



DANIEL BABILONIA

Frontend Web Developer and
Bilingual Customer Service
Representative

About Me

As a Frontend Web Developer and Bilingual Customer Service Representative, I am excited to have extensive experience in customer service in a bilingual environment and skills in creating and designing impressive user interfaces. Additionally, I have the ability to solve problems and work effectively in a team to optimize the user experience on any project presented to me. I am ready to face any challenge with enthusiasm and help take your business to the next level.

Experience

2023 - Act.

Technical Support Specialist

Kodland

As a part-time Technical Support Specialist, I diagnosed and resolved software and hardware issues, configured systems, documented customer inquiries, and provided timely feedback. My problem-solving skills, attention to detail, and ability to work independently and as part of a team contributed to my success in this role.

2022 - Act.

Frontend Developer

Freelance

Creating responsive projects and layout of web pages using JavaScript, HTML, CSS, React, Bootstrap, Bootswatch and Redux and implementing backend structures with Node Js and PSQL

2021 - 2023

Bilingual Customer Service Representative

Teleperformance

For over a year, I worked as a Bilingual Customer Service Representative in the Payments LOB of eBay, where I acquired customer service skills in a bilingual environment and was able to develop my problem-solving and teamwork abilities.

2020 - 2021

Frontend Developer

Lovelace

I worked as a Frontend Developer at Lovelace, using React.js and Node.js. My responsibilities included creating and designing the user interface, making sure the application was functional and easy to use. I implemented user components, responsive layouts and managed user permissions, optimizing the user experience.

Contact Me

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[Portfolio Web](#)
<https://danielbabilonia.netlify.app/>

Education

Computer Systems and Engineering

Universidad del Norte
2016 - 2019

Full Stack Web Developer

Academlo School of Computer
Science

Languages

English

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Spanish

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Programming Skills

 **JavaScript**

 **HTML**

 **CSS**

 **React JS**

 **PSQL**

 **Node JS**

References

Mauricio Maldonado Iturriago

Cofounder of Lovelace

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