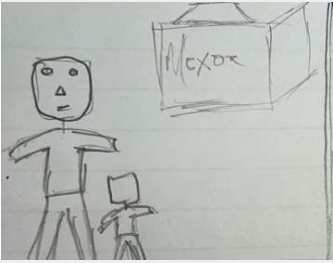


DOORDASH

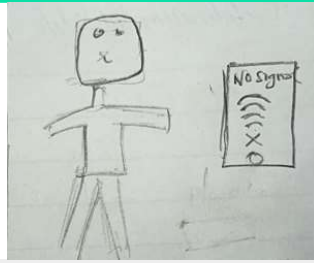


SCRIPT

1

Dayo is a customer of DoorDash and he lives within 2 miles of his favorite restaurants.
He orders snacks and drink for he and his brother.

ACTION

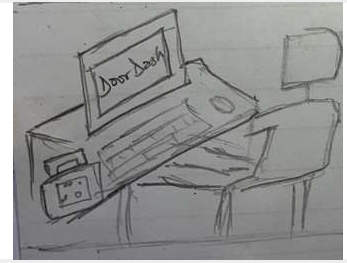


SCRIPT

2

Dayo's phone has connectivity issues as the apartment's wifi goes down. Dayo cannot see the status of his order so he decides to call the Customer Support

ACTION



SCRIPT

3

Bob is a CSR at DoorDash. Bob is well trained and can readily assist customers on several DoorDash offerings including the Robo-Dasher Dayo is put through to Bob and Dayo explains his dilemma

ACTION



SCRIPT

4

Bob asks Dayo for his full name and Email and details of the restaurant and what he order. Bob fills the information and can confirm Dayo's order and the Robo-Dasher with the order

ACTION

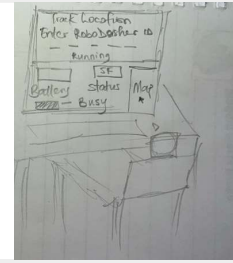


SCRIPT

5

Bob then opens the Robo-Dasher interface to tracks the location.

ACTION



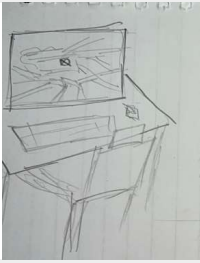
SCRIPT

6

He enters the Robo-Dashers ID and gets the information on battery, status and location

Bob clicks on the map to get a precise location of the Robo-Dasher

ACTION



SCRIPT

7

Bob can see the exact location of the Robo-Dasher and confirms that the Dasher is 0.4 miles from Dayo. He informs Dayo of this.

ACTION

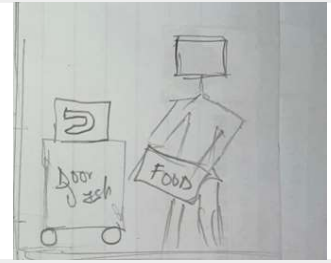


SCRIPT

8

Bob notifies Dayo that the Robo-Dasher is at the location and sends him a text to help him unlock the Robo-Dasher food storage unit via the codes

ACTION



SCRIPT

9

Bob gets his food, he is happy and satisfied with the app

ACTION