Test user 1

TESTING QUESTIONAIRE

1. On first glance of the application's name, what do you think the application is for?

To tell me what is wrong when any lights appear on the dash of My CAR.

2. What do you think about the design of the application?

I think It is very clear and easy to use

3. What interest you more about the application?

You can access the app without having to reg your details as sometimes users may not have email addresses.

4. How easy were you able to navigate through the application?

V. easy.

5. What did you test in the application?

I tested the Aps - Braking System Very Important as brakes a matter of urgency to be repaired.

6. How easy and straight forward was it?

V. easy and straighforward

7. Were you satisfied with the result?

Yes.

8. How fast is the application response?

Seconds.

9. What would you suggest changing in the application?

Nothing It is very Informative.

10. What additional functionalities you wish the application had?

List of Fuel stations in the area you are driving

11. Did you feel too much information or permission was being asked?

NO

12. Is the pre saved dashboard fault symbols useful? And do they reduce stress and worry?

Very useful
At least you are reasurred while driving

13. Does the inclusion of Roadside assistance numbers and services stand out, and if so, why? Do you think this is a good feature to the app?

Absolutely.

14. Is the user input forum useful to help detect the severity of seriousness of the fault?

YES

15. Do you think the use of a Q&A system is useful? or is there to much clicking involved?

I think it is fine, yes there much more
Clicking Involved.

16. Would you use the application over googling the fault to get a better understanding of the fault shown on your car's dashboard?

I would use the app Instead of Gossle
as this is ~~what~~ purpose of the App

17. Do you think this app will help you to learn more about car dashboard fault symbols? If so, why?

YES, It will get me familiarised with faults

18. Would you be in favour of using this application (APP) again? If so, why?

YES – at least I would Know what is happening to my vehicle

Test user 2

TESTING QUESTIONAIRE

1. On first glance of the application's name, what do you think the application is for?

Car Diognostics

2. What do you think about the design of the application?

I think the design of the application was put together very well a lot of thought and effort was put in!!

3. What interest you more about the application?

the most interest in this application was the way everything was very detailed and everything had the correct meaning

4. How easy were you able to navigate through the application?

It is fence easy to use I like it alot !!!

5. What did you test in the application?

I tested the red faults

6. How easy and straight forward was it?

It was so easy to use !!!

7. Were you satisfied with the result?

I was very satisfied with the results they are very detailed

8. How fast is the application response?

the application was very fast in responce

9. What would you suggest changing in the application?

I wouldnt change anything I think it is very good as I am a mechanic my self.

10. What additional functionalities you wish the application had?

I wish the application had a OBD plug in as I think It would be a very useful tool in a workshop

11. Did you feel too much information or permission was being asked?

No I do not think there was much information.

12. Is the pre saved dashboard fault symbols useful? And do they reduce stress and worry?

The pre saved dashboard fault symbols are very usefull fairce easy to use and very usefull.

13. Does the inclusion of Roadside assistance numbers and services stand out, and if so, why? Do you think this is a good feature to the app?

It is fere easy, esp it coneds strenght to your phone book

14. Is the user input forum useful to help detect the severity of seriousness of the fault?

very useful very easy and straight forward to use.

15. Do you think the use of a Q&A system is useful? or is there to much clicking involved?

very usefull with the diffent colour code symbols

16. Would you use the application over googling the fault to get a better understanding of the fault shown on your car's dashboard?

It is very good to use everything is dere on the app.

17. Do you think this app will help you to learn more about car dashboard fault symbols? If so, why?

It is very helpfull in the Garage Industrys I would think It would help.

18. Would you be in favour of using this application (APP) again? If so, why?

I would be grately appreciat using it I would use it no problem.

Test user 3

TESTING QUESTIONAIRE

1. On first glance of the application's name, what do you think the application is for?

Dash Warning, Finding Car Faults

2. What do you think about the design of the application?

Good, its Ask for lots of information

3. What interest you more about the application?

Its Asked for lots of information on the Car.

4. How easy were you able to navigate through the application?

Very easy, easy to follow

5. What did you test in the application?

Faults for the Cruise Control

6. How easy and straight forward was it?

Easy to fill in the Details

7. Were you satisfied with the result?

YES

8. How fast is the application response?

its fast

9. What would you suggest changing in the application?

To be Able to Put in fault Codes

10. What additional functionalities you wish the application had?

UP Date Car modles

11. Did you feel too much information or permission was being asked?

NO

12. Is the pre saved dashboard fault symbols useful? And do they reduce stress and worry?

Yes

13. Does the inclusion of Roadside assistance numbers and services stand out, and if so, why? Do you think this is a good feature to the app?

YES.

14. Is the user input forum useful to help detect the severity of seriousness of the fault?

YES

15. Do you think the use of a Q&A system is useful? or is there to much clicking involved?

YES, it's the only way find out the information.

16. Would you use the application over googling the fault to get a better understanding of the fault shown on your car's dashboard?

YES

17. Do you think this app will help you to learn more about car dashboard fault symbols? If so, why?

yes it will, The more info the better

18. Would you be in favour of using this application (APP) again? If so, why?

YES

TESTING QUESTIONAIRE – Test User 4 Response

1. On first glance of the application's name, what do you think the application is for?

   Checking car faults and issues

2. What do you think about the design of the application?

   It is simplistic and easy to navigate. It could maybe do with a more pleasing design but it works for the idea it proposes

3. What interest you more about the application?

   I enjoy the images which accompany the text, ensuring the user definitely knows their issue from image examples.

4. How easy were you able to navigate through the application?

   I found it quite easy to navigate. The navigation bar was difficult to find as the image representing it did not appear. Apart from this, when I did find it, the menu options were clear and coherent.

5. What did you test in the application?

   I examined all aspects of the application, going through the lists of faults etc.

6. How easy and straight forward was it?

   It was very easy and straight forward. Excellent simple design. I would not want to be stuck with a car issue and have to navigate through an advanced confusing app to find answers. This app presents answers front and center as i would require them; immediately.

7. Were you satisfied with the result?

Yes, I found it very simple to discover issues and their name and cause.

8. How fast is the application response?

Very fast. Immediate.

9. What would you suggest changing in the application?

The design could possibly use some work. The nav bar was hard to find which slowed me down a bit.

10. What additional functionalities you wish the application had?

Possibly a way to save and easily re-view options/ issues I have encountered before?

11. Did you feel too much information or permission was being asked?

No

12. Is the pre saved dashboard fault symbols useful? And do they reduce stress and worry?

Yes. Very coherent and easy to read and understand.

13. Does the inclusion of Roadside assistance numbers and services stand out, and if so, why? Do you think this is a good feature to the app?

Yes. Having these readily available after possibly using the app to source an issue with one's car that then needs assistance is very handy.

14. Is the user input forum useful to help detect the severity of seriousness of the fault?

Yes. It asks the right questions

15. Do you think the use of a Q&A system is useful? or is there to much clicking involved?

It is useful. I would say if the issue was more immediate, a user could simply ring the number which is displayed on the app.

16. Would you use the application over googling the fault to get a better understanding of the fault shown on your car's dashboard?

Yes. google may provide varying results and answers and it is hard to know which to trust.

17. Do you think this app will help you to learn more about car dashboard fault symbols? If so, why?

Yes. It is very clear and informative and a simple way to learn about issues in one place, rather than googling an issue and forgetting it for having lost the website I found the issue cause on.

18. Would you be in favour of using this application (APP) again? If so, why?

Yes. Easy to navigate. Clear purpose.

TESTING QUESTIONAIRE – Test User 5

1. On first glance of the application's name, what do you think the application is for?

   I think it is an app that gives information on different warnings that may appear on a car's dashboard.

2. What do you think about the design of the application?

   The design is good. Maybe some more attention could be paid to grammar, i.e., capital letters on the details page.

3. What interest you more about the application?

   I like that there is a platform to enter specific car details and the description of the fault and be told what is possibly wrong with the vehicle. The colour coding also makes it easier to navigate.

4. How easy were you able to navigate through the application?

   It was very user friendly and easy to follow.

5. What did you test in the application?

   I tested the most common faults by looking at the warning lights on my dash and finding the corresponding icon in the app and learning about the fault.

6. How easy and straight forward was it?

   It was very easy to find the corresponding faults, especially with the colour coding.

7. Were you satisfied with the result?

I gained all the information I needed.

8. How fast is the application response?

Satisfactory.

9. What would you suggest changing in the application?

Graphics might be updated as they are slightly pixelated.

10. What additional functionalities you wish the application had?

Possibly a feature that has a map with nearby garages.

11. Did you feel too much information or permission was being asked?

No.

12. Is the pre saved dashboard fault symbols useful? And do they reduce stress and worry?

Yes , quick and easy to use,

13. Does the inclusion of Roadside assistance numbers and services stand out, and if so, why? Do you think this is a good feature to the app?

Seems like a handy feature having all the numbers in the same place.

14. Is the user input forum useful to help detect the severity of seriousness of the fault?

Yes, it gives peace of mind that you have given all the information of your vehicle and its faults and get a response that you can use to gauge whether it is serious or not.

15. Do you think the use of a Q&A system is useful? or is there to much clicking involved?

No its useful.

16. Would you use the application over googling the fault to get a better understanding of the fault shown on your car's dashboard?

Yes as all the info is in one place.

17. Do you think this app will help you to learn more about car dashboard fault symbols? If so, why?

Yes. I investigated each icon which I was unfamiliar with and learned what it meant.

18. Would you be in favour of using this application (APP) again? If so, why?

Yes, it is a handy tool to have as a driver.