

## TESTING QUESTIONNAIRE

1. On first glance of the application's name, what do you think the application is for?

2. What do you think about the design of the application?

3. What interest you more about the application?

4. How easy were you able to navigate through the application?

5. What did you test in the application?

6. How easy and straight forward was it?

7. Were you satisfied with the result?

8. How fast is the application response?

9. What would you suggest changing in the application?

10. What additional functionalities you wish the application had?

11. Did you feel too much information or permission was being asked?

12. Is the pre saved dashboard fault symbols useful? And do they reduce stress and worry?

13. Does the inclusion of Roadside assistance numbers and services stand out, and if so, why? Do you think this is a good feature to the app?

14. Is the user input forum useful to help detect the severity of seriousness of the fault?

15. Do you think the use of a Q&A system is useful? or is there to much clicking involved?

16. Would you use the application over googling the fault to get a better understanding of the fault shown on your car's dashboard?

17. Do you think this app will help you to learn more about car dashboard fault symbols? If so, why?

18. Would you be in favour of using this application (APP) again? If so, why?