

Oliver Smith



Short Description

Oliver is an 80-year-old farmer who lives in Cavan with a 78-year-old wife. He has been on his pension since the age of 68 and now wants to save money by ensuring his Toyota Auris is kept up to date. He wants to ensure that his car is running smoothly without any major faults. He also wants to check any warning light that may appear on his dashboard to understand what could be causing the fault and to see if it is a serious issue. By using the application Oliver will save money as he can detect any faults (major or small) early so that they don't do more damage.

Tara's Goals

- Oliver's main goal is to be able to fully understand the application and how to use it properly as his technical skills are poor.
- Oliver also wants to understand what the warning symbols mean that appear on the dashboard of his car.

Interface Requirements

- To be able to navigate through the app with ease, as his sight and technical skills are poor.
- To be able to access roadside assistance where necessary.
- To receive relevant information about the warning symbols that may appear on his dashboard.