

Climb Credit
PO BOX 91910
Sioux Falls, SD 57109-1910



Servicing powered by
LAUNCH

DESIREE LOPEZ
1111 S LAFLIN ST
1410
CHICAGO, IL 60607

March 29, 2025

RE: ACCOUNT NUMBER 1667062000

DEAR DESIREE LOPEZ,

Thank you for choosing Climb Credit!

Climb Credit is dedicated to ensuring your loan repayment process is as simple and convenient as possible. Our team of customer service specialists are here to help you by delivering a highly personalized support experience. Your Climb Credit loan is serviced by Launch Servicing, LLC on behalf of your loan holder, Climb Investco LLC. This means that all of your monthly payments will be managed through Launch.

You will receive a billing statement approximately 20 days prior to the payment due date. If you did not enroll in recurring ACH payments when you signed your loan agreement, we encourage you to visit our online portal at ClimbCredit.youronlineaccount.com to create your account and complete your optional enrollment in recurring payments. Climb offers a .25% interest rate reduction for enrolling in automatic payments!

During the loan application process, you may have authorized all account documentation, including billing statements and other important notices, to be delivered electronically. In order to access this information, please create your online account at ClimbCredit.youronlineaccount.com. If you'd prefer to receive your account documentation via mail, please contact us at (833) 353-0594 to update your preferences.

If you have any questions about your loan payments, please contact a Customer Service Specialist by calling (833) 353-0594, by email at climbcrcdit@youronlineaccount.com or online at ClimbCredit.youronlineaccount.com.

Thank You,

The Climb Credit Team
Hours of operation (Mon - Fri): 7:00 a.m. to 7:00 p.m. Central Time
Payment Address: PO BOX 845073, Dallas, TX 75284-5073
Loan Number: 1144750
Loan Balance: \$10,896.00

Your program provider has partnered with Launch Servicing, LLC to service your account. Launch Servicing, LLC is required by state law to notify consumers of the following rights. This does not include a complete list of the rights consumers have under state and federal laws.

Unless you notify us within 30 days after receiving this notice that you dispute the validity of the debt or any portion thereof, we will assume this debt to be valid. If you notify us in writing within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, we will obtain a verification of the debt or copy of a judgment and mail you a copy of such judgment or verification. If you request us in writing within 30 days after receiving this notice, we will provide you with the name and address of the original creditor, if different from the current creditor.