Checklist

Define your extensibility strategy

☐ Check that requirements to extend the solution are driven by the need to empower users and bring additional value to the business, or industrialize the solution.

☐ Ensure the solution doesn't mimic the ways of achieving the same results as the legacy solution or the system being replaced.

☐ Understand the platform capabilities and use its strength to simplify and optimize the overall process to get the most of the out-of-the-box experiences.

☐ Review if any potential ISVs were considered before deciding to extend the solution. The AppSource marketplace contains ISV-managed solutions that may replace the need to create a fully custom solution.

Considerations

☐ Validate that extensions don't negatively impact the user experience, responsiveness, performance, and how the solution behaves across different devices and platforms as part of the organization test strategy.

☐ Ensure the extensions honor the security mechanism, privacy, and compliance requirements.

☐ Ensure extensions are scalable, tested for high volume, and capable of handling peaks like holiday seasons.

☐ Align extensions with ALM automated processes to build and deploy them in an efficient and fast-paced approach.

☐ Ensure code and customizations follow only the documented supported techniques, and don't use deprecated features and techniques.