

Sarah Cullen



Short Description

Sarah is a 30-year-old teacher driving a 2021 Volkswagen Passat ST-Line with only 40,000 km on it. As she is a teacher with small children she understands how important her car is but does not understand the majority of parts her car needs. As she is driving a big expensive car it is important she keeps the car regularly serviced and maintained as parts for Volkswagen tend to be expensive. With the use of the application, she can learn more about car dashboard symbols and what the colour of each means. She can also be recommended to good mechanics in cases of emergencies.

Tara's Goals

- Sarah's main goal is to learn more about cars and the faults mean that appear on her dashboard with the app.
- She wants to also understand the level of urgency of each dashboard symbol by their colour.
- She also wants to have access to roadside assistance numbers in need of emergency.
- She also wants to be notified of nearby mechanic shops encase of a serious fault.

Interface Requirements

- To be able to navigate through the app with ease, especially in a high stressed environment maybe with children in the back.
- To be able to access roadside assistance where necessary as she is a busy person who values her car.
- To receive relevant information about what the warning symbols mean that may appear on her dashboard.