour: 2020-04-06 02:03:35.664019

## SUMMARY

The dialogue counts a total of 29 interactions from which 51.72% (15 turns) made by the chatbot and 48.28% (14 turns) made by the user.

## CONVERSATION LOG

0. Chatbot - Start of the conversation, to end your should type <<stop>>.

the title of this form is registration form sample. presents various fields types in order to test the different kinds of input we can have and different actions. this form contains the following fields first name, password, email address, birthday, arrival time, from which 2 are required and 3 are optional.

here we go:

please give the value for the field first name. this field is required

Since it is a field requiring the spelling, we are going to take its value one character at a time.

please insert the first character

1. User - Your input: M

2. Chatbot - response: insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to terminate the spelling

3. User - Your input: a

4. Chatbot - response: please insert the following character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to end the spelling

[Situation of fields]

{'first name': None, 'password': None, 'email address': None, 'birthday': None, 'arrival time': None, 'requested\_slot': 'first name'}

5. User - Your input: i

6. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

7. User - Your input: a

8. Chatbot - response: please insert the next character, remember that you can use the expression SPACE for the blank and the expression TERMINATE to close the spelling

9. User - Your input: terminator

10. Chatbot - response: please give the value for the field password. this field is required

[Situation of fields]  
{'first name': 'Maia', 'password': None, 'email address': None, 'birthday': None, 'arrival time': None, 'requested\_slot': 'password'}

11. User - Your input: i want to insert the value Xinyi5r for the field password  
12. Chatbot - response: please insert the value for the field password. this field is required  
13. User - Your input: for password insert Moeatank  
14. Chatbot - response: Incompatibility between the value for and the type password.  
the password you proposed is too short. The minimum number of characters accepted is  
5  
please put the value for the field password. this field is required  
[Situation of fields]  
{'first name': 'Maia', 'password': None, 'email address': None, 'birthday': None, 'arrival  
time': None, 'requested\_slot': 'password'}

15. User - Your input: mAmaia is the vsalue for the field password  
16. Chatbot - response: all the required fields have been completed, from now on you  
can submit  
please complete the value for the field email address. this field is optional  
17. User - Your input: here is the value drichard@gmail.it  
18. Chatbot - response: Incompatibility between the value here and the type email.  
the email should contain the character < @ >  
complete the value for the field email address. this field is optional  
19. User - Your input: the value francesco@polimi.uk is for email address  
20. Chatbot - response: please complete the value for the field birthday. this field is  
optional  
[Situation of fields]  
{'first name': 'Maia', 'password': 'mAmaia', 'email address': 'francesco@polimi.uk',  
'birthday': None, 'arrival time': None, 'requested\_slot': 'birthday'}

21. User - Your input: birthday is September 21 1920  
22. Chatbot - response: Incompatibility between the value September and the type date.  
the date inserted is not valid  
the acceptable formats are the following: <YYYY-MM-DD>, <DD-MM-YYYY>, <MM-DD-  
YYYY>, <DDMMYYYY>, <DD month YYYY>, <month DD YYYY>  
please complete the value for the field birthday. this field is optional  
23. User - Your input: for the field birthday the value i want to insert is 12/26/1937  
24. Chatbot - response: please fill the value for the field arrival time. this field is optional  
[Situation of fields]  
{'first name': 'Maia', 'password': 'mAmaia', 'email address': 'francesco@polimi.uk',  
'birthday': '26-12-1937', 'arrival time': None, 'requested\_slot': 'arrival time'}

25. User - Your input: arrival time is 1  
26. Chatbot - response: all the fields have been completed  
here is the summary:  
first name \*\* : Maia  
password \*\* : mAmaia  
email address : francesco@polimi.uk  
birthday : 26-12-1937  
arrival time : 01:01

Is everything well for the submission?.

the stars indicate the required fields  
27. User - Your input: i want to submit  
28. Chatbot - okay you have been moved to the page with title HYPERCLINIC – Have a new vision of the world  
29. END OF THE CONVERSATION !!!

Starting time: 2020-04-06 02:00:40.834544  
Ending time: 2020-04-06 02:03:35.658035  
Cumulative response time: 19 seconds  
Number of user requests: 14 requests  
Average response time: 1.36 sec/req  
Cumulative thinking time: 155 seconds